Notice Date: 6/28/2004



Alexander Lenski 2647 Martin Luther King Jr Ave SE Washington, DC 20020

COMPROMISED DEBIT CARD NOTICE

Re: Debit Card Ending in 9304

This notice is to inform you of a notification we received of a compromise that has taken place with your card referenced above. Compromise Alerts are communicated to financial institutions and indicate there has been a security breach at a location where you transacted business.

Due to the increased potential for fraud, it is in the best interest of our customers to reissue these cards. You will receive a new chip enabled debit card within the next 15 days. It is important that you activate your new card and set up the PIN number via the phone number on the card sticker as soon as you receive it to avoid any disruption.

Please be aware that effective July 12 ,2024 you will no longer be able to use the card you currently have in your possession ending in the last four digits listed above. For security reasons, if you would like us to deactivate this card sooner, please call a customer service representative at 413.743.0001 or visit any one of our seven locations. Please contact all merchants that you have recurring payments with and update your new debit card number to ensure that your payments are not interrupted. Please destroy the card referenced above immediately upon receipt of your replacement card to avoid confusion going forward.

Until your new card is received, we ask you to please review your account activity online and report any suspicious activity <u>immediately</u> if discovered.

In accordance with a new Massachusetts requirement, we are required to provide you with the attached additional information regarding consumer rights with regards to Identity Theft whenever a security breach occurs. By reissuing this card, risks are mitigated but we wish to make you aware of these measures. Please don't hesitate to call if you have any questions or concerns.





Key Information

Logo: 4518

Client ID: 21187152

Network Alert

Network Alert Date

EFT Risk Alert Number

Severity Level Compromise Source

ADC1104189-US-

24-1

5324865501109304

06/25/2024

184010

System Breach

Source Alert Description:

Account Data Compromise Alert

Event Description

Suspected data compromise of a merchant's payment card

environment.

This Alert discloses the payment account numbers that were

exposed to potential compromise.

At-Risk Data Elements Card Numbers

Account Number

Expiration Date

CVC2

At-Risk Time Frame

2024-06-01 - 2024-06-16

Previous Alert(s) Related to this Event

Operational Reimbursement

All fraud related to this event should be reported to

Mastercard in a timely manner per the Rules.

x 9304 Alexander Lenski 3440002355

new- 5324842721803758

