

EllingsonCompanies.com | 888.527.2294

IMPORTANT INFORMATION PLEASE REVIEW CAREFULLY

<<Date>> (Format: Month Day, Year)

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<<address_l>>
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<<city>>, <<state_province>> <<postal_code>>
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 b2b text 1 (VARIABLE HEADING)>>

Dear <<first name>>:

The privacy and security of the personal information entrusted to us is of the utmost importance to Ellingson Companies. We are writing to provide you with information regarding an information security incident that potentially affected the security of some of your personal information. As such, we wanted to provide you with information about the incident and let you know that we continue to take significant measures to protect your information.

Upon learning of the issue, we contained the incident and commenced a prompt and thorough investigation. As part of the investigation, we engaged third-party cybersecurity professionals experienced in handling these type of incidents. The investigation aimed to determine the nature and scope of the incident and whether any personal information was accessed and/or acquired by an unauthorized party.

After an extensive forensic investigation and comprehensive manual review of the affected data, we concluded on June 10, 2024, that some of your personal information may have been impacted as a result of the incident, including your <
b2b_text_2 (name and data elements)>><
b2b_text_3 (data elements cont.)>>.

We have no evidence that any of your information has been misused. Nevertheless, out of an abundance of caution, we are providing you with information about the incident. This letter provides precautionary measures you can take to protect your personal information, including placing a Fraud Alert and Security Freeze on your credit files, and obtaining a free credit report. Additionally, you should always remain vigilant in reviewing your financial account statements and credit reports for fraudulent or irregular activity on a regular basis. The enclosed "Other Important Information" provides further details regarding what you can do.

For More Information.

If you have any further questions regarding this incident, please call our dedicated and confidential toll-free response line that we have set up to respond to questions at <<TFN>>>. This response line is staffed with professionals familiar with this incident and knowledgeable on what you can do to protect against misuse of your information. The response line is available Monday through Friday, from 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays.

Please accept our apologies that this incident occurred. We are committed to maintaining the privacy of personal information in our possession and have taken many precautions to safeguard it. We continually evaluate and modify our practices and internal controls to enhance the security and privacy of your personal information.

Sincerely,

Ellingson Companies 56113 State Highway 56 West Concord, MN 55985

- OTHER IMPORTANT INFORMATION -

1. Placing a Fraud Alert.

We recommend that you place a one-year "Fraud Alert" on your credit files, at no charge. A fraud alert tells creditors to contact you personally before they open any new accounts. To place a fraud alert, call any one of the three major credit bureaus at the numbers listed below. As soon as one credit bureau confirms your fraud alert, they will notify the others.

Experian **TransUnion Equifax** P.O. Box 105069 P.O. Box 9554 Fraud Victim Assistance Department Atlanta, GA 30348-5069 Allen, TX 75013 P.O. Box 2000 Chester, PA 19016 www.equifax.com/personal/ www.experian.com/fraud/ credit-report-services/credit-fraud-alerts/ center.html www.transunion.com/fraud-alerts (888) 378-4329 (888) 397-3742 (800) 680-7289

2. Consider Placing a Security Freeze on Your Credit File.

If you are very concerned about becoming a victim of fraud or identity theft, you may request a "Security Freeze" be placed on your credit file at no cost. A security freeze prohibits, with certain specific exceptions, the consumer reporting agencies from releasing your credit report or any information from it without your express authorization. You may place a security freeze on your credit report by sending a request in writing, by mail, to all three nationwide credit reporting companies. To find out more on how to place a security freeze, you can use the following contact information:

Equifax Security Freeze Experian Security Freeze TransUnion Security Freeze P.O. Box 105788 P.O. Box 9554 P.O. Box 160 Woodlyn, PA 19094 Atlanta, GA 30348-5788 Allen, TX 75013 www.equifax.com/personal/ www.experian.com/freeze/ www.transunion.com/credit-freeze credit-report-services/credit-freeze/ (888) 916-8800 center.html (800) 349-9960 (888) 397-3742 (888) 298-0045

In order to place the security freeze, you will need to supply your name, address, date of birth, Social Security number and other personal information such as copy of a government issued identification. After receiving your freeze request, each credit reporting company will send you a confirmation letter containing a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

You have rights under the federal Fair Credit Reporting Act (FCRA). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf or www.ftc.gov.

3. Obtaining a Free Credit Report.

Under federal law, you are entitled to one free credit report every 12 months from <u>each</u> of the above three major nationwide credit reporting companies. Call **1-877-322-8228** or request your free credit reports online at <u>www.annualcreditreport.com</u>. Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, contact the credit reporting company.

4. Additional Helpful Resources.

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit report periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Be sure to obtain a copy of the police report, as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting them on the web at www.ftc.gov/idtheft, by phone at 1-877-IDTHEFT (1-877-438-4338), or by mail at Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their investigations. In addition, you may obtain information from the FTC about fraud alerts and security freezes.

If this notice letter states that your financial account information and/or credit or debit card information was impacted,

we recommend that you contact your financial institution to inquire about steps to take to protect your account, including whether you should close your account or obtain a new account number.

If your personal information has been used to file a false tax return, to open an account or to attempt to open an account in your name or to commit fraud or other crimes against you, you may file a police report in the city in which you currently reside.

Consider keeping a record of your contacts. Start a file with copies of your credit reports, the police reports, any correspondence, and copies of disputed bills. It is helpful to log conversations with creditors, law enforcement officials, and other relevant parties.

If your personal information has been used to file a false tax return, to open an account or to attempt to open an account in your name or to commit fraud or other crimes against you, you may file a police report in the City in which you currently reside.

Massachusetts Residents: Under Massachusetts law, you have the right to obtain a police report in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.