

Town of Norwood Community Resilience Building Workshop Summary of Findings June 2018





Town of Norwood Community Resilience Building Workshop Municipal Vulnerability Preparedness Program Summary of Findings

OVERVIEW

Recent years have seen notable weather extremes in Norwood. The winter of 2015 brought record-breaking snow, resulting in delays and shutdowns in MBTA service. The following year, Norwood was under a drought warning from August to November 2016. The winter of 2018 once again brought severe winter storms with a succession of four nor'easters pummeling the town in March. In March 2010 rainfall was so significant that a federal disaster was declared for eastern Massachusetts, resulting in \$59 million in assistance to individual households and \$26 million in reimbursements to the state and municipalities. Globally, the years 2012 through 2017 all rank among the ten hottest on record.

In 2017, the Commonwealth of Massachusetts inaugurated the Municipal Vulnerability Preparedness (MVP) program to assist municipalities in planning for and implementing strategies to adapt to predicted changes in our warming climate. The predicted changes include both increased flooding from large rain events and a greater likelihood of drought, increased extreme heat days and heat waves, and increased flooding from sea level rise.

The Town of Norwood, seeking to be proactive in addressing future climate threats, applied for a state grant to complete the Community Resilience Building (CRB) Workshop under the MVP program. Concurrent with the MVP program, Norwood is updating its Hazard Mitigation Plan (HMP). The HMP is a five-year plan, developed under the auspices of FEMA that identifies strategies to address natural hazards. Upon completion of the two projects, the Town of Norwood will be eligible to apply for state and federal grant funds to address identified natural hazards and climate risks.

The Town of Norwood partnered with the Metropolitan Area Planning Council (MAPC) to complete the MVP program and the Hazard Mitigation Plan. The MVP Core Planning Team identified and recruited community stakeholders to participate in the one-day CRB Workshop. Twenty-eight people representing Norwood town staff, members of Norwood Boards and Commissions, and representatives of Norwood community organizations gathered on April 25 (see Workshop Participants page 8). The Workshop's central objectives were to:

- Define top local natural and climate-related hazards of concern;
- Identify existing and future strengthen and vulnerabilities;
- Develop prioritized actions for the Community;
- Identify immediate opportunities to collaboratively advance actions to increase resilience.

Materials provided for the workshop included local and regional data for changes in temperature, precipitation, and sea level recorded to date, as well as future projections to the end of the century. Posters provided data and mapping specific to Norwood infrastructure, demographics,



and natural resources (see Appendix).

The participants considered Norwood's strengths and vulnerabilities focusing on infrastructure, society, and the environment. Working in small groups and then together as a large group they prioritized actions designed to increase Norwood's resilience to future extreme weather events.

TOP HAZARDS AND VULNERABLE AREAS

The Core Planning Team identified the top climate hazards facing Norwood. Based on the recent work on the Hazard Mitigation Plan and review of workshop materials, the team identified flooding, heat waves, severe storms (wind, snow, ice) and drought as the climate hazards of greatest concern facing Norwood. Flooding, drought, and severe storms have all affected Norwood in recent years. Town demographics, and the heat and tree canopy mapping pointed to extreme heat as an additional key concern.

Top Hazards

- Flooding
- Severe Storms (wind, snow, ice)
- Drought
- Extreme Heat

CURRENT CONCERNS AND CHALLENGES PRESENTED BY HAZARDS

Participants and town officials noted the increasing frequency and intensity of storms, including nor'easters that brought damaging winds and snowfall, heavy rain events, and the recent period of drought. The principal challenges from nor'easters are the threat of power outages and, secondarily, difficulty clearing snow. Heavy rains result in flooding when local streams and the Neponset River exceed their banks, as well as numerous locations where stormwater drainage capacity is exceeded. The status and capacity of local dams is a key concern during rain events. The recent drought had negative impacts on the health of the Neponset River and local streams. As these issues are not new, the Town of Norwood through its emergency management activities and past hazard mitigation planning, has taken many steps to prepare for extreme weather and prevent harm to people and property. Workshop participants shared concerns that climate projections will heighten current challenges, and elevate new concerns, particularly public health issues related to high heat.

AREAS OF CONCERN

Geographic:

Locations downstream of the Willett Pond Dam and the Hollingsworth & Vose Dam were highlighted. The Willett Pond Dam is on the Walpole/Norwood border and is owned by the Neponset River Watershed Association (NepRWA). Waters from the Willett Pond Dam flow to Ellis Pond and Hawes Brook through central Norwood before reaching the Neponset River. The Hollingsworth & Vose Dam is privately owned and located in Walpole on the Neponset River just upstream of the Norwood town line. Willett Pond is a high hazard dam (defined by the state as: "failure will likely cause loss of life and serious damage to homes(s), industrial or commercial facilities, important public utilities, main highways(s) or railroad(s)"). Hollingsworth & Vose is a significant hazard dam (defined by the state as: "failure may cause loss of life and damage home(s), industrial or commercial facilities, secondary highway(s) or railroad(s)").

High heat areas shown in orange on the Natural Resources map (see Appendix) were identified as a concern. The areas are included in the hottest 5% of land area in MAPC's 101-town region. They were identified using thermal satellite imagery. As the map makes clear, these areas have relatively less tree cover. They tend to have more pavement and dark roofs. The Route 1 area along the Auto Mile is the hottest area of Town.

Societal:

Populations identified include: seniors and seniors who live alone, non-English speaking communities, low-income residents, renters, and people with health problems or disabilities. Also noted were populations living in nursing homes, residential facilities, senior housing and public housing. Participants were particularly concerned with barriers to emergency communication, and recognized that some residents have fewer resources to prepare for, endure, and recover from, severe weather events.

Environmental:

Stormwater management to prevent flooding and pollution was a significant concern, particularly in light of the potential for larger rainstorms. High heat areas and a lack of green space and tree canopy were also highlighted.

Neponset River issues included invasive plants, stormwater pollution, and low river flow due to droughts.

Infrastructure:

Locations without generators or sufficient backup power were highlighted. Town facilities identified include: high school, senior center, library, and the civic center. Other locations noted were:



senior housing, assisted living and other group residential facilities, and gas stations. Flooding concerns include the light department, light substations, and the airport. As noted above, the dams and downstream locations were also a key concern.

CURRENT STRENGTHS AND ASSETS

Workshop participants identified numerous Norwood strengths and assets that will support resilience to future climate impacts.

- Reliable water supply provided by the Massachusetts Water Resources Authority
- Norwood Hospital is located in town and is part of the town's Comprehensive Emergency Management Plan
- Norwood has a municipal light department
- Norwood has an airport and three MBTA commuter rail stations
- Norwood has strong public health programs
- The Public Safety building is well-prepared for emergencies
- Cooling stations are available at the Senior Center and the Recreation Center
- Senior Housing tracks residents in need of support.
- Meals on Wheels provides wellness checks.
- Local cable and reverse 911 provide emergency communication
- Taxi vouchers, and reduced cost lunch through the Norwood Food Pantry provide support to low-income residents
- Solar panels are planned for the MBTA commuter lot

- The Conservation Commission utilizes updated (Cornell) precipitation figures for stormwater management requirements
- Ellis Pond Dam has been updated
- A number of recent town efforts will support resilience: wastewater infrastructure upgrades, walkability and green space in new developments, adoption of the Community Preservation Act, new stormwater infrastructure and, on-going GIS mapping of the stormwater system.

TOP RECOMMENDATIONS TO IMPROVE RESILIENCE

Each of the three workshop groups identified vulnerabilities and suggested solutions. The solutions were prioritized as High, Medium, or Low. Each group then identified their five highest priorities. There was significant overlap in the top priorities of the three groups. The fifteen identified highest priorities resulted in nine distinct items. The participants each then voted for their top three priorities (see Appendix). The issues identified as highest priorities below reflect the nine top issues listed in order of the number of votes they received.

Highest Priorities

Dam Management: Focus on the Hollingsworth & Vose and Willett Pond dams. The concern is the potential for flooding and downstream impacts if they fail. A flood communication plan is needed. Cooperation across town lines and ownership will be necessary as the town does not own either dam, and the Hollingsworth & Vose dam is not located in Norwood. The Town should find funding, apply for grants, and engage support from the state for dam safety upgrades. Study Willett Pond to Hawes Brook to identify problem spots, engage NepRWA for assistance.

Stormwater Management: Focus on overall stormwater management and retrofits to address flooding and future higher rain events. Investigate establishing a stormwater utility or regional utility. Set higher standards for stormwater infiltration, review regulations, require replication of storage. Complete GIS mapping.

Emergency Notification: Identify vulnerable populations (seniors, those without landlines, immigrants, people who don't speak English) who may not be receiving emergency notifications. Establish an interagency task force to address emergency outreach and planning. Provide resources to Public Safety and Council on Aging. Foster community and neighbor check-ins.

Tree Planting: Increase tree canopy town wide. Focus on "hot spots" identified in maps. Encourage new businesses to increase green space. Collaborate with the agricultural school to support tree planting.

Improve Shelter Capacity: Upgrade the high school to a full shelter. Address deficiencies in the civic and senior center shelters. Make sure shelters can be prepared for flooding, extreme heat and cold, power outages, and biohazards.

Electric Substations: Ensure that the electric substation on Dean Street can withstand a 500-year flood.

Address traffic light signal issues: Work with the state to find a resolution to traffic signal electrical issues at Route 1 and Morse Street. The lights malfunction during heavy rain and wind, requiring public safety resources.

Solar Energy: Utilize solar energy. Work on making it possible to tie solar in to the current system.

Fuel plan: Ensure that generators are available at key gas stations for access to fuel for the town and the public in the event of a power failure.

High Priorities

- Stormwater and wastewater infrastructure needs upgrades. Consider a stormwater partnership, outreach and education, use of green infrastructure, sump pump management.
- Senior housing does not have generators. Five locations identified. Provide backup power so seniors are not displaced in an emergency.
- Keep the Neponset River clear of downed trees to reduce airport flooding.
- Ensure cable television has backup power, utilize it for emergency notices, public service announcements, and develop the capacity for translation for non-English speaking populations.
- Create a working group for public outreach during storms.
- Prioritize open space acquisition in climate vulnerable locations.
- Provide education on building and health practices to address emerging pathogens (ticks, mosquitoes, Lyme disease). Work with the Neponset River Watershed Association (NepRWA) on these issues.

Medium Priorities

- Continue strong relationship with Massachusetts Water Resources Authority.
- Work with NepRWA on Neponset River low-flow issues related to drought.
- Address heat sinks with green infrastructure, white roofs, landscaping for parking lots and redevelopment, lot leasing bylaw.
- Plant more mature trees to address the preponderance of immature trees in new developments.
- Do regulatory/zoning review to find way to create more green space.
- Create a plan for bike and walking connectivity especially in the vicinity of the Norwood Depot commuter rail station. Consider a bike rental program.
- Make sure there is good communication between the Town, residents, and Norwood Hospital. Have a surge plan for large emergency events..
- Work with the state to assure they are requiring proper climate resilience for nursing homes and residential facilities.
- Do a feasibility study of underground utilities and solar panels at parking lots.
- Have a plan for emergency food and equipment. Work with Shaw's and local contractors.
- Establish an emergency volunteer corps. Work at the church and neighborhood level. Do practice drills. Apply for grants from FEMA and MEMA. Translate communication materials.

- Have a plan for backup power for nursing homes. Upgrade generators. Check on state licensure requirements for emergency power sources.
- Upgrade the medical reserve system. Have a local emergency surge plan.
- Focus on outreach to seniors and seniors who live alone. Do outreach for reverse 911 sign-up, utilize the Senior Center, phone trees, Community Emergency Response Team (CERT), and Town Meeting representatives.
- Do outreach to renters. Improve the Assessors Database for outreach. Do mailings through the Water Department. Gather cell numbers, text information.

Low Priorities

- Work on invasive species removal, public awareness. Work with the Department of Fish and Wildlife.
- Study options to elevate the airport.
- Upgrade the regional emergency plan for regional evacuation routes.
- Do targeted communication to low income housing residents to ensure they are prepared for emergencies.

No priority listed

- Lobby the state to adopt updated precipitation figures (Cornell).
- Buy land for open space; use CPA funding.
- Protect existing open space.
- Provide public education on causes of river pollution and algae blooms.
- Install automated outlet control gate systems for the Ellis Pond and Willet Pond Dams.
- Increase stormwater regulation, require more porous surfaces, install rain gardens, encourage elevation of basement utilities.
- Increase emergency identification of, and communication to, seniors.
- Encourage air conditioning upgrades for low-income residents.

CRB WORKSHOP INVITED PARTICIPANTS

* = representative attended

Norwood Airport*

Norwood Animal Control*

Norwood Assessor

Norwood Building*

Norwood Council on Aging*

Norwood Engineering/Public Works*

Norwood Fire*

Norwood Police*

Norwood Town Manager*

Norwood Assistant Town Manager*

Norwood Health*

Norwood Library

Norwood Light

Norwood Conservation*

Norwood Planning*

Norwood Purchasing

Norwood Recreation*

Norwood Schools*

Norwood Accounting*

Norwood Veteran's Services

Norwood Airport Commission*

Norwood Selectmen

Norwood Board of Assessors

Norwood Board of Health*

Norwood Community Preservation*

Norwood Conservation Commission*

Norwood Finance Commission*

Norwood Planning Board*

Norwood Zoning Board of Appeals

Norwood Council on Aging Board

Norwood Cultural Council

Norwood Disability Officer

Norwood Housing Authority

Neponset Valley Chamber of Commerce*

MBTA

Neponset River Watershed Association*

Norfolk County Mosquito Control

Norwood Hospital

Together Yes*

Historic Society

GZA*

CRB WORKSHOP PROJECT TEAM

Norwood Core Team

Paul Halkiotis Planning, Project Lead

Christopher Padden Police

Andrew Murphy Engineering
Pat Deschenes Planning

Ron Maggio Fire

Al Goetz Conservation

Bernard Cooper Assistant General Manager and Emergency Management Director

Mark Ryan DPW Director
Tony Greeley Fire Chief

Kerri McCarthy Council on Aging Sigalle Reiss Public Health

Facilitation Team

Anne Herbst Metropolitan Area Planning Council (Lead Facilitator)

Sam Cleaves Metropolitan Area Planning Council
Elise Harmon Metropolitan Area Planning Council
Darci Schofield Metropolitan Area Planning Council

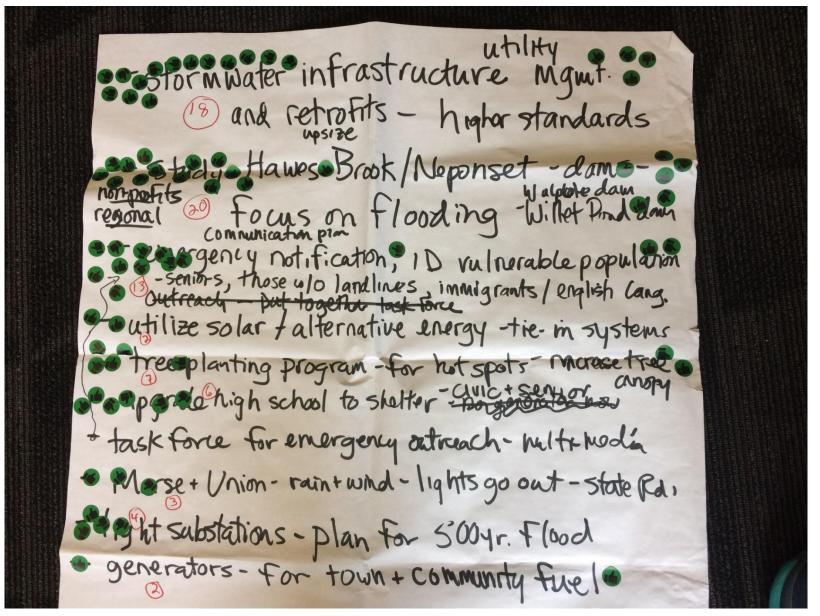
CITATION

Metropolitan Area Planning Council. 2018. Town of Norwood Municipal Vulnerability Preparedness Program. Community Resilience Building Workshop Summary of Findings. Norwood, Massachusetts

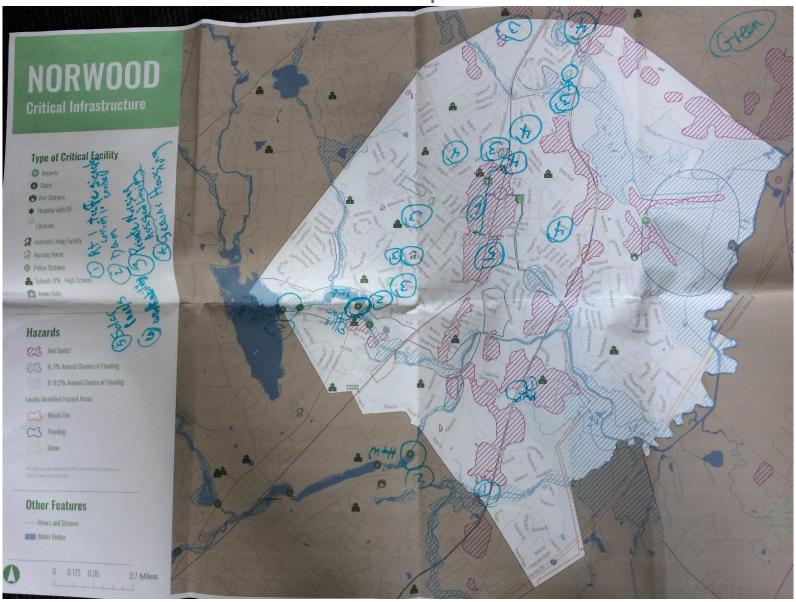
ACKNOWLEDGEMENTS

Thanks to the MVP Core Team members, CRB workshop participants, and to Paul Halkiotis, and Pat Deschenes from the Planning Department who served as local Project Coordinators. Thank you to Emergency Management Director and Assistant General Manager Bernard Cooper for addressing the workshop. Funding for the CRB Workshop was provided by the Commonwealth of Massachusetts through a \$20,000 grant from the Municipal Vulnerability Preparedness program.

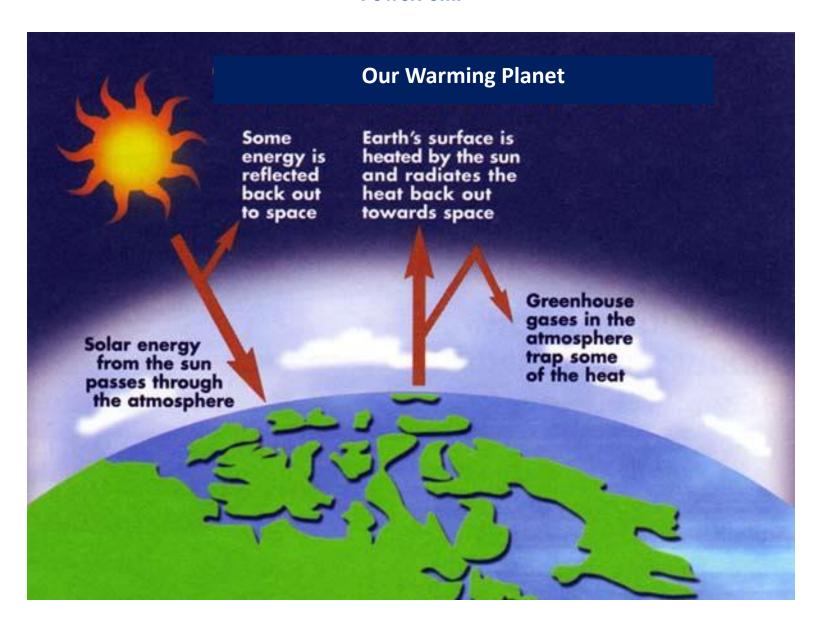
APPENDIX –ACTION PRIORITIZATION, BASE MAP, AND WORKSHOP MATERIALS

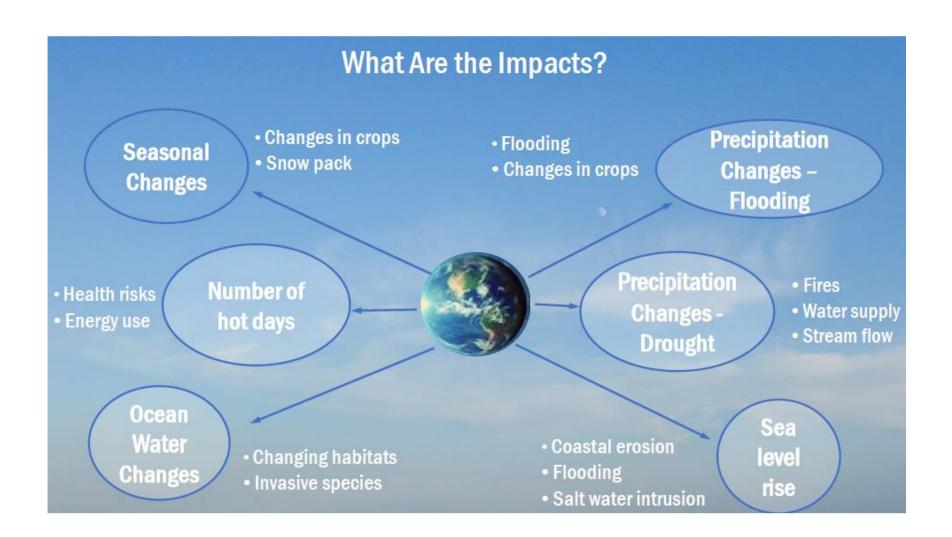


Base Map

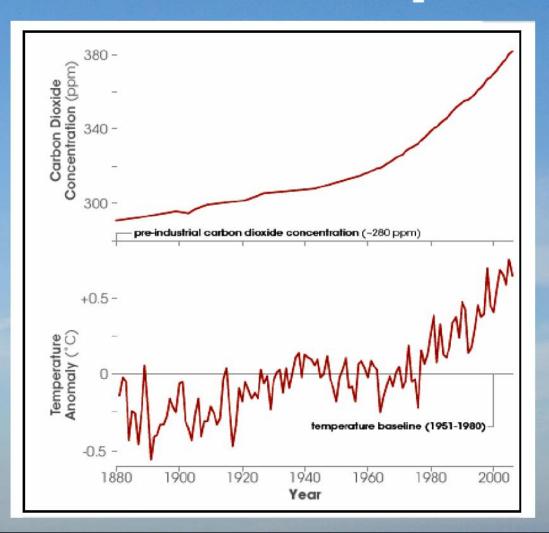


PowerPoint



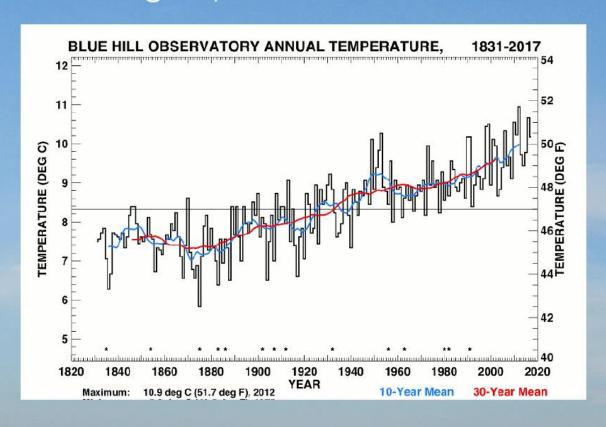


Global Temperature and CO₂ Trends



Temperature change: observed

For the Northeast United States: temperature increased by almost 2 degrees, between 1895 and 2011 (US National Climate Assessment 2014)

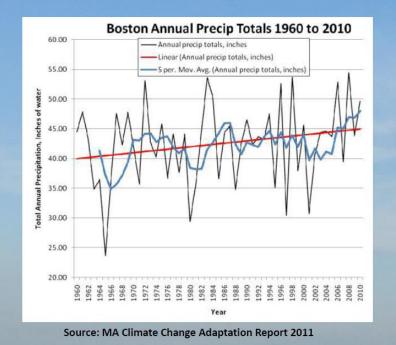


Blue Hill Observatory Annual Temperature, 1831-2017

Precipitation change: observed

For the Northeast United States: 71% increase in the amount of rain that falls in the top 1% events from 1958 – 2012.

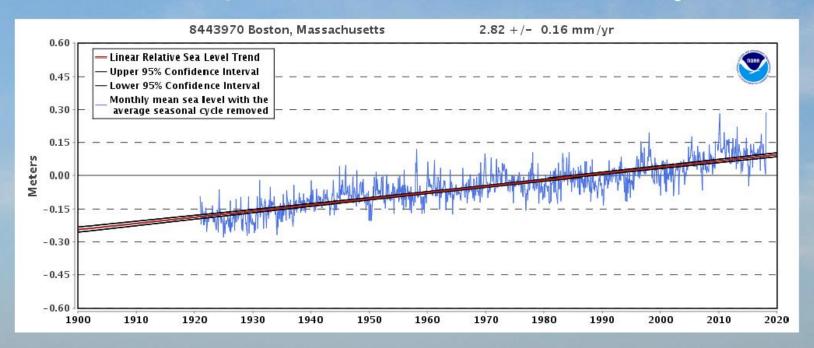
Source: US National Climate Assessment 2014



For Boston area: 10% increase over the past 50 years

Sea level rise: observed

- Boston tide station
- Record from 1921-2017
- Equivalent to 11 inches in 100 years

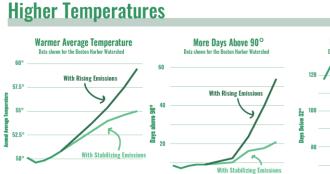


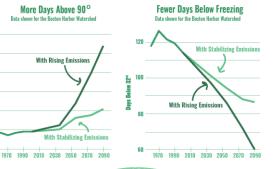
POSTERS



Norwood and the Boston Harbor Watershed

Our climate is regulated by "greenhouse gases (GHGs)" that trap heat, including carbon ioxide. methane. and nitrous oxide. In the past century, the more extreme changes in the





As the climate changes, Norwood can expect...

More Large Storm Events

This will lead to more stormwater flooding, as mos

Expected size of a 10-year, 24-hour storm

4.5 inches 1961 Observed Rainfall (NOAA) for **Eastern MA**

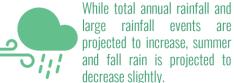
5.34 inches 2014 Observe Rainfall (NOAA) for

5.6 inches Rainfall

6.4 inches Rainfall

More Annual Precipitation

But less in the summer and fall...



And more frequent droughts...

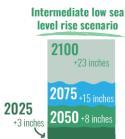
Due to the combined effects of earlier snowmelt, less rain, and higher temperatures, summer and fall droughts may become more frequent.

Rising Seas

1970 1990 2010 2030 2050 2070 2090

Projections for sea level rise vary dramatically depending on future greenhouse gas emissions, melting ice in the arctic, ocean currents. and other factors. The charts below represent intermediate low. intermediate high, and high scenarios.

*Sea level rise bars are 1/4 scale



Intermediate high sea level rise scenario

Highest sea level

rise scenario



2100

2050

2025 +6 inches



Source Control of the Control of the

NORWOOD

Critical Infrastructure

Increasing large rainfall events may subject roads, bridges, dams and buildings to more frequent or severe flooding. Areas that don't flood today may become vulnerable. FEMA flood zones reflect only current conditions, and do not generally capture stormwater flooding, or flooding that exceeds the capacity of current stormdrains and culverts. Power outages affecting infrastructure and communications may become more frequent as result of high energy demand during heat waves. Winter outages could be caused by ice storms if warming results in temperatures hovering around freezing. The potential for more intense hurricanes could cause outages due to falling trees. Finally, buildings, roadways, and railways can be stressed by extreme heat. Heat can cause damage to expansion joints on bridges and highways, and may cause

Type of Critical Facility

- School, Child Care, or Special Needs
- Place of Assembly
- Elder Care
- Grocery, Hardware, or Veterinarian
- Emergency Operations Center
- Public Safety
- Medical Facilities
- Municipal
- Water or Sewer Infrastructure
- Communication Tower
- Hazardous Material Site
- Gas Distribution
- Power Substation

Hazards

Hot Spots*



A: 1% Annual Chance of Flooding



X: 0.2% Annual Chance of Flooding

Locally Identified Hazard Areas

Brush Fire

Flooding

Other Features

Rivers and Streams

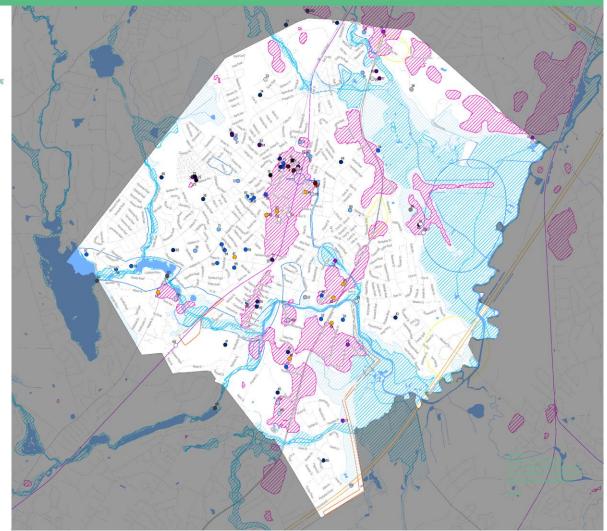
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Norwood Social Vulnerability

Social vulnerability refers to social, economic, demographic, or health factors that may make groups of people less resilient to climate change impacts. Certain vulnerabilities tend to be correlated: for example, older adults are more likely to have a disability and live alone than younger adults.

Who is most at risk from climate change impacts?

People who may be more susceptible to negative health effects: These can include older adults, young children, pregnant women, people with disabilities, and people with pre-existing health conditions, as they are more likely to be physically vulnerable to the health impacts of extreme heat and poor air quality. Individuals with physical mobility constraints, such as people with disabilities and seniors, may need additional assistance with emergency response.

People who may have more difficulty adapting to, preparing for, or recovering from extreme weather events: Socioeconomic characteristics such as income and race can influence vulnerability to climate change. Low-income people are often more susceptible to financial shocks, which can occur after extreme weather and which can impact financial security and the ability to secure safe shelter, access sufficient food, and meet medical needs. Social isolation can also influence vulnerability, as it limits access to critical information, municipal resources, and social support systems. People at the most risk for social isolation include those living alone and people with limited English language proficiency.

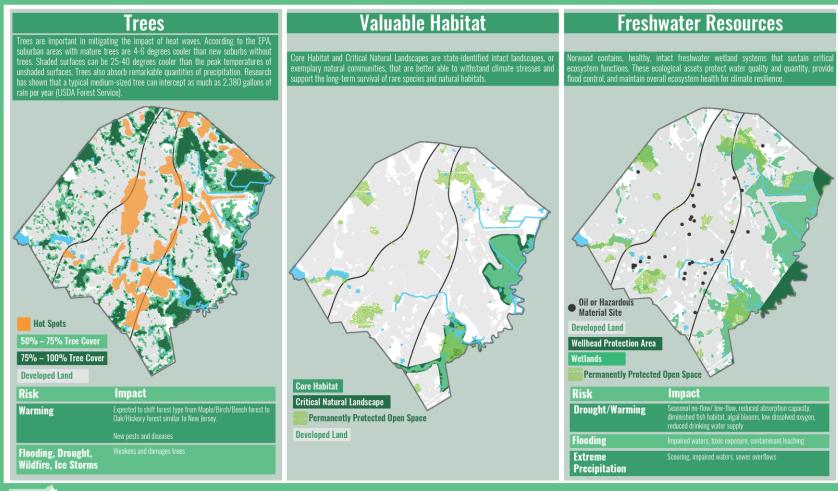
People who live or work in vulnerable locations: Historic or predicted floodplain, urban flooding locations, areas prone to wildfire, heat islands, neighborhoods prone to power outages. Outdoor workers, first responders, those working in hot indoor environments.

Communities of Color Older Adults and Young Children Limited English Speakers Norwood Recent and Projected Population by Age pr example, in Norwood, Black and Latino residents have a much higher rate of asthma hospitalization an white residents. 35000 Asian Populations in Norwood In 2030, seniors are 28000 **Norwood is becoming** 65+ years projected to be 25% more diverse... Chinese of Norwood's total 100% 21000 Filipino population. Korean 14000 Vietnamese Other Latino Populations in Norwood Speak English at Home Under 5 years Puerto Rican 40% Limited English Speaking Mexican 2020 (projection) 2030 (projection) Speak Another Language at Home 2000 Dominican 1990 2010 20% Guatemalan Salvadoran **People Living Alone People with Health** 1990 2000 2010 **Conditions** As of 2010, about 1/5 of **Low Income Households** Norwood households consisted People Who Work Outside **Norwood Asthma** of someone living alone. **Hospitalizations** About 40% of people living People who work outside. alone were over 65. including first 100.000 responders, **Seniors** some town living employees, alone construction Norwood that are below poverty level workers, or landscapers, may be at added risk from extra exposure to high heat and poor air *A four-person household earning less than \$78,150 is considered low-income; a four-person household earning Single-person households less than \$24,563 is below poverty level

Norwood

Natural Resources

Natural Resources lessen climate impacts by absorbing and storing carbon dioxide and by serving vital protective functions. Forests, open space, wetlands, rivers, and streams protect drinking water quality and quantity, provide flood control, and give relief from extreme heat. Healthy ecosystems are more resistant to stresses from a changing climate and better able to protect against heat and flooding.





MassGS (Bureau of Geographic Information); BioMap2: Conserving the Biodiversity of Massachusetts in a Changing World: Massachusetts Department of Fish and Game; Massachusetts Department of Environmental Protection: MassGIS (Bureau of Georgraphic Information); National Land Cover Databa