



August 2, 2024

# RE: Important Security Notification. Please read this entire letter.

Dear Sample A. Sample:

I'm writing on behalf of Alabama Cardiovascular Group ("ACG"). We sincerely regret to report that ACG experienced a security incident in which unauthorized parties accessed personal information in the ACG network. You are receiving this letter as a current or past patient of a physician at ACG, or a current or past patient guarantor, employee, or physician at ACG, whose personal information may have been affected.

We are committed to protecting personal information and sincerely regret any issues this incident may cause. We are offering identity theft protection for all affected individuals.

**What happened?** On July 2, 2024, ACG became aware that unauthorized parties accessed the ACG computer network. ACG disconnected the ACG computer network from the internet and cut off the unauthorized access. To protect against an incident like this from reoccurring, ACG reset user passwords and implemented additional security measures.

ACG's investigation determined that between June 6, 2024 and July 2, 2024, unauthorized parties gained access to the ACG network and obtained personal information. ACG has been in contact with law enforcement.

What personal information was involved? The personal information that may have been accessed varied from person to person. It may have included your name, address, email, phone number, demographic information such as date of birth, social security number, health insurance information and health insurance claims information, usernames and passwords, and medical information (such as dates of service, diagnoses, medications, images, lab results, and other treatment information). The personal information may also have included driver's license or passport numbers, credit card or debit card information, and bank account information if you had provided that type of information to ACG.

What are we doing? To help protect your identity, we are offering complimentary access to Experian IdentityWorks<sup>SM</sup> for 24 months. A credit card is not required for enrollment in Experian IdentityWorks. To start monitoring your personal information:

- Ensure that you enroll by November 30, 2024 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: https://www.experianidworks.com/plus.
- Provide your activation code: KD4ZDW4TG8



You will have access to the following features once you enroll in Experian IdentityWorks:

- Experian credit report at signup: See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- Credit Monitoring: Actively monitors Experian file for indicators of fraud.
- Internet Surveillance: Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- Identity Restoration: Identity Restoration specialists are immediately available to help you address credit
  and non-credit related fraud.
- Experian IdentityWorks ExtendCARE<sup>TM</sup>: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- Up to \$1 Million Identity Theft Insurance\*\*: Provides coverage for certain costs and unauthorized electronic fund transfers.
- \* Offline members will be eligible to call for additional reports quarterly after enrolling
- \*\* The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please contact an Experian agent. After it is determined that identity restoration support is needed, an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition). The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

If you have further questions or concerns, or have questions about Experian IdentityWorks, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at **866-720-0894** toll-free Monday through Friday 8 am – 8 pm CST, closed Saturday and Sunday (excluding major U.S. holidays) by November 30, 2024. Be prepared to provide engagement number **B126670** as proof of eligibility for the Identity Restoration services by Experian.

We are committed to the privacy of your personal information, and we sincerely regret the stress and worry this situation may cause you.

Sincerely,

Doranda Coker, Practice Administrator

Alabama Cardiovascular Group

### What else can you do to protect your personal information?

We recommend you remain vigilant and consider taking the following steps:

Order your free credit report at annualcreditreport.com, call toll-free at 877-322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's (FTC) website at <a href="www.ftc.gov">www.ftc.gov</a>. When you receive your credit report, review the entire report carefully. Look for any inaccuracies and/or accounts you don't recognize and notify the credit bureaus as soon as possible in the event there are any. You have rights under the federal Fair Credit Reporting Act (FCRA). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about FCRA rights, see <a href="https://files.consumerfinance.gov/f/201504">https://files.consumerfinance.gov/f/201504</a> cfpb summary your-rights-under-fcra.pdf.

Place a fraud alert on your credit file. A fraud alert helps protect you against an identity thief opening new credit in your name. With this alert, when a merchant checks your credit history when you apply for credit, the merchant will receive a notice that you may be a victim of identity theft and to take steps to verify your identity. You also have the right to place a security freeze on your credit file, which generally will prevent creditors from accessing your credit file at the three nationwide credit bureaus without your consent. Contact the credit bureaus below to learn more about these or to place a fraud alert or request a security freeze on your account. The credit bureaus may require that you provide proper identification prior to honoring your request.

### • Equifax®

P.O. Box 740256 Atlanta, GA 30374 1-800-525-6285 www.equifax.com

# • Experian®

P.O. Box 9554 Allen, TX 75013 1-888-397-3742 www.experian.com

#### TransUnion®

P.O. Box 2000 Chester, PA 19016 1-800-680-7289 www.transunion.com

Remove your name from mailing lists of pre-approved offers of credit for approximately six months.

If you aren't already doing so, please *pay close attention to all bills and credit card charges* to check for items you did not contract for or purchase. *Review all your bank account statements* frequently for checks, purchases, or deductions not made by you. Note that even if you do not find suspicious activity initially, you should continue to check this information periodically since identity thieves sometimes hold on to stolen personal information before using it.

**Change your passwords.** ACG reset passwords for ACG accounts. However, if you use the same usernames and/or passwords across different sites, we recommend that you promptly change them.

Where can I get additional information? The FTC offers consumer assistance and educational materials relating to identity theft and privacy issues. You can learn more about how to protect yourself from becoming an identity theft victim, including fraud alerts and security freezes, by contacting the FTC at 877.IDTHEFT (1-877-438-4338), or <a href="www.ftc.gov/idtheft">www.ftc.gov/idtheft</a>. The mailing address for the FTC is: Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW Washington, DC 20580.

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You may also contact your state's Attorney General to obtain information about fraud alerts and security freezes, security breaches, and how to prevent identity theft. If you detect any incident of identity theft or fraud, promptly report the incident to your local law enforcement authorities, your state Attorney General, and/or the FTC. You may also obtain a copy of police reports.

For District of Columbia Residents: Office of the Attorney General for the District of Columbia, 441 4th Street, NW, Washington, DC 200001, 202.727.3400, oag.dc.gov.

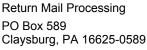
For Maryland Residents: Maryland Attorney General at: 200 St. Paul Place, Baltimore, MD 21202, 888.743.0023, <a href="https://www.marylandattorneygeneral.gov/">https://www.marylandattorneygeneral.gov/</a>.

For New York Residents: New York Attorney General, <u>212-416-8433</u> or <u>https://ag.ny.gov/internet/resource-center</u>. NYS Department of State's Division of Consumer Protection, <u>800-697-1220</u> or <u>https://dos.ny.gov/consumer-protection</u>.

For North Carolina Residents: North Carolina Attorney General at: 9001 Mail Service Center, Raleigh, NC 27699, 1-877-566-7226, ncdoj.gov.

For Rhode Island Residents: Rhode Island Attorney General's Office, 150 South Main Street Providence, RI 02903; Phone: 401-274-4400; Website: <a href="https://www.riag.ri.gov">www.riag.ri.gov</a>

ACG is a dba of Affinity Cardiovascular Specialists, LLC, and an affiliate of Birmingham Holdings, LLC





August 2, 2024

### RE: Important Security Notification. Please read this entire letter.

Dear Parent or Guardian of Sample A. Sample:

I'm writing on behalf of Alabama Cardiovascular Group ("ACG"). We sincerely regret to report that ACG experienced a security incident in which unauthorized parties accessed personal information in the ACG network. You are receiving this letter as a parent or guardian of a minor dependent who is a past or present patient of ACG. Your dependent's personal information, or your personal information as a guarantor, may have been affected.

We are committed to protecting personal information and sincerely regret any issues this incident may cause. We are offering identity theft protection for all affected individuals.

**What happened?** On July 2, 2024, ACG became aware that unauthorized parties accessed the ACG computer network. ACG disconnected the ACG computer network from the internet and cut off the unauthorized access. To protect against an incident like this from reoccurring, ACG reset user passwords and implemented additional security measures.

ACG's investigation determined that between June 6, 2024 and July 2, 2024, unauthorized parties gained access to the ACG network and obtained personal information. ACG has been in contact with law enforcement.

What personal information was involved? The personal information that may have been accessed varied from person to person. It may have included name, address, email, phone number, demographic information such as date of birth, social security number, health insurance information and health insurance claims information, usernames and passwords, and medical information (such as dates of service, diagnoses, medications, images, lab results, and other treatment information). The personal information may also have included driver's license or passport numbers, credit card or debit card information, and bank account information if you had provided that type of information to ACG.



What we are doing. To help protect yours and your minor dependent's identity, we are offering complimentary access to Experian IdentityWorks<sup>SM</sup> for 24 months. A credit card is not required for enrollment in Experian IdentityWorks. There are different instructions and activation codes for adults and minors below:

#### **Minor Enrollees:**

- Ensure that you enroll by November 30, 2024 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: https://www.experianidworks.com/minorplus
- Provide your activation code: G24F4NP85T
- Provide the engagement number: B126675

You will have access to the following features once you enroll in Experian IdentityWorks for your minor:

- Social Security Number Trace: Monitoring to determine whether enrolled minors in your household have an Experian credit report. Alerts of all names, aliases and addresses that become associated with your minor's Social Security Number (SSN) on the Experian credit report.
- Internet Surveillance: Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- Identity Restoration: Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- Experian IdentityWorks ExtendCARE<sup>TM</sup>: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- Up to \$1 Million Identity Theft Insurance\*\*: Provides coverage for certain costs and unauthorized electronic fund transfers.

#### **Adult/Guarantor Enrollees:**

- Ensure that you enroll by November 30, 2024 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: https://www.experianidworks.com/plus.
- Provide your activation code: KD4ZDW4TG8
- Provide the engagement number: B126670

You will have access to the following features once you enroll in Experian IdentityWorks:

- Experian credit report at signup: See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- Credit Monitoring: Actively monitors Experian file for indicators of fraud.
- Internet Surveillance: Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- Experian IdentityWorks ExtendCARE<sup>TM</sup>: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- Up to \$1 Million Identity Theft Insurance\*\*: Provides coverage for certain costs and unauthorized electronic fund transfers.
- \* Offline members will be eligible to call for additional reports quarterly after enrolling.
- \*\* The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please contact an Experian agent. After it is determined that identity restoration support is needed, an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition). The Terms and Conditions for this offer are located at <a href="https://www.ExperianIDWorks.com/restoration">www.ExperianIDWorks.com/restoration</a>.

If you have further questions or concerns, or if you have questions about Experian IdentityWorks, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at **866-720-0894** toll-free Monday through Friday 8 am – 8 pm CST, closed Saturday and Sunday (excluding major U.S. holidays) by November 30, 2024. Be prepared to provide the engagement number above as proof of eligibility for the Identity Restoration services by Experian.

We are committed to the privacy of your personal information, and we sincerely regret the stress and worry this situation may cause you.

Sincerely,

Doranda Coker, Practice Administrator

Alabama Cardiovascular Group

Dranda Coker

### What else can you do to protect your personal information?

We recommend you remain vigilant and consider taking the following steps:

Order your free credit report at annualcreditreport.com, call toll-free at 877-322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's (FTC) website at <a href="www.ftc.gov">www.ftc.gov</a>. When you receive your credit report, review the entire report carefully. Look for any inaccuracies and/or accounts you don't recognize and notify the credit bureaus as soon as possible in the event there are any. You have rights under the federal Fair Credit Reporting Act (FCRA). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about FCRA rights, see <a href="https://files.consumerfinance.gov/f/201504">https://files.consumerfinance.gov/f/201504</a> cfpb summary your-rights-under-fcra.pdf.

Place a fraud alert on your credit file. A fraud alert helps protect you against an identity thief opening new credit in your name. With this alert, when a merchant checks your credit history when you apply for credit, the merchant will receive a notice that you may be a victim of identity theft and to take steps to verify your identity. You also have the right to place a security freeze on your credit file, which generally will prevent creditors from accessing your credit file at the three nationwide credit bureaus without your consent. Contact the credit bureaus below to learn more about these or to place a fraud alert or request a security freeze on your account. The credit bureaus may require that you provide proper identification prior to honoring your request.

Equifax®

 P.O. Box 740256
 Atlanta, GA 30374
 1-800-525-6285
 www.equifax.com



# • Experian®

P.O. Box 9554 Allen, TX 75013 1-888-397-3742 www.experian.com

• TransUnion®

P.O. Box 2000 Chester, PA 19016 1-800-680-7289 www.transunion.com

Remove your name from mailing lists of pre-approved offers of credit for approximately six months.

If you aren't already doing so, please *pay close attention to all bills and credit card charges* to check for items you did not contract for or purchase. *Review all your bank account statements* frequently for checks, purchases, or deductions not made by you. Note that even if you do not find suspicious activity initially, you should continue to check this information periodically since identity thieves sometimes hold on to stolen personal information before using it.

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Where can I get additional information? The FTC offers consumer assistance and educational materials relating to identity theft and privacy issues. You can learn more about how to protect yourself from becoming an identity theft victim, including fraud alerts and security freezes, by contacting the FTC at 877.IDTHEFT (1-877-438-4338), or <a href="www.ftc.gov/idtheft">www.ftc.gov/idtheft</a>. The mailing address for the FTC is: Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW Washington, DC 20580.

You may also contact your state's Attorney General to obtain information about fraud alerts and security freezes, security breaches, and how to prevent identity theft. If you detect any incident of identity theft or fraud, promptly report the incident to your local law enforcement authorities, your state Attorney General, and/or the FTC. You may also obtain a copy of police reports.

For District of Columbia Residents: Office of the Attorney General for the District of Columbia, 441 4th Street, NW, Washington, DC 200001, 202.727.3400, oag.dc.gov.

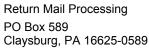
For Maryland Residents: Maryland Attorney General at: 200 St. Paul Place, Baltimore, MD 21202, 888.743.0023, <a href="https://www.marylandattorneygeneral.gov/">https://www.marylandattorneygeneral.gov/</a>.

For New York Residents: New York Attorney General, <u>212-416-8433</u> or <a href="https://ag.ny.gov/internet/resource-center">https://ag.ny.gov/internet/resource-center</a>. NYS Department of State's Division of Consumer Protection, <u>800-697-</u>1220 or https://dos.ny.gov/consumer-protection.

For North Carolina Residents: North Carolina Attorney General at: 9001 Mail Service Center, Raleigh, NC 27699, 1-877-566-7226, ncdoj.gov.

For Rhode Island Residents: Rhode Island Attorney General's Office, 150 South Main Street Providence, RI 02903; Phone: 401-274-4400; Website: www.riag.ri.gov

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August 2, 2024

# RE: Important Security Notification. Please read this entire letter.

To the Next of Kin/Estate of Sample A. Sample:

I'm writing on behalf of Alabama Cardiovascular Group ("ACG"). We sincerely regret to report that ACG experienced a security incident in which unauthorized parties accessed personal information in the ACG network. You are receiving this letter on behalf of the decedent who was a former patient of ACG, whose personal information may have been affected.

We are committed to protecting personal information and sincerely regret any issues this incident may cause.

**What happened?** On July 2, 2024, ACG became aware that unauthorized parties accessed the ACG computer network. ACG disconnected the ACG computer network from the internet and cut off the unauthorized access. To protect against an incident like this from reoccurring, ACG reset user passwords and implemented additional security measures.

ACG's investigation determined that between June 6, 2024 and July 2, 2024, unauthorized parties gained access to the ACG network and obtained personal information. ACG has been in contact with law enforcement.

What personal information was involved? The personal information that may have been accessed varied from person to person. It may have included name, address, email, phone number, demographic information such as date of birth, social security number, health insurance information and health insurance claims information, usernames and passwords, and medical information (such as dates of service, diagnoses, medications, images, lab results, and other treatment information). The personal information may also have included driver's license or passport numbers, credit card or debit card information, and bank account information if you had provided that type of information to ACG.

What can you do? This notice including the attached sheet provides precautionary measures you can take to protect the decedent's personal information, including contacting one of the nationwide credit bureaus to notify them of the decedent's death which will cause a death notice to be placed on their credit reports. A death notice flags a person's credit reports as "deceased - do not issue credit." Additionally, you should always remain vigilant in reviewing the decedent's financial account statements and credit reports for fraudulent or irregular activity on a regular basis.



If you have questions or concerns related to this incident, ACG has established a toll-free response line that can be reached at **866-720-0894**, and is available Monday through Friday 8 am – 8 pm CST, closed Saturday and Sunday (excluding major U.S. holidays). Be prepared to provide engagement number **B126671**.

We are committed to protecting personal information, and we sincerely regret the stress and worry this situation may cause you.

Sincerely,

Doranda Coker, Practice Administrator Alabama Cardiovascular Group

Granda Coker

# What else can you do to protect the decedent's personal information?

We recommend you remain vigilant and consider taking the following steps:

Order a free credit report at annual credit report.com, call toll-free at 877.322.8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's (FTC) website at www.ftc.gov. When you receive the decedent's credit report, review the entire report carefully. Look for any inaccuracies and/or accounts you don't recognize and notify the credit bureaus as soon as possible in the event there are any. A review of the credit report will let you know of any active credit accounts that still need to be closed or any pending collection notices. Be sure to ask for all contact information on accounts currently open in the decedent's name (credit granters, collection agencies, etc.) so that you can follow through with these entities. For more information about FCRA rights, see

https://files.consumerfinance.gov/f/201504\_cfpb\_summary\_your-rights-under-fcra.pdf.

**Place a fraud alert.** If you have not already done so, you can also request the three credit bureaus to place the following alert in the decedent's file:

"Deceased. Do not issue credit. If an application is made for credit, notify the following person(s) immediately: (list yourself, and/or another authorized relative, and/or executor/trustee of the estate—noting the relationship of any individual listed to your family member—and/or a law enforcement agency)."

Here is the contact information for the three credit bureaus:

 Equifax
 Experian
 TransUnion

 P.O. Box 740256
 P.O. Box 9554
 P.O. Box 2000

 Atlanta, GA 30374
 Allen, TX 75013
 Chester, PA 19016-2000

 800-525-6285
 888-397-3742
 1-800-680-7289

 www.equifax.com
 www.experian.com
 www.transunion.com

**Remove the decedent's name from mailing lists** of pre-approved offers of credit.

**Pay close attention to all bills and credit card charges** you receive and check for items the decedent did not purchase. **Review all bank account statements** frequently for checks, purchases, or deductions not made by the decedent or you. Note that even if you do not find suspicious activity initially, you should continue to check this information periodically because identity thieves sometimes hold on to stolen personal information before using it.

**Change your passwords.** ACG reset passwords for ACG accounts. However, if you use the same usernames and/or passwords across different sites, we recommend that you promptly change them.

Where can I get additional information? The FTC offers consumer assistance and educational materials relating to identity theft and privacy issues. You can learn more about how to protect yourself from becoming an identity theft victim, including fraud alerts and security freezes, by contacting the FTC at 877.IDTHEFT (1-877-438-4338), or <a href="www.ftc.gov/idtheft">www.ftc.gov/idtheft</a>. The mailing address for the FTC is: Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW Washington, DC 20580.

You may also contact your state's Attorney General to obtain information about fraud alerts and security freezes, security breaches, and how to prevent identity theft. If you detect any incident of identity theft or fraud, promptly report the incident to your local law enforcement authorities, your state Attorney General, and/or the FTC. You may also obtain a copy of police reports.

For District of Columbia Residents: Office of the Attorney General for the District of Columbia, 441 4th Street, NW, Washington, DC 200001, 202.727.3400, oag.dc.gov.

For Maryland Residents: Maryland Attorney General at: 200 St. Paul Place, Baltimore, MD 21202, 888.743.0023, <a href="https://www.marylandattorneygeneral.gov/">https://www.marylandattorneygeneral.gov/</a>.

For New York Residents: New York Attorney General, <u>212-416-8433</u> or <a href="https://ag.ny.gov/internet/resource-center">https://ag.ny.gov/internet/resource-center</a>. NYS Department of State's Division of Consumer Protection, <u>800-697-1220</u> or <a href="https://dos.ny.gov/consumer-protection">https://dos.ny.gov/consumer-protection</a>.

For North Carolina Residents: North Carolina Attorney General at: 9001 Mail Service Center, Raleigh, NC 27699, 1-877-566-7226, ncdoj.gov.

For Rhode Island Residents: Rhode Island Attorney General's Office, 150 South Main Street Providence, RI 02903; Phone: 401-274-4400; Website: www.riag.ri.gov

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