

# **EXHIBIT A**



GASTROINTESTINAL  
MEDICINE ASSOCIATES, INC.

P.O. Box 989728  
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>  
<<Address1>>  
<<Address2>>  
<<City>>, <<State>> <<Zip>>  
<<Country>>

Enrollment Code: <<ENROLLMENT>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://response.idx.us/GMA>

August 7, 2024

### <<Variable Text 1: Header>>

Dear <<First Name>> <<Last Name>>:

As a valued patient of Internal Medicine Associates, LLC d/b/a Gastrointestinal Medicine Associates (“GMA”), we write to notify you about a recent matter that may affect certain information related to you. This letter provides you with details about this matter, our response, and the resources available to assist you with safeguarding your information, should you feel it appropriate to do so.

**What Happened?** On April 15, 2024, we identified suspicious activity occurring within our network, and launched a comprehensive investigation to understand the nature and scope of the activity. The investigation subsequently determined that, between April 5, 2024, and April 15, 2024, an unknown actor gained access to certain servers within our network and copied a limited amount of data. Upon identifying the at-risk data, we undertook a diligent review of the data to determine to what information was included and to whom this information belonged and obtained contact information for the potentially impacted patients. This process was completed on July 23, 2024. You are receiving this letter because information related to you was identified in the data.

**What Information Was Involved?** Our investigation identified the following information related to you: <<Variable Text 2: Impacted Data Element>>.

**What We Are Doing.** We take the confidentiality of information in our care seriously. After becoming aware of this activity, we took steps to confirm the security of our network and conducted a comprehensive investigation into this matter. We are reviewing and enhancing our existing policies and procedures related to data privacy to reduce the likelihood of a similar event reoccurring in the future. We also reported this matter to federal law enforcement and are notifying relevant regulatory authorities, as required.

As an added precaution, we are offering you access to twenty-four (24) months of credit monitoring services that will be provided by IDX, A ZeroFox Company, at no cost to you. IDX identity protection services include credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. If you wish to activate these services, please follow the instructions included in the attached *Steps You Can Take to Help Protect Your Personal Information*. Please note, due to privacy restrictions, we are unable to enroll you in these services on your behalf.

**What You Can Do.** We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. You should promptly report any such suspicious activity to law enforcement. You should report any suspicious charges on your credit or debit card to the bank that issued the card or to the card company, as appropriate. Please also review the *Steps You Can Take to Help Protect Personal Information* section of this letter, which contains additional information and

resources. We also encourage you to enroll in the offered monitoring services by following the enrollment instructions below.

**For More Information.** If you have questions about this matter, please contact our dedicated assistance line at 1-888-663-1535 from Monday through Friday from 9 am - 9 pm Eastern Time. You may also contact us at 1150 Reservoir Ave, Suite 201, Cranston RI 02920.

Sincerely,

Gastrointestinal Medicine Associates

## STEPS YOU CAN TAKE TO HELP PROTECT PERSONAL INFORMATION

### **Enrollment Information**

We are offering identity theft protection services through IDX, A ZeroFox Company, the data breach and recovery services expert.

**Website and Enrollment.** To enroll, scan the QR image or go to <https://response.idx.us/GMA> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.

**Activate the credit monitoring provided as part of your IDX identity protection membership.** The monitoring included in the membership must be activated to be effective. Please note, you must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you. Please note the deadline to enroll is November 7, 2024.

**Enrollment Assistance.** Contact IDX at 1-888-663-1535 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

### **Monitor Your Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three (3) major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three (3) major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven (7) years. Should consumers wish to place a fraud alert, please contact any of the three (3) major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two (2) to five (5) years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three (3) major credit reporting bureaus listed below:

<b>Equifax</b>	<b>Experian</b>	<b>TransUnion</b>
<a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a>	<a href="https://www.experian.com/help/">https://www.experian.com/help/</a>	<a href="https://www.transunion.com/credit-help">https://www.transunion.com/credit-help</a>
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

### **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

*For Maryland residents*, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>. GMA is located at 1150 Reservoir Ave, Suite 201, Cranston RI 02920.

*For New Mexico residents*, consumers have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in their credit file has been used against them, the right to know what is in their credit file, the right to ask for their credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to consumers' files is limited; consumers must give consent for credit reports to be provided to employers; consumers may limit "prescreened" offers of credit and insurance based on information in their credit report; and consumers may seek damages from violators. Consumers may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage consumers to review their rights pursuant to the Fair Credit Reporting Act by visiting [www.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf), or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Avenue NW, Washington, DC 20580.

*For New York residents*, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224; 1-800-771-7755; and <https://ag.ny.gov>.

*For North Carolina residents*, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699; 1-877-566-7226 or 1-919-716-6000; and [www.ncdoj.gov](http://www.ncdoj.gov).

*For Rhode Island residents*, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and [www.riag.ri.gov](http://www.riag.ri.gov). Under Rhode Island law, individuals have the right to obtain any police report filed in regard to this event. There are approximately 29,958 Rhode Island residents that may be impacted by this event.