

October 2, 2017

**Annual Health Care**

# **COST TRENDS HEARING**

OCTOBER 2 & 3, 2017

**Up Next**

Presentation by CHIA  
and the HPC

**Annual Health Care**

# **COST TRENDS HEARING**

OCTOBER 2 & 3, 2017

CENTER FOR HEALTH INFORMATION AND ANALYSIS

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**PERFORMANCE OF THE  
MASSACHUSETTS  
HEALTH CARE SYSTEM**

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ANNUAL REPORT  
SEPTEMBER 2017

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2016  
THCE  
Growth

Cost Drivers

**MAJOR  
TOPICS**

APM Adoption

Cost of Coverage

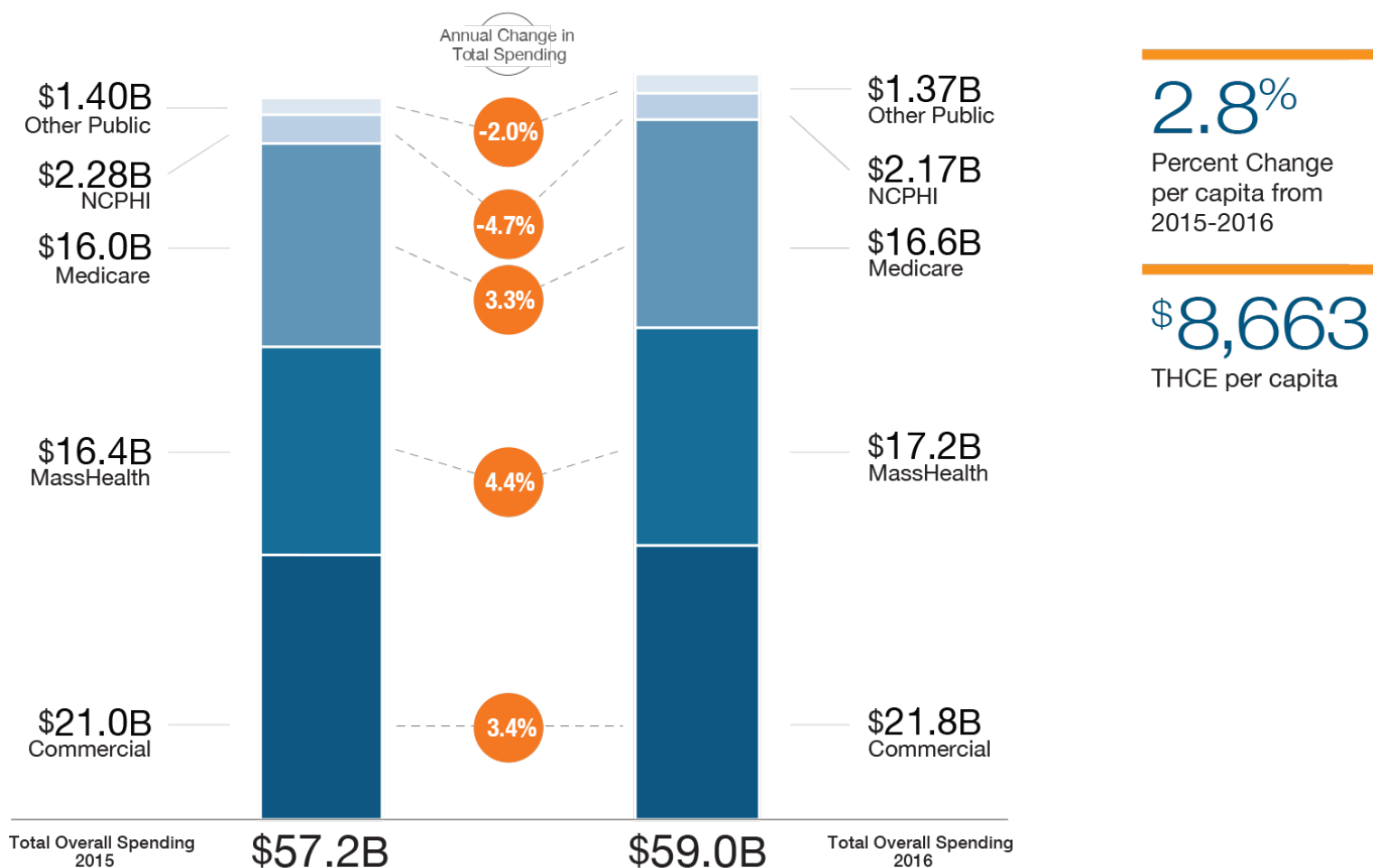
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Member  
Cost-Sharing

Hospital  
Readmits

# Components of Total Health Care Expenditures by Insurance Category, 2015-2016

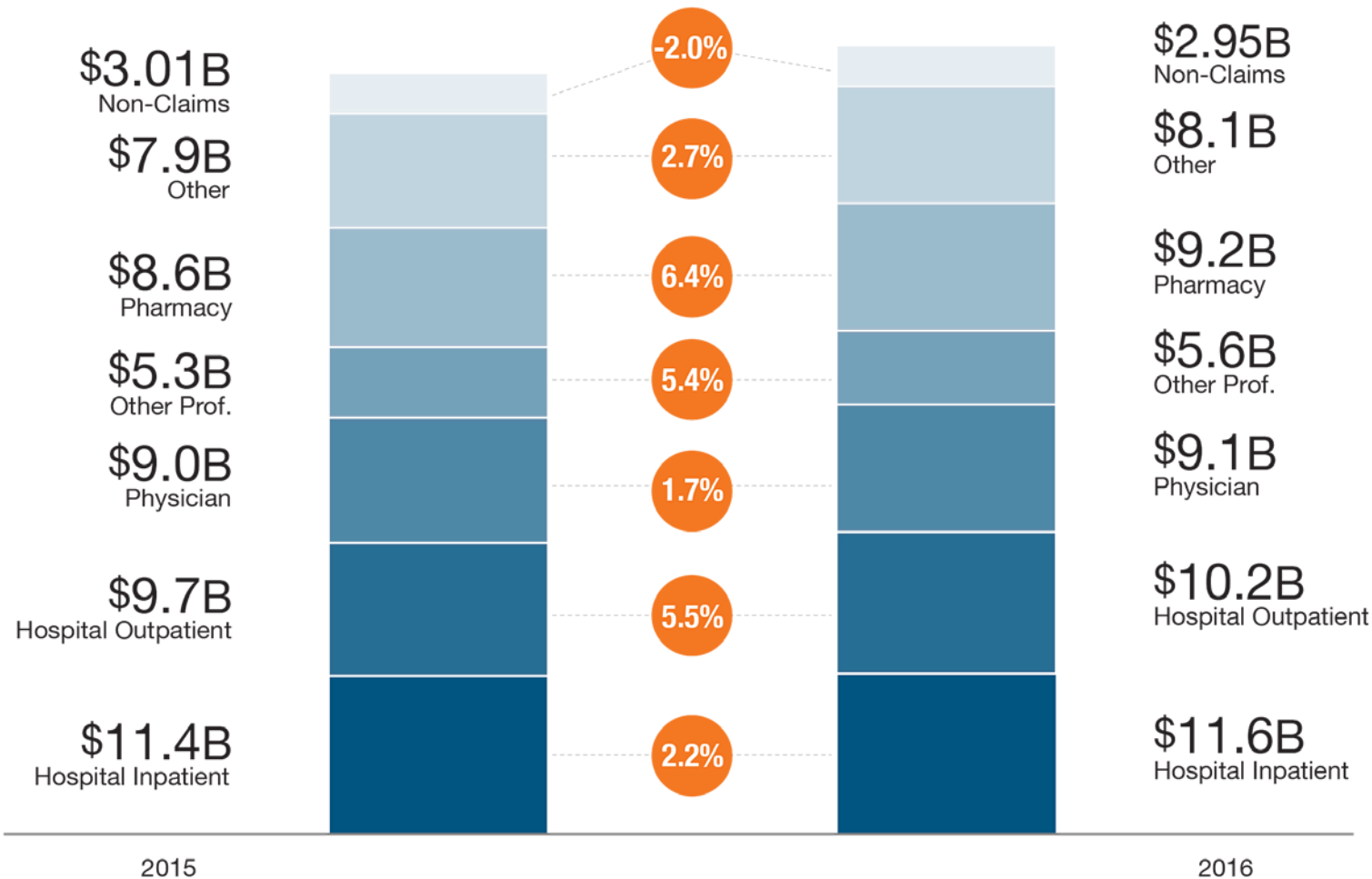
2016 THCE  
Growth



**OVERALL SPENDING INCREASED ACROSS ALL MAJOR INSURANCE CATEGORIES, BUT DECLINED FOR THE NET COST OF PRIVATE HEALTH INSURANCE.**

# Health Care Expenditures by Service Category, 2015-2016

2016 THCE  
Growth



HEALTH CARE SPENDING INCREASED IN ALL CLAIMS-BASED SERVICE CATEGORIES, WITH PHARMACY BEING THE LARGEST AT 6.4%.

# Change in Health Care Expenditures by Service Category, 2015-2016

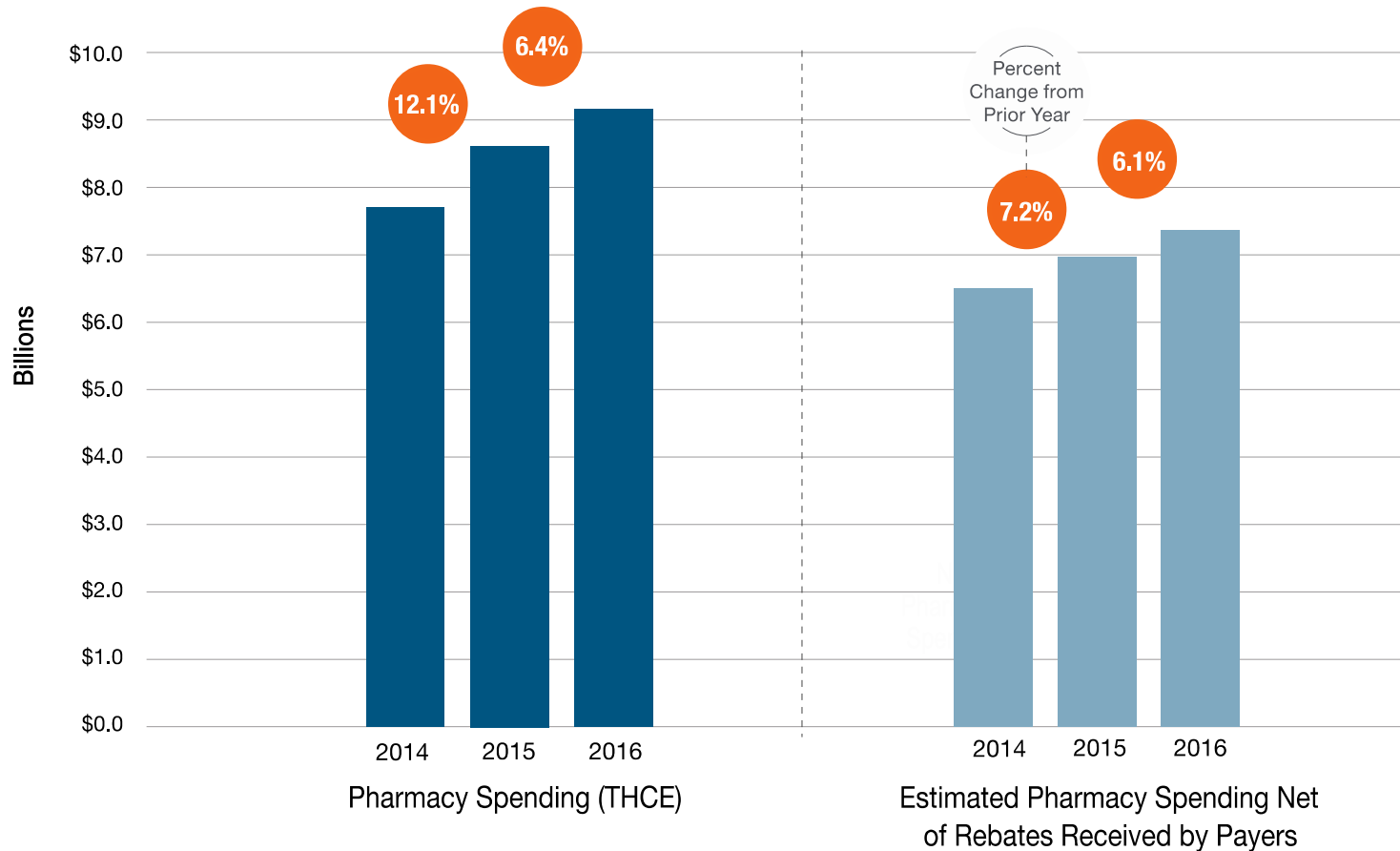
Cost Drivers



INCREASES IN PHARMACY AND HOSPITAL OUTPATIENT SPENDING WERE THE LARGEST DRIVERS OF THCE GROWTH BETWEEN 2015 AND 2016.

# Estimated Impact of Rebates on Pharmacy Spending and Growth, 2014-2016

Cost Drivers

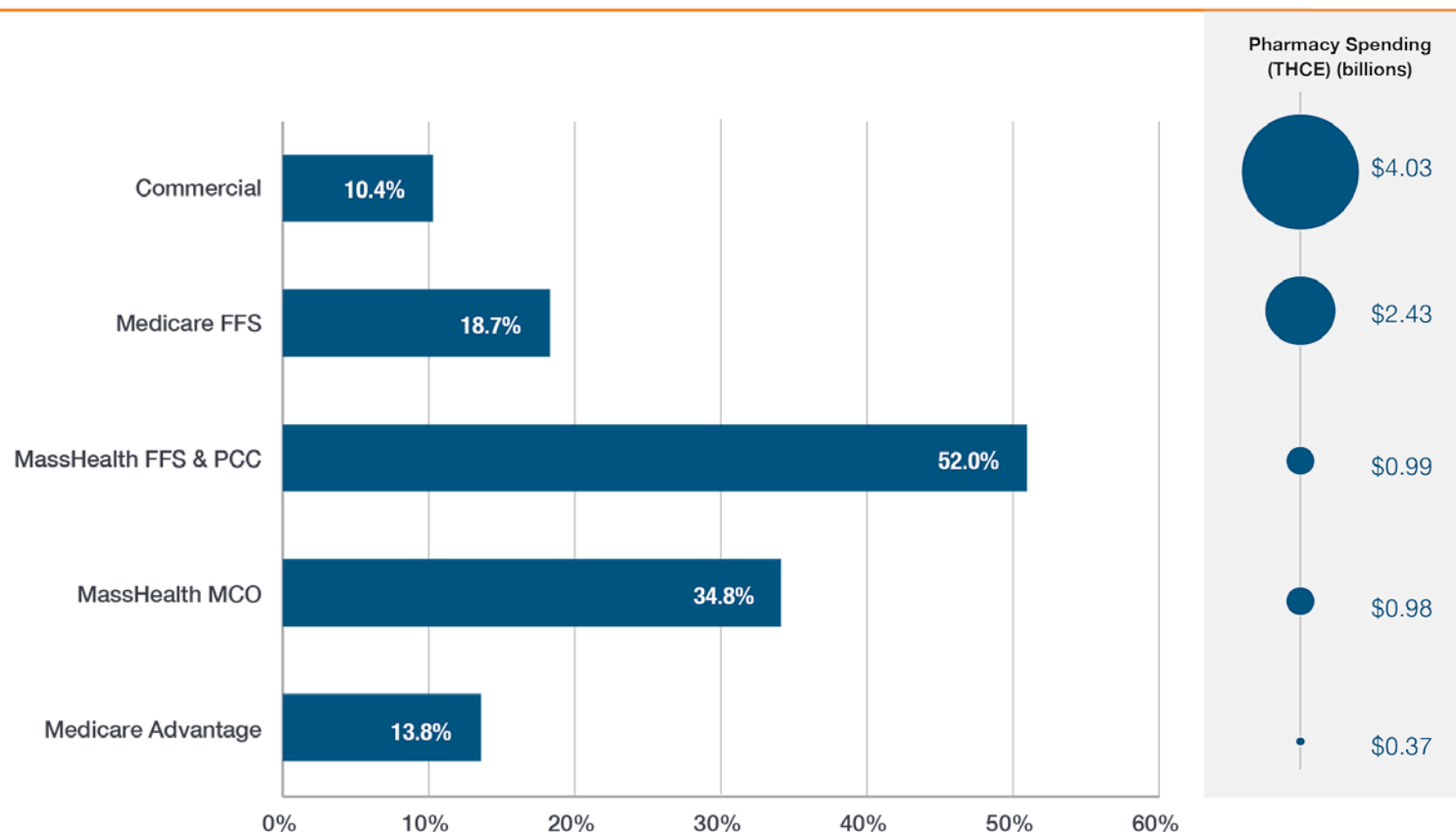


**FROM 2015 TO 2016, PAYER PAYMENTS FOR PRESCRIPTION DRUGS GREW BY 6.4% IN THCE. ESTIMATED REBATES TO PAYERS WOULD REDUCE THIS RATE TO 6.1%.**



## Estimated Drug Rebate Proportion of Pharmacy Spending by Insurance Category, 2016

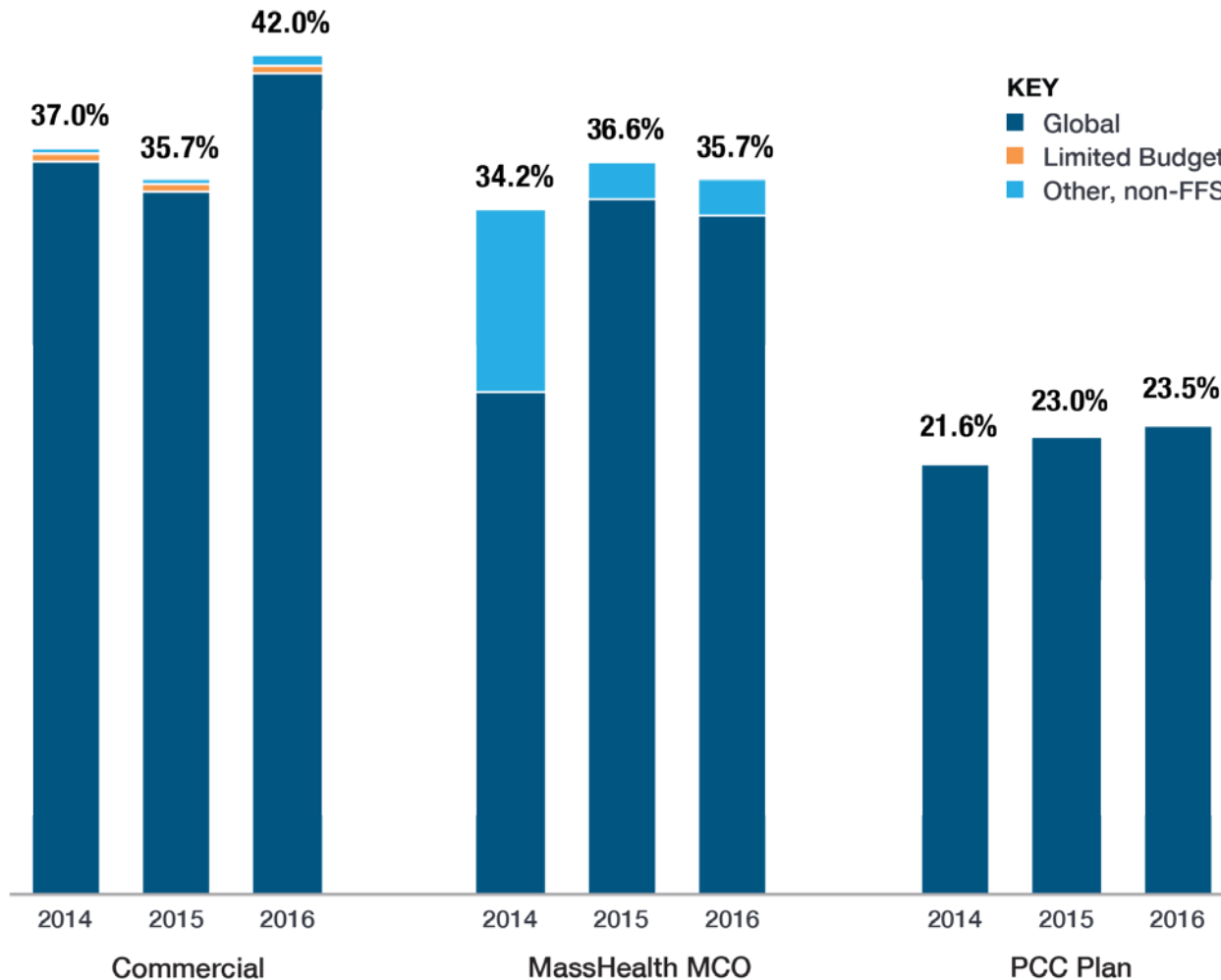
Cost Drivers



**PHARMACY REBATES VARIED ACROSS INSURANCE CATEGORIES, FROM 10.4% IN THE COMMERCIAL MARKET TO 52.0% IN MEDICAID FFS AND PCC.**

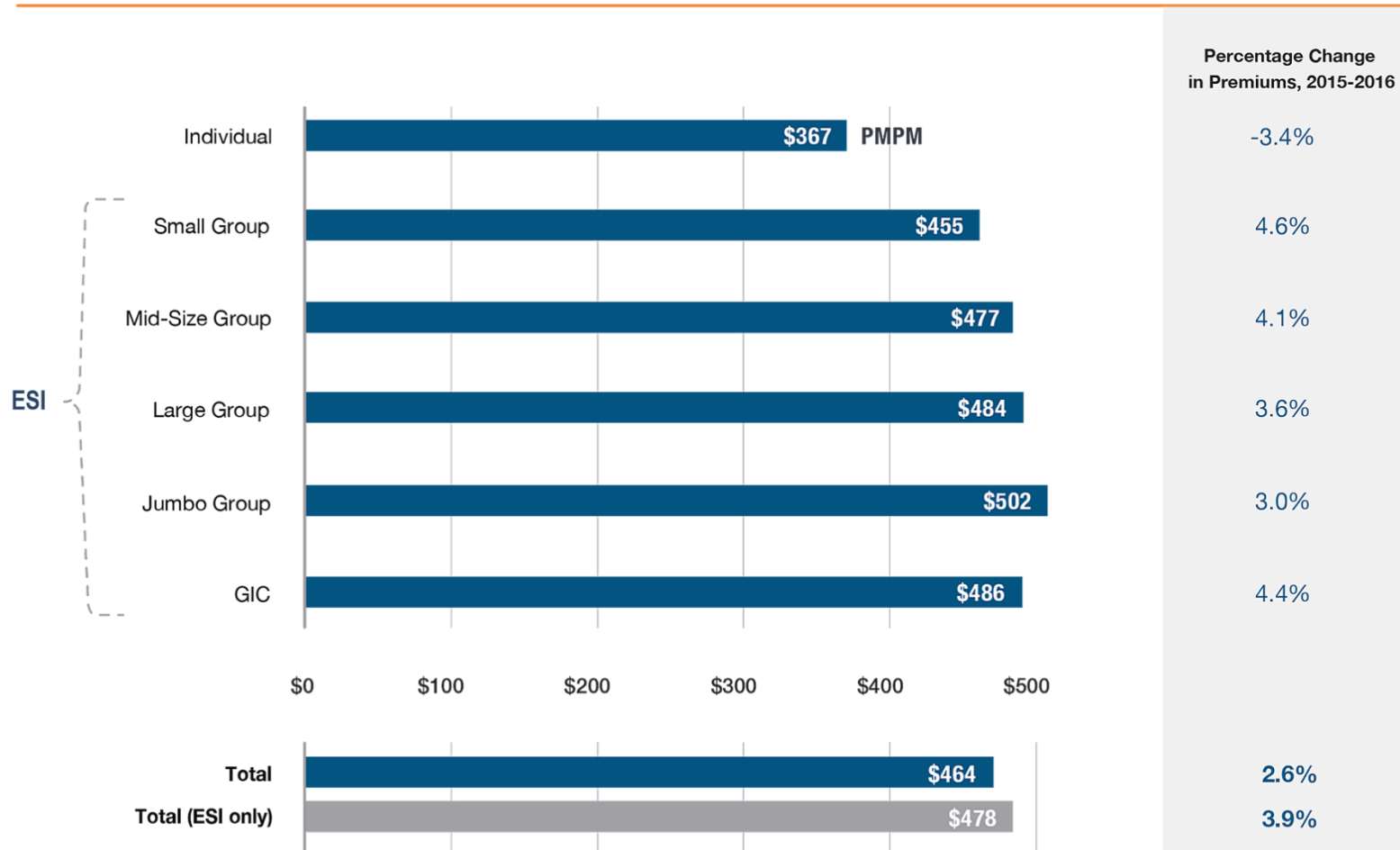
## Adoption of Alternative Payment Methods by Insurance Category, 2014-2016

APM  
Adoption



**ADOPTION OF APMS INCREASED BY 6.3 PERCENTAGE POINTS IN THE COMMERCIAL MARKET IN 2016.**

# Fully-Insured Premiums by Employer Size, 2016

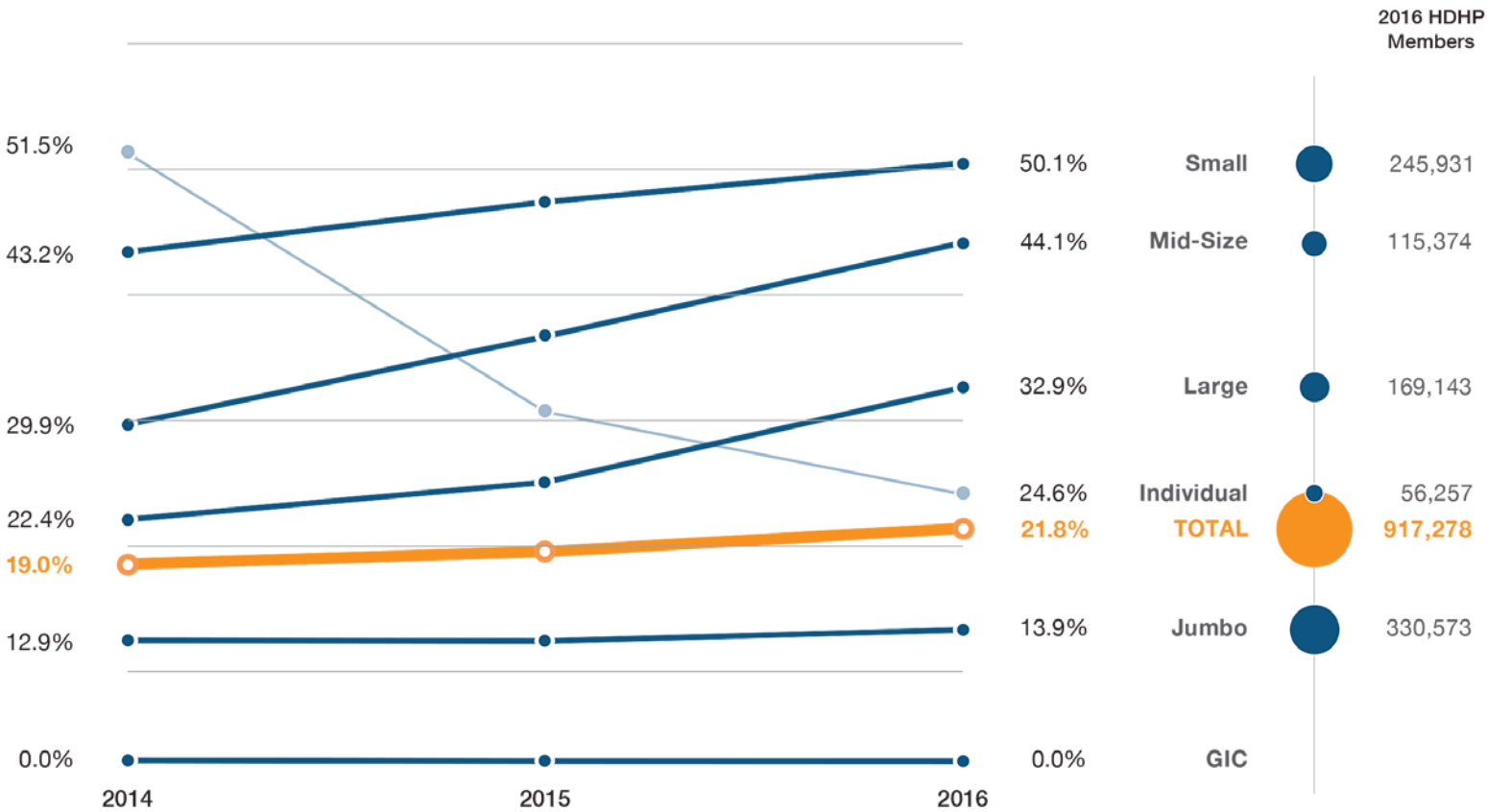


Cost of Coverage

INDIVIDUAL PURCHASERS WERE THE ONLY GROUP TO SEE THEIR PREMIUMS DECLINE IN 2016, DUE LARGELY TO MEMBERSHIP SHIFTS TOWARD CONNECTORCARE PLANS.

# High Deductible Health Plan Prevalence by Employer Size, 2014-2016

Cost of Coverage



HIGH DEDUCTIBLE PLANS WERE MOST PREVALENT AMONG SMALL AND MID-SIZE EMPLOYERS, IN TERMS OF BOTH THE ABSOLUTE NUMBER AND PERCENTAGE OF MEMBERS.

## Cost-Sharing by Employer Size, 2016



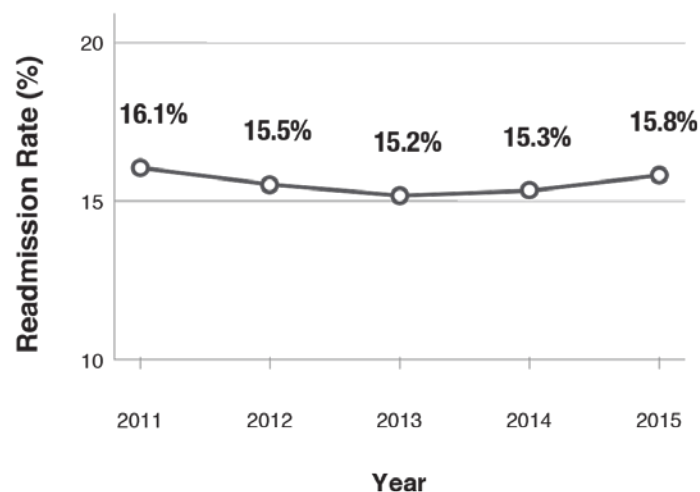
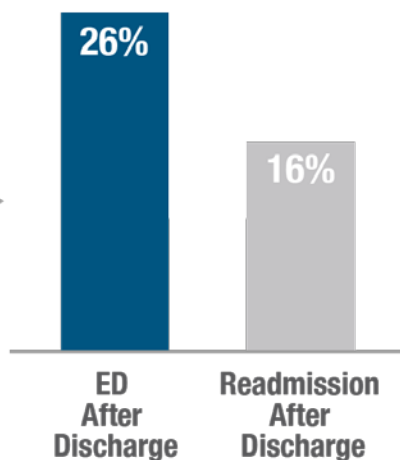
Cost of Coverage

**MEMBER COST-SHARING CONTINUED TO BE HIGHER AMONG SMALLER EMPLOYERS IN 2016. SUBSIDIES HELPED DECREASE COST-SHARING FOR INDIVIDUAL PURCHASERS.**

## All-payer 30-day Revisits and Readmissions, SFY15

Hospital  
Readmits

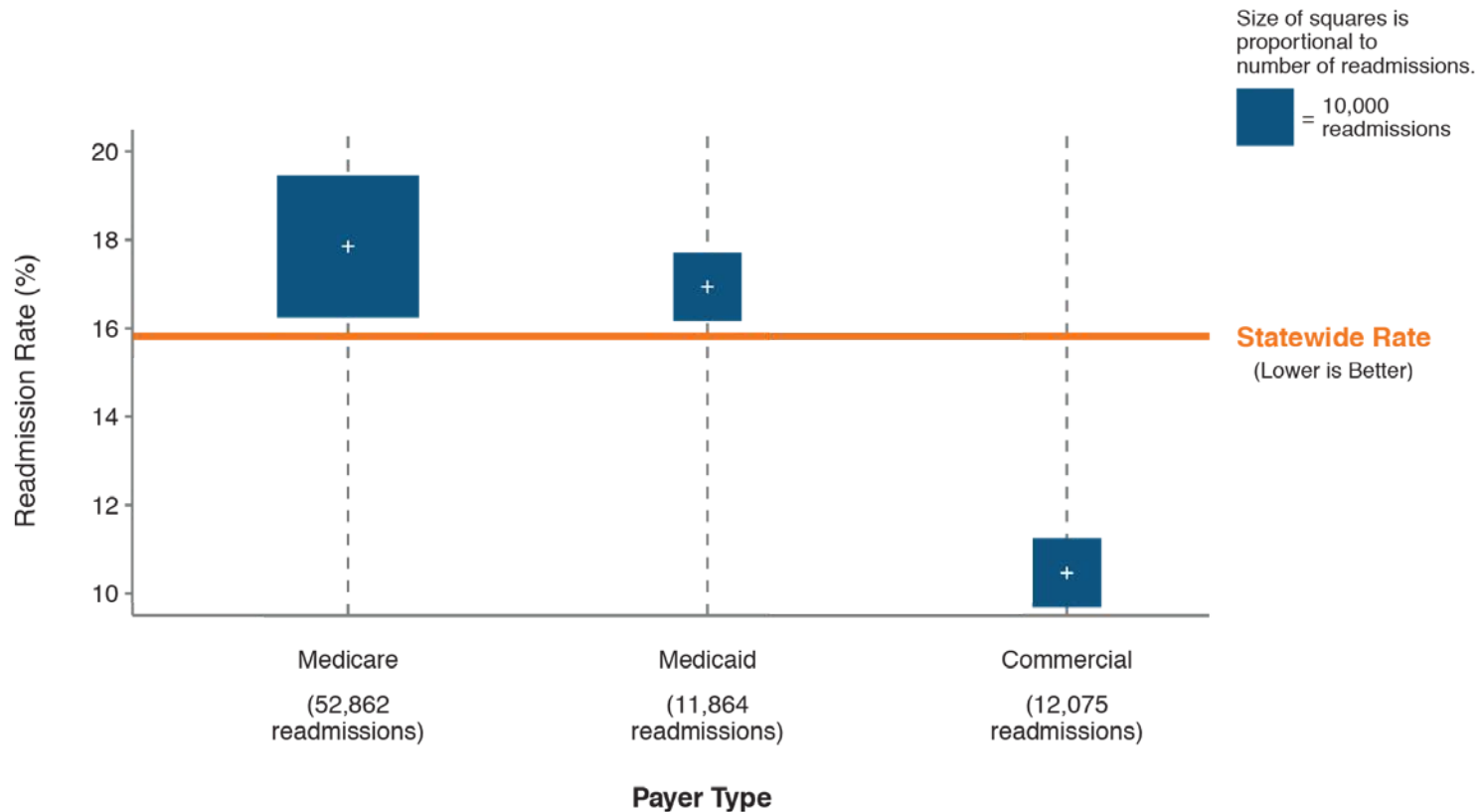
525K  
DISCHARGES



**IN SFY15, 26% OF DISCHARGES ENDED UP BACK IN THE ED WITHIN 30 DAYS. 16% WERE READMITTED TO THE HOSPITAL; AN INCREASE AFTER SEVERAL YEARS OF DECLINES.**

## All-Payer Readmissions by Payer Type, SFY15

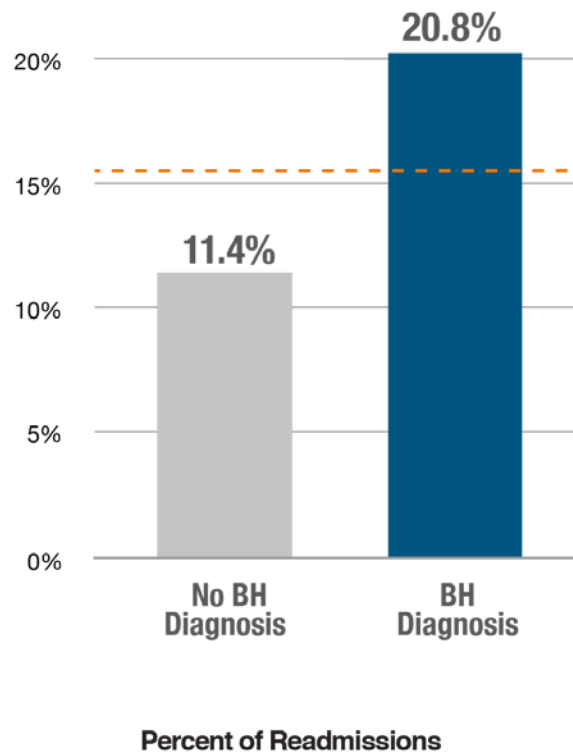
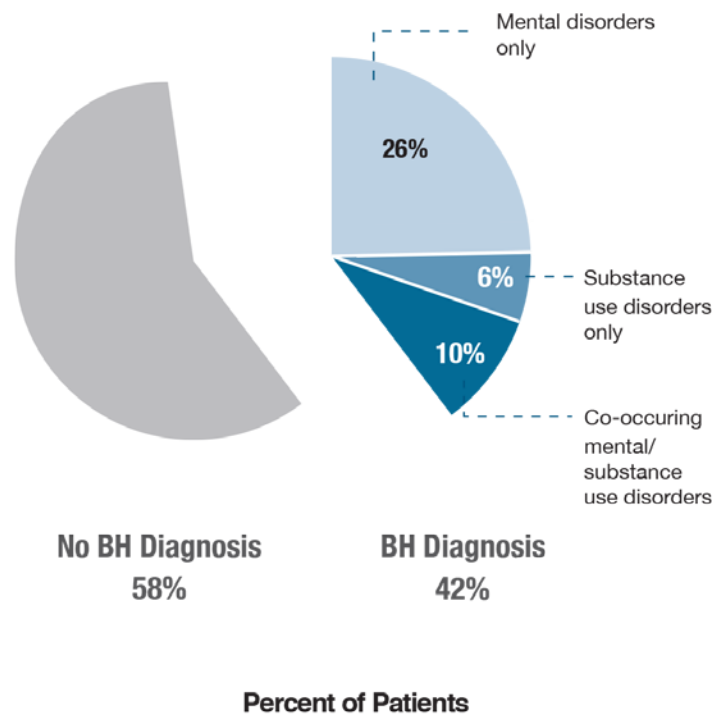
Hospital  
Readmits



**READMISSION RATES FOR MEDICARE (18%) AND MEDICAID (17%) WERE SUBSTANTIALLY HIGHER THAN FOR COMMERCIAL PAYERS (11%).**

## Behavioral Health Comorbidities and Readmissions, SFY15

Hospital  
Readmits

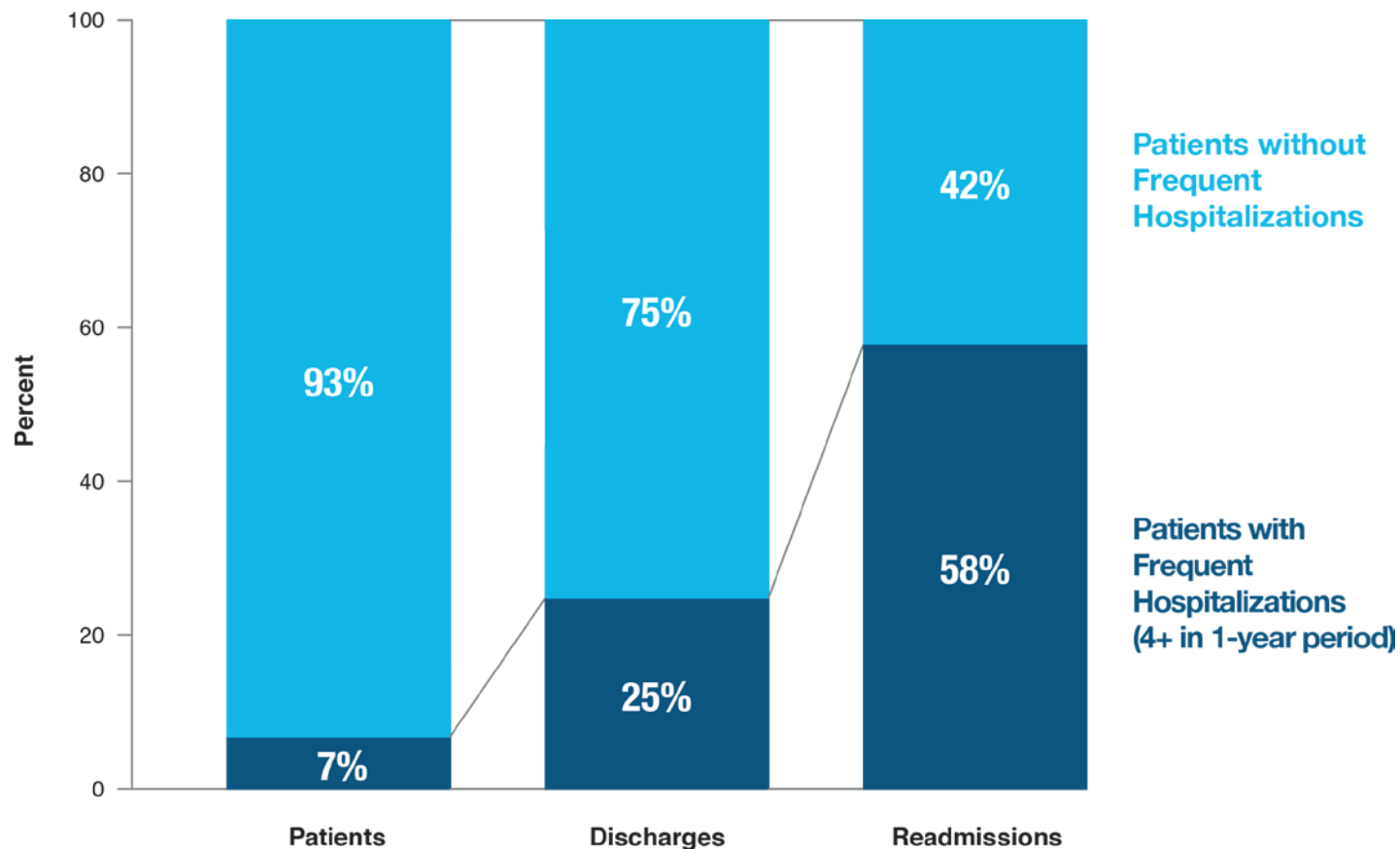


**THE 42% OF PATIENTS WITH A BEHAVIORAL HEALTH COMORBIDITY HAD A READMISSION RATE OF 20.8%, ALMOST TWICE THAT OF THOSE WITHOUT A BEHAVIORAL HEALTH DIAGNOSIS.**



## All-Payer Readmissions among Frequently Hospitalized Patients, SFY 2013-2015

Hospital  
Readmits



**THE 7% OF PATIENTS WITH FREQUENT HOSPITALIZATIONS ACCOUNTED FOR 25% OF DISCHARGES AND 58% OF READMISSIONS.**



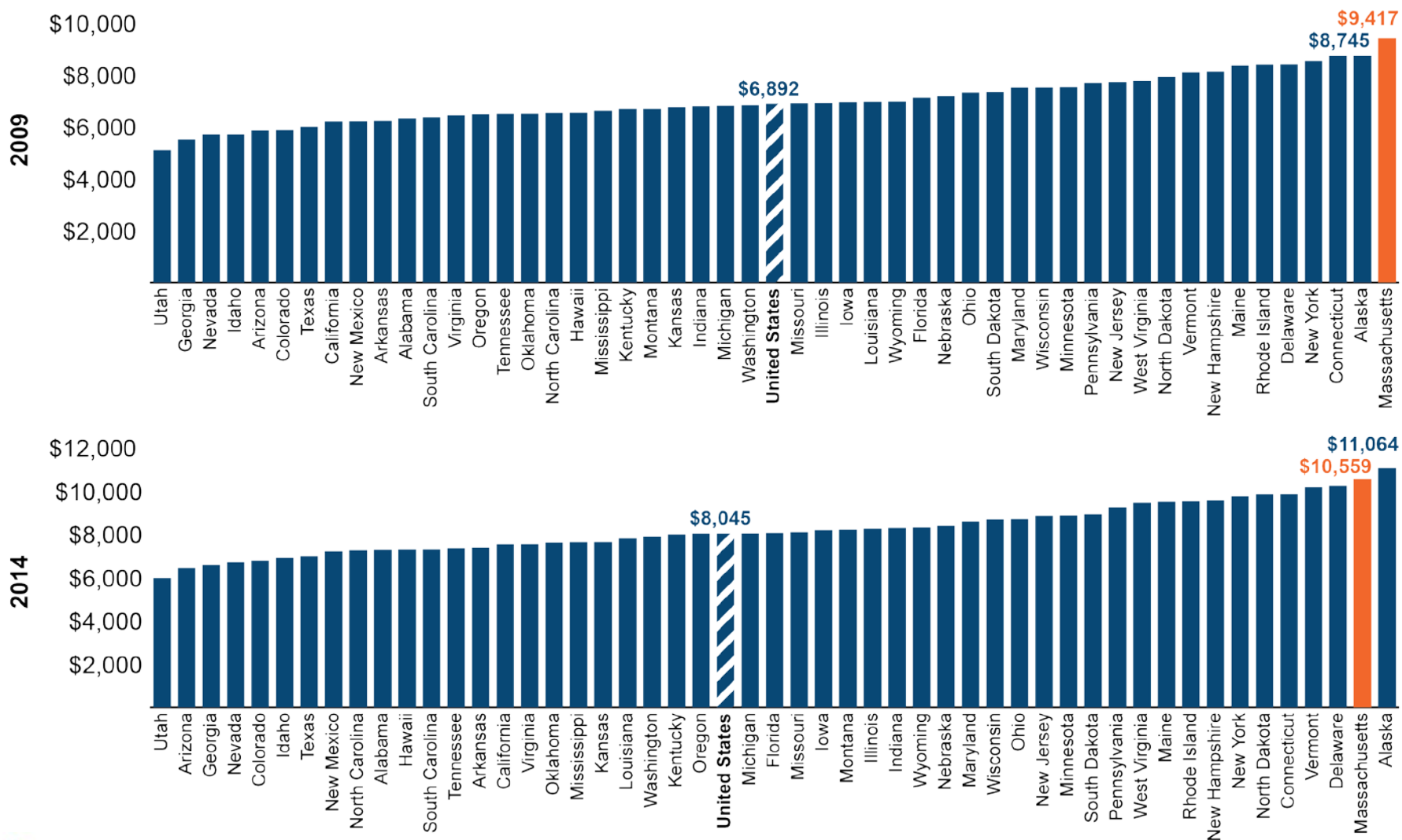
**MASSACHUSETTS**  
HEALTH POLICY COMMISSION

# Massachusetts health care cost trends in a national context

David Auerbach, PhD  
Director of Research  
Massachusetts Health Policy Commission  
October 2, 2017

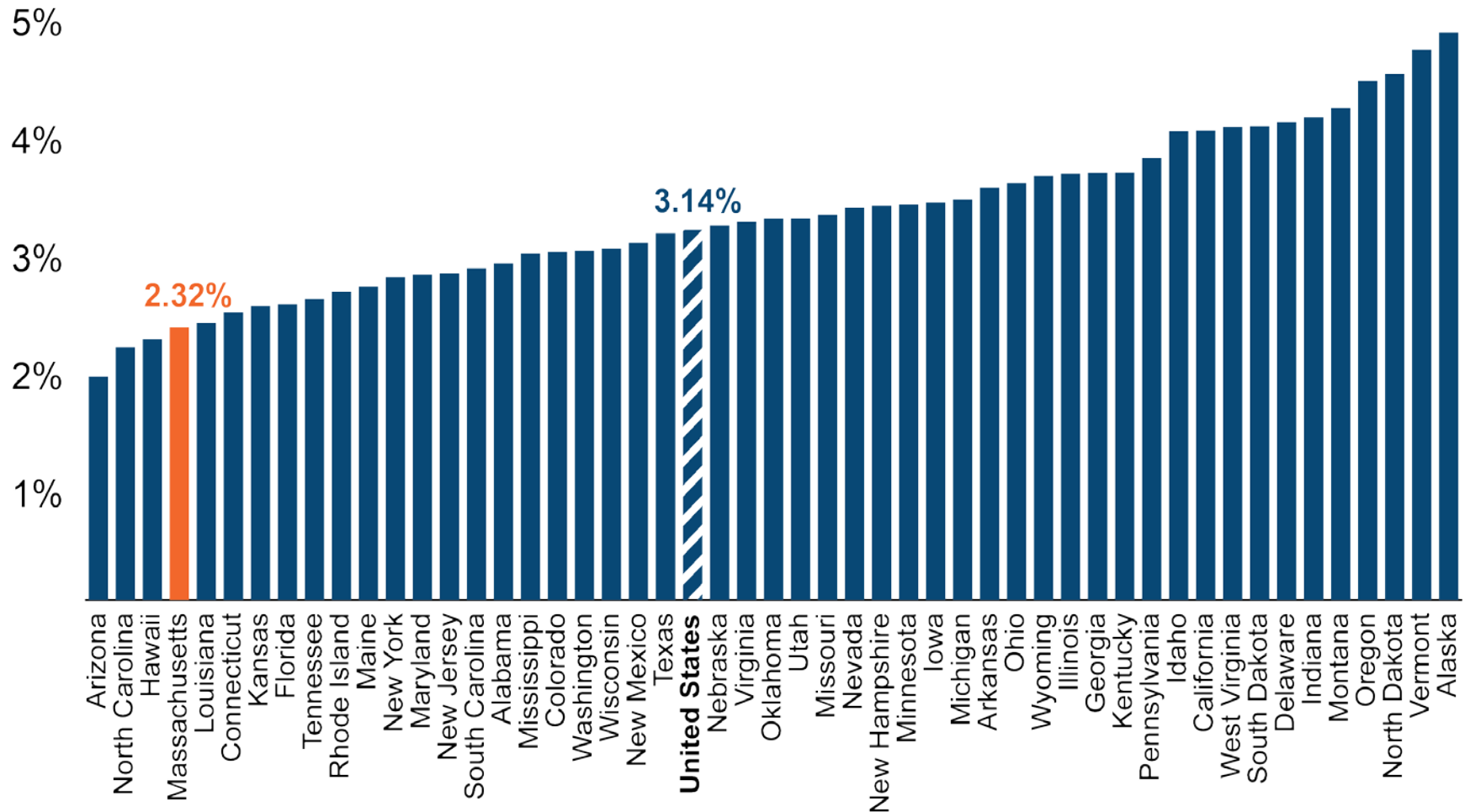
# Massachusetts no longer spends the most on health care

Personal health care spending, per capita, by state, 2009 and 2014



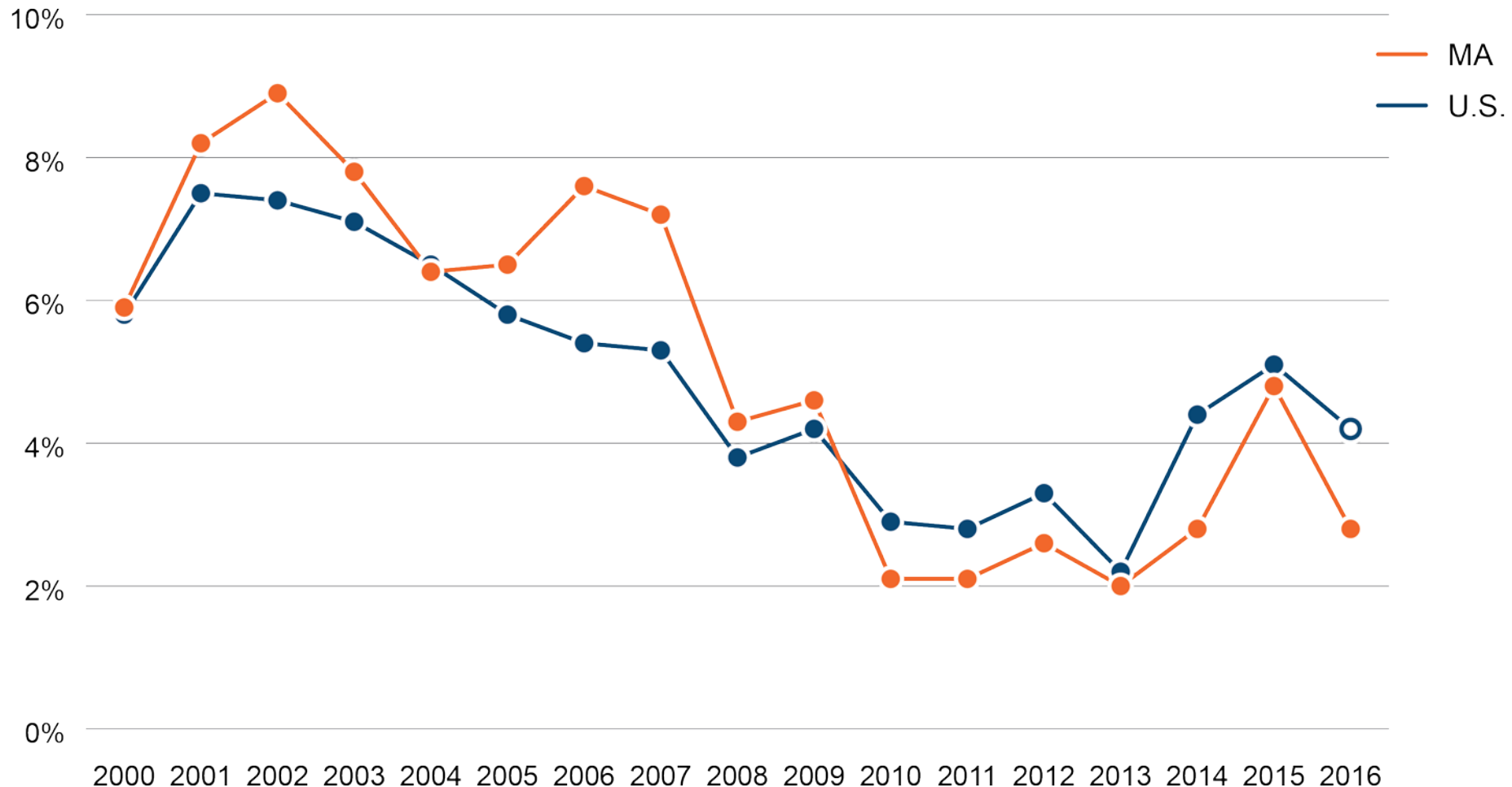
# Massachusetts healthcare spending grew at the 4<sup>th</sup> lowest rate in the US from 2009-2014

Average annual healthcare spending growth rate, per capita, 2009-2014



# Healthcare spending growth continued to be below the U.S. average in 2015 and 2016

*Annual growth in per capita healthcare spending, MA and the U.S., 2000-2016*

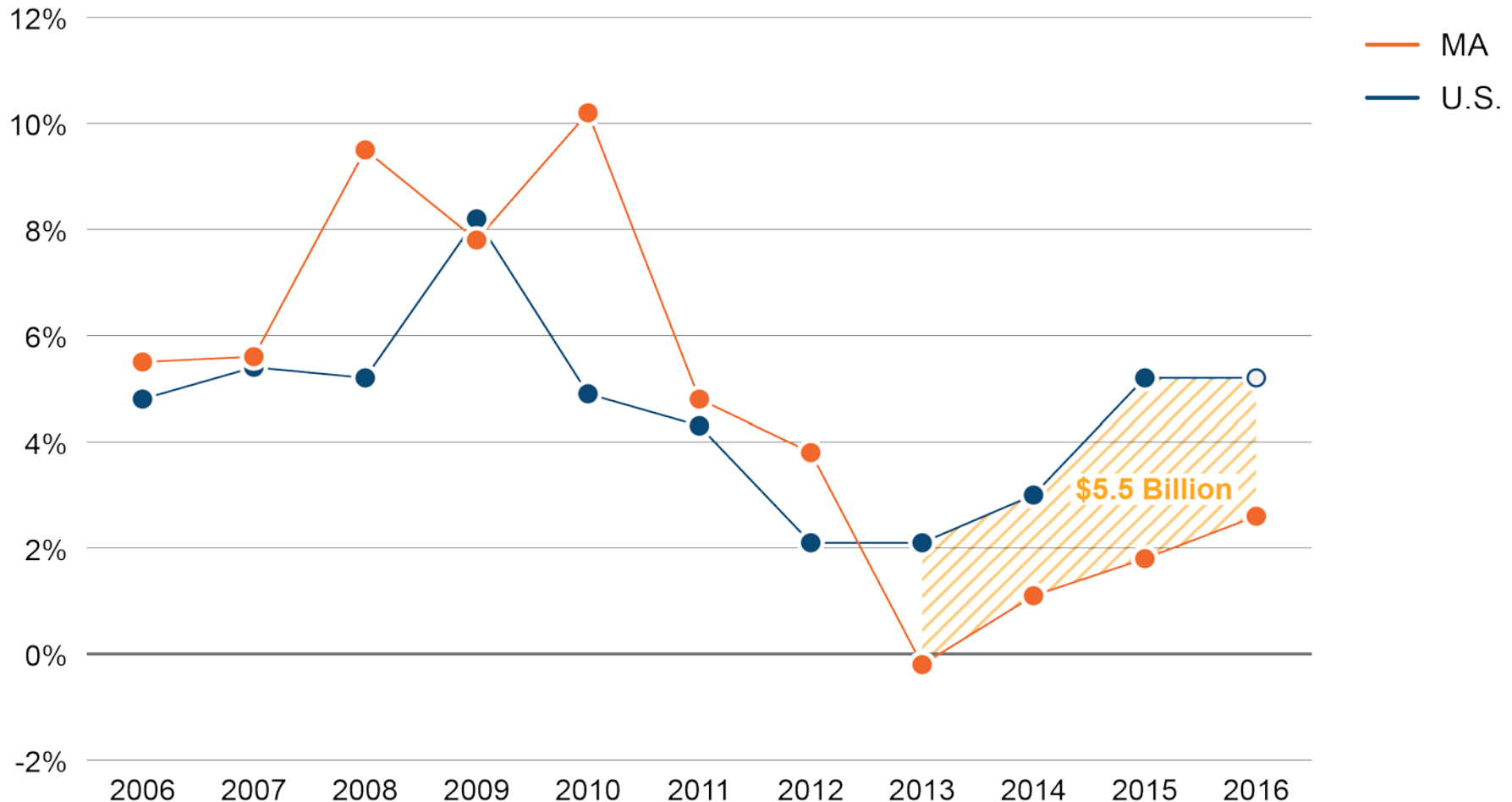


Note: U.S. figure for 2016 is partially projected.

Sources: Centers for Medicare and Medicaid Services, National Health Expenditure Accounts Personal Health Care Expenditures (U.S. 2015-2016) and State Health Expenditure Accounts (U.S. 2000-2014 and MA 2000-2014); Center for Health Information and Analysis Annual Report THCE Databook (MA 2015-2016)

## In recent years, growth in spending on private health insurance in Massachusetts has been consistently lower than national rates

*Annual growth in commercial health insurance premium spending from previous year, per enrollee, MA and the U.S.*

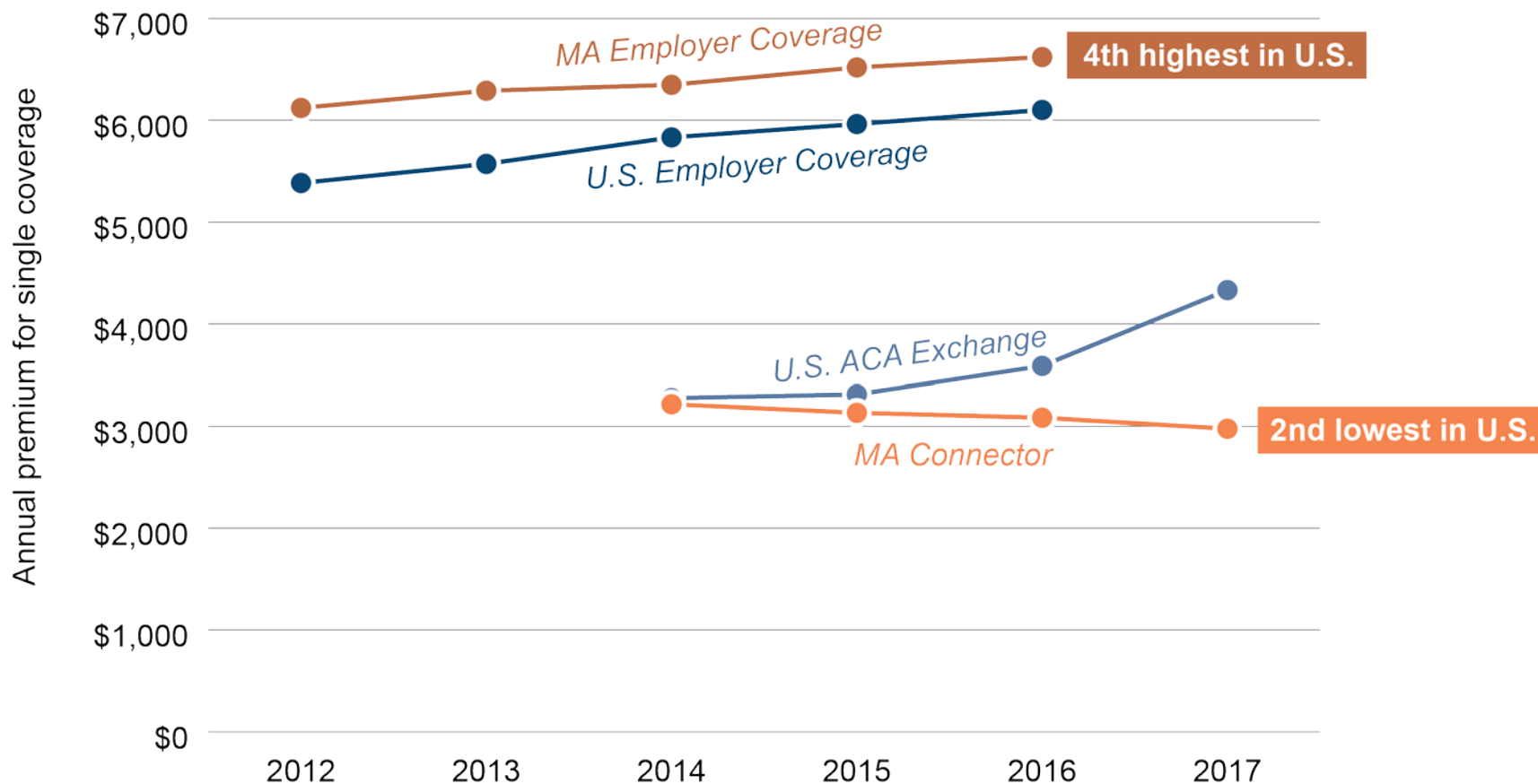


Notes: U.S. data includes Massachusetts. Center for Health Information and Analysis data are for the fully-insured market only. U.S. data for 2016 is partially projected.

Source: Centers for Medicare and Medicaid Services, State and National Healthcare Expenditure Accounts and Private Health Insurance Expenditures and Enrollment (U.S. and MA 2005-2014); Center for Health Information and Analysis Annual Reports (MA 2015-2016)

## Low growth in commercial spending has been driven in part by MA Connector's 2<sup>nd</sup> lowest premiums in the U.S.

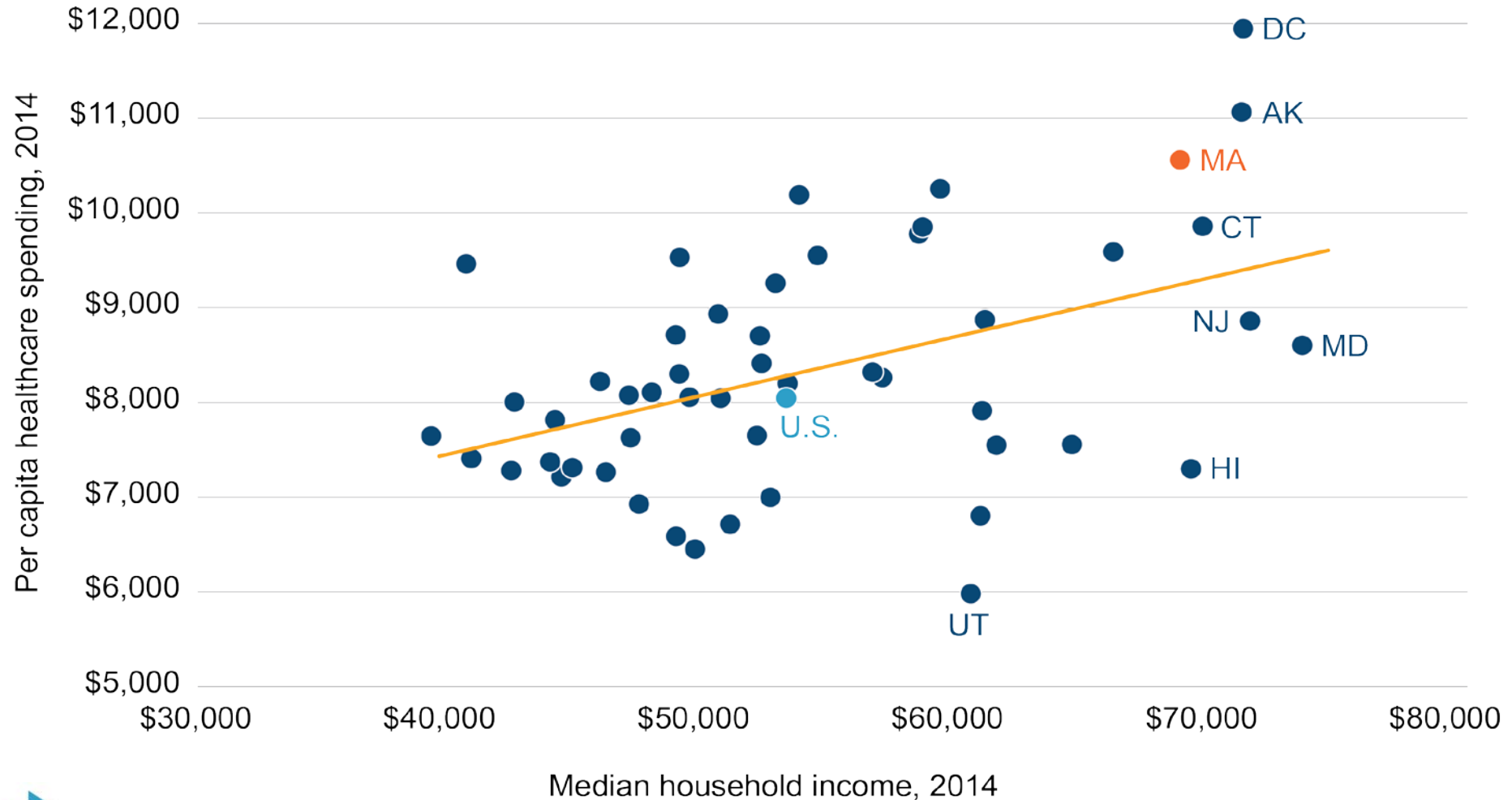
Average annual premium for single coverage in the employer-sponsored market and average annual unsubsidized benchmark premium for a 40-year old in the ACA Exchanges, MA and the U.S.



Notes: Exchange data represents the weighted average annual premium for second-lowest silver (Benchmark) plan based on county level data in each state. Premiums do not include any subsidies. Employer premiums are based on the average premiums according to a large sample of employers within each state. Sources: Kaiser Family Foundation analysis of premium data from healthcare.gov; US Agency for Healthcare Quality, Medical Expenditure Panel Survey (insurance component), 2012-2016

# Healthcare spending Massachusetts remains high, even accounting for higher levels of income

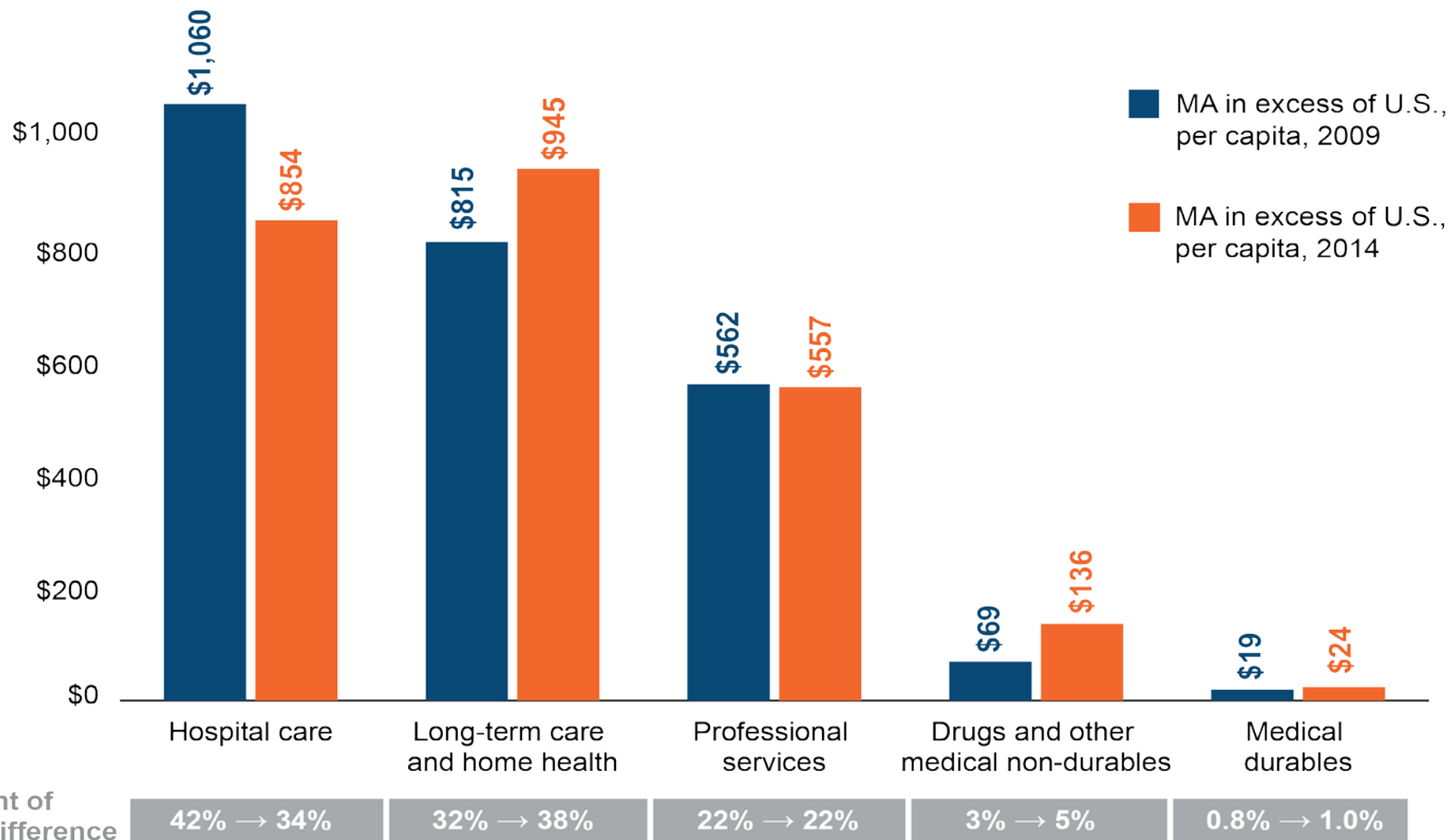
*Healthcare spending per capita and median household income, by state, 2014*





# Hospital care and long-term care are the biggest contributors to excess spending in Massachusetts

Spending per person in MA in excess of the U.S. average, 2009 and 2014

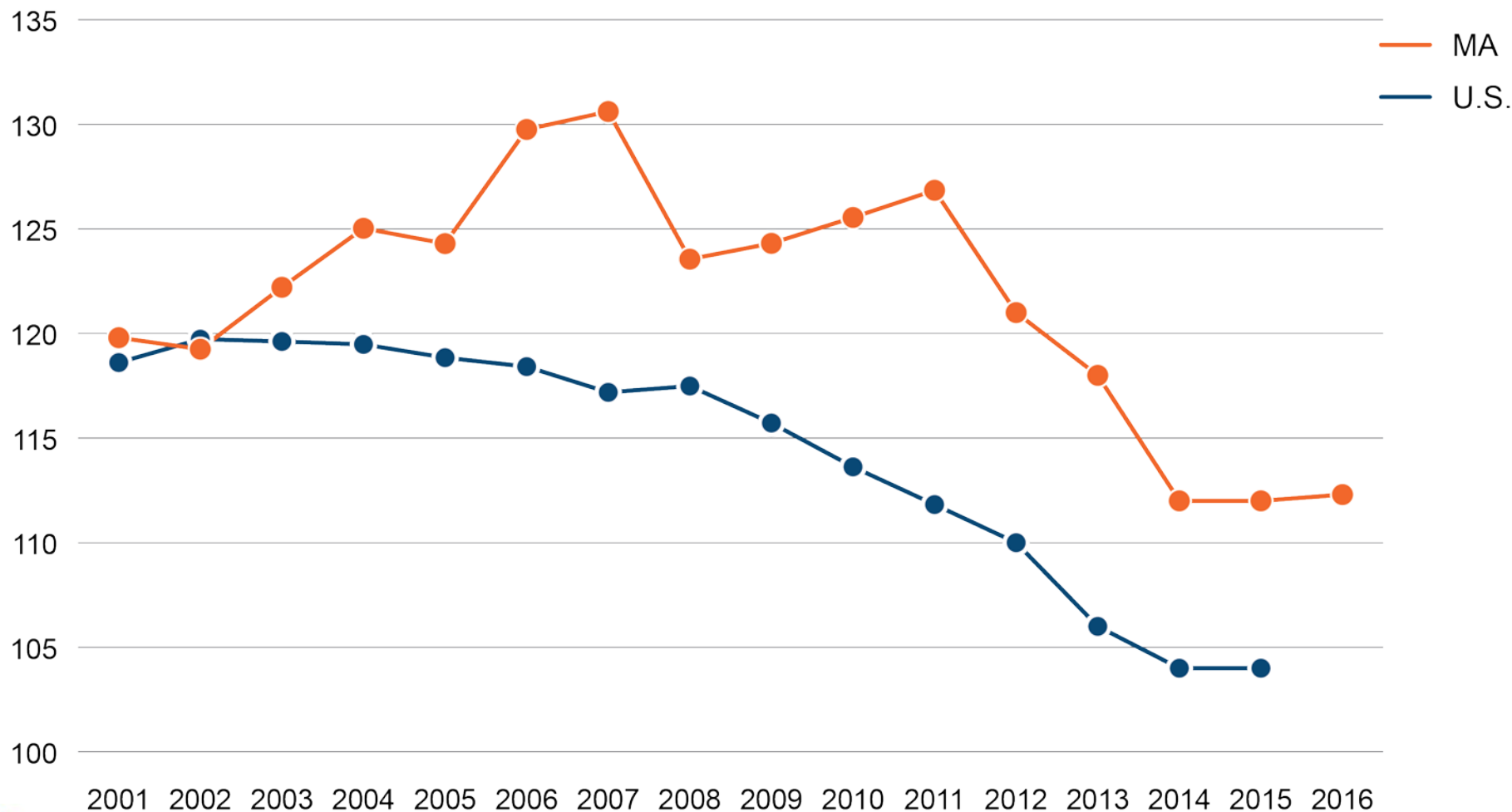


Note: Hospital care includes both inpatient and outpatient care, as well as hospital-based nursing home care. Long term care and home health includes spending in freestanding nursing facilities, home health agencies, and other residential and personal care taking place in community and facility settings.

Source: Centers for Medicare and Medicaid Services, State Health Expenditure Accounts, 2009 and 2014

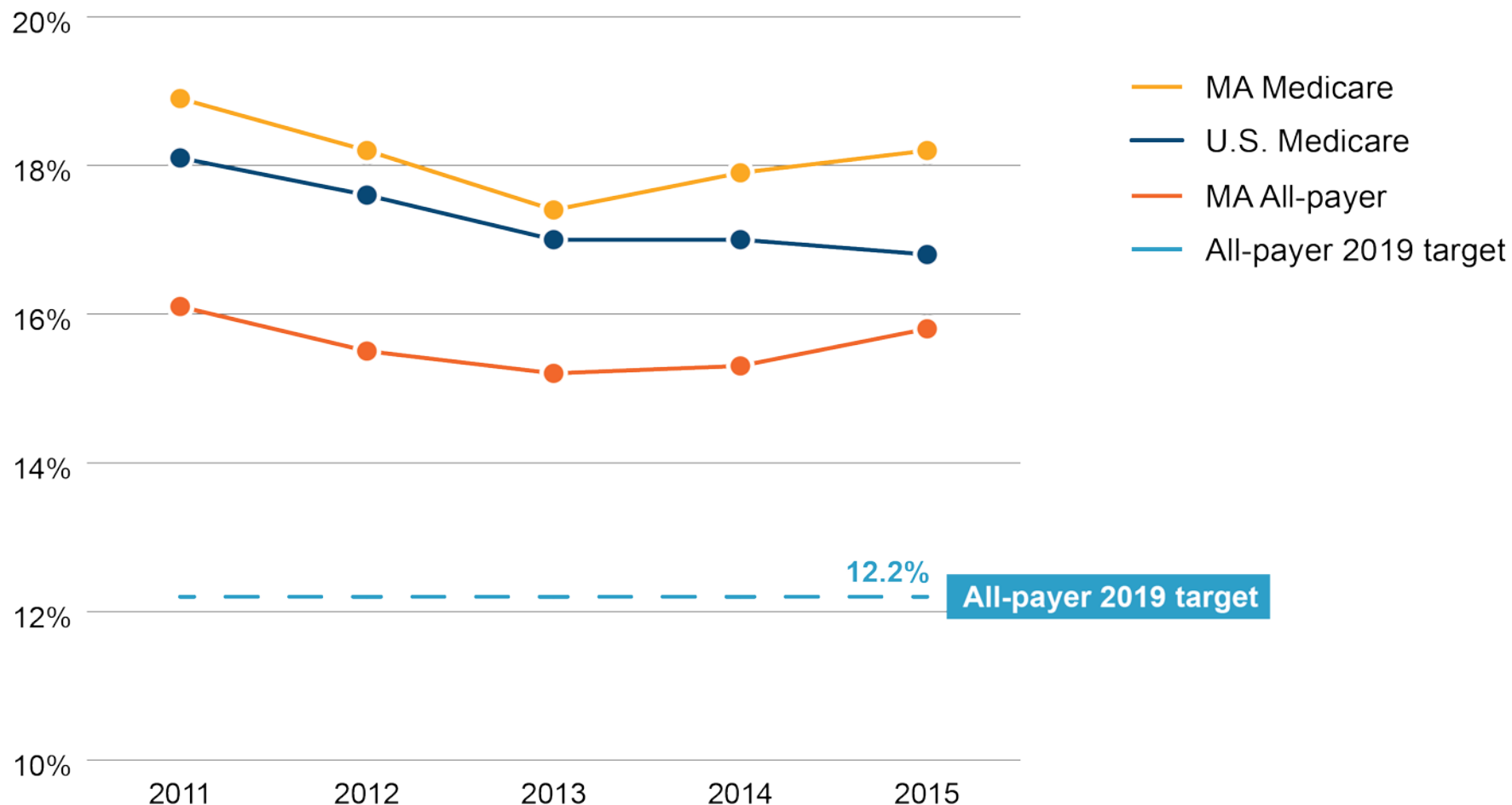
## After years of steady decline, the inpatient admissions rate in Massachusetts has started to increase and is now 8% above the U.S. rate

*Inpatient hospital admissions per 1,000 residents, MA and the U.S., 2001-2016*



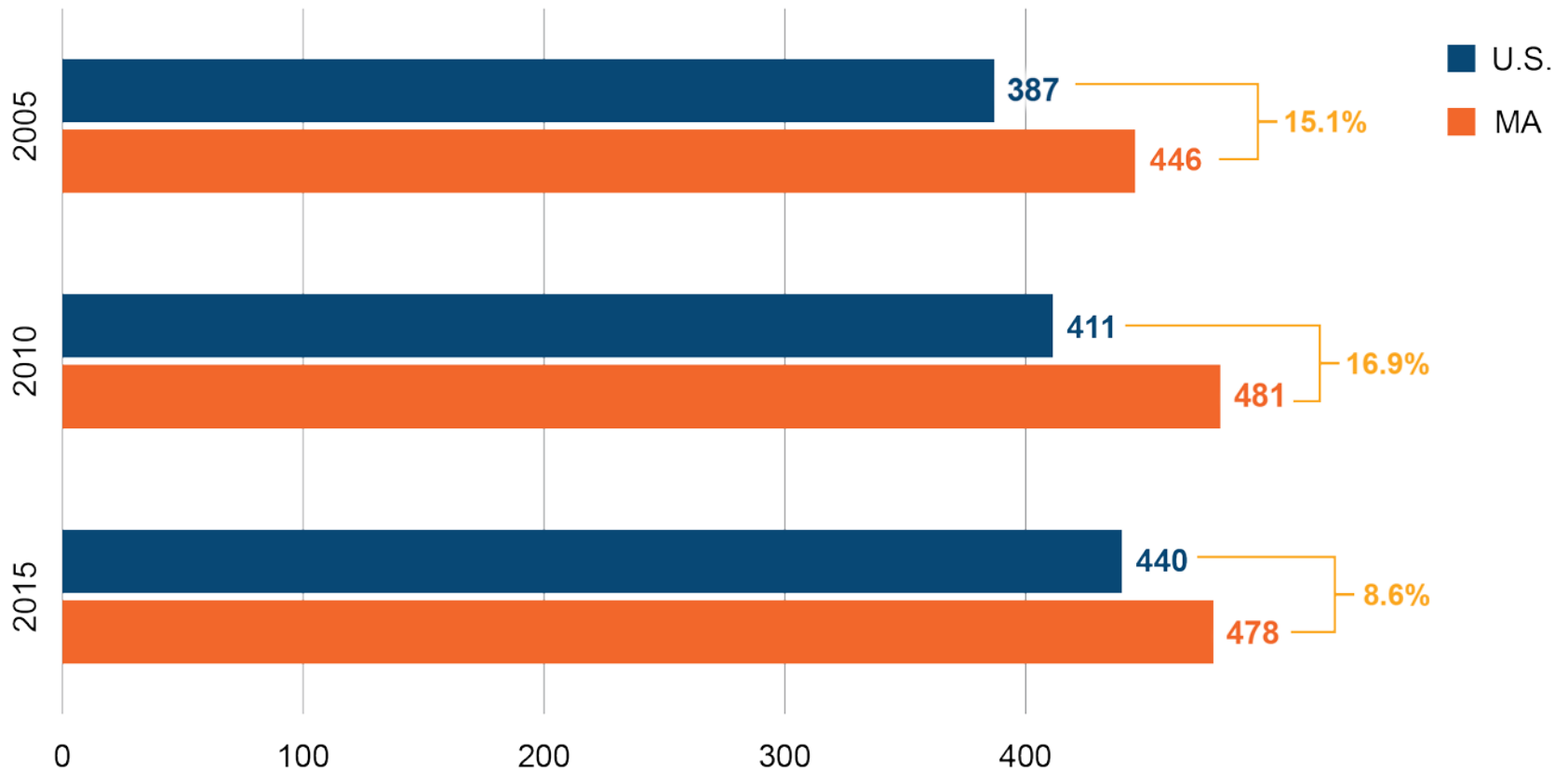
# Readmission rates are increasing in Massachusetts while falling elsewhere

Thirty-day readmission rates, MA and the U.S., 2011-2015



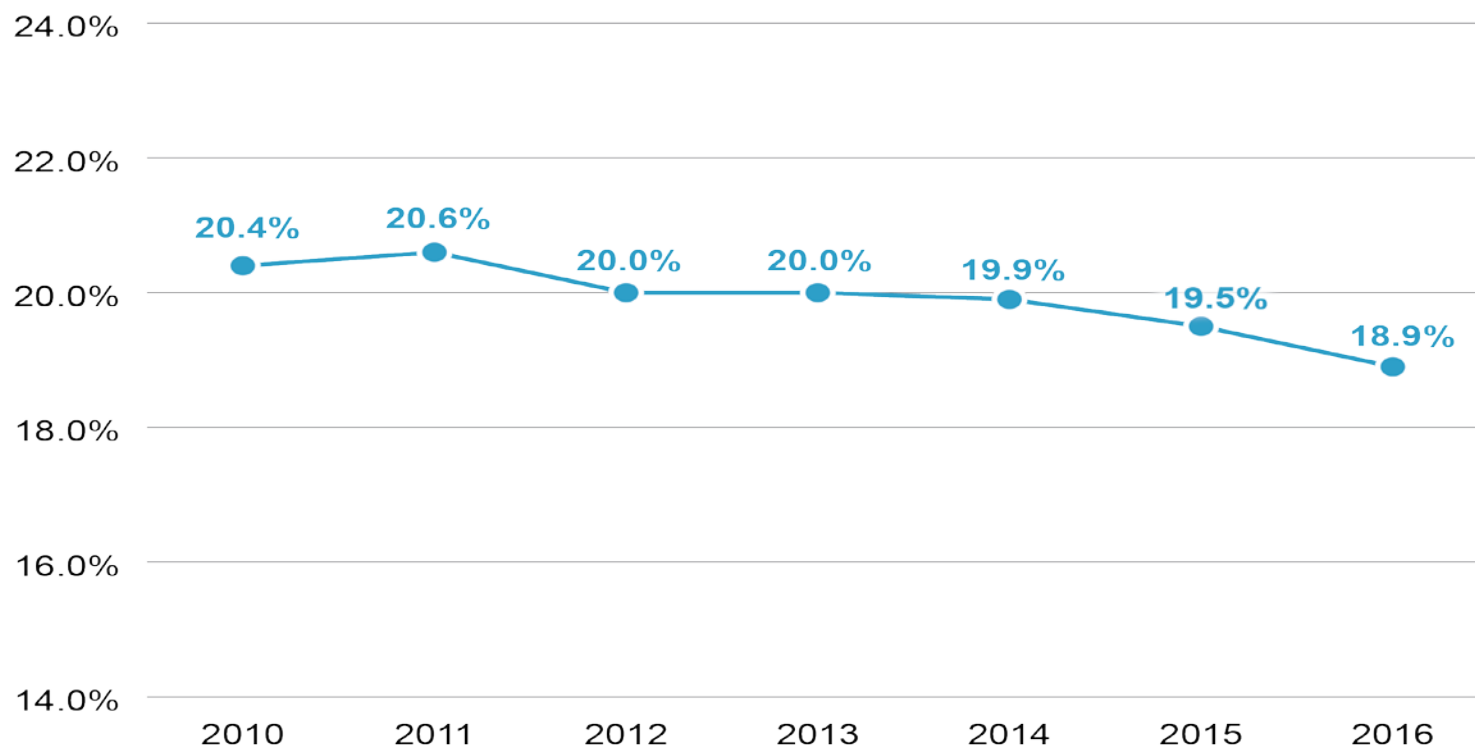
## The rate of emergency department visits has improved, but remains 9% higher than the U.S.

*Emergency department visits, per 1,000 residents, MA and the U.S., 2005, 2010, and 2015*



# The rate of discharge to institutional post-acute care continues to decline

*Percent of patients discharged to institutional post-acute care following an inpatient admission, 2010-2016*

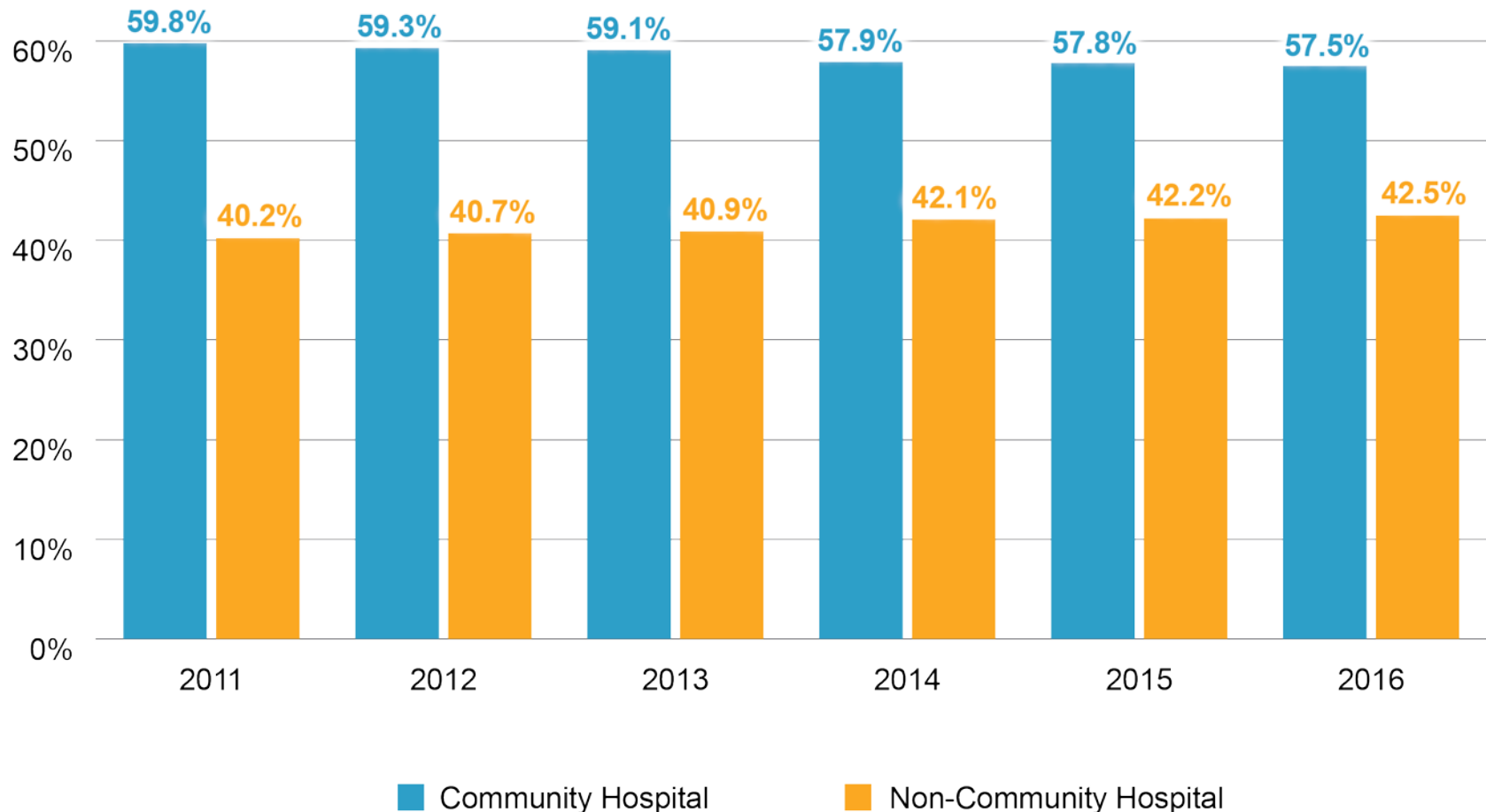


Notes: Institutional post-acute care settings include skilled nursing facilities, inpatient rehabilitation facilities, and long-term care hospitals. Rates adjusted using ordinary least squares (OLS) regression to control for age, sex, and changes in the mix of mix of diagnosis-related groups (DRGs) over time. Discharges from hospitals that closed and specialty hospitals, except New England Baptist, were excluded. Several hospitals (UMass Memorial Medical Center, Clinton Hospital, Cape Cod Hospital, Falmouth Hospital, Marlborough Hospital) were excluded due to coding irregularities in the database.

Source: HPC analysis of Center for Health Information and Analysis Hospital Inpatient Discharge Database, 2010-2016

# The share of community-appropriate discharges taking place at community hospitals continues to decline

*Share of community appropriate discharges, by hospital type, 2011-2016*

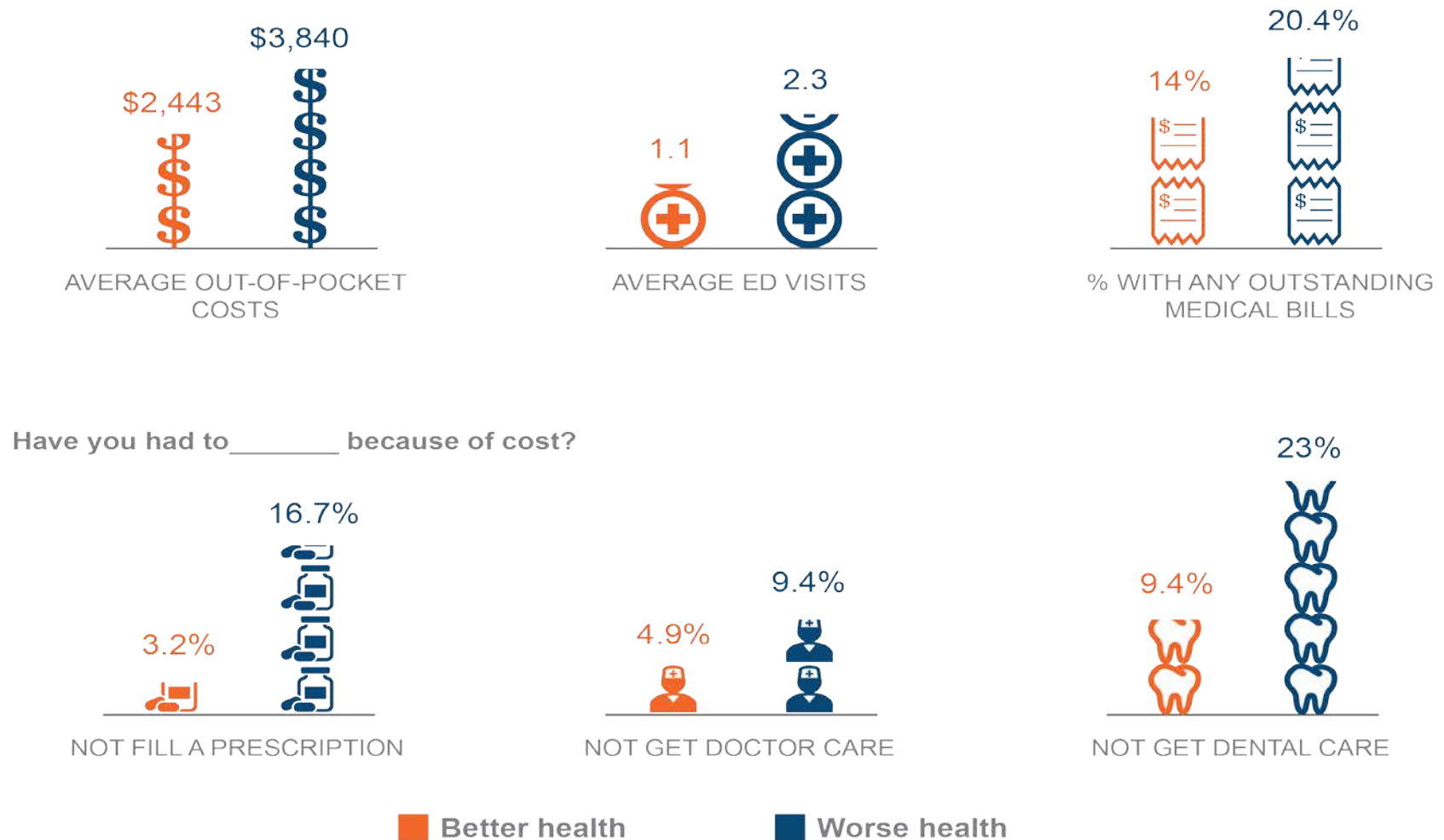


Notes: Discharges that could be appropriately treated in community hospitals were determined based on expert clinician assessment of the acuity of care provided, as reflected by the cases' diagnosis-related groups (DRGs). The Center for Health Information and Analysis defines community hospitals as general acute care hospitals that do not support large teaching and research programs.

Source: HPC analysis of Center for Health Information and Analysis, Hospital Inpatient Discharge data, 2011-2016

# Access and affordability challenges remain in Massachusetts, especially for families with self-reported health problems

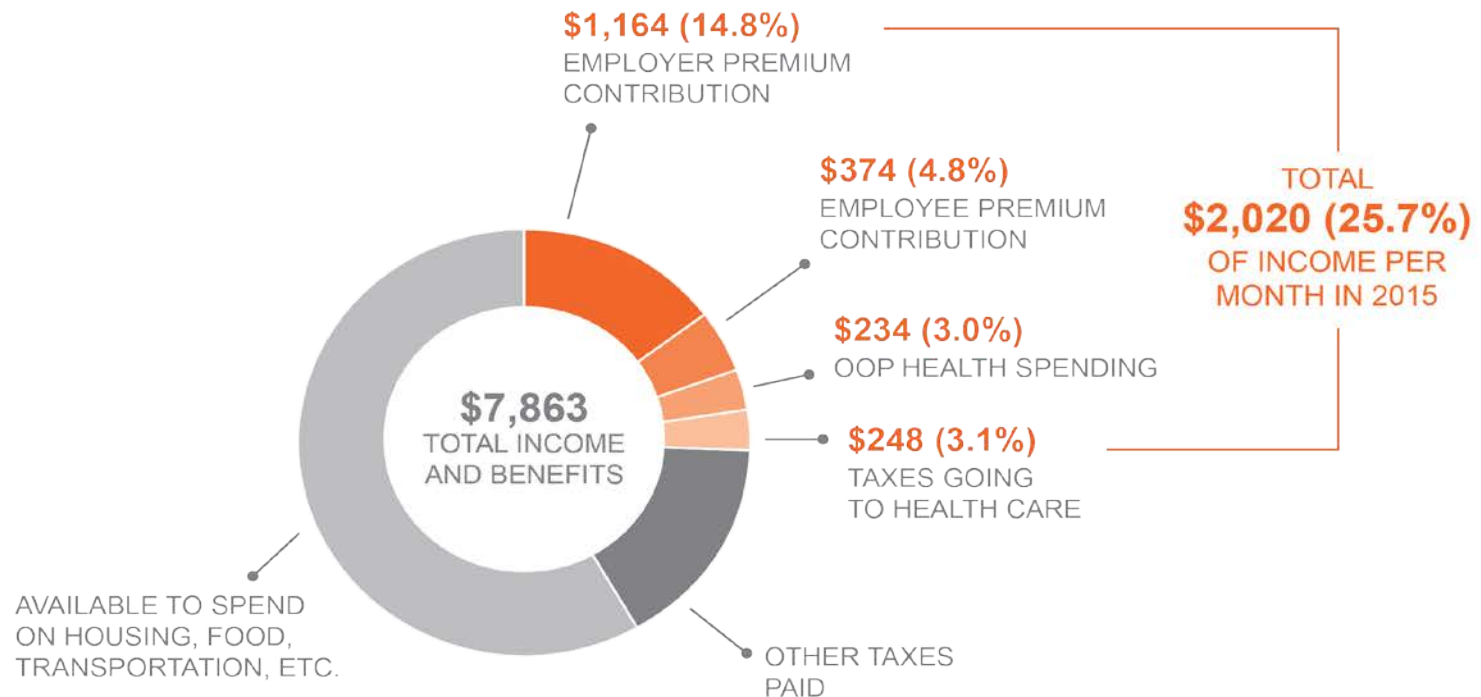
Averages for middle-income families, grouped by self-reported health status



Notes: Analysis is based on 843 families with employer-sponsored health insurance between 200% and 500% of the federal poverty level, representing 1.5 million state residents (across two years). All differences are statistically significant at the 10% level ( $p < .10$ ) or less and all but two (outstanding medical bills and doctor care) are statistically significant at the 5% level ( $p < .05$ ). Better health is defined as those reporting their health is 'excellent' or 'very good'. Worse Health is 'good', 'fair' and 'poor'. Source: HPC analysis of Center for Health Information and Analysis Massachusetts Health Insurance Survey, data from 2014 and 2015

# Health care costs represent a high burden on all Massachusetts families, leaving less for other priorities

- Monthly budget for an average Massachusetts family of four with median income (\$75,000) that obtains health insurance from a family policy through an employer.
- Data are for 2015.
- The family's total monthly compensation received from the employer is \$7,863

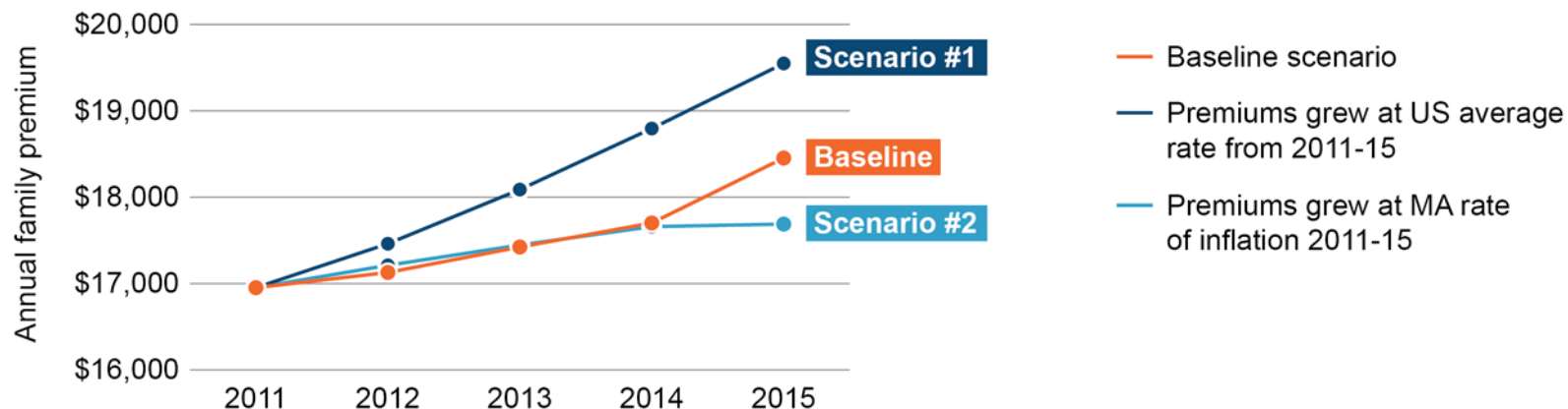


Note: Compensation paid by employers not counted in income includes the employer health insurance premium contribution and employer share of payroll taxes. Share of taxes devoted to health care include spending on Medicare, Medicaid and other federal health programs.

Data sources: Massachusetts Health Interview Survey (CHIA), data from 2014-5 on 843 families with employer-sponsored health insurance between 200% and 500% of the FPL, representing roughly 1.5 million state residents across two years. Other data sources include US and state government budget data and data from the US Agency for Healthcare Research and Quality



# How does healthcare spending growth affect family and state budgets?



	Baseline	Scenario #1		Scenario #2	
	Baseline data	If premiums grew at US average rate from 2011-15	Change in 2015	If premiums grew at MA rate of inflation 2011-15	Change in 2015
State: Health Insurance spending (\$Billion)	\$23.6	\$25.0	\$1.4B	\$22.6	-\$1.0B
State: Income Tax revenue collected (\$Million)	\$14,374	\$14,025	-\$349M	\$14,618	\$244M
Family: Annual raise	2.0%	1.0%	-1.0%	2.7%	0.7%
Family: Annual take-home pay after taxes and health care costs	\$54,785	\$54,050	-\$734	\$55,298	\$513

Notes: Projections assume a full tradeoff between health insurance premium spending and salaries. See Emanuel, Ezekiel J., and Victor R. Fuchs. "Who Really Pays for Health Care?: The Myth of "Shared Responsibility"." *Jama* 299.9 (2008): 1057-1059

Data sources: Family health insurance premiums are obtained from the US Agency for Healthcare Research and Quality, Medical Expenditure Panel Survey, Insurance component. Other data sources are detailed on the previous slide.

**Up Next**

Presentation by Dr. Karen Joynt Maddox

**Annual Health Care**  
**COST TRENDS**  
**HEARING**

OCTOBER 2 & 3, 2017

# NATIONAL PERSPECTIVE: HEALTH CARE COSTS AND READMISSIONS

Cost Trends Hearing  
Karen Joynt Maddox, MD MPH  
October 2, 2017

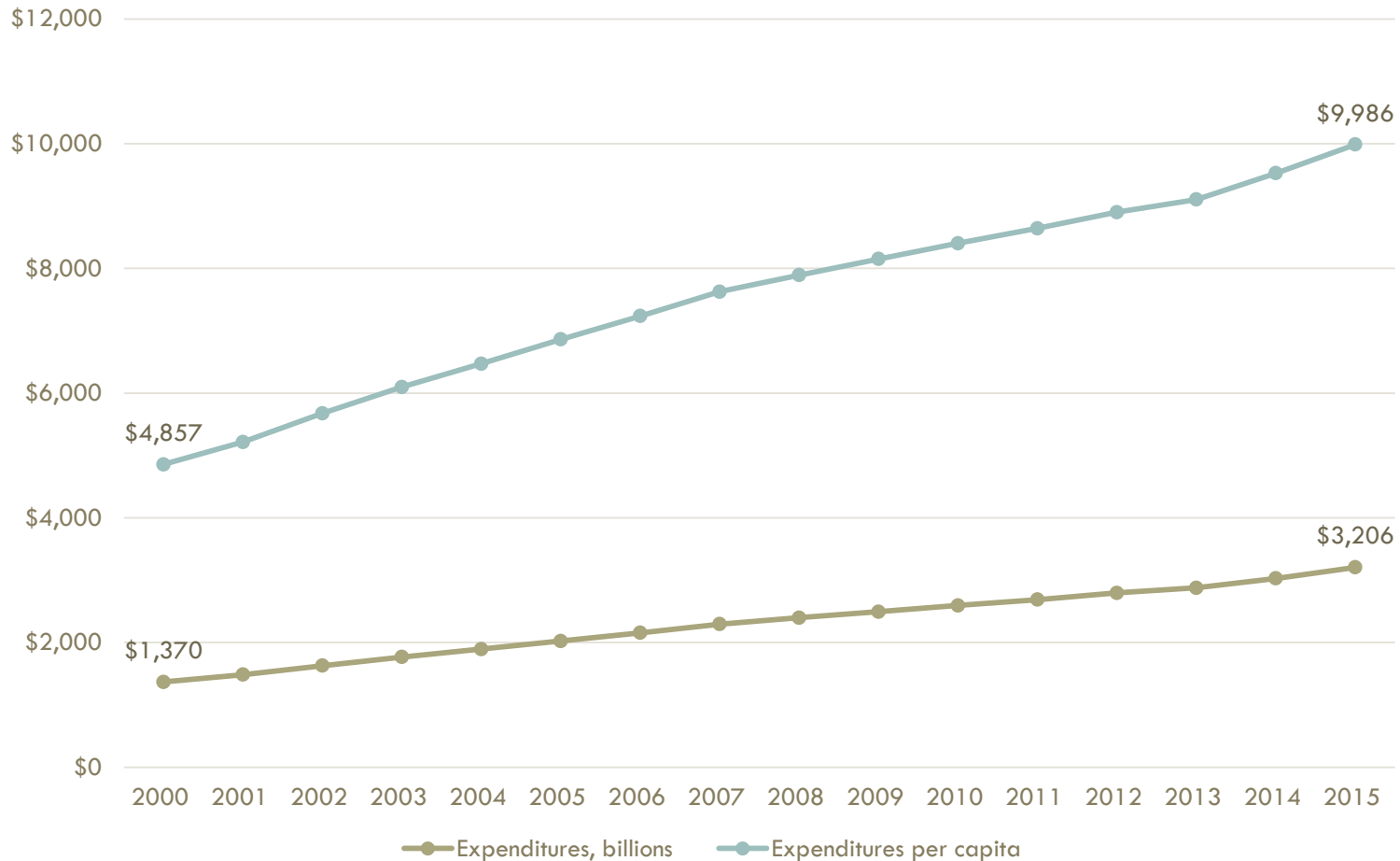


Who is  
spending?

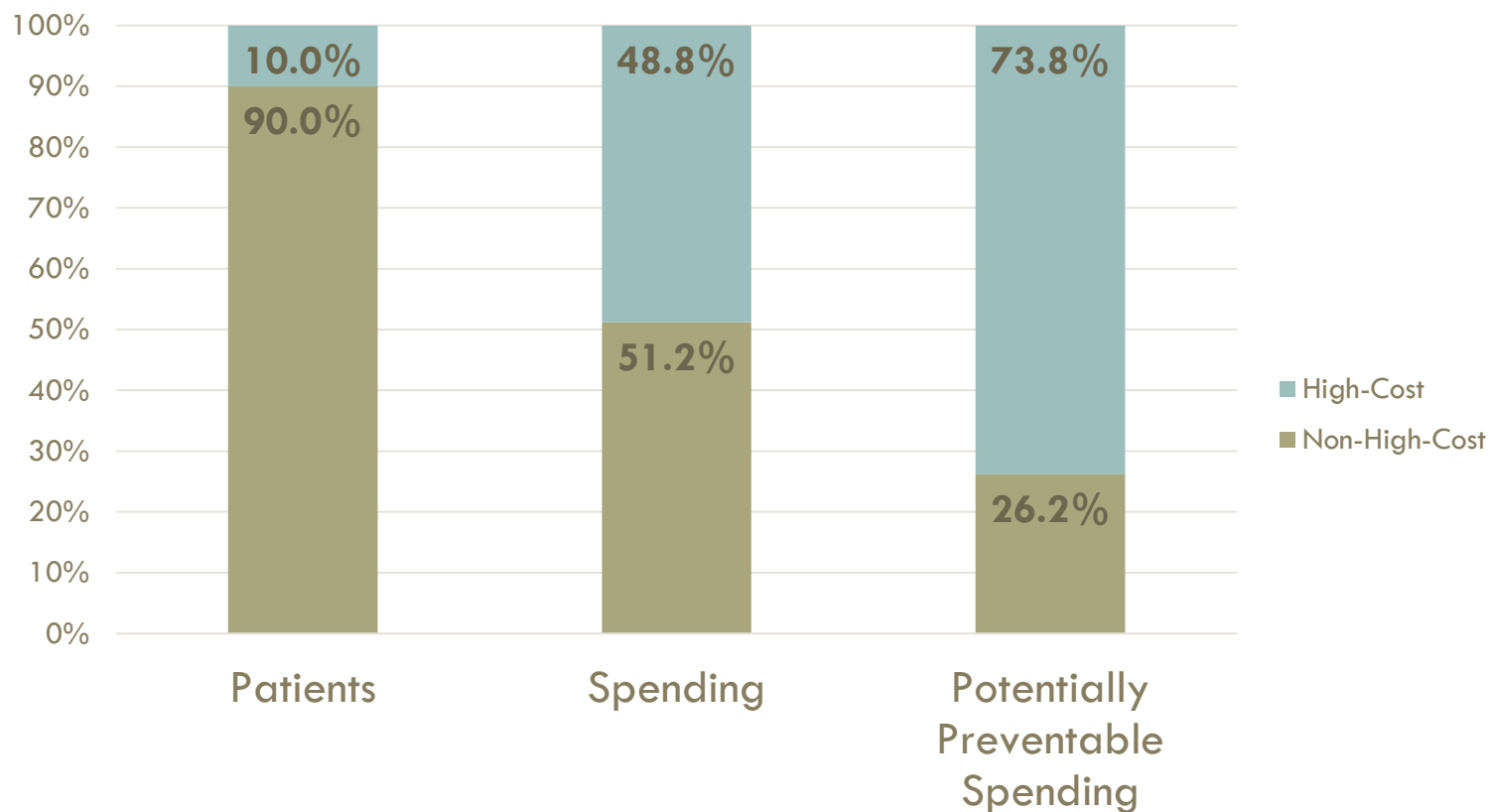
What is CMS  
doing about it?

How can MA  
do it better?

# NATIONAL HEALTH EXPENDITURES



# WHO IS SPENDING?



# WHO ARE THESE HIGH-COST PATIENTS?

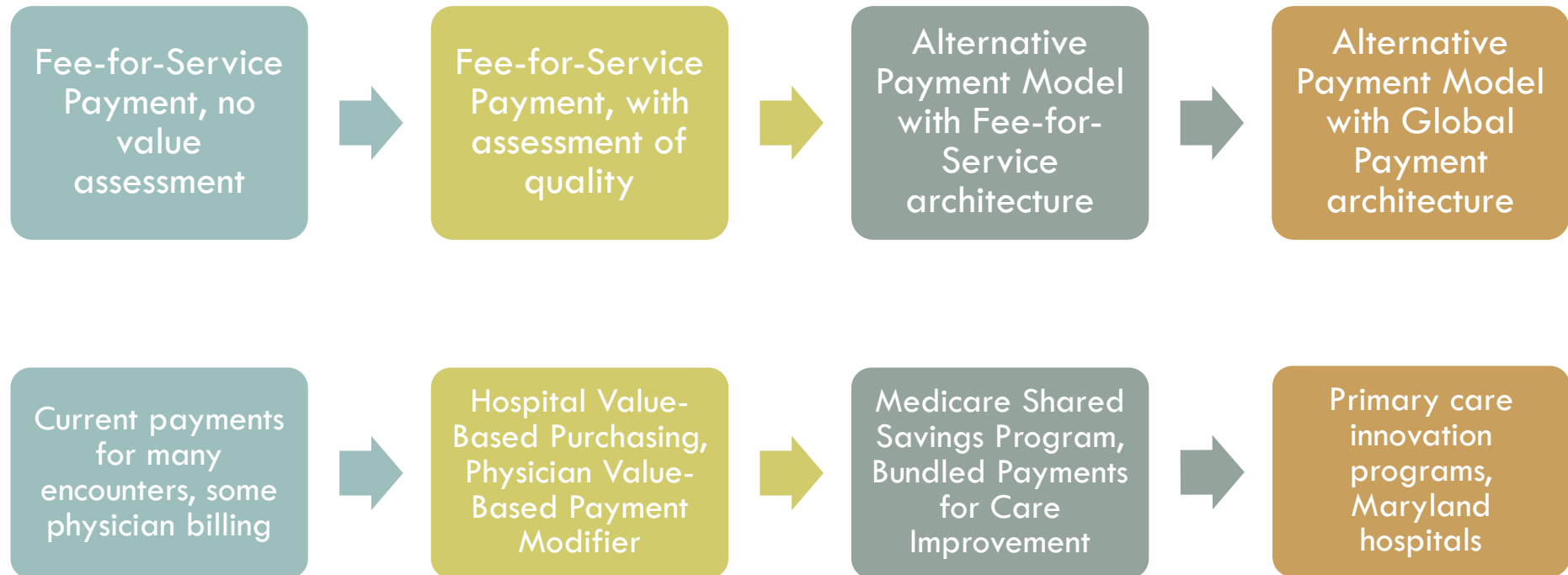
	High-Cost	Non-High-Cost
Median Age	73	72
Non-white	24%	19%
Dually eligible	37%	18%
Qualified based on disability	37%	24%
Mental health diagnosis	16%	6%
Number of chronic conditions	11	6
2 or more frailty indicators	40%	5%

# NATIONAL EFFORTS TO REDUCE COSTS





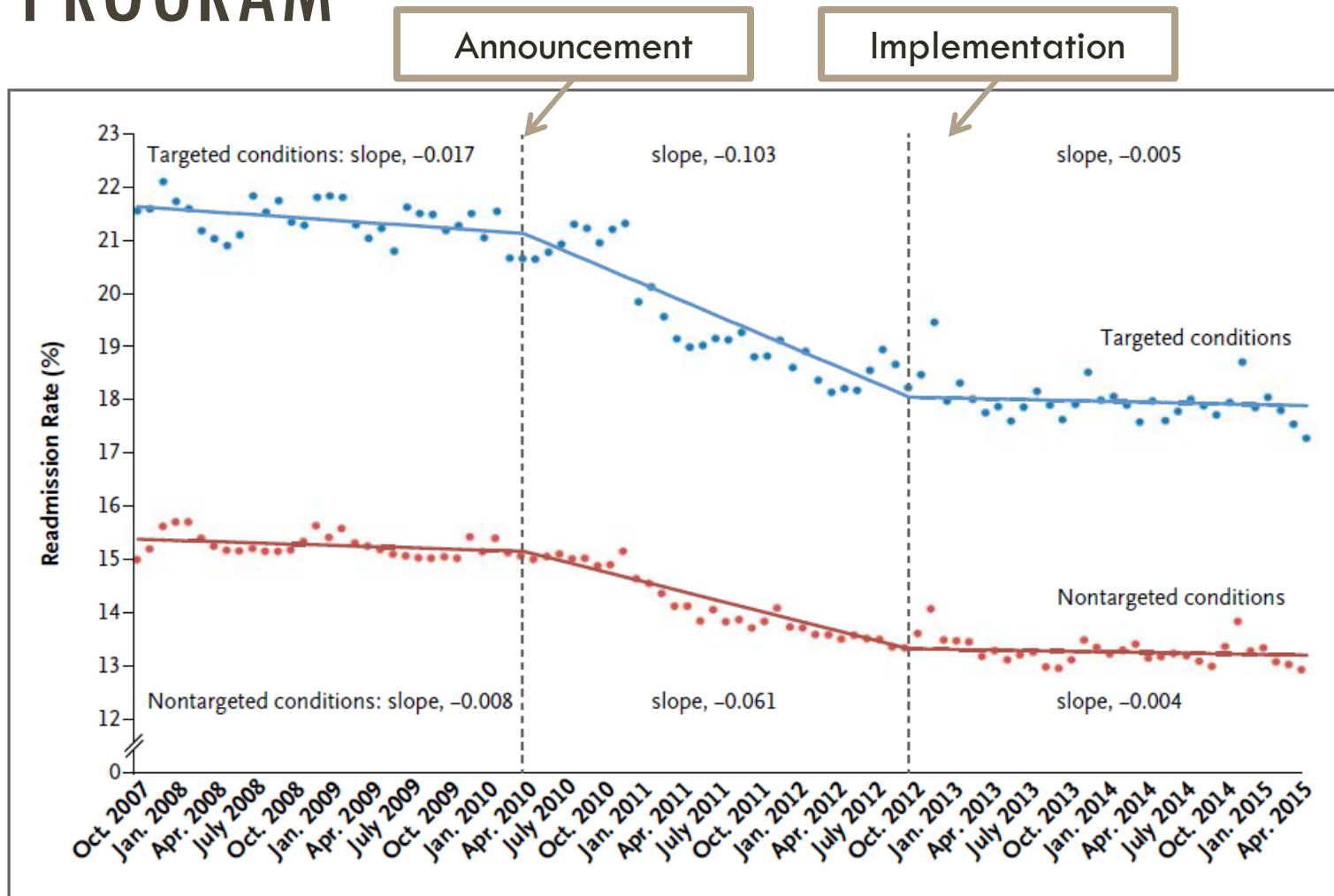
# PAYMENT REFORM



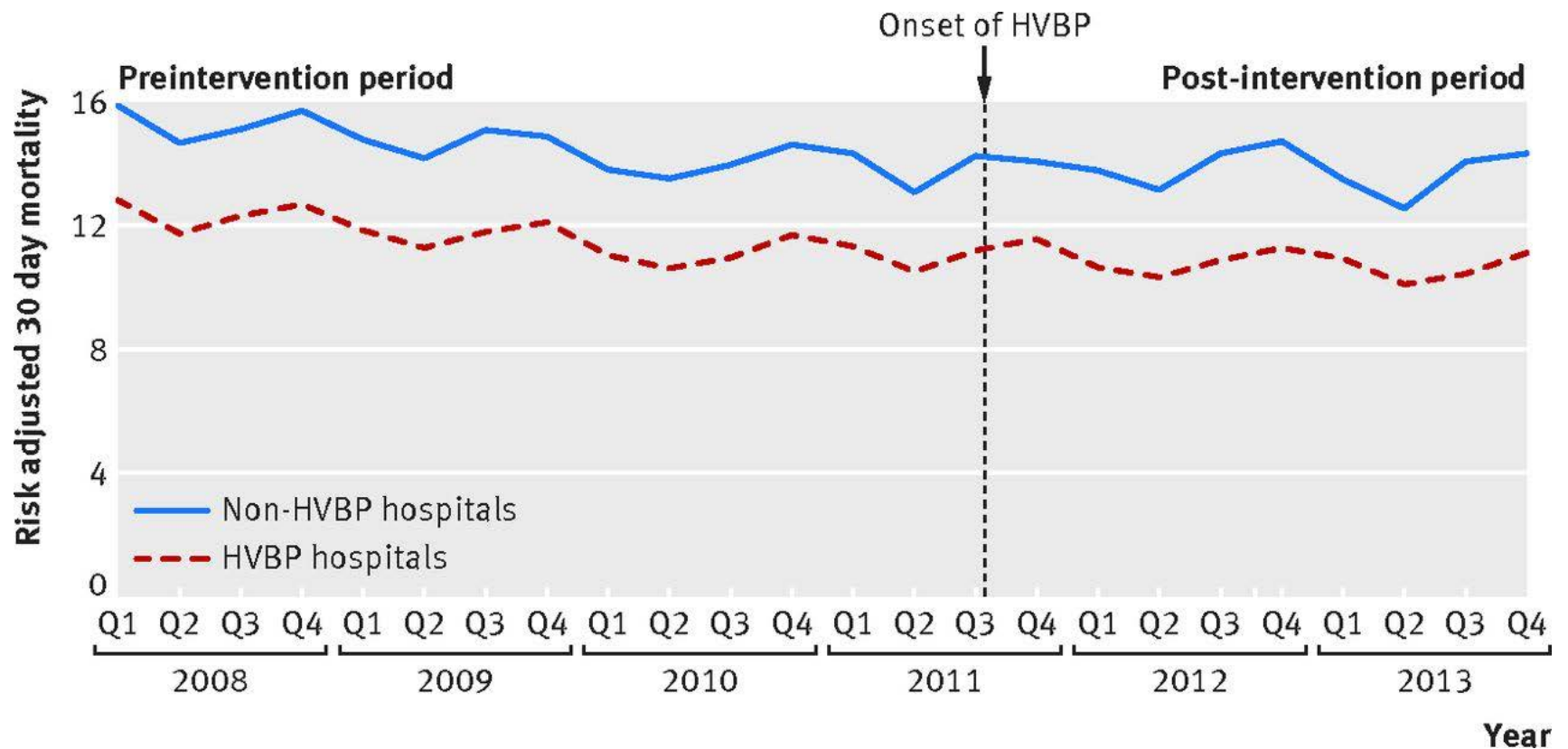
# HOSPITAL READMISSIONS REDUCTION PROGRAM

STATE	HOSPITALS PENALIZED	HOSPITALS NOT PENALIZED	% PENALIZED
Delaware	6	0	100%
West Virginia	29	0	100%
Arkansas	42	2	95%
New Jersey	61	3	95%
Connecticut	28	2	93%
New York	139	11	93%
Florida	155	13	92%
Virginia	68	6	92%
Kentucky	59	6	91%
<b>Massachusetts</b>	<b>52</b>	<b>5</b>	<b>91%</b>

# HOSPITAL READMISSIONS REDUCTION PROGRAM



# HOSPITAL VALUE-BASED PURCHASING



# POLICY EVALUATION: 2 PARTS

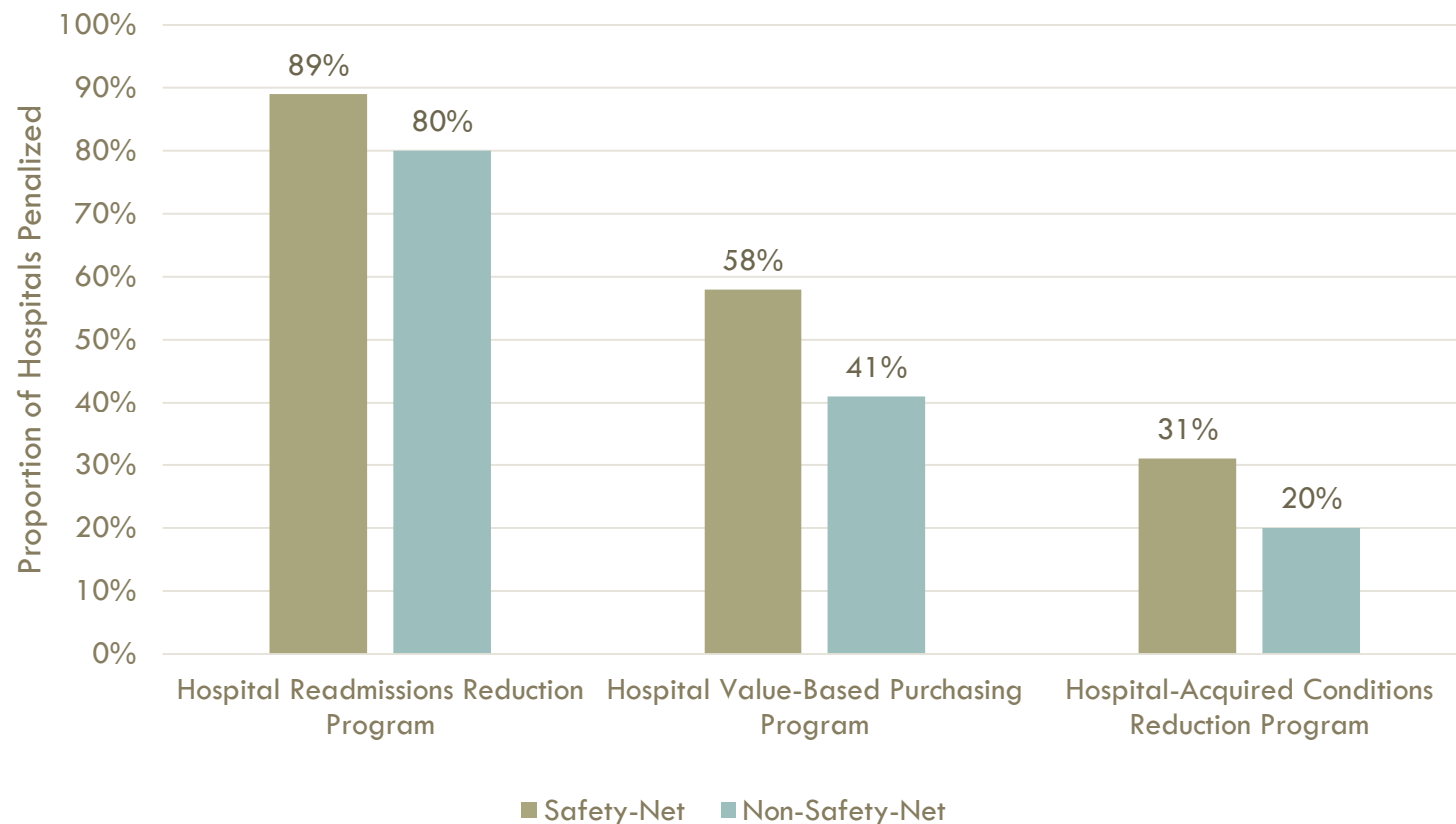
## Prove efficacy

- Like the treatment effect in a clinical trial
  - Size and consistency of effect

## Evaluate for unintended consequences

- Like the safety effect in a clinical trial
- What is “safety” in health policy?
  - Risk aversion
  - Gaming
  - Penalizing vulnerable hospitals
  - Exclusion of vulnerable populations

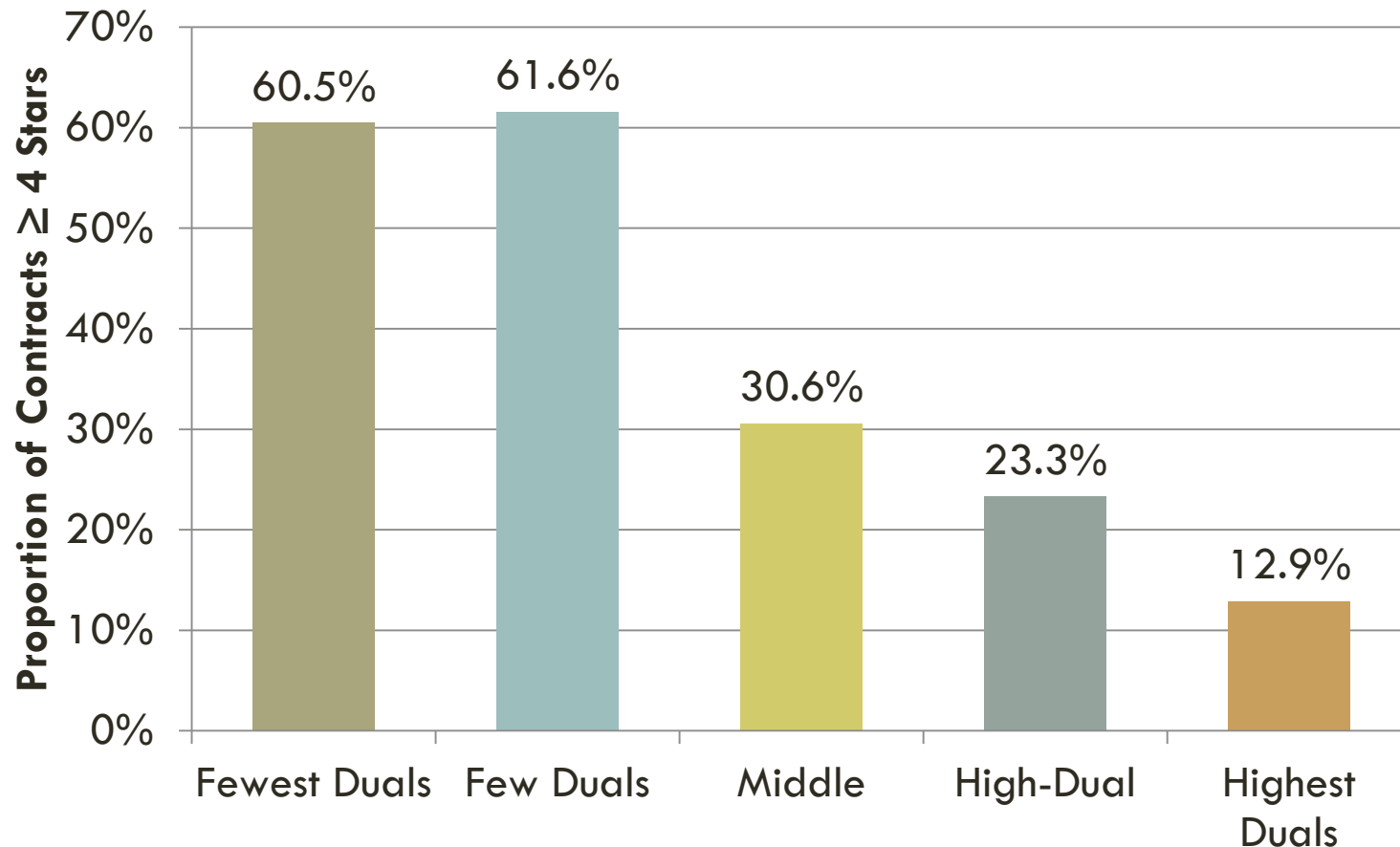
# HOSPITAL-BASED PAYMENT REFORM: IMPACT ON THE SAFETY NET



# SOCIAL RISK AND READMISSIONS

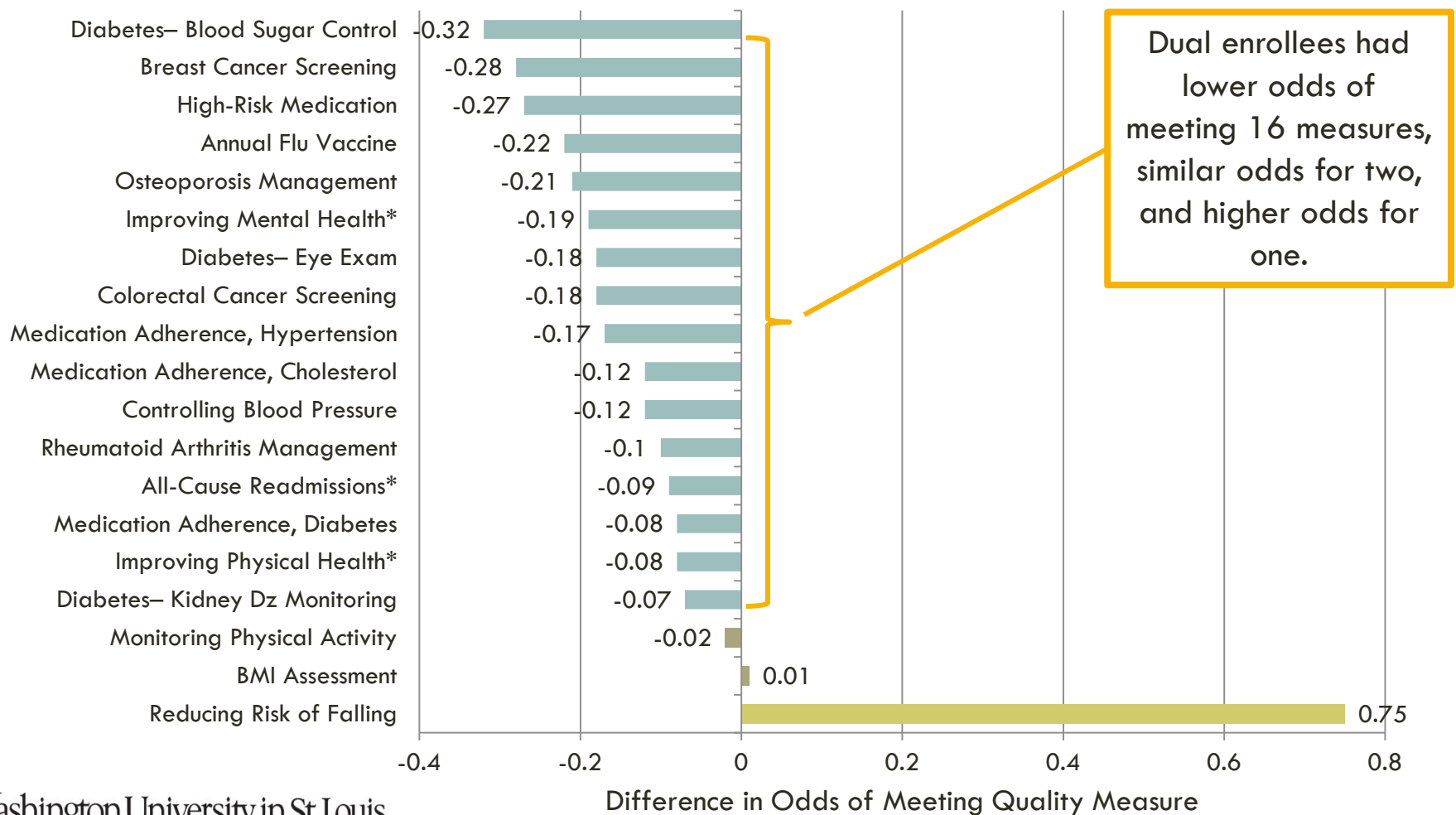
	Dual Enrollment Alone	Dual Enrollment, Adjusting for Comorbidities
Acute MI	1.45	1.14
Heart Failure	1.24	1.13
Pneumonia	1.26	1.10
Hip/knee replacement	1.67	1.31
Chronic obstructive pulmonary disease	1.44	1.15

# MEDICARE ADVANTAGE PAYMENT REFORM: IMPACT ON THE SAFETY NET

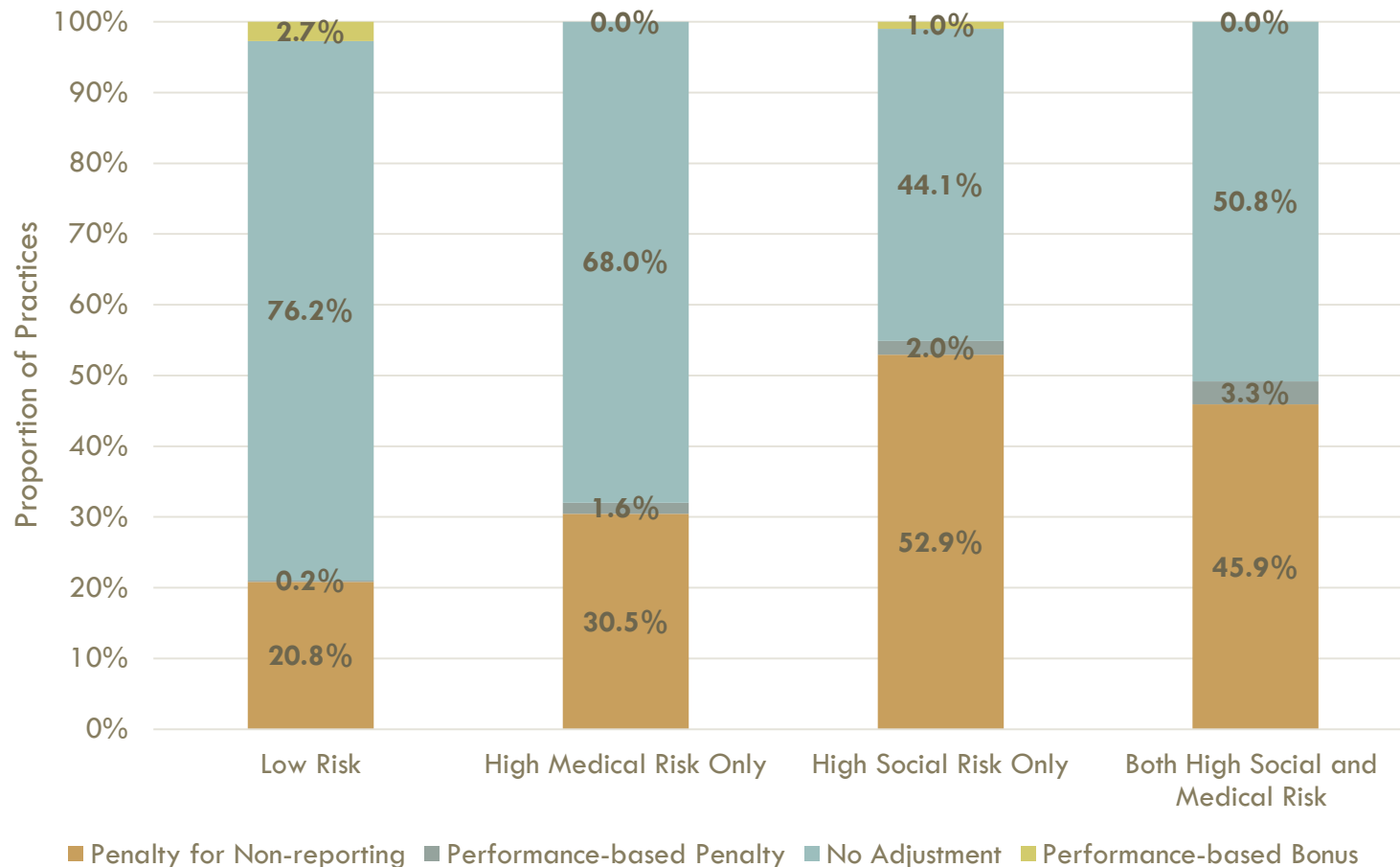




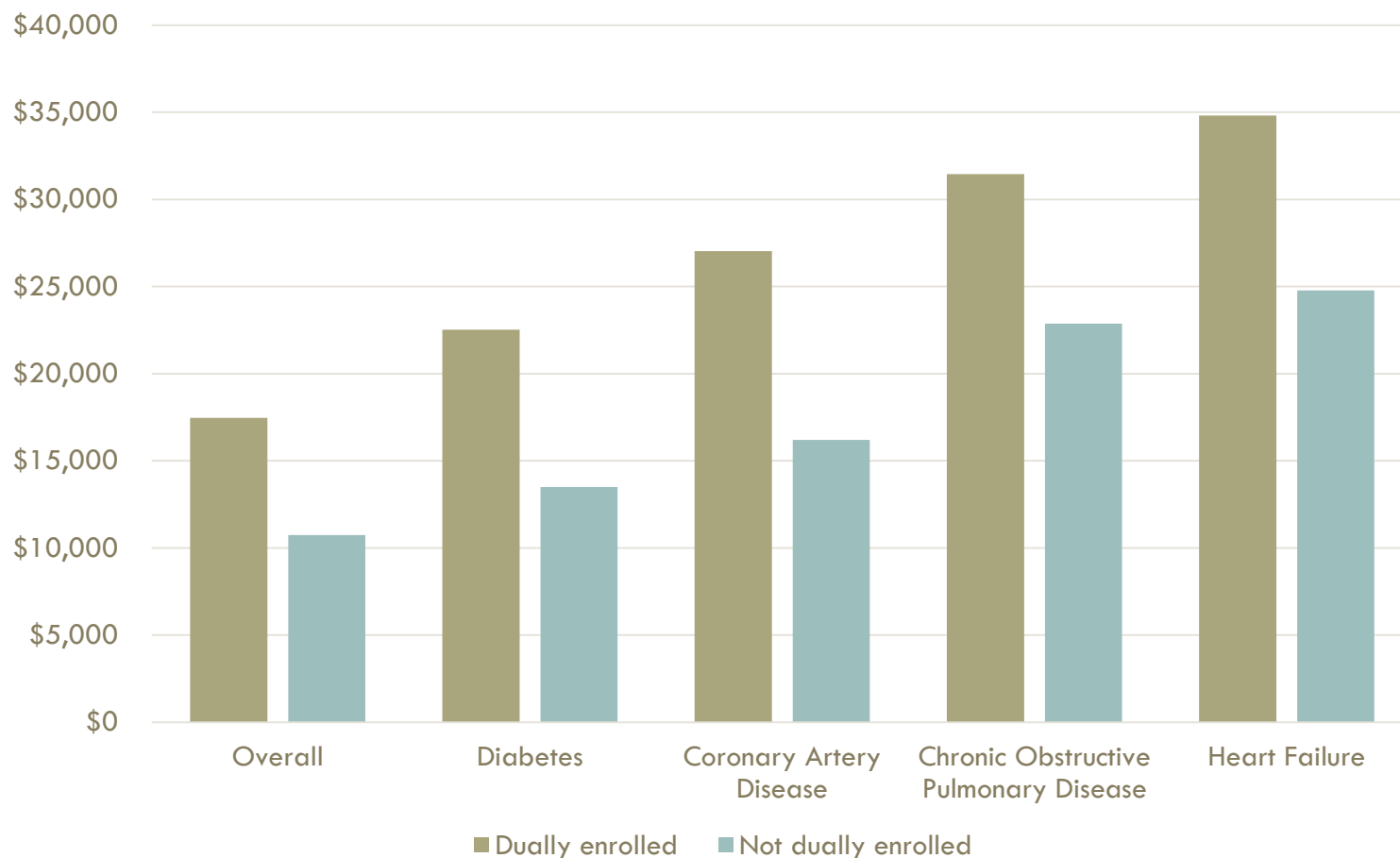
# SOCIAL RISK AND QUALITY METRICS



# PHYSICIAN-FOCUSED PAYMENT REFORM: IMPACT ON THE SAFETY NET



# SOCIAL RISK AND COSTS OF CARE



# SO WHERE ARE WE WITH FEDERAL PAYMENT REFORM?

- ❖ Suboptimal efficacy
- ❖ High likelihood of unintended consequences
- ❖ What can we learn?

# STRATEGIES TO IMPROVE EFFICACY

## ❖ Match program design to goals

- Narrow or broad focus?
  - Readmissions program more efficacious than value-based purchasing
  - Data from the UK suggests erosion of gains over time, so rotation might be needed
- Penalties or bonuses?
  - Standard of care might respond to penalties
  - Innovation might better be driven by bonuses
    - Harness clinicians' drive to do good and do well

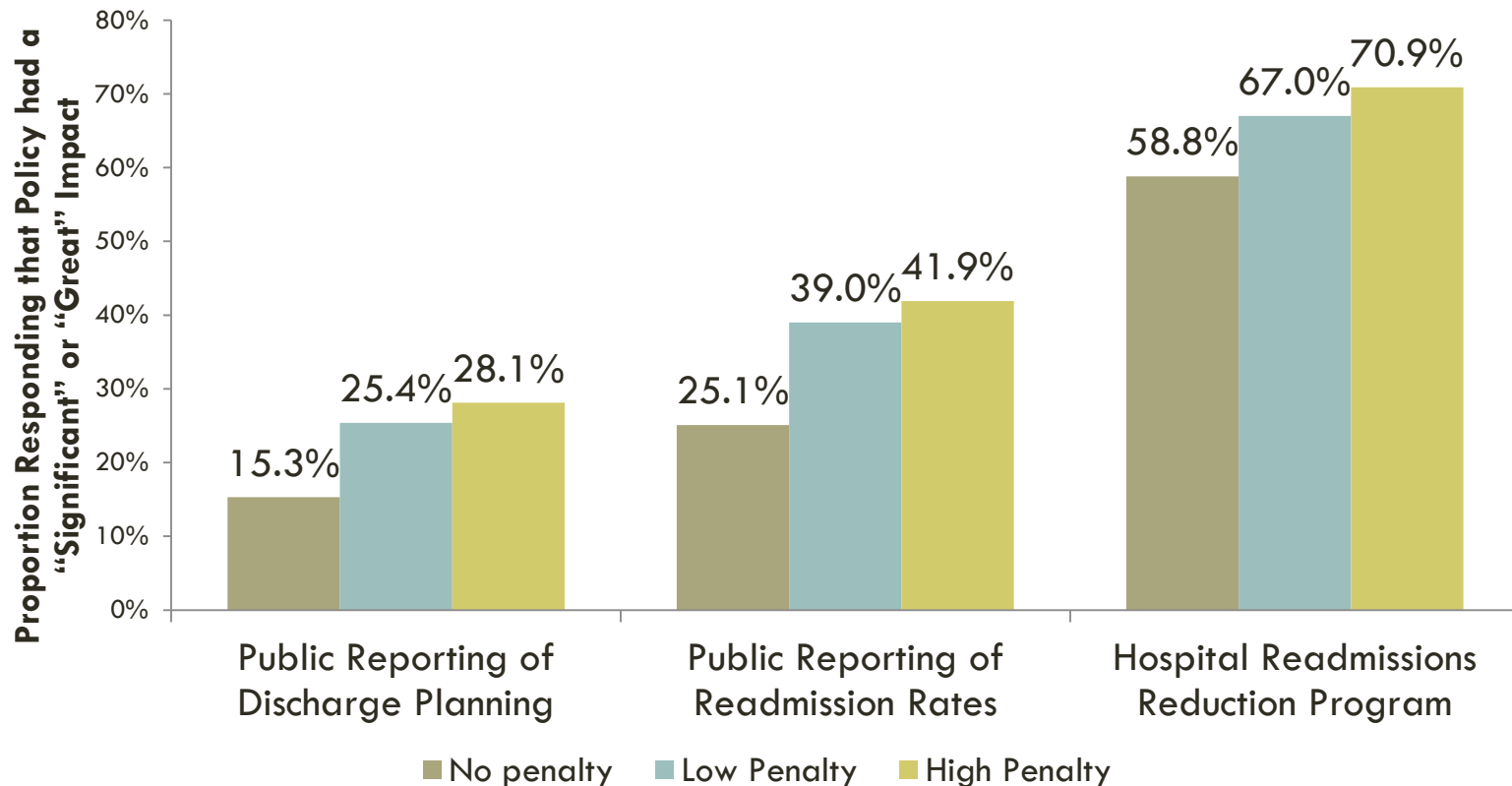
## ❖ Ensure adequate incentives

- Unclear what this is for hospitals, clinics, etc.

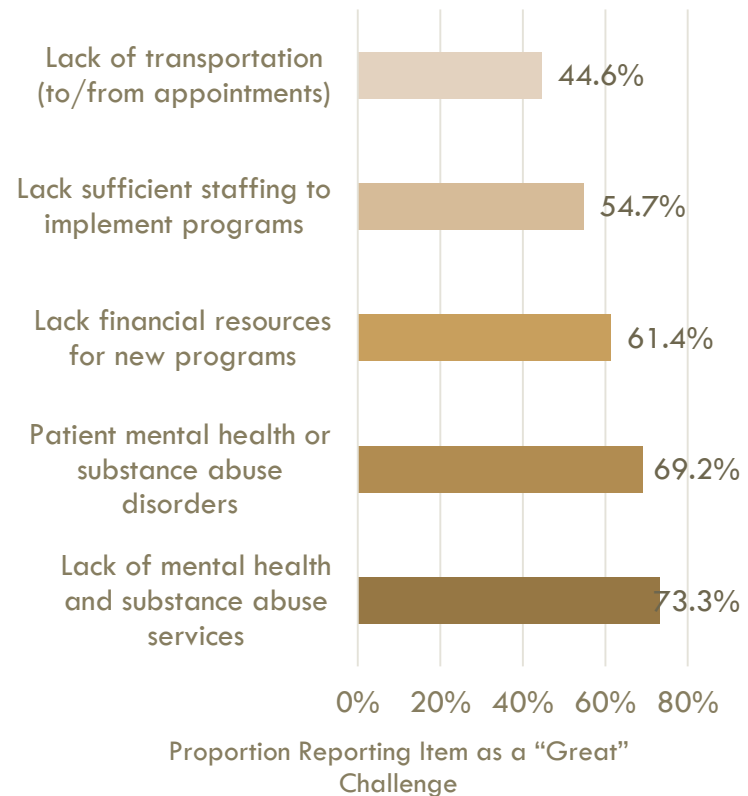
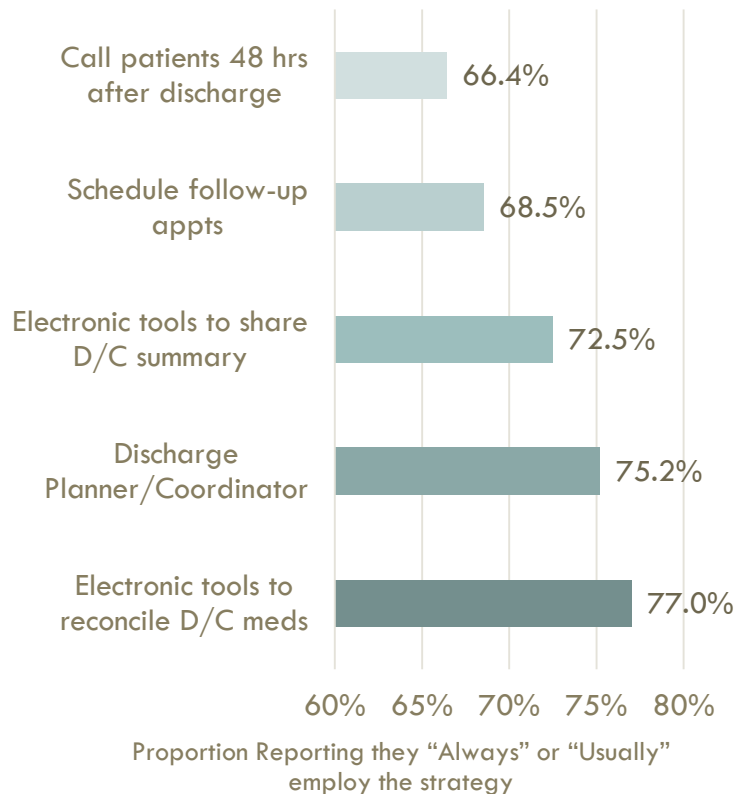
## ❖ Focus on addressing the actual problems...

# EVIDENCE FOR FINANCIAL INCENTIVES

Did the policy have a large impact on your institution's efforts to reduce readmissions?



# EVIDENCE FOR FOCUSING ON SOCIAL RISK



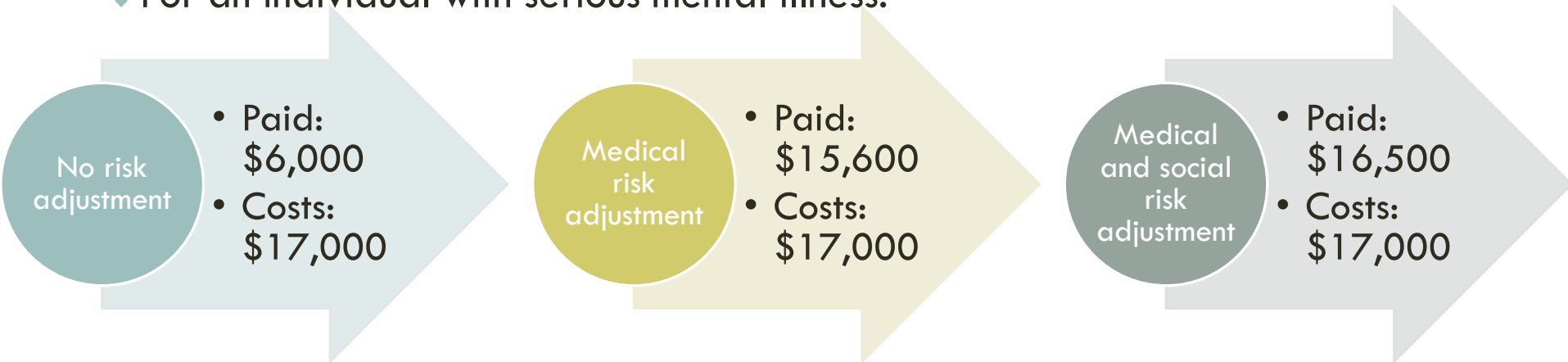
# STRATEGIES TO REDUCE UNINTENDED CONSEQUENCES

- ❖ Account for social and medical risk in performance evaluation, where appropriate
  - ❖ Risk adjustment – including functional status
- ❖ Reward improvement
  - ❖ Helps baseline poor performers enter and succeed
- ❖ Consider targeted bonuses
  - ❖ Rewards only available to clinicians serving vulnerable populations

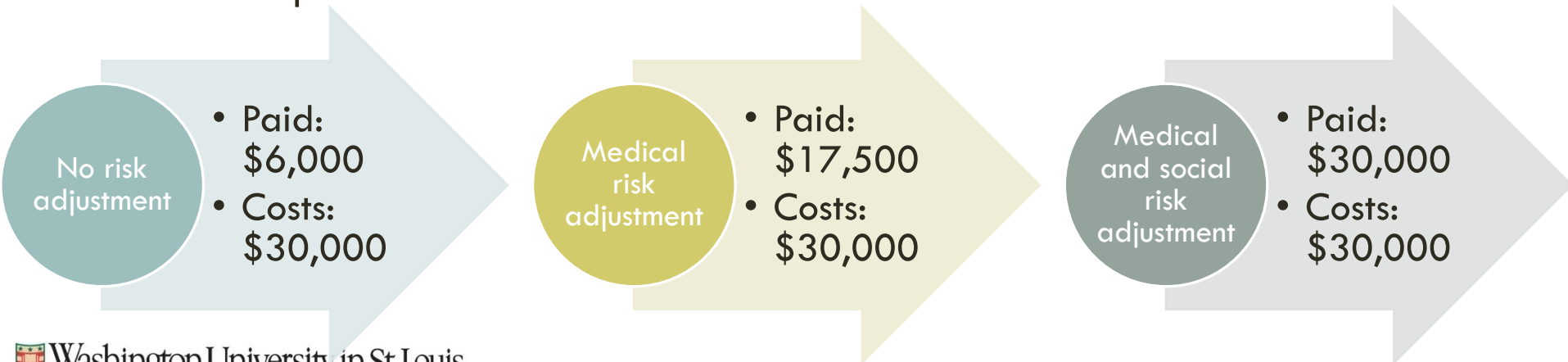


# IMPACT OF MEDICAL AND SOCIAL RISK ADJUSTMENT

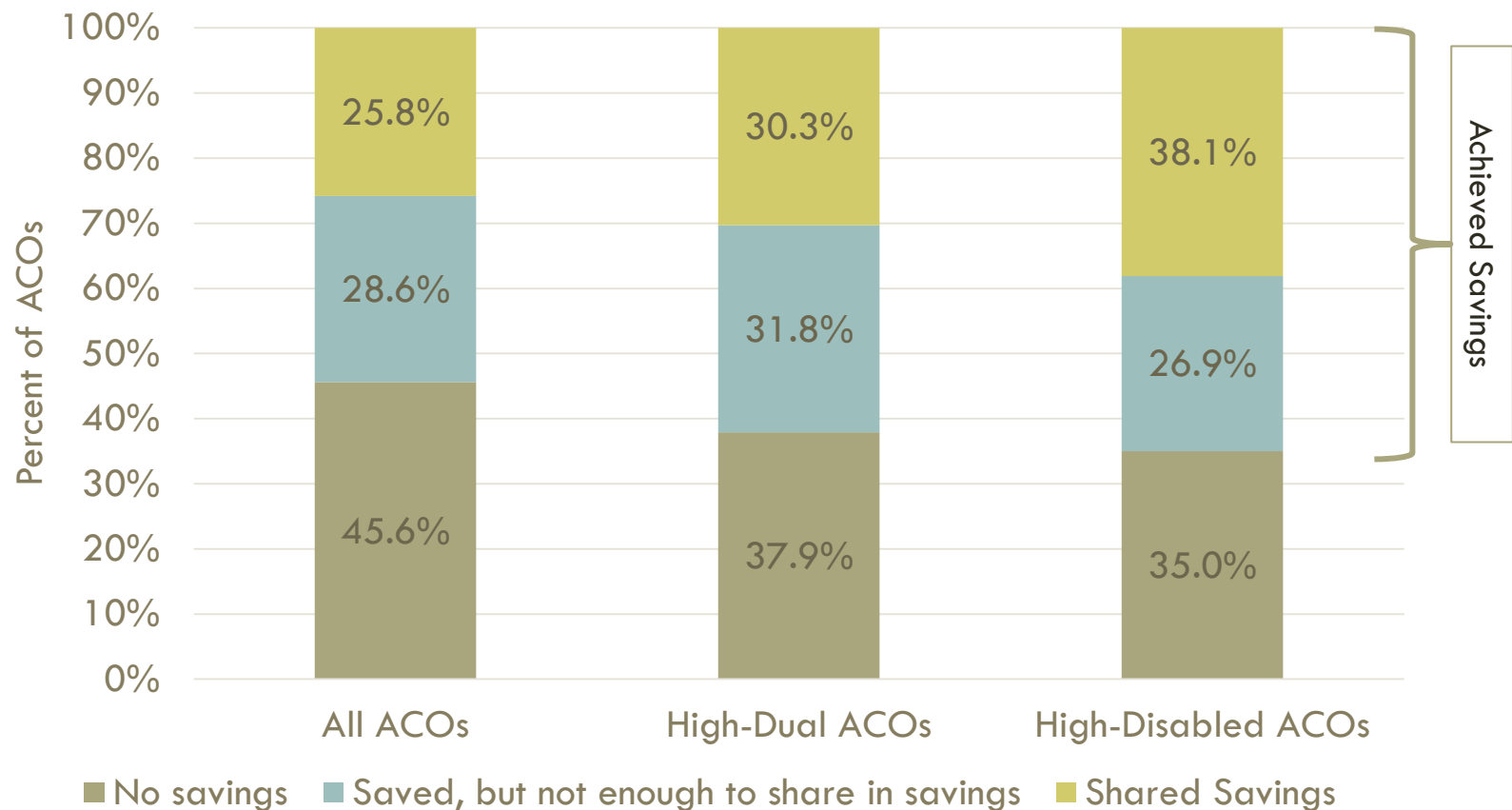
❖ For an individual with serious mental illness:



❖ For a Department of Mental Health client:

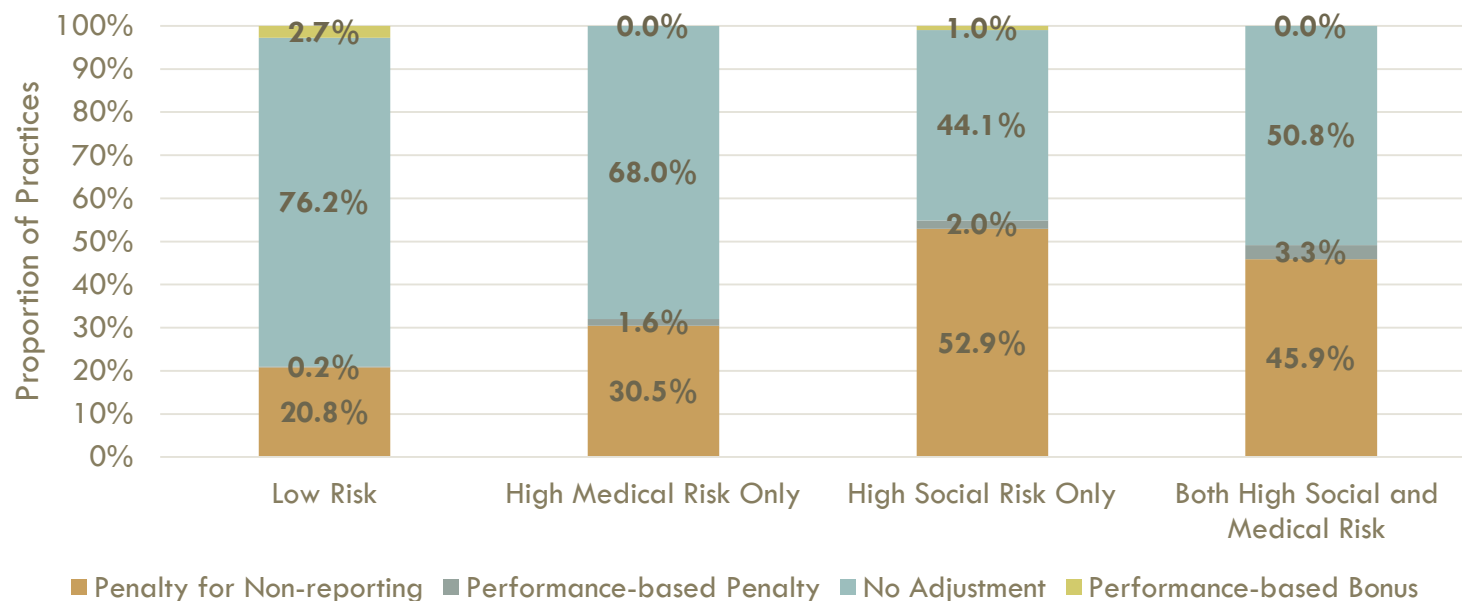


# ACCOUNTABLE CARE COST TARGETS ARE AN IMPROVEMENT MEASURE



# TARGETED BONUSES

- ❖ Pros: address both access and performance
- ❖ Cons: if patient factors are powerful enough, few may qualify



# SUMMARY AND CONCLUSIONS

- ❖ Healthcare spending is high, rising, and concentrated in complex, vulnerable patients
- ❖ Payment reform has potential, but efficacy thus far has been modest
- ❖ Must be done with caution, or could hurt the most vulnerable

# QUESTIONS / DISCUSSION

**Up Next**

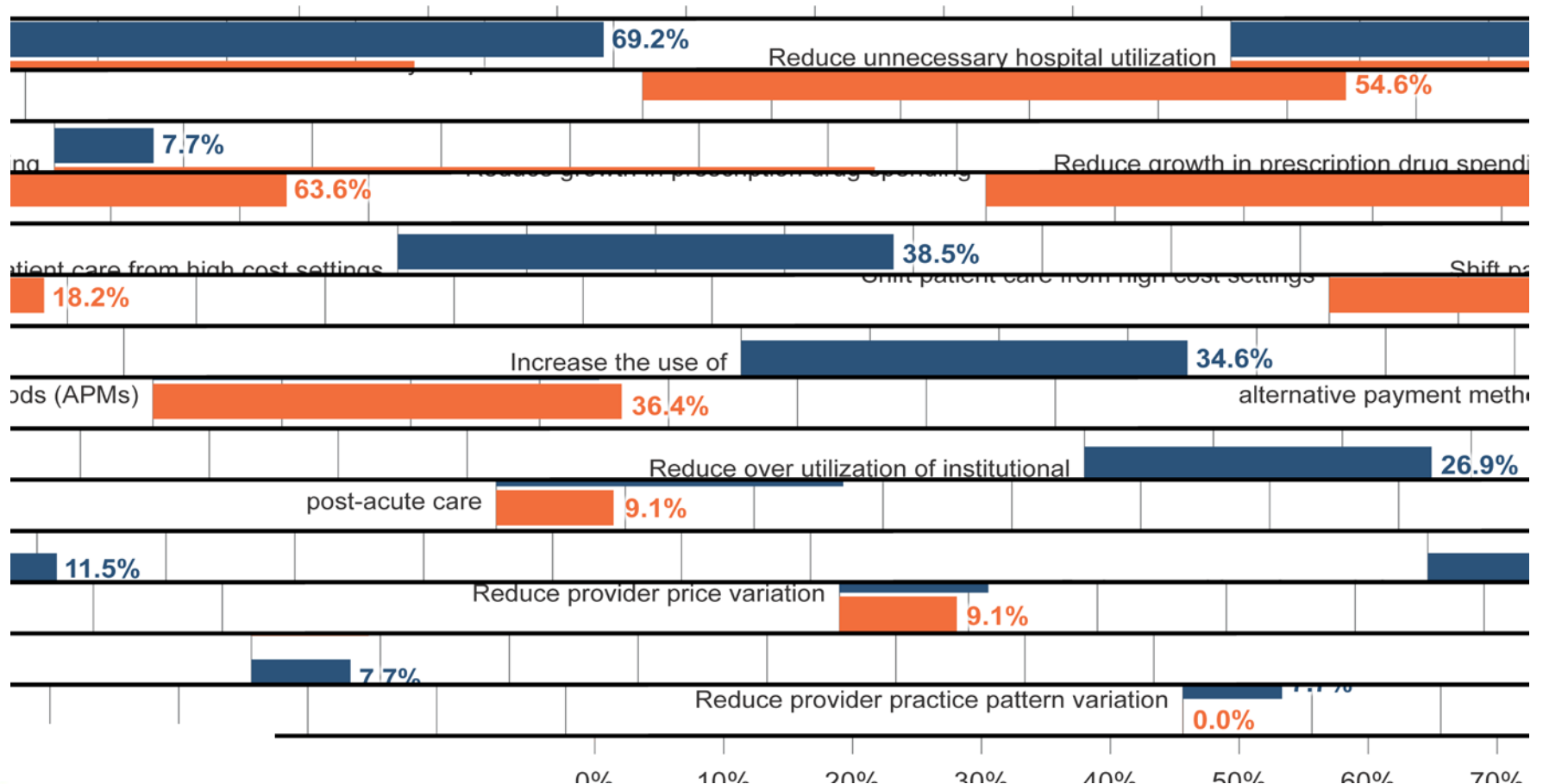
Panel 1: Reducing Unnecessary Hospital Use

**Annual Health Care**  
**COST TRENDS**  
**HEARING**

OCTOBER 2 & 3, 2017

# Reducing Unnecessary Hospital Utilization is a Top Priority for Providers and Health Plans in Massachusetts

CONTAINMENT STRATEGIES, TOP COST  
2017) AS IDENTIFIED BY MA HEALTH CARE LEADERS (%)



# Reducing Unnecessary Hospital Utilization: Readmissions By the Numbers

All-payer, all-cause readmissions increased from 15.2% in 2013 to  
**15.8%**  
in 2015\*

Readmission rate for patients with a behavioral health diagnosis:  
**20.2%\***

Reducing readmissions by 20% would yield  
**\$245 M**  
in annual savings\*\*

Emerson risk-adjusted readmission rate:  
**14.9%\***

Baystate Franklin risk-adjusted readmission rate:  
**15.9%\***

Tufts Medical Center risk-adjusted readmission rate:  
**17.4%\***

# of hospitals working to reduce readmissions through the CHART Program:  
**15**



## Panel 1: Reducing Unnecessary Hospital Use

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### Witnesses

Baystate Franklin Medical Center  
Emerson Hospital  
Hilltown Community Health Center  
Tufts Health Plan  
Tufts Medical Center

Ms. Cheryl Pascucci, Family Nurse Practitioner  
Ms. Christine Schuster, President and CEO  
Ms. Eliza Lake, Chief Executive Officer  
Mr. Christopher “Kit” Gorton, President, Public Plans  
Dr. Michael Wagner, President and CEO

### Goals

This panel will focus on efforts to reduce avoidable hospital readmissions and other forms of unnecessary hospital utilization. The panel will also discuss addressing the behavioral health and social needs of patients to avoid emergency department visits and boarding.

## Up Next

Presentation by the Office of the State Auditor  
Panel 2: Evaluating the Impact of Recent Provider  
Transactions

**Annual Health Care**

# **COST TRENDS HEARING**

OCTOBER 2 & 3, 2017

Presentation by the Office of the State Auditor

**Annual Health Care**  
**COST TRENDS**  
**HEARING**

OCTOBER 2 & 3, 2017

## Up Next

Panel 2: Evaluating the Impact of Recent Provider Transactions

**Annual Health Care**

# **COST TRENDS HEARING**

OCTOBER 2 & 3, 2017

## Review of Past Hospital Acquisitions and Contracting Affiliations

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- The HPC has continued to monitor the performance of providers post-transaction to understand the ongoing impacts on health care costs, quality, and access.
- Today, the HPC is reporting on one such metric – changes in site of care – for community hospitals that were recently acquired by, or which affiliated with, larger provider organizations.
- All of these hospitals and provider organizations cited “keeping care in the community” as a goal of the affiliation.
- Monitoring changes in site of care is important as one of the drivers of health care spending growth in Massachusetts is the increasing share of community-appropriate care provided by academic medical centers and teaching hospitals.
- Yet, providers have cited a range of barriers to keeping more care in the community.

## Top Provider-Reported Barriers to Keeping Care in the Community

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Patient Preference  
and Perception of  
Quality



Physician  
Preference



Geographic Proximity  
of More Expensive  
Setting



Insufficient  
Cost-Sharing  
Incentives

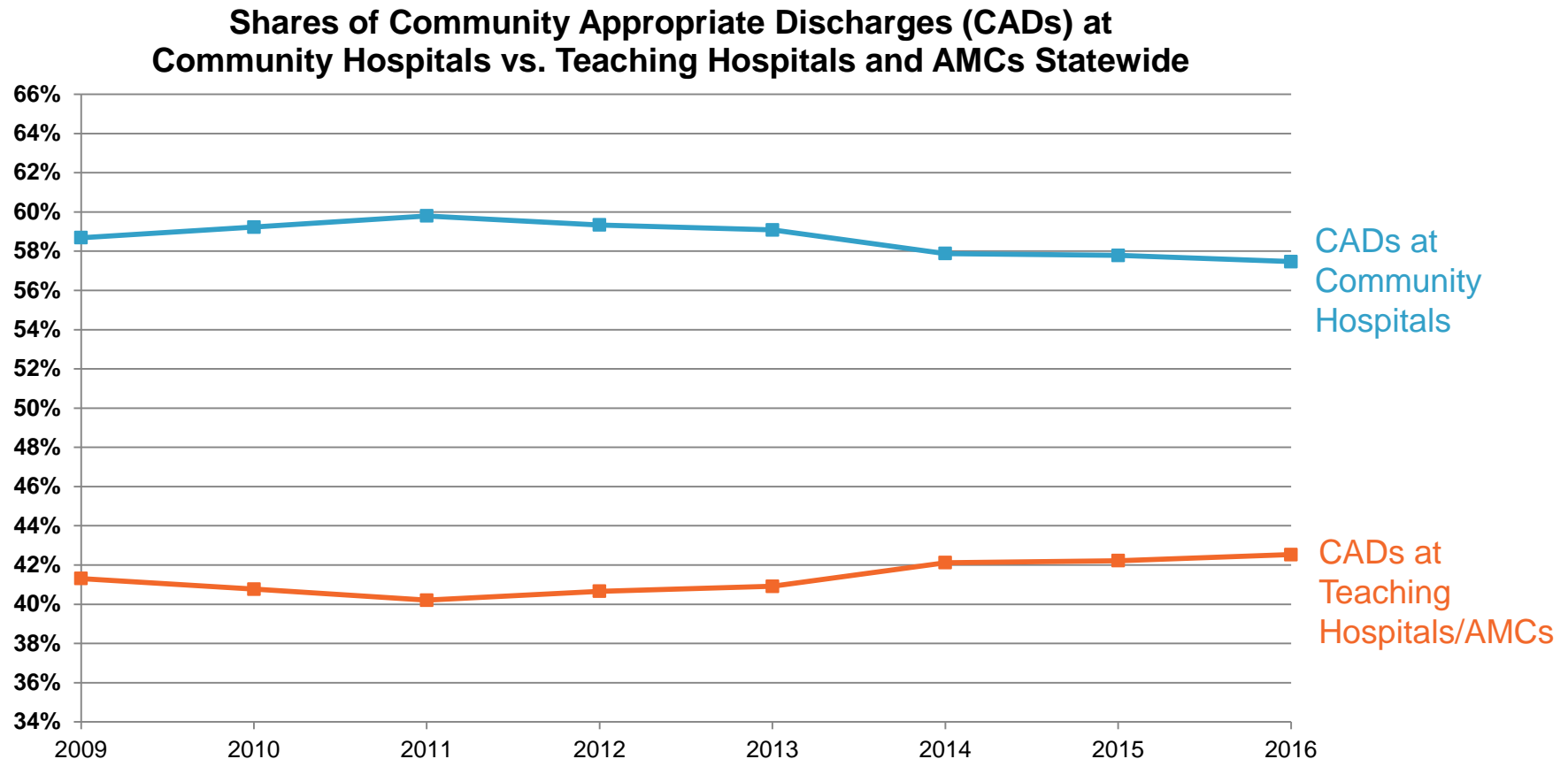
## Site of Care Changes after Hospital Acquisitions and Affiliations: Overview

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- The HPC examined 14 hospitals that were acquired by a provider organization or began a new contracting affiliation between 2011 and 2015.
- To examine the effects of hospital acquisitions and affiliations on whether community-appropriate care remained in the community, the HPC analyzed:
  - the share of local patients receiving community-appropriate care at the focal hospital, before and after the transaction, and
  - the share of local patients receiving community-appropriate care at other hospitals, including academic medical centers (AMCs) and teaching hospitals, before and after the transaction.
- Note that short time periods following transactions may prevent us from seeing the full impact of these affiliations, and observed trends may also be impacted by factors not related to the transactions.

Notes: “Community-appropriate discharges” do not include intensive or specialized procedures, complications, or comorbidities and are clinically appropriate for nearly all community hospitals. “Local patients” were defined as those residing within the primary service area (PSA) of the focal hospital, as defined in the HPC’s Technical Bulletin for 958 CMR 7.00: Notices of Material Change and Cost and Market Impact Reviews, available at <http://www.mass.gov/anf/docs/hpc/regs-and-notice/technical-bulletin-circ.pdf>  
Source: 2009 to 2016 CHIA hospital discharge data.

## Community-appropriate inpatient care is increasingly being provided by teaching hospitals and AMCs.

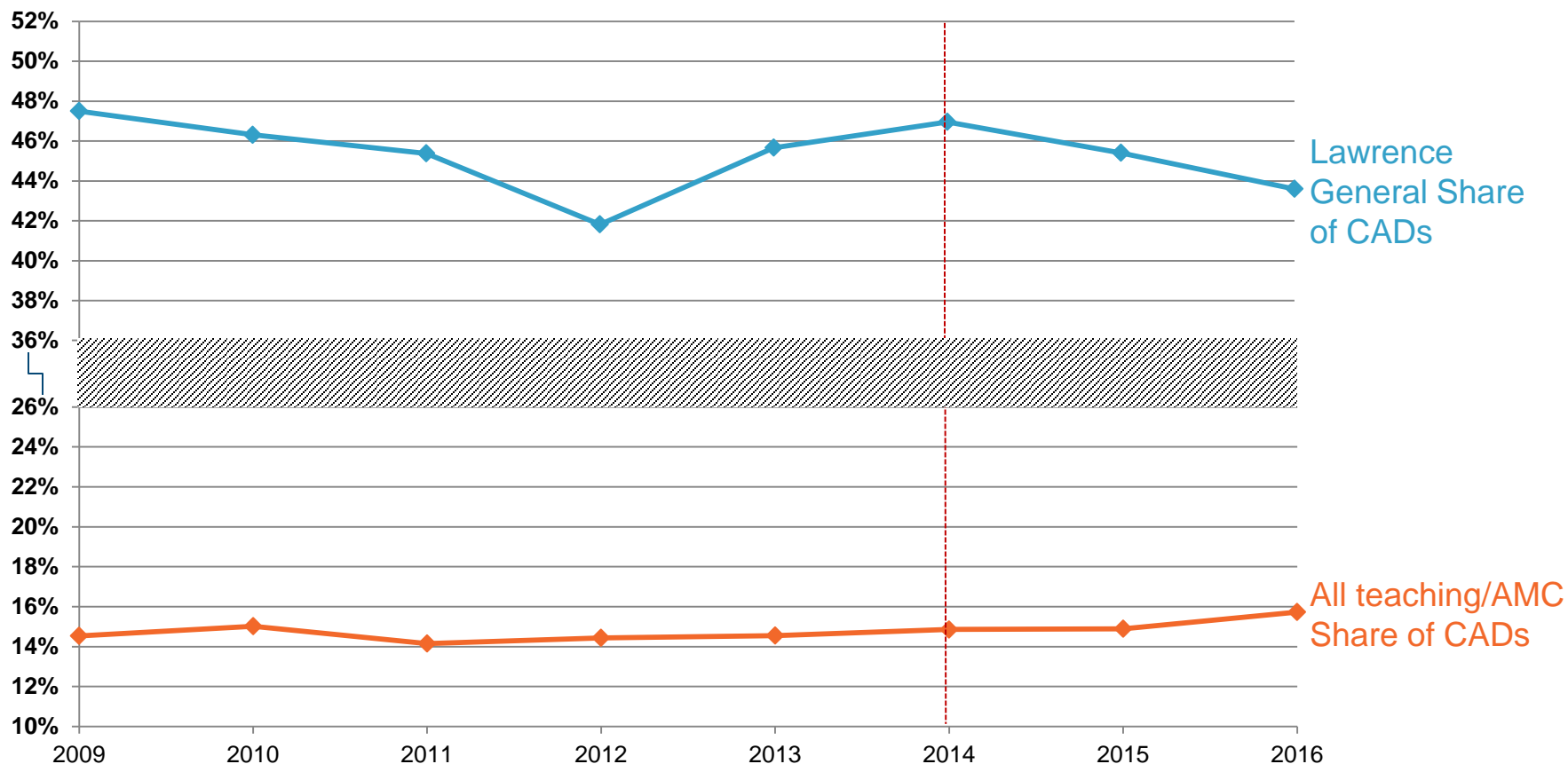


- Few hospitals that were acquired or formed contracting affiliations appear to have reversed this trend.



## Lawrence General's share of local community-appropriate discharges declined faster than the statewide trend after it affiliated with BIDCO.

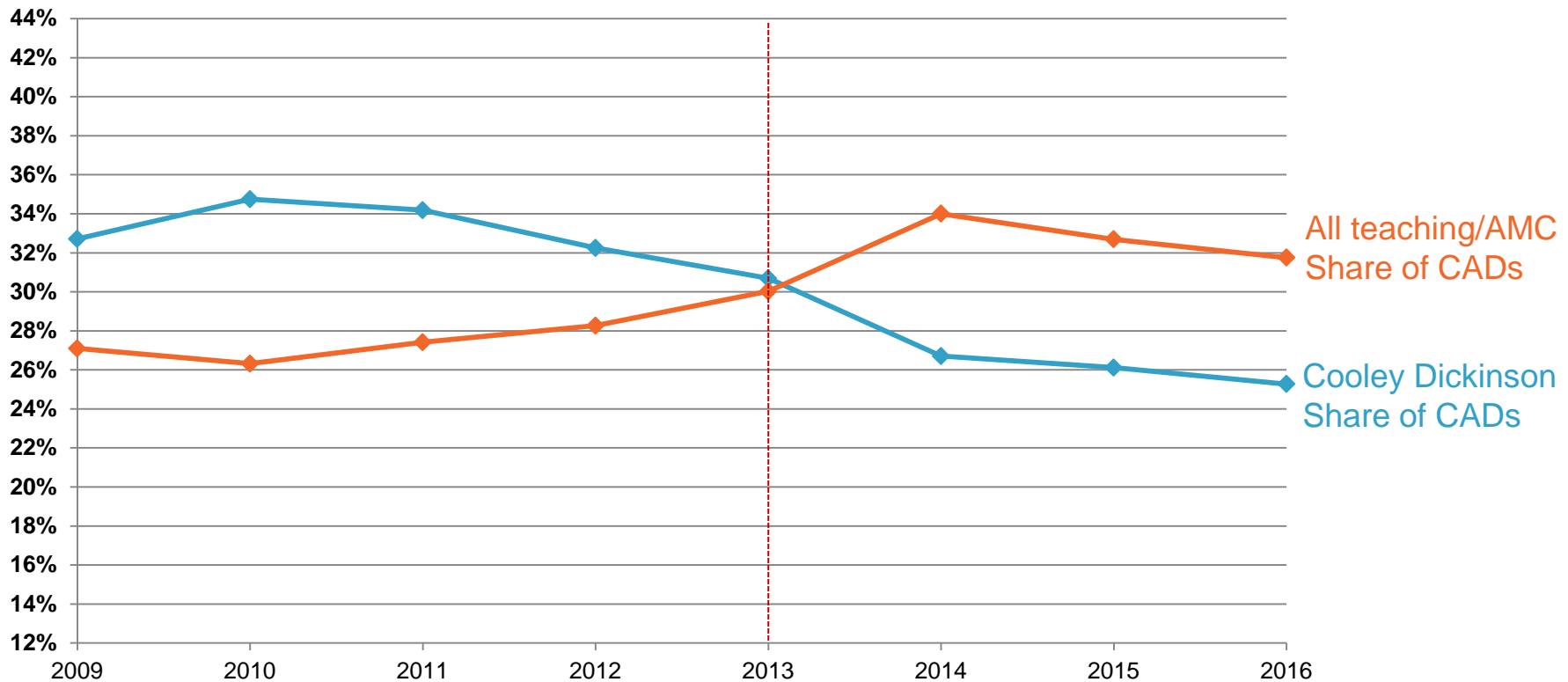
Shares of CADs in Lawrence General PSA



- Anna Jaques and Cambridge Health Alliance also saw their shares of CADs in their local areas decrease at a rate faster than the statewide trend after affiliating with BIDCO, with AMCs and teaching hospitals gaining shares at a rate faster than the statewide trend.

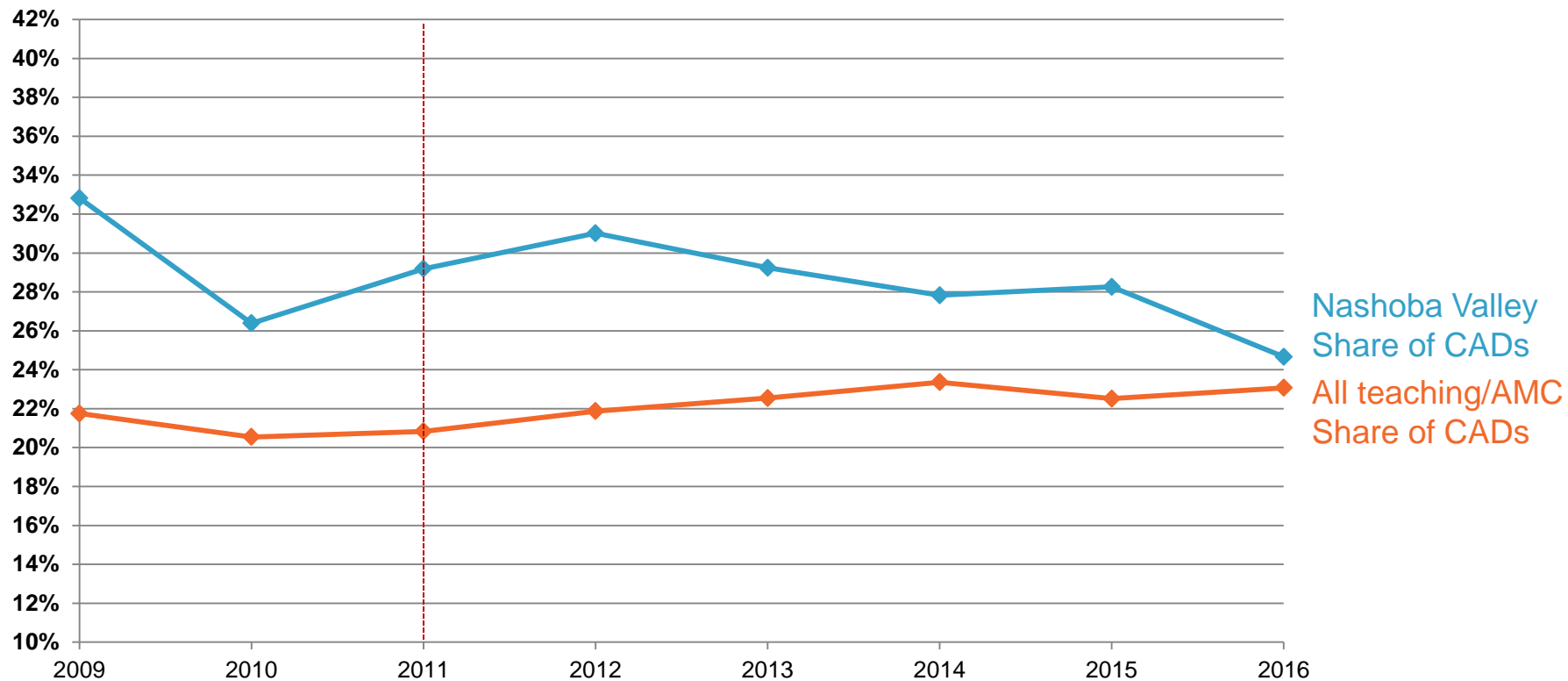
## Cooley Dickinson's share of local community-appropriate discharges also decreased faster than the statewide trend after it was acquired by Partners.

Shares of CADs in Cooley Dickinson PSA



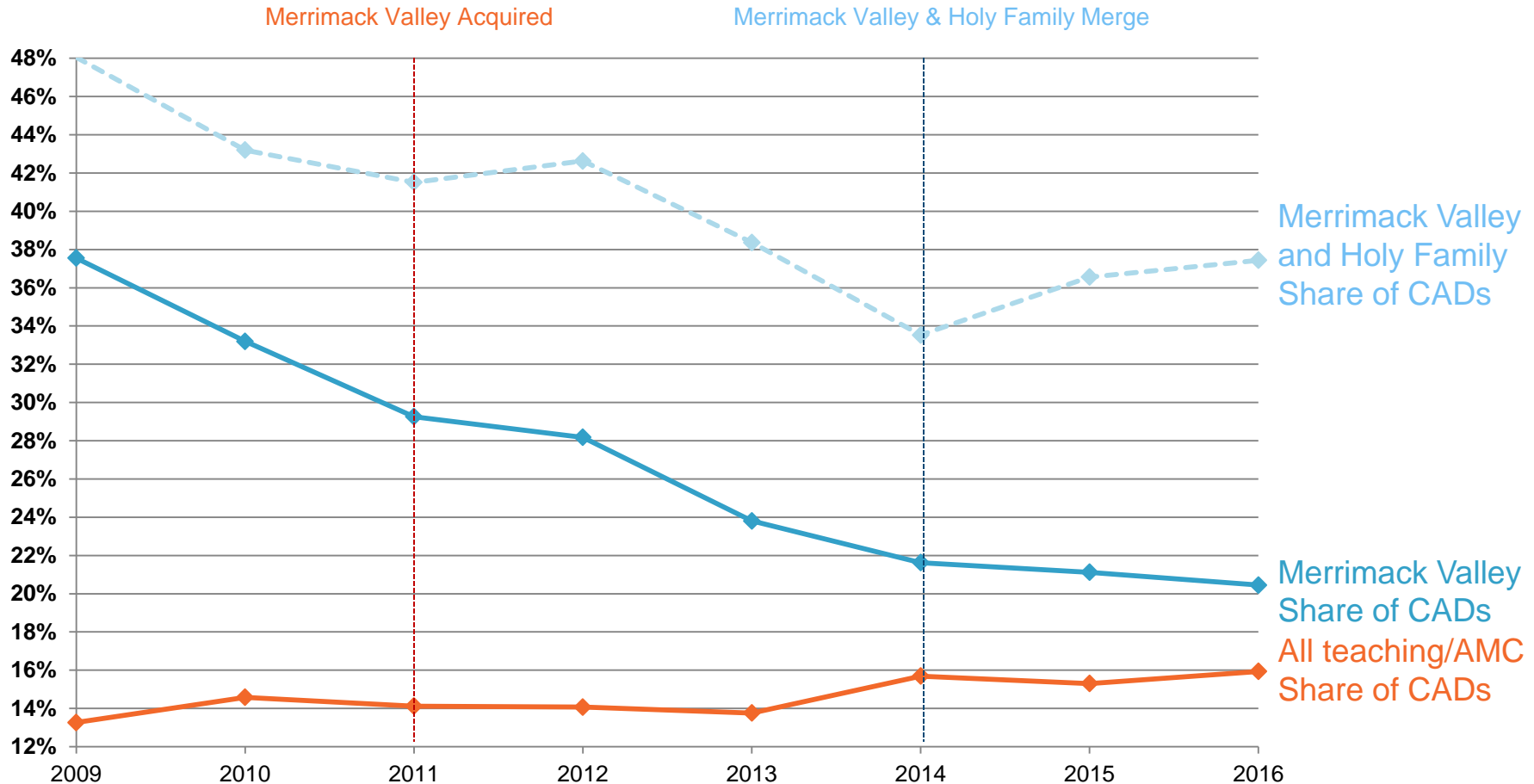
## Nashoba Valley also lost shares of community-appropriate discharges in its local area after it was acquired by Steward.

Shares of CADs in Nashoba Valley PSA

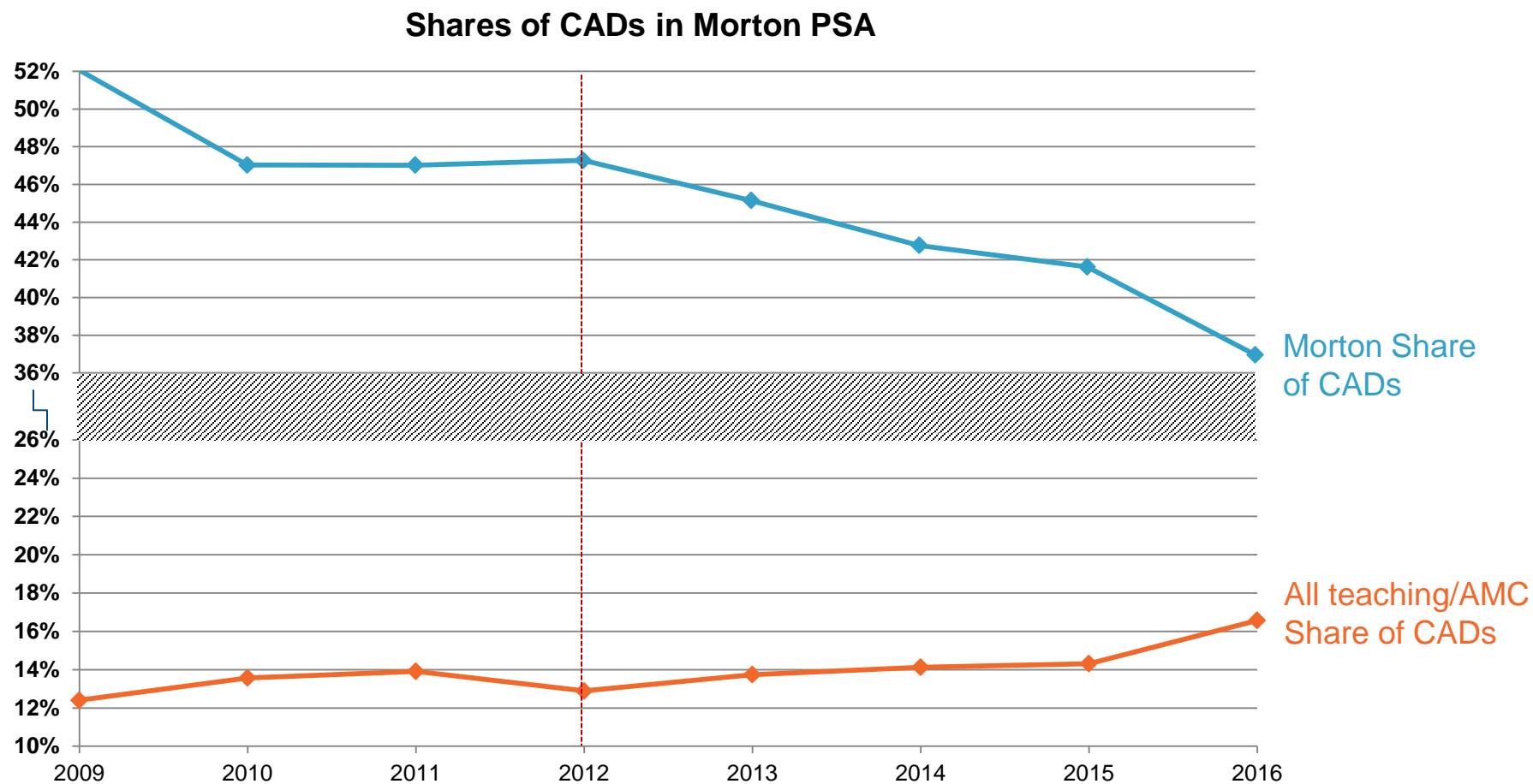


## Merrimack Valley also lost shares of community-appropriate discharges in its local area after it was acquired by Steward.

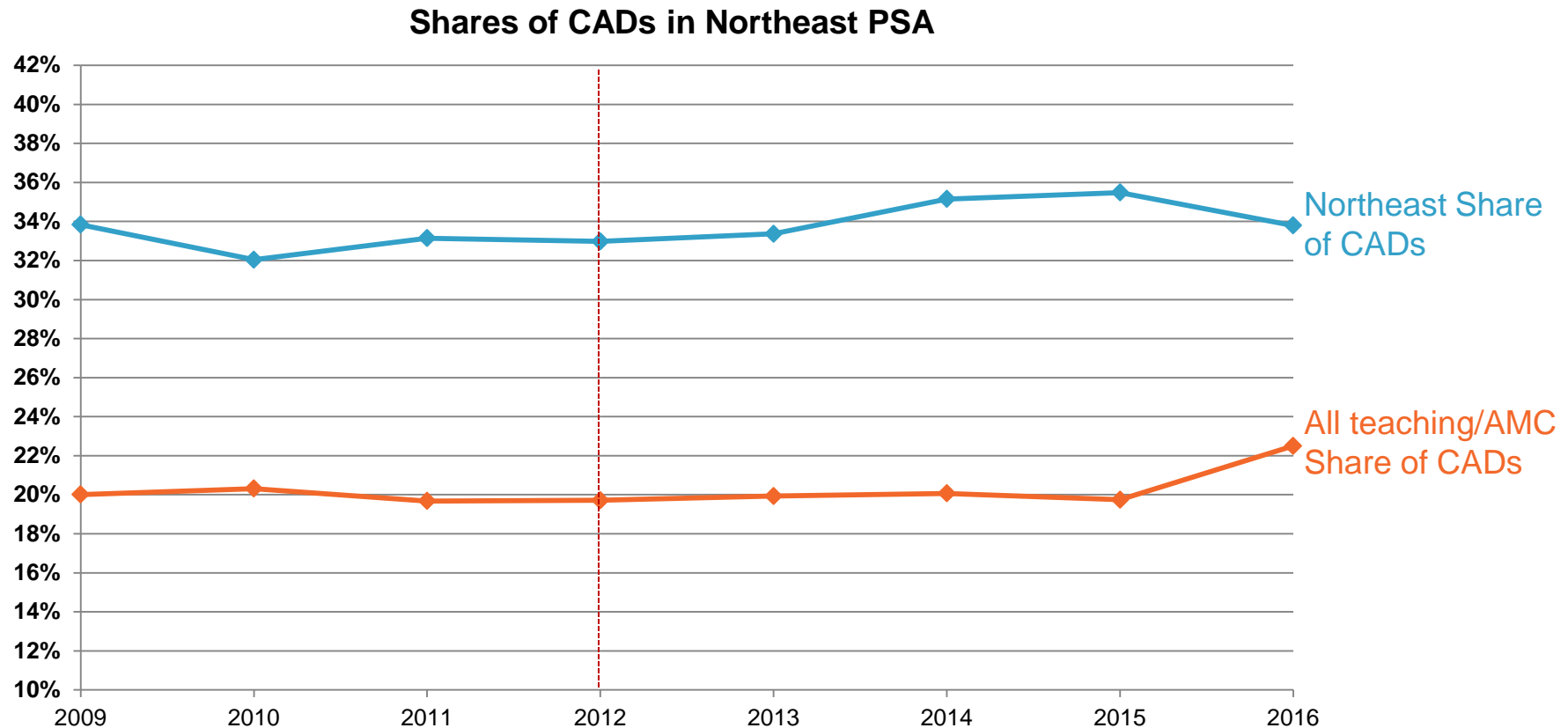
Shares of CADs in Merrimack Valley PSA



## Morton Hospital lost a significant share of community-appropriate discharges in its local area after it was acquired by Steward.



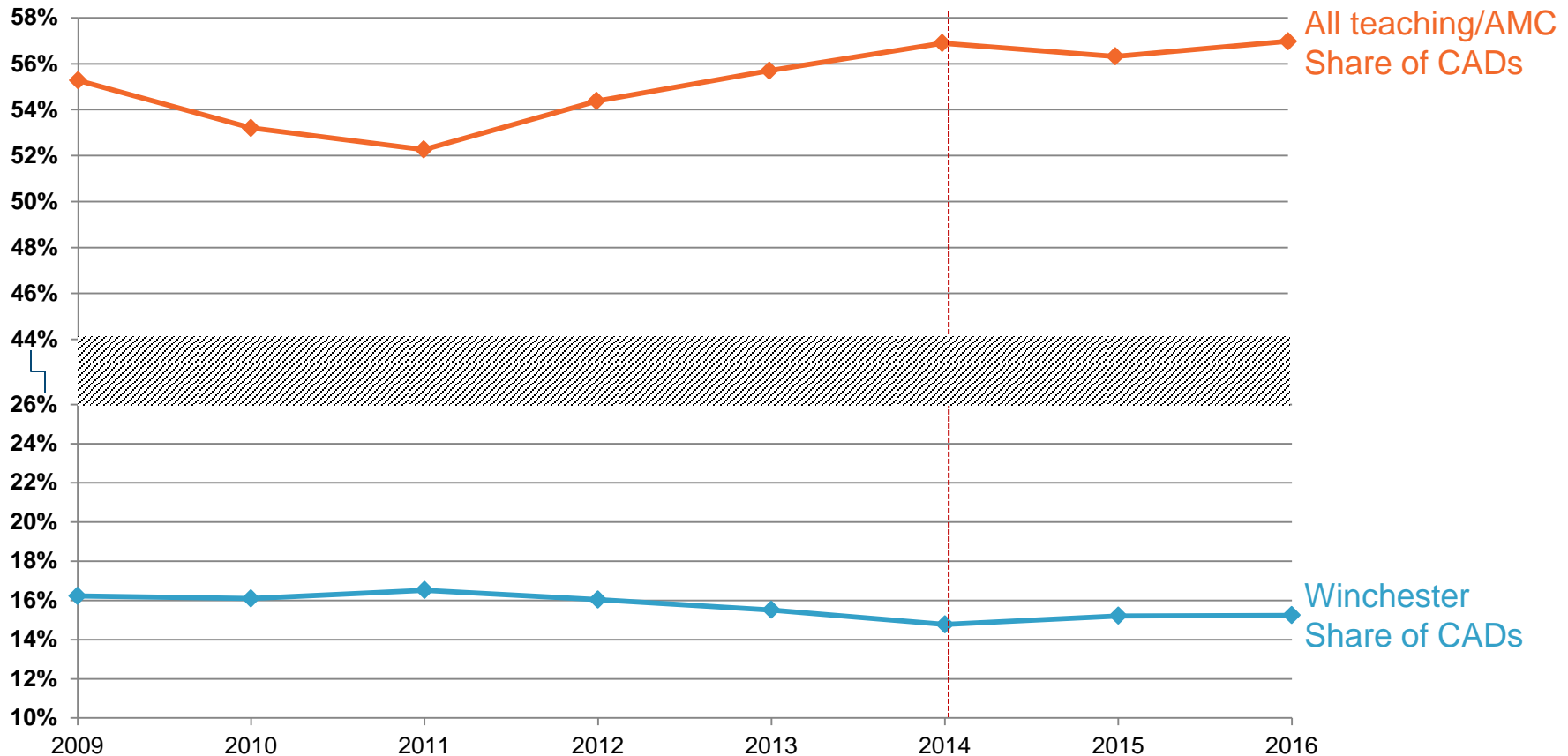
In contrast, Northeast Hospital did not experience the same decline in its share of community-appropriate discharges after acquisition by Lahey.



- The share of community-appropriate discharges at Northeast Hospital (Beverly Hospital and Addison-Gilbert) has **slightly increased** following acquisition by Lahey.
- Until 2016, the share of community-appropriate discharges at teaching hospitals and AMCs was also relatively stable.

**Similarly, Winchester Hospital did not have a decline in its share of community-appropriate discharges after it was acquired by Lahey.**

**Shares of CADs in Winchester PSA**



- Winchester Hospital's share of community-appropriate discharges was decreasing before its acquisition by Lahey, but its share appears to have now stabilized and slightly increased.
- While AMCs and teaching hospitals gained a slightly larger share of CADs in this service area following Winchester's acquisition, it has also been slower than the statewide trend.

## **The HPC is monitoring a range of other performance metrics for those providers that have formed new corporate or contracting affiliations.**

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The HPC is continuing to monitor a range of metrics for providers that have new affiliations such as:

- Relative price and composite relative price percentile;
- Inpatient net patient service revenue per case mix adjusted discharge;
- Inpatient costs per case mix adjusted discharge;
- Case mix index;
- Occupancy rate;
- Payer mix;
- Nationally-recognized quality metrics;
- Total Medical Expenses for patients residing in the providers' primary service areas; and
- Total Medical Expenses by provider organization.

We look forward to reporting information about these and other performance metrics in the future.



## Panel 2: Evaluating the Impact of Recent Provider Transactions

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### Witnesses

Lahey Health  
Lawrence General Hospital  
Massachusetts General Hospital  
Steward Health Care System

Dr. Howard Grant, President and CEO  
Ms. Dianne Anderson, President and CEO  
Dr. Peter Slavin, President  
Mr. John Polanowicz, Executive Vice President

### Goals

This panel will examine trends in keeping community-appropriate care in the community, before and after recent hospital acquisitions and affiliations. The panel will also discuss how broader changes in the provider market are impacting care delivery as well as cost, quality, and access.

**Up Next**

Presentation by the Office of the Attorney General

**Annual Health Care**

**COST TRENDS**

**HEARING**

OCTOBER 2 & 3, 2017



# AGO Presentation for 2017 Cost Trends Hearing

October 2, 2017

OFFICE OF ATTORNEY GENERAL  
MAURA HEALEY  
ONE ASHBURTON PLACE  
BOSTON, MA 02108



# Presentation Topics

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- I. Aligning AGO Community Benefits Guidelines with Broader Population Health Initiatives
- II. A Related Question of Proportional Care for Underserved Communities



# What Are Community Benefits?

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- Hospitals have long been recognized for their charity care and efforts to improve the health of the communities they serve.
- Community Benefits are investments by hospitals and HMOs that further their charitable mission of addressing their communities' health and social needs.
- Community Benefits reporting programs have developed in many states, as well as federally through reporting to the IRS, as a way of formalizing the provision of these benefits and quantifying their community health impact.



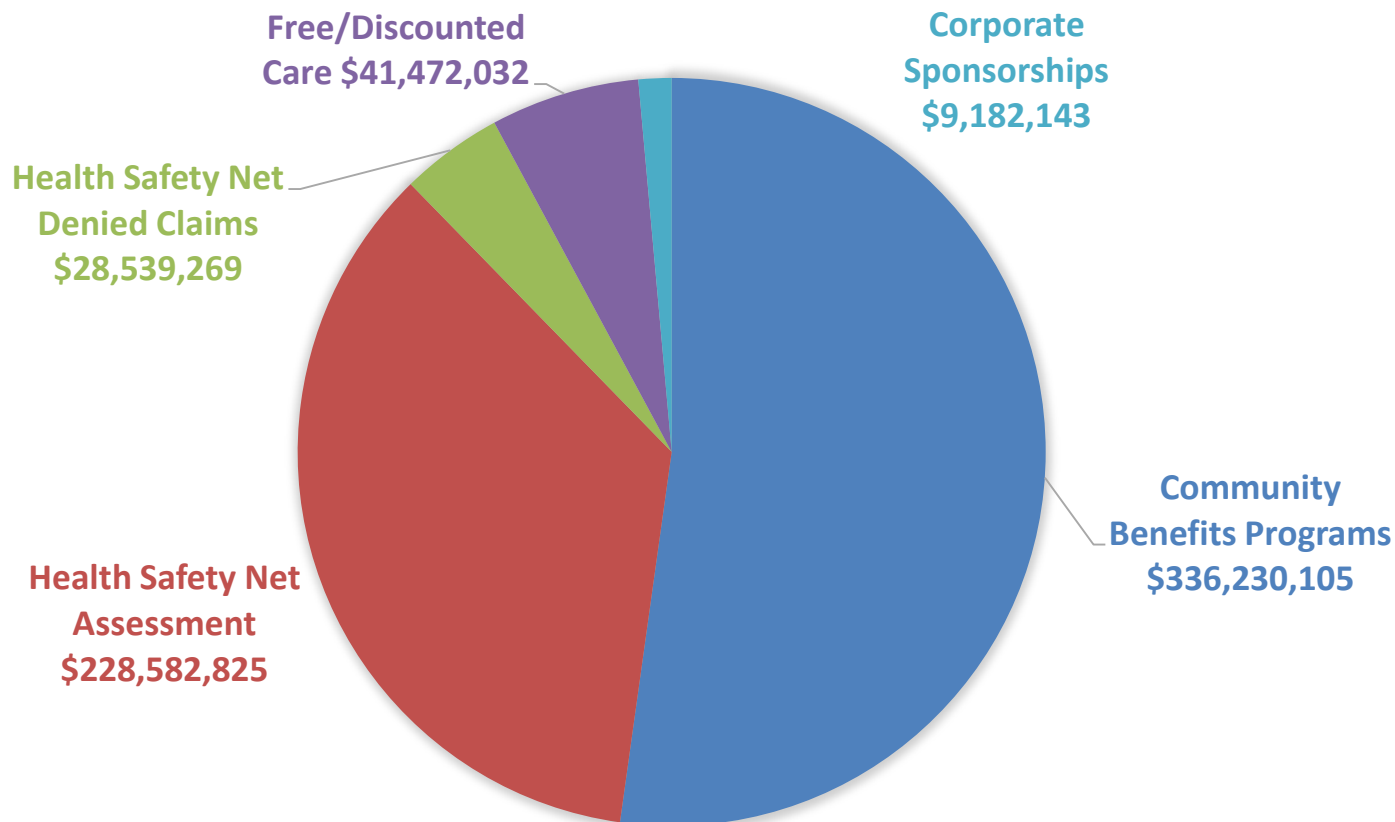
# Goals for Updated Community Benefits Guidelines

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- Align AGO Guidelines with IRS and DPH standards to decrease administrative burden on participants and harmonize resources for building long-term capacity to improve health outcomes and reduce disparities
- Improve coordination among participants and within regions, and enhance transparency around community engagement throughout the planning and implementation process
- Develop approaches to improving program assessment and transparency (e.g., by enhancing reporting on Community Benefits expenditures)

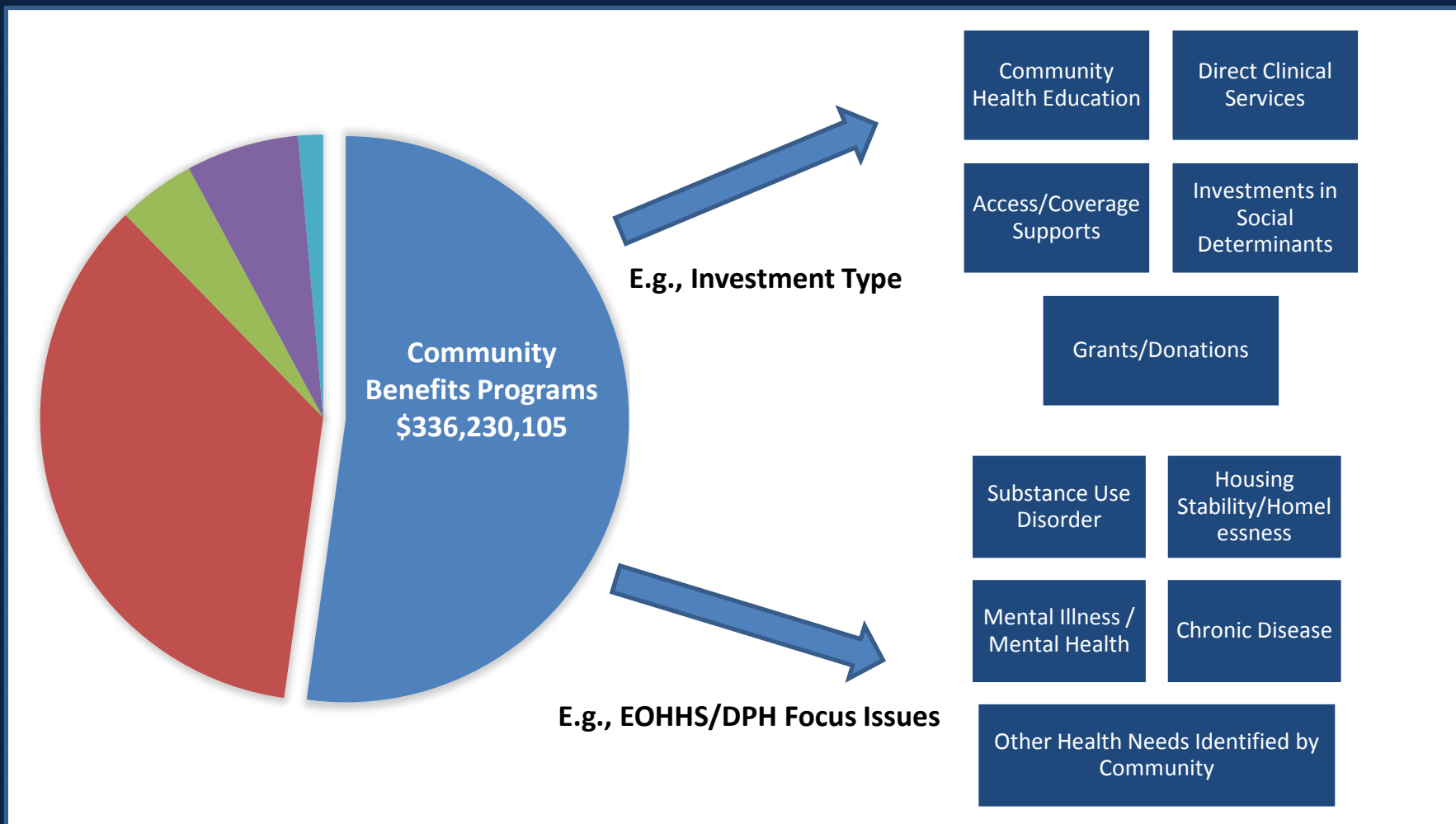


# Breakdown of 2016 Hospital Community Benefits Spending





# Opportunity for Increased Transparency into Substantial Community Health Investments







# Presentation Topics

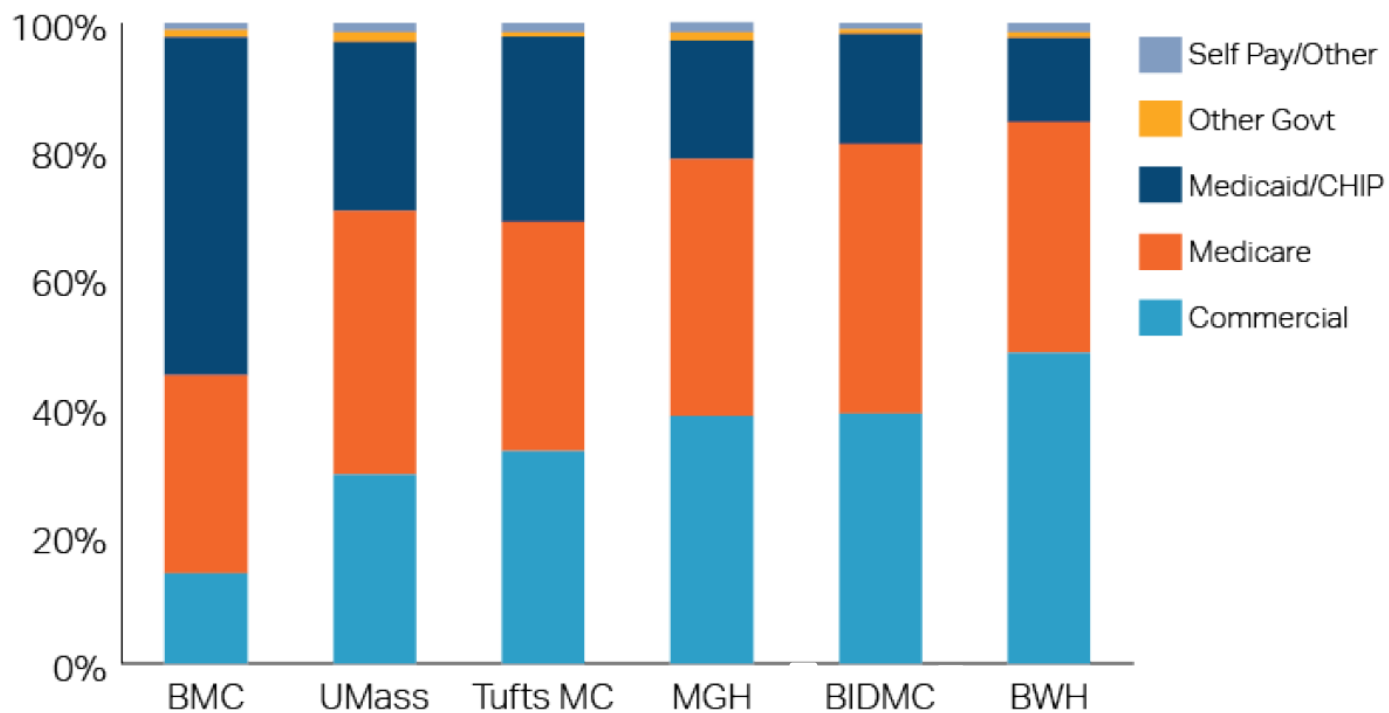
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- I. Aligning AGO Community Benefits Guidelines with Broader Population Health Initiatives
- II. A Related Question of Proportional Care for Underserved Communities



# Significant Variation in Payer Populations Served by Providers Is Well Documented by the HPC

**Inpatient Payer Mix at AMCs Statewide**



Source: Health Policy Commission CMIR (Sept. 7, 2016) at 57; based upon 2015 CHIA hospital discharge data.



# Largest Provider Systems Tend to Have Higher Commercial Mix Than Government Mix

**Proportion of Eastern MA GPSR Across Hospital Systems by Payer Type (2015)**

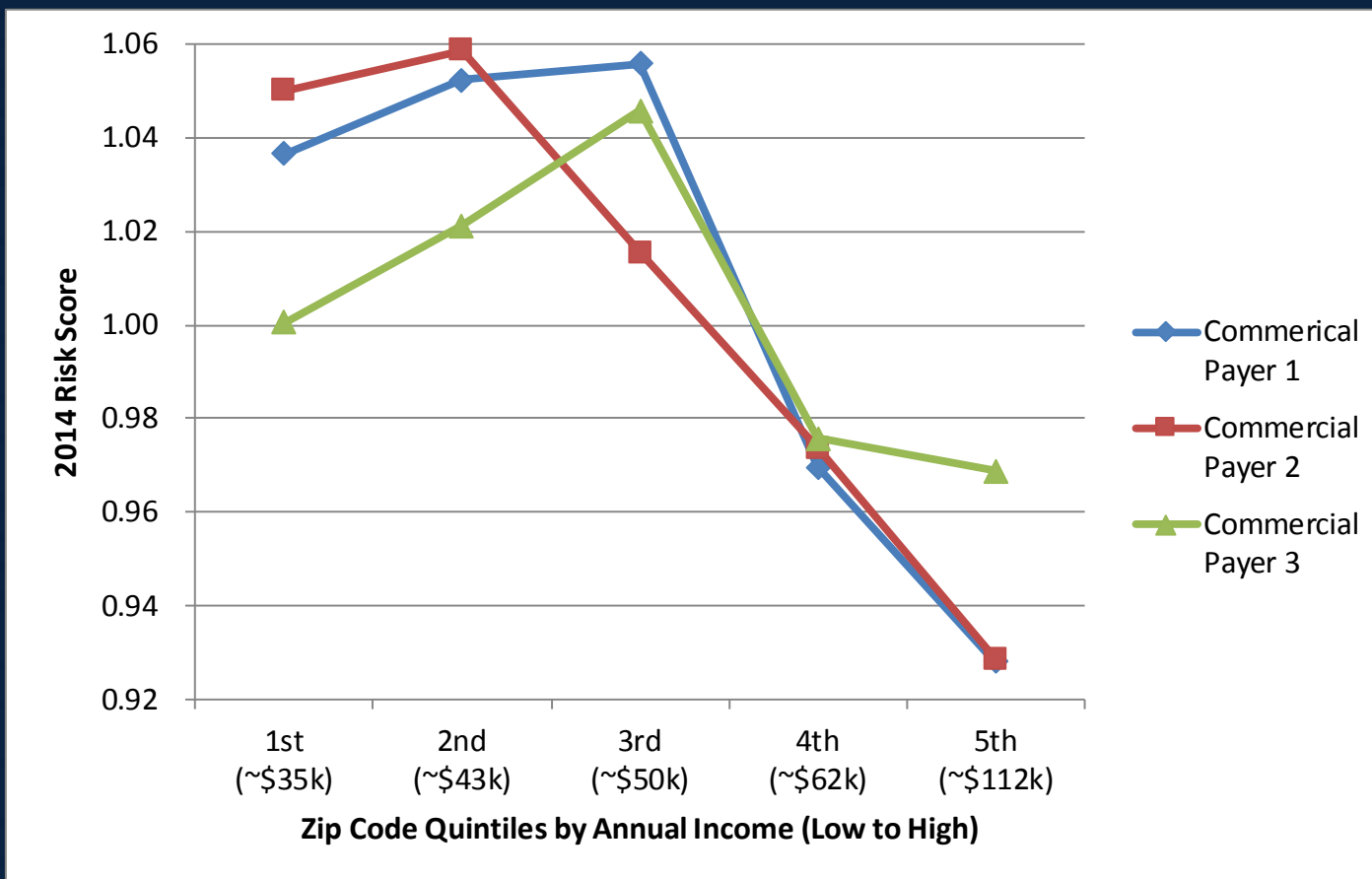


\*Medicaid/Subsidized Populations includes MassHealth, Health Safety Net, and ConnectorCare.



# Prior AGO Analysis Showed That Higher Income Communities Are Generally Healthier

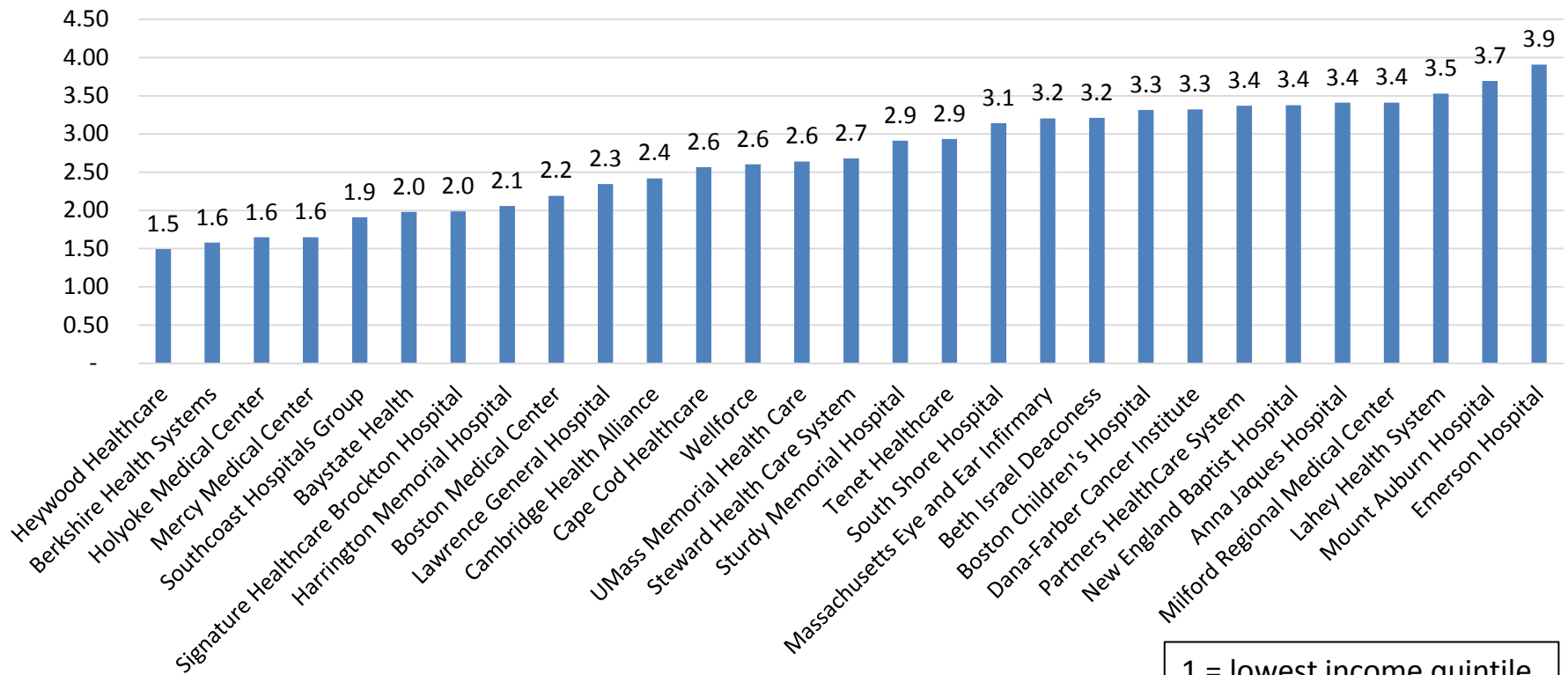
Health Risk Scores for Low and High Income Communities





# Even Among Commercial Discharges, Hospitals Serve Different Proportions of Low-Income Patients

Average Income Quintile of Hospital/System's Commercial Discharges



1 = lowest income quintile  
5 = highest income quintile



# Opportunities for Coordinated Oversight of Access Questions

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- Department of Public Health – e.g., Determination of Need Regulations
- Health Policy Commission – e.g., CMIRs, Performance Improvement Plans
- Attorney General's Office – e.g., Health Care Market Oversight, Community Benefits

**Up Next**  
Public Testimony

**Annual Health Care**  
**COST TRENDS**  
**HEARING**

OCTOBER 2 & 3, 2017



Public Testimony

**Annual Health Care**

# **COST TRENDS HEARING**

OCTOBER 2 & 3, 2017



October 3, 2017

**Annual Health Care**

# **COST TRENDS HEARING**

OCTOBER 2 & 3, 2017

## Up Next

Panel 3: Promoting High-Value Care Through Payment Reform and Purchaser Innovations

**Annual Health Care**

# **COST TRENDS HEARING**

OCTOBER 2 & 3, 2017

# Promoting High-Value Care Through Payment Reform and Purchaser Innovations

## Top Health Plan APM Expansion Strategies

- **Expand APM adoption in public programs**, such as MassHealth and Medicare Advantage
- **Expand adoption beyond primary care** to include other provider types, such as specialists

## Health Plan Payment Policy Innovations

- **100%** have policies related to **readmissions**
- **82%** have policies related to **telemedicine**
- **45%** have policies related to **behavioral health integration** into primary care
- **18%** have policies related to services to remove/protect **patients from violence**

## Top Provider APM Expansion Barriers

- **Lack of alignment on APM models**, including quality measurement, with limited resources to invest in necessary infrastructure
- Most APMs are still based on a **fee-for-service chassis**

## Quality Measures

Payers require provider reporting on **106** different quality measures for APMs

## Health Care Website Transparency Inquiries

The top health plans reported **180,705** inquiries in 2016, a **30%** increase from 2015

## Panel 3: Promoting High-Value Care Through Payment Reform and Purchaser Innovations

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### Witnesses

Atrius Health  
Blue Cross Blue Shield of Massachusetts  
Group Insurance Commission  
New England Baptist Hospital

Dr. Steven Strongwater, President and CEO  
Ms. Deborah Devaux, Chief Operating Officer  
Dr. Roberta Herman, Executive Director  
Ms. Trish Hannon, President and CEO

### Goals

This panel will focus on the adoption and improvement of alternative payment models (APMs) and innovations to promote the use of high-value providers. The panel will also examine purchaser strategies to promote efficient care and innovative care delivery models.

## Up Next

Panel 4: Achieving the Health Care Cost Growth Benchmark in 2018 and Beyond

**Annual Health Care**

# **COST TRENDS HEARING**

OCTOBER 2 & 3, 2017

## Key “Forward-Looking” Policies and Strategies Discussed During the Hearing

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- Strengthen and support primary care, behavioral health, and team-based models of coordinated care that address “whole person” needs of patients to better reduce avoidable hospital use (e.g. readmissions, ED visits)
- Account for socio-economic factors in payment policies
- Address underlying price disparities
- Continue to monitor community appropriate discharges in Massachusetts, and investigate other measures of success for the aligned goal of providing the “right care, at the right price, at the right time”
- Improve alternative payment methodologies to reward providers for providing high-value care and move away from an underlying FFS architecture
- Improve financial incentives to reward consumers who choose high-value health insurance products and providers

## Panel 4: Achieving the Health Care Cost Growth Benchmark in 2018 and Beyond

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### Witnesses

AstraZeneca  
Beth Israel Deaconess Medical Center  
Harvard Pilgrim Health Care  
Iora Health

Mr. Richard Buckley, Vice President, Global Corporate Affairs  
Dr. Kevin Tabb, President and CEO  
Mr. Eric Schultz, President and CEO  
Dr. Rushika Fernandopulle, Co-Founder and CEO

### Goals

This panel will discuss strategies to meet the health care cost growth benchmark in 2018 and beyond by tackling issues such as the scalability of innovations in care delivery and payment, spending on pharmaceuticals and medical devices, and the future of the Massachusetts health care system.



**MASSACHUSETTS**  
HEALTH POLICY COMMISSION

**Up Next**  
Concluding Discussion

**Annual Health Care**  
**COST TRENDS**  
**HEARING**

OCTOBER 2 & 3, 2017





**MASSACHUSETTS**  
HEALTH POLICY COMMISSION

**Annual Health Care**  
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**HEARING**

OCTOBER 2 & 3, 2017