



COMMONWEALTH OF MASSACHUSETTS  
invites applications for:

# 2021 Police Captain (1YP-157510)

**SALARY:** Biweekly

**OPENING DATE:** 06/16/21

**CLOSING DATE:** 07/27/21 11:59 PM

**DESCRIPTION:**

**Statewide Departmental Promotional Examination for Police Captain (1YP-157510)**

**Examination Date:** September 18, 2021

**Application Period Begins:** July 6, 2021

**Application Deadline:** July 27, 2021

**Examination Processing Fee:** \$250

**Eligible List:** Individuals placed on the resulting eligible list shall be eligible for certification from such list for such period as the administrator shall determine, but in any event not to exceed two years, unless otherwise outlined in Massachusetts General Law ([MGL 31 § 25](#)) or the Human Resources Division (HRD) revocation policy.

**Eligibility:** To be eligible for this examination you must: (1) be an employee in the police department for which the examination is given with permanent civil service status in the specified eligible title(s) by the date of the examination; and (2) have served in the force at least one year since your name was first certified in the eligible title(s), regardless of whether the certification resulted in your appointment to the eligible title(s).\* The eligible list establishment date is not the same as certified date. The certified date is when your name was first reachable on a certification for a promotional vacancy. A combination of temporary and permanent service can be applied towards meeting this one year requirement. Time spent working in the title of Police Captain will not interrupt the service period in your permanent position. Eligible Title(s): See below.

\*If the eligible title has been lowered to the entry level rank you must have served in the force at least one or three years depending on the participating municipality.

**Note:** Pursuant to the provisions of [MGL 31 § 59](#), if less than four applications are received from eligible candidates, this examination will be postponed. If the examination's eligible title has been lowered to the entry level rank, the examination will go forward if less than four eligible candidates submit applications.

**Weights:** The examination weights are: 15% written examination; 75% assessment center; 10% Education & Experience.

Candidates for this examination must be employees in one of the following Massachusetts Police Departments. Please read the below department listing carefully.

**Departments and eligible titles will be listed as they are requested:**

## EXAMPLES OF ESSENTIAL DUTIES:

**Duties:** Under supervision, to perform the duties of a Police Captain in conformance with the rules and regulations of the Police Department; to perform all duties assigned by the Chief of Police in every phase of police work; and to perform related work as required.

**Examination Subjects:** The written examination will be designed to test, where practicable, the following knowledge, skills, and abilities that have been established as qualifications for the position: Knowledge of the U.S. and Massachusetts Constitutional law, the Massachusetts General Laws, Federal, State and Local Rules and Regulations, local ordinances and bylaws and important court decisions that pertain to the operation of a police department and govern police work; knowledge of appropriate police goals, objectives, methods, procedures, and techniques pertaining to major police functions (e.g., traffic control, criminal investigation, hostage situations, juvenile investigation, etc.); knowledge of the principles, practices and techniques of community policing (e.g., patrol, community relations, neighborhood and community policing, etc.); knowledge of the principles, practices and techniques of police supervision (e.g., planning, organizing, staffing, directing, controlling, training, performance evaluation, communication, job stress, psychological aspects, motivation, etc.); ability to choose actions appropriate to the situation; ability to confront problems, take charge, and assume responsibility; ability to demonstrate administrative judgment; ability to coordinate the efforts of others in accomplishing assigned objectives.

The Assessment Center content will measure skills and abilities applicable with a leadership role in the police service.

**Reading List:** Available at [Reading Lists](#)

## TYPICAL QUALIFICATIONS:

**Application:** All applications must be received by the application deadline, and accompanied by an examination processing fee of \$250. You will receive two confirmation emails when you have completed the process: one email confirming the application has been received, and one email confirming your payment has been received. The application is not complete until you have received both confirmation emails. If you have not submitted payment of the examination processing fee on or before July 27, 2021, the application will not be accepted.

**Education & Experience (E&E):** All candidates must complete the 2021 Police Captain E&E Claim application online. Submitting an E&E claim in any way other than through the online claim process will result in a failed examination component. Instructions regarding this E&E Claim application will be emailed to candidates prior to the examination date. A confirmation email will be sent upon successful submission of an E&E Claim application.

All claims and supporting documentation must be received within seven calendar days following the written examination. Supporting documentation must be scanned and attached to the application or sent to [civilservice@mass.gov](mailto:civilservice@mass.gov) no later than September 25, 2021.

Please note that:

- E&E is an examination component, and therefore must be completed by the examinee.

- Failure to complete this component as instructed will result in a candidate not receiving any credit for E&E.
- Credit for E&E will be calculated for all candidates.

Please be sure to read the instructions carefully. In order to ensure that no one receives any type of unfair advantage in the claim process, we are unable to provide individualized assistance to any candidate and so, no phone calls or email inquiries regarding the content of this examination component will be accepted or responded to. Once you receive your examination mark, you will have 17 calendar days from the emailing of your mark to appeal in writing your E&E score.

**Statutory Preference Points:** Upon submission of written proof, two points will be added to the passing score of qualified Veterans and Disabled Veterans or individuals who have 25 years of service as a member of a regular police or fire force and have passed an examination for promotional appointment in such force. If you are qualified for both the Veteran's Preference and the Promotional Preference for 25 years of service, please be advised that two points are the maximum allowable number of points to be added to the passing, overall (general average) examination score. To claim the Promotional Preference for 25 years of service, candidates must claim this preference in the E&E Claim application and verify eligibility on the [Employment Verification Form](#) submitted for this examination. To claim veterans preference, claim veteran status in the application and attach your DD214 to your application or email it to [civilservice@mass.gov](mailto:civilservice@mass.gov). For more information on veteran status refer to the [Military Information](#) section on our website.

During the HRD review process or during the life of the applicable eligible list(s), candidates must make original supporting documentation available should the issue of authenticity arise with any submitted document copies.

**Current Military Personnel:** All military personnel who, in connection with current service, have military orders that indicate their unavailability due to military service on the examination date, must file an application and examination processing fee and request a makeup examination in writing, with a copy of your military orders attached. Please include in your request your email address, daytime base phone number and/or name and phone number of a friend or family member with whom you have regular contact and entrust with your personal communication. Attach your request to the application or email it to [civilservice@mass.gov](mailto:civilservice@mass.gov). Requests filed after the application deadline (July 27, 2021), must be accompanied by a DD214 showing discharge within six months of the request and dates of active service that include the entire application period. Visit our website for more information: [Military Information](#)

**Makeup Examination:** With the exception of current military personnel as described above, no candidate has a right to a makeup examination due to personal or professional conflicts on the testing date. Candidates are advised to consider this before applying for the examination. If you file an examination application by the application deadline, but are unable to appear for the examination on the examination date due to an emergency or unanticipated hardship, you may request a makeup examination by filing a written request with verifiable documentation to HRD no later than seven calendar days from the original examination date. HRD reserves the right to approve or deny your request. HRD may require an additional examination processing fee upon approval of your request.

**Reasonable Accommodations:** If you need special testing accommodations due to a documented impairment, you must submit a letter of support from a qualified professional detailing what type of accommodation you require at the examination site, and such letter must be scanned and attached to the application or emailed to [civilservice@mass.gov](mailto:civilservice@mass.gov). Without such a letter, we cannot guarantee that we will be able to grant your accommodation. This information is requested only to provide reasonable accommodation for examinations and will not be used for any other

purposes.

**Refunds:** There will be no refund of the examination processing fee unless the examination is cancelled by HRD.

**Notice to Appear:** Notices to Appear including time and location of examination will be emailed to candidates after the close of the application period, and prior to the examination date.

**Updating Information:** Candidates are responsible for maintaining accurate contact information. Failure to keep your records current may jeopardize opportunities for promotion. For information on how to update your information, click on [Update Your Account](#).

**Identification at the Examination Site:** At the examination site, candidates must present current and valid photo identification with signature (e.g., driver's license, passport, military ID).

**Private School or Service:** HRD does not recommend or endorse any private school, service, or publisher offering preparation and/or publications for examinations and is not responsible for their advertising claims.

## **SUPPLEMENTAL INFORMATION:**

Women, minorities, veterans, and people with disabilities are encouraged to apply.

For more information about this and other civil service examinations, see <http://www.mass.gov/civilservice> or email the Civil Service Unit at [civilservice@mass.gov](mailto:civilservice@mass.gov).

The Civil Service Unit's hours of operation are Monday through Friday, 8:45am – 5:00pm, except holidays. Inquiries may also be made to HRD during these hours at the following numbers:

Boston area: (617) 878-9895  
Within Massachusetts: 1-800-392-6178  
TTY Number: (617) 878-9762

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APPLICATIONS MUST BE FILED ONLINE AT:  
<http://www.mass.gov/civilservice>

Position #210918PCpt1YP157510  
2021 POLICE CAPTAIN (1YP-157510)  
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100 Cambridge Street  
6th Floor  
Boston, MA 02114

[civilservice@mass.gov](mailto:civilservice@mass.gov)

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