Sorensen, Vance & Company, PC c/o Cyberscout 555 Monster Rd SW Renton, WA 98057 DB-07778







June 14, 2024

# **NOTICE OF DATA BREACH**

### Please read this letter in its entirety.

Dear

We wrote to you in October of 2023 to inform you of a data incident in which your personal information may have been compromised. As you may recall, we informed you that an investigation was being conducted to determine the scope of the unauthorized access. We write to you now to inform you that our investigation has concluded. Below is information you may have already received and additional information following our investigation.

## WHAT INFORMATION WAS INVOLVED

As a result of this unauthorized access to the third-party provider's system, your name, gender, date of birth, telephone number(s),address, social security number, employment (W-2) information, 1099 information, as well as direct deposit bank account information, including account number and routing information (if provided to us), and other financial information may have been compromised. Further, the information may have included supporting documentation such as brokerage statements and other types of specific documents you may also have provided to us.

## WHAT WE HAVE DONE:

We have taken the following steps to protect you:

- Hired experts to investigate the unauthorized access to the third-party vendor.
- Worked with the software provider to further restrict access to the data in a way that will block unauthorized access at minimal inconvenience to us.

- Enrolled in the IRS Practitioner Relief Program which allowed us to provide the IRS with a list of taxpayers who might be affected by the data breach and also gave us access to IRS specialists to help clear notices and other related account matters.
- Offered you Triple Bureau Credit Monitoring, Triple Bureau Credit Report, and Triple Bureau Credit Score. We will extend your current protection to 18 months.

### WHAT YOU SHOULD DO

If you have not done so already, in addition to monitoring your credit, you should do the following:

- If you receive an IRS notice, please contact us immediately.
- Freeze your credit at the three credit agencies TransUnion <u>www.transunion.com</u>, Equifax <u>www.equifax.com</u>, and Experian <u>www.experian.com</u>. This process is surprisingly simple and only takes 20 to 30 minutes to complete. A credit freeze means potential creditors cannot get your credit report, making it less likely that an identify thief can open new accounts in your name. Pursuant to federal law, there is no cost to place or remove a security freeze. You may need to provide your personal information to obtain a credit freeze.
- Consider notifying your bank(s) and investment advisor(s) to see if they have any suggestions to enhance the security on your accounts.
- Remain vigilant by reviewing your account statements.
- You have the right to obtain a police report regarding this incident.

If you chose not to use the credit monitoring services, you may want to contact one of the three major credit agencies directly at:

Experian (1-888-397-3742)	Equifax (1-800-525-6285)	TransUnion (1-800-680-7289)
P.O. Box 4500	P.O. Box 740241	P.O. Box 2000
Allen, TX 75013	Atlanta, GA 30374	Chester, PA 19016
www.experian.com	www.equifax.com	www.transunion.com

Also, should you wish to obtain a credit report and monitor it on your own:

You can obtain a free copy of your credit report by going to the following website: <u>www.annualcreditreport.com</u> or by calling them toll-free at 1-877-322-8228. (Hearing impaired consumers can access their TDD service at 1-877-730-4204.)

Upon receipt of your credit report, we recommend that you review it carefully for any suspicious activity. Be sure to promptly report any suspicious activity to Sorensen, Vance & Company, P.C.

You can also obtain information from the above three major credit agencies and Federal Trade Commission about fraud alerts and security freezes.

You can obtain assistance with identity theft matters from the Federal Trade Commission. The Federal Trade Commission can be contacted as follows:



#### • Federal Trade Commission

600 Pennsylvania Avenue, NW Washington, DC 20580 1-877-382-4357 https://www.consumer.ftc.gov/

### FOR MORE INFORMATION

We are committed to helping those people who may have been impacted by this unfortunate situation. Protecting your information is incredibly important to us, as is addressing this incident with the information and assistance you may need. If you have any questions or concerns, call Katie Constantine, who is overseeing the reporting of the breach, at **Example 1**, or email at

; or write to:

Katie Constantine 3115 E. Lion Lane, Suite 220 Salt Lake City, UT 84121

Again, we apologize for any inconvenience this situation has caused, or may cause in the future. We appreciate your business and will remain diligent in the protection of your financial and tax information.

Sincerely,

Doug Hardy Sorensen, Vance & Company, P.C.