

Issuance/Receipt of 1099-G Forms from the DUA

Questions & Answers

- **When will the 1099-G form be mailed from the DUA?**

The DUA will complete its mailing of the 1099-G forms to claimants by January 31, 2018

- **What if the claimant has a change of address?**

If the claimant would like to update their mailing address in order to receive the 1099-G form they should access the UI Online system. If the claimant indicates they do not have access to the internet, staff can assist claimants with changing their mailing address and advise the claimant that the form 1099-G will be mailed to them by January 31, 2018.

- **Can the claimant get a copy of the 1099-G Form online?**

The 1099-G form for 2017 will be available on the UI Online system around January 30, 2018. The 1099-G forms for the prior 6 years will also be available online at any time. **Please encourage claimant to use this method of obtaining copies of their form 1099-G.**

- **Can the claimant request a copy of the 1099-G by phone?**

If the claimant does not have access to the internet and has not received the form 1099-G in the mail by February 8, 2018, they will be able to request a copy of the 1099-G form by calling or being transferred to the Helpline **at (617) 626-5647** through our automated system. The Helpline will only issue copies of the 1099-G form as of February 8, 2018, after the initial mailings have been completed.