

HMOs' Outpatient Behavioral Health Utilization for MA Residents by Age Cohort
1/1/2016 - 12/31/2016
(Includes combined HMO Closed Network Plan and HMO Insured Preferred Provider Network Plan statistics)

HMOs with over 100,000 Massachusetts Membership

Annualized Total Encounters per 1,000 Members	Major Depression						Attention Deficit Hyperactivity Disorder						Eating Disorders						Chemical Dependency						Other Mental Health					
	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+
Blue Cross and Blue Shield of MA HMO Blue, Inc.	0.38	66.50	489.37	423.35	523.67	219.71	14.12	341.39	261.07	138.04	72.92	13.13	0.38	2.70	39.37	39.38	17.16	2.47	0.00	0.02	7.33	105.73	51.63	3.86	193.48	1,147.99	1,652.05	1,331.37	1,407.87	404.88
Boston Medical Center Health Plan, Inc.	0.84	116.81	433.61	117.27	203.90	98.09	65.36	865.63	525.99	42.70	45.35	0.00	0.05	1.71	1.77	0.81	1.40	0.00	6.98	0.00	18.16	3,385.38	8,518.32	294.28	266.23	1,622.42	1,388.76	341.39	440.44	98.09
Fallon Community Health Plan, Inc.	0.67	38.14	401.55	258.16	371.30	388.31	15.35	512.21	452.47	115.85	62.99	9.95	0.94	0.83	9.67	25.95	18.46	2.42	0.00	0.63	23.46	1,455.70	2,046.27	166.45	466.17	1,341.66	1,556.17	929.52	849.77	396.55
Harvard Pilgrim Health Care, Inc.	1.23	59.85	549.22	433.18	475.87	284.43	27.35	379.06	275.21	125.43	70.24	11.71	0.73	4.70	33.69	27.92	15.92	8.18	0.15	0.00	18.20	135.16	101.34	16.75	1,415.20	1,998.84	1,899.33	1,232.73	1,252.14	551.48
Health New England, Inc.	5.22	151.36	637.01	496.48	753.83	145.76	143.07	1,474.97	773.54	111.72	53.32	3.84	0.06	1.38	12.81	10.99	10.08	0.44	0.13	0.64	24.55	556.54	1,390.90	7.43	667.91	2,506.86	2,362.69	1,245.17	1,479.72	266.92
Neighborhood Health Plan, Inc.	1.57	154.54	756.78	384.94	674.11	254.50	81.87	1,148.94	522.61	87.62	80.78	13.63	1.35	3.19	12.13	15.84	12.23	1.32	0.00	0.93	28.93	1,854.93	4,734.93	120.88	401.00	2,552.34	2,218.74	1,120.24	1,321.07	323.07
Tufts Associated HMO, Inc.	2.60	71.38	453.81	386.73	534.96	234.14	15.14	402.78	327.96	169.21	83.65	7.84	0.45	7.62	39.94	43.05	19.57	1.86	0.00	0.08	18.20	131.31	102.29	18.53	163.47	959.82	1,424.50	1,063.34	1,120.61	352.57
Tufts Health Public Plans, Inc.	4.93	151.64	855.96	455.24	640.46	195.53	84.17	1,254.73	712.94	130.00	94.91	0.97	2.40	1.74	20.15	11.46	8.13	1.94	0.56	0.23	43.37	2,012.84	3,541.00	113.25	502.40	2,718.50	2,403.71	1,098.48	1,295.75	170.36

HMOs with under 100,000 Massachusetts Membership

Annualized Total Encounters per 1,000 Members	Major Depression						Attention Deficit Hyperactivity Disorder						Eating Disorders						Chemical Dependency						Other Mental Health					
	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+
Aetna Health Inc.	0.00	9.43	233.13	50.16	165.05	18.43	0.00	141.51	184.05	89.58	36.68	0.00	7.40	0.00	16.36	0.00	9.45	0.00	0.00	0.00	12.27	336.82	56.13	0.00	384.95	250.00	830.27	838.46	662.96	304.15
CeliCare Health Plan of Massachusetts, Inc.	0.00	0.00	0.00	220.91	331.48	77.28	0.00	0.00	0.00	36.14	46.86	16.56	0.00	0.00	0.00	1.21	0.47	0.00	0.00	0.00	0.00	3,507.48	9,643.18	1,771.85	0.00	0.00	0.00	502.15	649.64	49.68
ConnectiCare of Massachusetts, Inc.	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	115.11	138.25	103.15	169.23	66.60	0.00
Minuteman Health, Inc.	0.00	56.85	216.44	160.45	210.80	0.00	0.00	94.74	77.09	44.38	37.11	0.00	0.00	0.00	2.96	0.00	8.79	0.00	0.00	0.00	14.82	120.62	83.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
TOTAL	2.09	112.31	597.49	376.05	530.60	239.41	62.46	847.96	457.75	112.37	72.89	9.37	0.96	2.83	23.02	22.46	12.67	2.19	0.94	0.36	21.60	1,231.85	2,645.24	30.49	452.50	1,966.48	1,903.69	1,072.28	1,191.15	370.09
					415.70						169.55						11.66							1,622.92						1,171.33

HMOs with over 100,000 Massachusetts Membership

Annualized Physician Encounters per 1,000 Members	Major Depression						Attention Deficit Hyperactivity Disorder						Eating Disorders						Chemical Dependency						Other Mental Health					
	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+
Blue Cross and Blue Shield of MA HMO Blue, Inc.	0.09	25.30	191.85	207.64	303.21	144.41	7.02	176.72	153.22	108.63	59.25	11.04	0.35	0.89	11.39	16.26	8.37	1.85	0.00	0.00	2.14	9.61	2.51	0.03	97.30	449.03	631.66	555.66	648.70	218.47
Boston Medical Center Health Plan, Inc.	0.00	1.71	14.22	13.14	47.02	2.52	1.96	36.35	33.00	9.62	13.92	0.00	0.00	0.00	0.00	0.12	0.16	0.00	0.09	0.00	1.43	573.63	1,558.29	0.00	1.21	24.11	47.39	44.16	84.65	17.61
Fallon Community Health Plan, Inc.	0.00	0.42	23.57	24.35	24.72	34.25	2.96	92.65	71.93	32.69	10.02	0.57	0.67	0.52	5.11	7.84	0.34	0.14	0.00	0.00	2.56	68.92	91.08	93.36	48.09	50.75	86.94	217.13	60.65	10.18
Harvard Pilgrim Health Care, Inc.	0.00	5.22	60.03	73.08	83.56	88.14	4.86	59.33	60.70	46.37	28.65	3.90	0.00	0.26	2.23	1.45	0.35	0.00	0.15	0.00	2.07	27.30	27.52	1.51	4.28	74.94	155.10	149.16	124.93	108.53
Health New England, Inc.	0.69	8.98	66.21	55.89	97.57	38.58	6.73	78.47	45.65	17.35	13.81	1.51	0.00	0.49	0.12	3.08	1.05	0.00	0.00	0.00	0.42	15.03	19.46	0.06	48.38	160.24	161.03	100.67	137.92	37.45
Neighborhood Health Plan, Inc.	0.02	2.65	32.39	28.08	78.58	33.41	2.77	61.63	44.33	22.45	21.94	2.20	0.38	0.05	0.38	0.40	0.44	0.00	0.00	0.00	1.25	288.79	538.28	30.77	4.99	49.67	79.25	90.07	135.74	26.37
Tufts Associated HMO, Inc.	0.11	14.46	98.88	98.61	167.85	100.83	6.67	184.67	158.11	105.47	45.88	4.20	0.45	2.88	14.35	6.46	3.06	0.25	0.00	0.00	8.26	73.63	56.18	10.38	47.67	151.55	242.85	246.90	241.59	129.27
Tufts Health Public Plans, Inc.	0.00	4.53	39.44	53.15	74.90	21.30	12.92	147.27	83.90	44.08	36.86	0.97	0.94	0.33	5.59	1.29	0.81	0.00	0.38	0.03	8.82	189.54	349.21	8.71	48.49	58.53	97.93	143.79	168.96	23.23

HMOs with under 100,000 Massachusetts Membership

Annualized Physician Encounters per 1,000 Members	Major Depression						Attention Deficit Hyperactivity Disorder						Eating Disorders						Chemical Dependency						Other Mental Health					
	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+
Aetna Health Inc.	0.00	0.00	24.54	32.25	38.34	18.43	0.00	89.62	49.08	64.50	19.45	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	4.09	161.24	18.89	0.00	103.64	14.15	49.08	143.33	119.48	27.65
CeliCare Health Plan of Massachusetts, Inc.	0.00	0.00	0.00	156.34	219.25	77.28	0.00	0.00	0.00	25.86	26.74	16.56	0.00	0.00	0.00	1.21	0.26	0.00	0.00	0.00	0.00	2,464.32	6,079.51	999.08	0.00	0.00	0.00	314.20	414.93	49.68
ConnectiCare of Massachusetts, Inc.	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	115.11	138.25	103.15	138.46	61.20	0.00
Minuteman Health, Inc.	0.00	3.79	44.47	47.79	68.35	0.00	0.00	3.79	11.86	6.83	12.33	0.00	0.00	0.00	0.00	0.00	3.30	0.00	0.00	0.00	8.89	0.00	11.23	0.00	0.00	0.00	0.00	0.00	0.00	0.00
TOTAL	0.09	9.07	81.24	89.52	142.16	100.76	5.79	105.17	86.17	54.22	34.53	5.53	0.37	0.51	5.09	5.55	2.75	0.65	0.08	0.00	2.96	223.91	463.46	15.05	36.71	152.09	242.22	238.67	277.50	134.13
					105.80						41.90						2.62							285.98						228.11

HMOs with over 100,000 Massachusetts Membership

Annualized Non-Physician Encounters per 1,000 Members	Major Depression						Attention Deficit Hyperactivity Disorder						Eating Disorders						Chemical Dependency						Other Mental Health					
	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+	0 thru 5	6 thru 12	13 thru 18	19 thru 25	26 thru 64	65+
Blue Cross and Blue Shield of MA HMO Blue, Inc.	0.29	41.19	297.53	215.71	220.46	75.30	7.10	164.67	107.84	29.42	13.66	2.09	0.03	1.81	27.97	23.12	8.79	0.61	0.00	0.02	5.18	96.12	49.12	3.83	96.18	698.96	1,020.39	775.72	759.18	186.42
Boston Medical Center Health Plan, Inc.	0.84	115.10	419.39	104.13	156.87	95.58	63.40	829.28	492.99	33.08	31.42	0.00	0.05	1.71	1.77	0.69	1.24	0.00	6.89	0.00	16.73	2,811.76	6,960.03	294.28	265.02	1,598.31	1,341.37	297.23	355.80	80.49
Fallon Community Health Plan, Inc.	0.67	37.73	377.98	233.81	346.58	354.07	12.39	419.57	380.54	83.16	52.97	9.38	0.27	0.31	4.56	18.12	18.11	2.27	0.00	0.63	20.90	1,386.78	1,955.19	73.09	418.08	1,290.91	1,469.23	712.39	789.12	386.37
Harvard Pilgrim Health Care, Inc.	1.23	54.63	489.19	360.10	392.31	196.29	22.49	319.73	214.50	79.07	41.60	7.81	0.73	4.44	31.47	26.47	15.58	8.18	0.00	0.00	16.12	107.86	73.83	15.23	1,410.92	1,923.90	1,744.23	1,083.57	1,127.21	442.95
Health New England, Inc.	4.53	142.38	570.80	404.58	656.26	107.18	136.34	1,396.50	727.89	94.37	39.51	2.33	0.06	0.89	12.69	7.90	9.03	0.44	0.13	0.64	24.14	541.51	1,371.44	7.36	619.53	2,346.62	2,201.67	1,144.50	1,341.80	229.47
Neighborhood Health Plan, Inc.	1.55	151.89	724.39	356.86	595.53	221.09	79.10	1,087.32	478.28	65.17	58.84	11.43	0.97	3.14	11.75	15.44	11.79	1.32	0.00	0.93	27.68	1,566.14	4,196.66	90.11	396.01	2,502.67	2,139.50	1,030.16	1,185.33	296.70
Tufts Associated HMO, Inc.	2.49	56.92	354.93	288.12	367.12	133.31	8.27	1,181.16	169.85	63.74	37.77	3.64	0.00	4.74	25.59	36.59	16.51	1.62	0.00	0.08	9.93	57.68	46.11	8.15	115.80	808.27	1,181.64	816.44	879.02	223.30
Tufts Health Public Plans, Inc.	4.93	147.10	816.52	402.10	565.57	174.23	71.25	2,108.46	629.04	85.92	58.05	0.00	1.46	1.41	14.55	10.17	7.31	1.94	0.17	0.20	34.56	1,823.30	3,191.79	104.54	453.91	2,659.98	2,305.78	954.69	1,126.79	147.13