

Massachusetts Division of Insurance
Annual Report of Medical Membership in Insured Preferred Provider Plans
as of December 31, 2019

	MEDICAL Insured Preferred Provider Plans ¹ Members By County	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	MA
		Members at End of 2019	Members at End of 2019	Members at End of 2019	Members at End of 2019	Members at End of 2019	Members at End of 2019	Members at End of 2019	Members at End of 2019	Members at End of 2019	Members at End of 2019	Members at End of 2019	Members at End of 2019	Members at End of 2019	Members at End of 2019	Total 2019 Members
1	Aetna Life Insurance Company	58	378	337	1	4,401	128	116	122	4,566	0	2,146	652	23,062	590	36,557
2	Blue Cross and Blue Shield of Massachusetts, Inc.	2,001	2,704	6,482	65	11,016	767	5,362	4,702	36,611	163	17,979	7,872	21,806	12,378	129,908
3	Blue Cross Blue Shield of Massachusetts HMO Blue, Inc.	1,983	819	6,020	441	14,785	479	2,702	1,192	52,837	972	20,095	8,191	15,538	9,688	135,742
4	Cigna Health and Life Insurance Company ²	66	436	171	2	1,467	53	134	27	3,008	0	883	489	1,166	1,469	9,371
5	ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	22	6	4	0	0	0	2	0	35
6	Fallon Health & Life Assurance Company	20	2	42	0	59	24	148	22	143	0	62	52	10	261	845
7	4 Ever Life Insurance Company	13	0	20	2	28	0	6	2	196	2	56	3	81	10	419
8	Harvard Pilgrim Health Care, Inc.	388	23	650	149	2,154	22	162	100	7,709	18	3,061	1,179	2,348	1,252	19,215
9	Health New England, Inc.	27	635	17	0	29	305	1,757	566	82	0	30	14	19	212	3,693
10	HPHC Insurance Company, Inc.	251	82	768	20	1,707	93	262	135	5,700	2	3,230	962	2,569	4,076	19,857
11	National Guardian Life Insurance Company	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
12	Neighborhood Health Plan, Inc.	0	2	23	0	103	0	8	0	197	0	103	39	24	25	524
13	Tufts Associated Health Maintenance Organization., Inc.	3	15	6	0	44	0	0	0	149	0	60	46	24	45	392
14	Tufts Insurance Company	439	167	1,176	3	2,537	50	587	407	8,581	19	3,251	1,474	2,721	1,776	23,188
15	UnitedHealthcare Insurance Company	294	169	3,102	39	1,813	41	208	76	3,624	26	1,538	1,405	1,104	1,399	14,838
	Total Members	5,543	5,432	18,814	722	40,143	1,963	11,474	7,357	123,407	1,202	52,494	22,378	70,474	33,181	394,584
	2019 Massachusetts Population ³	212,990	124,944	565,217	17,332	789,034	70,180	466,372	160,830	1,611,699	11,399	706,775	521,202	803,907	830,622	6,892,503
	2019 Market Penetration Rate ⁴	2.6%	4.3%	3.3%	4.2%	5.1%	2.8%	2.5%	4.6%	7.7%	10.5%	7.4%	4.3%	8.8%	4.0%	5.7%

¹ Information reported by carriers offering a MEDICAL insured preferred provider plan, based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 2.2," which instructs carriers to exclude members for whom the carrier did not bear any financial risk.

² As of December 31, 2016, any remaining members of Connecticut General Life Insurance Company were assumed by CIGNA Health and Life Insurance Company.

³ 2019 Population Source: U.S. Census Bureau; Vintage 2019 Population Estimates: Population Estimates

⁴ Total MEDICAL insured preferred provider plan members in each county divided by the 2019 population in each county