



2017 MASSACHUSETTS ALL HAZARDS EMERGENCY PREPAREDNESS CONFERENCE

DETAILED AGENDA

November 1 & 2, 2017 | DCU Center, Worcester, MA

Thursday, November 2, 2017

Plenary Sessions

International Threat Overview

Speaker: Adam Ramos, NCTC Domestic Representative, National Counterterrorism Center
Time: 8:15 – 9:00 a.m.
Location: Grand Ballroom

The National Counterterrorism Center (NCTC) will provide a briefing on the evolving threat environment - from international terrorist groups to homegrown violent extremists (HVEs). HVEs present the most immediate threat to the United States, who have gravitated toward soft targets and simple tactics of opportunity that do not require advanced skills or outside training. In addition, NCTC will discuss the ability to detect concerning activity or behavior earlier to improve our ability to disrupt plots and plans and thereby prevent the loss of life.

Protecting the Ocean from People

Speaker: Captain Claudia C. Gelzer, Commander, U.S. Coast Guard Sector Boston
Time: 9:00 – 10:30 am
Location: Grand Ballroom

The United States Coast Guard Sector Boston is a multi-mission maritime agency with broad authority over any and all operations along the Massachusetts coast and in Boston Harbor. From finding and rescuing boaters in distress to responding to and overseeing clean-up of oil and chemical spills in our pristine waters, this fifth branch of the Armed Forces has its work cut out in the 21st century. This talk will review how the Coast Guard in Boston and throughout the nation seeks to strike the balance between maritime safety, security, and environmental protection amidst changing climate conditions, all while facilitating the powerful economic engine of maritime commerce.

Winter Weather, Nor'easters, & NWS Products/Services

Presenters: Robert Thompson, Meteorologist-in-Charge, National Weather Service
Matt Doody, Meteorologist, National Weather Service
Time: 10:45 – 11:45 am
Location: Grand Ballroom

Meteorologists from the National Weather Service (NWS) will deliver a briefing on winter weather in general and nor'easters in particular, including the coastal flood risks. They will also describe key NWS products and services for winter weather threats.

Training: Senior Officials Workshop for All-Hazards Preparedness

Presenter: Steve Keim, Training Manager, Executive Programs, Emergency Services Training Institute (ESTI), Texas A&M Engineering Extension Service

Ronnie Taylor, Senior Training Specialist, Executive Programs, Emergency Services Training Institute (ESTI), Texas A&M Engineering Extension Service

Time: 12:30 – 4:30 pm

Location: Meeting Room A

This workshop provides a forum for executives and senior officials to share strategies, discuss executive-level challenges, and identify policies and processes that may facilitate the implementation of emergency preparedness, management and response plans during times of emergency. The goal of the workshop is to provide senior executive officials (appointed and elected), department heads, and community leaders with a common perspective and an understanding of the challenges they will face in times of crisis. This workshop includes a practical, discussion-based exercise to facilitate discussions among participants. Participants will receive a certificate of course completion for this course.

Training: Until Help Arrives, Train-the-Trainer

Presenters: Sara Varela, Regional Preparedness Liaison, ICF International, Inc.

Kristen Jerome, Local Coordinator, Massachusetts Emergency Management Agency (MEMA)

Carol McMahon, Instructor, MEMA

Time: 12:30 – 2:30 pm

Location: Meeting Room B

Until Help Arrives is a new initiative to better prepare citizens across New England with simple and effective skills to save lives prior to first responders arriving. The training covers a number of key areas including how citizens can effectively communicate with 9-1-1 operators, stay safe in a dangerous situation, stop life-threatening bleeding, position the injured, and provide emotional support. With these basic skills, citizens can play a part in being a part of the solution during an emergency. This is a train-the-trainer course, which will enable participants to in turn provide this training to others in their jurisdictions. Participants will receive a certificate of course completion for this course.

Training: Massachusetts Traffic Incident Management (TIM) Responder Training Program

Presenters: Tim Morin, Coordinator of Emergency Services, Massachusetts Department of Transportation (MassDOT)
Dale Ferron, Health and Safety Inspector III, MassDOT
Tom Burnett, Health and Safety Inspector II, MassDOT
Peter Cusolito, Director, Security & Emergency Preparedness, Ranger Security and Emergency Preparedness

Time: 12:30 – 4:30 pm

Location: Meeting Room C

This offering of the Strategic Highway Research Program (SHRP2) National Traffic Incident Management Responder Training brings together police, firefighters, department of transportation towing, medical personnel, and other incident responders to engage in interactive, hands-on incident resolution exercises. Learning to coordinate response activities and optimize operations in the classroom is vital to responding effectively in the field and to building a unified national practice on incident management. SHRP2's National Traffic Incident Management Responder Training is endorsed by the International Association of Chiefs of Police, the International Association of Fire Chiefs, and the National Volunteer Fire Council. Participants will receive a certificate of course completion for this course.

Training: FEMA Benefit-Cost Analysis Tool Overview

Presenters: Thad Leugemors, Mitigation and Recovery Section Chief, MEMA
Dave Woodbury, Hazard Mitigation Grants Coordinator, MEMA

Time: 12:30 – 4:30 pm

Location: Meeting Room D

Successful grant applications must demonstrate that the project you are planning to undertake will be cost effective. For many of the FEMA programs, there is a requirement to use the FEMA Benefit-Cost Analysis (BCA) Tool to demonstrate this. Our two-hour hands-on overview and demonstration of how to use the FEMA Benefit-Cost Analysis Tool will help you to become familiar with the software, and what type of data and information you need to include as back-up documentation to complete the assessment. Participants will receive a certificate of course completion for this course.

Trauma Stewardship: Responding to Disasters and Taking Care of Ourselves

Presenter: Waheeda Saif, LMHC, Program Coordinator, Riverside Trauma Center

Time: 12:30 – 1:15 pm

Location: Meeting Room E

This presentation will explore ways in which responding to disasters affects our bodies, minds and work. It will delve into the concept of Trauma Stewardship being an ethical obligation for responders and will conclude with concrete ways in which responders can take care of themselves.

Resilience in Emergency Management

Presenters: Katie Theoharidies, Assistant Secretary of Climate Change, Massachusetts Executive Office of Energy and Environmental Affairs

Sarah J. White, Mitigation Unit Supervisor, MEMA

Time: 12:30 – 1:15 pm

Location: Junior Ballroom

Adaptation, hazard mitigation and resilience are all terms we use to describe coping with current or future consequences of climate and weather. This session will discuss ways that the Commonwealth is tackling this, including policy, planning initiatives, and implementation.

Debris Life Cycle – Forum Discussion

Presenters: Raine Brown, Homeland Security Program Manager, Franklin Regional County of Governments
John Fischer, Branch Chief, Commercial Waste Reduction and Waste Planning, Massachusetts Department of Environmental Protection

Steven Baccari, Director of Public Health, Town of Westborough

Paul Kelly, Operations Manager, Team Rubicon Region I

Lorraine Eddy, Disaster Recovery Coordinator, MEMA

Time: 1:30 – 2:30 pm

Location: Meeting Room E

Engage in an interactive forum to discuss all aspects of debris management. Speakers from several agencies will give a brief synopsis on their respective agency's role in the debris life cycle. This is a good opportunity for participants to ask questions and share information on the many stages of debris.

Building High Energy Relationships for Successful Project Outcome

Presenter: Chief (Retired) George W. Loan Baker, innerOvation, LLC

Time: 1:30 – 2:30 pm

Location: Junior Ballroom

The success of a project can be predicted by the core energy of the team, the team leader, and the stakeholders. Utilizing Bruce Schneider's "Core Energy Model of Seven Levels of Energy", Chief Baker will educate and entertain as he reviews the difficulties that ultimately led to the success of the Mashpee National Wildlife Refuge Habitat Management and Fuels Reduction program. Chief Baker will also demonstrate an interactive exercise in reframing to identify issues that block or prevent success, which will be converted to actions that will aid in success. Attendees will leave with an understanding that "how they show up" can power a group to success and that Together Everyone Achieves More.

Operational Considerations in Creating a UAS/Drone Program

Presenters: Dr. Jeffrey DeCarlo, Aeronautics Division Administrator, MassDOT

David W. Clemons, Director of Operations, MassDFS

Scott Uebelhart, Aerospace Engineer and Systems Analyst, MassDOT

Time: 2:45 – 4:30 pm

Location: Meeting Room B

This session will discuss the operational, logistical and policy requirements for creating a UAS/Drone program. DFS and MassDOT Aeronautics will describe their approaches to development of a holistic program within their respective agencies. There will be a discussion of how specific policy impacts operational deployment of drones, and the significant data challenges for respective use-cases.

GIS and Emergency Management

Presenters: Desiree Kocis, GISP, GIS Coordinator, MEMA

Rob Sousa, All Hazards Regional Planner, MEMA

Time: 2:45 – 4:30 pm

Location: Meeting Room D

GIS mapping software for emergency and disaster management can help you with planning, response and recovery efforts and provide situational awareness. Join MEMA's GIS experts for a presentation and discussion of the practical applications of GIS in your community.

Role of Volunteers in Emergency Incident Rehabilitation

Presenters: Jonathan Miller, Assistant Fire Chief, Monson Fire Department

Time: 2:45 – 3:30 pm

Location: Meeting Room E

This session will review the response agency's struggle to provide incident rehabilitation due to limited staffing and appropriately trained crews. Volunteer groups, such as the Medical Reserve Corps, can provide this vital service, and in doing so energize and engage their volunteers in local responses. Participants in this program will be introduced to the process of Emergency Incident Rehabilitation, watch a demonstration of the skills of providing rehab, and will review how volunteer groups can integrate into emergency response systems to provide rehab. This program is designed for medical and non-medical participants.

From Harvey to Maria, Tales of Response and Recovery

Presenters: Paul Holloway, Senior Advisor, External Initiatives and Partnerships, MEMA
Meg Femino, Senior Director, Emergency Management, Beth Israel Deaconess Medical Center
Chuck Flanagan, Captain, Winthrop Fire Department, MATF-1 US&R
Jay Moltenbrey, Lieutenant, Windham Fire Department, MATF-1 US&R
Keith Lindsay, Team Leader, Metro-Boston Disaster Medical Assistance Team
Rachael Fleck, Local Coordinator, MEMA

Time: 2:45 – 4:30 pm

Location: Junior Ballroom

2017 is one of the most active hurricane years in recent history. While Massachusetts wasn't greatly impacted, many from Massachusetts came to the aid of those in need and responded to impacted areas to assist with response and recovery operations. Come hear firsthand accounts of the response, missions, and impacts of the Massachusetts responders who deployed to hurricane stricken areas.

WebEOC: Lifecycle of a Resource Request

Presenters: Jaclyn Hamel, Operations Unit Supervisor, MEMA
Bonnie Roy, Regional Planner, MEMA
Dennis Nazzaro, Emergency Management Director, City of Northampton

Time: 3:45 – 4:30 pm

Location: Meeting Room D

There are no computers or WebEOC logins required for this "boots on the ground" discussion of the full lifecycle of a resource request! Through live demonstrations, participants will learn best practices for successfully developing resource requests and achieve a greater understanding of the full request process. Participants will also have the opportunity to ask questions and learn about the other advantages of WebEOC.

A Community of Volunteers: A Panel Discussion

Presenters: Donna Nelson, Voluntary Agency Liaison, FEMA
Sara Hamilton, Director of Programs, Boston Cares
Stacy Parsons, Chairperson, Berkshire Community Organizations Active in Disasters
Andrew Morehouse, Chairperson, Pioneer Valley Community Organizations Active in Disasters
Ned Polan, New England Area Coordinator, Hope Animal Assistance
Paul Kelly, Operations Manager, Team Rubicon Region I
Tom McQuarrie, Disaster Response Coordinator, Adventist Community Services
Brenda Brouillette, Regional Mass Care Manager, American Red Cross of Massachusetts
Chris Farrand, Director of Emergency Disaster Services, Salvation Army

Time: 3:45 – 4:30 pm

Location: Meeting Room E

This presentation will provide local emergency management directors and other emergency responders an overview of local, state and national voluntary agencies which provide assistance following disasters. Although local disaster responses will often include many known, local nonprofits, such as churches, food banks, United Way, etc., there are many other regional and national volunteer disaster response and recovery agencies that may be able to assist with smaller or more localized emergencies. Learn more about the process for requesting and managing these additional voluntary resources which may be available to your community.