

HMOs with over 100,000 Massachusetts Membership

	Total Physician Encounters	Annualized Physician Encounters per 1,000 Members	Total Non-Physician Encounters	Annualized Non-Physician Encounters per 1,000 Members	Total Encounters	Annualized Encounters per 1,000 Members
Blue Cross and Blue Shield of MA HMO Blue, Inc.	34,634					
Major Depression	139,093	229.73	111,358	183.92	250,451	413.66
Attention Deficit Hyperactivity Disorder	43,761	72.28	19,696	32.53	63,457	104.81
Eating Disorders	4,622	7.63	5,887	9.72	10,509	17.36
Chemical Dependency	1,555	2.57	23,582	38.95	25,137	41.52
Other Mental Health	330,555	545.96	410,276	677.63	740,831	1,223.59
Total Outpatient Behavioral Health Utilization	519,586	858.17	570,799	942.76	1,090,385	1,800.93
Boston Medical Center Health Plan, Inc.						
Major Depression	6,932	31.08	33,875	151.89	40,807	182.98
Attention Deficit Hyperactivity Disorder	3,622	16.24	35,431	158.87	39,053	175.11
Eating Disorders	25	0.11	257	1.15	282	1.26
Chemical Dependency	223,489	1,002.12	1,004,812	4,505.56	1,228,301	5,507.68
Other Mental Health	13,916	62.40	123,662	554.50	137,578	616.90
Total Outpatient Behavioral Health Utilization	247,984	1,111.96	1,198,037	5,371.98	1,446,021	6,483.94
Fallon Community Health Plan, Inc.						
Major Depression	2,886	22.89	37,264	295.58	40,150	318.47
Attention Deficit Hyperactivity Disorder	2,630	20.86	12,279	97.40	14,909	118.26
Eating Disorders	175	1.39	1,524	12.09	1,699	13.48
Chemical Dependency	8,921	70.76	149,340	1,184.58	158,261	1,255.34
Other Mental Health	8,486	67.31	98,249	779.32	106,735	846.63
Total Outpatient Behavioral Health Utilization	23,098	183.22	298,656	2,368.96	321,754	2,552.18
Harvard Pilgrim Health Care, Inc.						
Major Depression	15,723	68.98	77,097	338.26	92,820	407.24
Attention Deficit Hyperactivity Disorder	7,637	33.51	18,512	81.22	26,149	114.73
Eating Disorders	133	0.58	3,642	15.98	3,775	16.56
Chemical Dependency	4,665	20.47	13,636	59.83	18,301	80.29
Other Mental Health	26,889	117.97	281,499	1,235.07	308,388	1,353.04
Total Outpatient Behavioral Health Utilization	55,047	241.52	394,386	1,730.35	449,433	1,971.87
Health New England, Inc.						
Major Depression	10,297	63.81	71,610	443.78	81,907	507.59
Attention Deficit Hyperactivity Disorder	3,820	23.67	47,225	292.66	51,045	316.33
Eating Disorders	141	0.87	1,057	6.55	1,198	7.42
Chemical Dependency	1,740	10.78	114,529	709.76	116,269	720.54
Other Mental Health	19,496	120.82	219,083	1,357.69	238,579	1,478.51
Total Outpatient Behavioral Health Utilization	35,494	219.96	453,504	2,810.44	488,998	3,030.40
Neighborhood Health Plan, Inc.						
Major Depression	22,334	50.41	203,047	458.27	225,381	508.67
Attention Deficit Hyperactivity Disorder	11,882	26.82	102,124	230.49	114,006	257.31
Eating Disorders	168	0.38	4,345	9.81	4,513	10.19
Chemical Dependency	146,638	330.95	1,113,037	2,512.07	1,259,675	2,843.02
Other Mental Health	44,105	99.54	589,818	1,331.19	633,923	1,430.73
Total Outpatient Behavioral Health Utilization	225,127	508.10	2,012,371	4,541.82	2,237,498	5,049.92
Tufts Associated HMO, Inc.						
Major Depression	17,661	56.40	147,925	472.37	165,586	528.77
Attention Deficit Hyperactivity Disorder	15,400	49.18	63,382	202.40	78,782	251.58
Eating Disorders	359	1.15	2,180	6.96	2,539	8.11
Chemical Dependency	76,078	242.94	697,199	2,226.39	773,277	2,469.34
Other Mental Health	43,631	139.33	398,562	1,272.74	442,193	1,412.07
Total Outpatient Behavioral Health Utilization	153,129	488.99	1,309,248	4,180.87	1,462,377	4,669.87
Tufts Health Public Plans, Inc.						
Major Depression	33,240	119.37	65,976	236.94	99,216	356.31
Attention Deficit Hyperactivity Disorder	11,905	42.75	10,842	38.94	22,747	81.69
Eating Disorders	711	2.55	3,026	10.87	3,737	13.42
Chemical Dependency	8,685	31.19	7,081	25.43	15,766	56.62
Other Mental Health	51,305	184.25	163,106	585.76	214,411	770.01
Total Outpatient Behavioral Health Utilization	105,846	380.12	250,031	897.93	355,877	1,278.06

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Aetna Health Inc.						
Major Depression	86	30.95	286	102.93	372	133.88
Attention Deficit Hyperactivity Disorder	84	30.23	82	29.51	166	59.74
Eating Disorders	0	0.00	22	7.92	22	7.92
Chemical Dependency	80	28.79	118	42.47	198	71.26
Other Mental Health	287	103.29	1,481	532.99	1,768	636.28
Total Outpatient Behavioral Health Utilization	537	193.26	1,989	715.81	2,526	909.07
CeltiCare Health Plan of Massachusetts, Inc.						
Major Depression	8,525	208.43	4,254	104.00	12,779	312.43
Attention Deficit Hyperactivity Disorder	1,086	26.55	754	18.43	1,840	44.99
Eating Disorders	17	0.42	7	0.17	24	0.59
Chemical Dependency	223,802	5,471.68	128,567	3,143.30	352,369	8,614.98
Other Mental Health	16,237	396.97	9,247	226.08	25,484	623.05
Total Outpatient Behavioral Health Utilization	249,667	6,104.04	142,829	3,491.99	392,496	9,596.03
ConnectiCare of Massachusetts, Inc.						
Major Depression	0	0.00	0	0.00	0	0.00
Attention Deficit Hyperactivity Disorder	0	0.00	0	0.00	0	0.00
Eating Disorders	0	0.00	0	0.00	0	0.00
Chemical Dependency	0	0.00	0	0.00	0	0.00
Other Mental Health	58	75.42	5	6.50	63	81.92
Total Outpatient Behavioral Health Utilization	58	75.42	5	6.50	63	81.92
Minuteman Health, Inc.						
Major Depression	618	62.36	1,338	135.01	1,956	197.36
Attention Deficit Hyperactivity Disorder	112	11.30	282	28.45	394	39.76
Eating Disorders	27	2.72	46	4.64	73	7.37
Chemical Dependency	95	9.59	696	70.23	791	79.81
Other Mental Health	0	0.00	0	0.00	0	0.00
Total Outpatient Behavioral Health Utilization	852	85.97	2,362	238.33	3,214	324.30

Total Physician Encounters: 1,615,573

Total Non-Physician Encounters: 6,631,855

Total Encounters: 8,247,428