

July 11, 2024

L5812-L01-0000001 T00001 P001 \*\*\*\*\*\*\*SCH 5-DIGIT 12345 SAMPLE A SAMPLE - L01 APT ABC 123 ANY STREET ANYTOWN, FC 1A2 B3C COUNTRY

Dear Sample A. Sample,

We want to inform you about an issue involving your personal information maintained by American Trust, the trustee of DCG's 401(k) plan with ForUsAll. Below are details about this issue.

### What Happened?

We recently learned that, on June 5, 2024, American Trust inadvertently sent a report about our 401(k) plan to a few human resources employees at our former subsidiary company CoinDesk, its new owner, and its 401(k) service provider.

### What Information Was Involved?

The report, which American Trust had sent via encrypted email, contained personal information about certain of our 401(k) plan members, such as names, addresses, and Social Security numbers. In light of the recipients of the information, American Trust has indicated that it does not believe there is any risk that personal information has been misused in connection with this issue.

### What We Are Doing

Since being notified of this issue, DCG has been coordinating with American Trust to understand the actions taken to protect our plan members' personal information. American Trust told us that the company immediately took steps to remediate the issue, including revoking access permissions in the encrypted email and obtaining confirmation from each unintended recipient that they deleted the email and did not retain copies of the report.

### What You Can Do

Out of an abundance of caution, we are informing you about this issue and have arranged to provide complimentary credit monitoring and identity restoration services to affected employees for two years. The enclosed Reference Guide provides information on how to register for these services and additional information on the protection of personal information.



We hope this information is useful to you. If you have any questions about this issue, please contact our dedicated call center at **866-566-2481**, Monday through Friday, from 8am - 8pm Central Time (excluding U.S. holidays).

Sincerely,

Jenn Goodson

## **Reference Guide**

We encourage you to take the following steps:

**Register for Identity Protection and Credit Monitoring.** We have arranged with Experian to offer you credit monitoring and identity restoration services for 24 months at no cost to you. These Experian IdentityWorks services include:

- Experian credit report at signup: See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- Credit Monitoring: Actively monitors Experian file for indicators of fraud.
- Identity Restoration: Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE**<sup>TM</sup>: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance\*\*:** Provides coverage for certain costs and unauthorized electronic fund transfers.

# To activate your membership, please follow the steps below:

- Enroll by: October 31, 2024 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: https://www.experianidworks.com/credit
- Provide your activation code:

If you have questions about the services, need assistance with identity restoration, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 866-566-2481 by **October 31, 2024.** Please be prepared to provide engagement number **B126572** as proof of eligibility for the identity restoration services offered by Experian.

\* Offline members will be eligible to call for additional reports quarterly after enrolling.

\*\* The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Additional Information: You can obtain information about credit reports, fraud alerts and security freezes from the consumer reporting agencies at:

EquifaxExperianEquifax Information Services LLCExperian Inc.P.O. Box 105069P.O. Box 9554Atlanta, GA 30348-5069Allen, TX 750131-800-525-62851-888-397-3742www.equifax.comwww.experian.com

TransUnion TransUnion LLC P.O. Box 2000 Chester, PA 19016 1-800-680-7289 www.transunion.com

You also may obtain information about steps you can take to avoid identity theft, including placing fraud alerts and security freezes, from the U.S. Federal Trade Commission at:

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580 1-877-IDTHEFT (438-4338) www.ftc.gov/idtheft/



**For District of Columbia Residents.** You may obtain information about preventing and avoiding identity theft from the Office of the Attorney General for the District of Columbia at:

Office of the Attorney General for the District of Columbia 400 6th Street NW Washington, D.C. 20001 (202)-727-3400 www.oag.dc.gov

**For Massachusetts Residents.** You have the right to obtain a police report and request a security freeze. A security freeze is designed to prevent potential creditors from accessing your credit file at the consumer reporting agencies without your consent. There is no charge to place or lift a security freeze. For more information on security freezes, you may contact the three nationwide consumer reporting agencies or the U.S. Federal Trade Commission as described above. The consumer reporting agencies may require that you provide certain personal information (such as your name, Social Security number, date of birth, and address) and proper identification (such as a copy of a government-issued ID card and a bill or statement) prior to honoring your request to place a security freeze on your account.