Bulletin 2017-02

EXHIBIT A

COMMON SUMMARY OF PAYMENTS (SOP) FORMS

The following elements must appear on the SOP in a format that is substantially similar to the chart shown.

Billing and disposition information

Health care service provider name
Date of service
Type of service (high level description e.g., "office visit" not specific e.g., "cardiology visit" or "mental health visit")
Service (provider) charge
Health plan allowed amount and/or health plan discount
Health plan covered
Co-payment
Coinsurance
Applied to deductible
Not covered by health plan
Notes (denial code with explanation)
Your share (insured's responsibility or amount provider will bill insured)

SUMMARY OF HEALTH PLAN PAYMENT

Health Care Service Provider			Health Plan Share			Your Cost Share						
Date of	Type	Service	Health	Health	Health	Copay-	Co-	Applied to	Not	Notes	Your	
Service	of Service	Charge	Plan Discount	Plan Allowed Amount	Plan Covered	ment	insurance	Deductible	Covered		Share	
Dr. Smith							·	·				

Dr. Smith											
01/01/2014	Office	\$200.00	\$40.00	\$160.00	\$140.00	\$20.00	\$0.00	\$0.00	\$0.00	EX	\$20.00
	Visit										
1/1/2014	Lab	\$100.00	\$20.00	\$80.00	\$80.00	\$0.00	\$0.00	\$0.00	\$0.00	RS	\$0.00
Subtotal		\$300.00	\$60.00	\$240.00	\$220.00	\$20.00	\$0.00	\$0.00	\$0.00		\$20.00

Dr. Jones											
01/01/2014	Office	\$200.00	\$40.00	\$160.00	\$140.00	\$20.00	\$0.00	\$0.00	\$0.00	EX	\$20.00
	Visit										
1/1/2014	Lab	\$100.00	\$20.00	\$80.00	\$80.00	\$0.00	\$0.00	\$0.00	\$0.00	RS	\$0.00
Subtotal		\$300.00	\$60.00	\$240.00	\$220.00	\$20.00	\$0.00	\$0.00	\$0.00		\$20.00

Explanation of notes: EX:

RS:

The following elements must appear on the SOP, but may be displayed in a format determined by the carrier.

General information

Health plan name Statement date Claim number Patient name

Member information

Subscriber's name and address Subscriber's ID number Insured's group name/number (as appropriate)

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EXHIBIT A

COMMON SUMMARY OF PAYMENTS (SOP) FORMS

Plan information (when applicable)

Individual deductible
Family deductible
Individual out-of-pocket maximum
Family out-of-pocket maximum
Individual deductible applied to date
Family deductible applied to date
Individual out-of-pocket maximum applied to date
Family out-of-pocket maximum applied to date

Definitions (use definitions substantially similar to those in the ACA *Glossary of Health Coverage and Medical Terms* as applicable)

Allowed amount

Health plan discount

Health plan covered

Service (provider) charge

Copayment

Coinsurance

Deductible

Out-of-pocket maximum

Your share/You owe/ You owe

Not covered

Other information

Appeal rights/Information How to contact the carrier with questions/ customer service contacts Translation services available

Consumer assistance

Confidentiality statement (including alternate methods of receiving SOP)