



Notice Date: July 25, 2024



Re: Notice Regarding Unauthorized Access to Financial Information



Coastal1 Credit Union understands the importance of protecting the information we maintain. I am writing to notify you of an incident that involves some of your information including your name, bank account number, and atm/debit card. To date, we have no indication that any of your information was misused.

To help prevent something like this from happening again, we have implemented additional physical safeguards and security measures to further protect our automated teller machines. We remind you to remain vigilant to the possibility of fraud by reviewing your financial statements for any unauthorized activity.

Please do not hesitate to contact Coastal1 Credit Union at 1-800-298-2212 option 7 for assistance on how to minimize potential adverse effects that this incident could have on you. Our well-trained staff can assist you in: 1) correcting and/or updating information in any consumer report that ties back to this incident; and 2) placing a fraud alert in your consumer credit reports. The term "fraud alert" refers to a statement in the credit file that notifies all prospective users of a consumer report that the consumer may be a victim of fraud, including identity theft. Under the Fair Credit Reporting Act, once an individual places an initial fraud alert on his/her credit report, he/she is entitled to one free credit report from each of the three nationwide consumer reporting agencies. In addition, COASTAL1 recommends that you periodically obtain credit reports from each of the nationwide credit reporting agencies, in order to have information relating to any fraudulent transactions deleted.

Coastal1 encourages you to visit the Federal Trade Commission's (FTC) web site address, [www.consumer.gov/idtheft/](http://www.consumer.gov/idtheft/), or call the FTC toll-free ID Theft hotline number, 1-877-IDTHEFT, to obtain identity theft guidance and to report any suspected incidents of identity theft. Additionally, COASTAL1 wants to remind you to remain vigilant over the next twelve to twenty-four months by carefully examining all financial account statements to verify all transactions. If any activity appears suspicious, please promptly report such activity to COASTAL1 by contacting us at the above telephone number.

Again, Coastal1 is here to assist you in this matter and sincerely apologize for any inconvenience this may cause.