

2020 MASSACHUSETTS MERGED SMALL GROUP/INDIVIDUAL MEMBERSHIP REPORT <sup>1</sup>  
SUMMARY TOTALS

2020 MASSACHUSETTS TOTAL OF ELIGIBLE EMPLOYEES, INDIVIDUALS, AND YOUNG ADULTS (WITH 2020 MEMBERSHIP ACCORDING TO 2020 ANNUAL REPORTS)	ANNUAL 2019 <sup>2</sup> GROUP EMPLOYEES	ANNUAL 2020 GROUP EMPLOYEES	ANNUAL 2019 INDIVIDUALS (Inc. Young Adults)	ANNUAL 2020 INDIVIDUALS (Inc. Young Adults)	ANNUAL 2019 EMPLOYEE AND INDIVIDUAL TOTAL	ANNUAL 2020 <sup>3</sup> EMPLOYEE AND INDIVIDUAL TOTAL	DIFF 2019 - 2020	2019 MARKET SHARE	2020 MARKET SHARE
Blue Cross and Blue Shield of Massachusetts, Inc.	0	0	0	0	0	0	0	0.0%	0.0%
Commercial Carriers	8,850	12,206	265	213	9,115	12,419	3,304	2.0%	2.8%
Health Maintenance Organizations (incl. Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.)	201,650	188,511	247,875	248,335	449,525	436,846	(12,679)	98.0%	97.2%
TOTALS:	210,500	200,717	248,140	248,548	458,640	449,265	(9,375)	100.0%	100.0%

2020 MASSACHUSETTS TOTAL OF ELIGIBLE DEPENDENTS (WITH 2020 MEMBERSHIP ACCORDING TO 2020 ANNUAL REPORTS)	ANNUAL 2019 GROUP DEPENDENTS	ANNUAL 2020 GROUP DEPENDENTS	ANNUAL 2019 INDIVIDUAL DEPENDENTS	ANNUAL 2020 INDIVIDUAL DEPENDENTS	ANNUAL 2019 DEPENDENT TOTAL	ANNUAL 2020 DEPENDENT TOTAL	DIFF 2019 - 2020	2019 MARKET SHARE	2020 MARKET SHARE
Blue Cross and Blue Shield of Massachusetts, Inc.	0	0	0	0	0	0	0	0.0%	0.0%
Commercial Carriers	8,702	11,639	195	163	8,897	11,802	2,905	3.1%	4.2%
Health Maintenance Organizations (incl. Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.)	192,124	180,458	90,337	86,160	282,461	266,618	(15,843)	96.9%	95.8%
TOTALS:	200,826	192,097	90,532	86,323	291,358	278,420	(12,938)	100.0%	100.0%

2020 MASSACHUSETTS TOTAL OF ELIGIBLE COVERED LIVES (WITH 2020 MEMBERSHIP ACCORDING TO 2020 ANNUAL REPORTS)	ANNUAL 2019 GROUP COVERED LIVES	ANNUAL 2020 GROUP COVERED LIVES	ANNUAL 2019 INDIVIDUAL COVERED LIVES	ANNUAL 2020 INDIVIDUAL COVERED LIVES	ANNUAL 2019 COVERED LIVES TOTAL	ANNUAL 2020 COVERED LIVES TOTAL	DIFF 2019 - 2020	2019 MARKET SHARE	2020 MARKET SHARE
Blue Cross and Blue Shield of Massachusetts, Inc.	0	0	0	0	0	0	0	0.0%	0.0%
Commercial Carriers	17,552	23,845	460	376	18,012	24,221	6,209	2.4%	3.3%
Health Maintenance Organizations (incl. Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.)	393,774	368,969	338,212	334,495	731,986	703,464	(28,522)	97.6%	96.7%
TOTALS:	411,326	392,814	338,672	334,871	749,998	727,685	(22,313)	100.0%	100.0%

<sup>1</sup> Based on the 2020 Small Group/Individual Annual Reports currently on file with the Division.  
Starting with the the year-end 2017 report, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the carriers to the All-Payer Claims Database.

<sup>2</sup> Represents eligible small groups [eligible employees and eligible dependents] including any sole proprietorship, firm, corporation, partnership or association actively engaged in business who, on at least 50% of its working days during the preceding year, employed from among one to not more than 50 eligible employees, the majority of whom worked in Massachusetts.

<sup>3</sup> Represents eligible employees and their eligible dependents, eligible individuals and their eligible dependents, and Young Adults who are enrolled in small group/individual health benefit plans in Massachusetts.