



P.O. Box 989728
West Sacramento, CA 95798-9728



Enrollment Code: AAAAAAAAAAAAAAAAAA
To Enroll, Scan the QR Code Below:



Or Visit:

<https://response.idx.us/EVIT>



August 13, 2024

Notice of Data Breach

Dear [REDACTED],

What Happened

We are writing to inform you of a January 9, 2024 security incident at the East Valley Institute of Technology (“EVIT”) that may have impacted your personal information. We promptly took corrective steps to investigate the incident, secure our systems, report the incident to the three largest nationwide consumer reporting agencies and appropriate authorities, contain and remediate the threat, and notify potentially impacted individuals. At EVIT, we take the privacy and protection of information entrusted to us seriously. We are notifying you of the incident, offering you the opportunity to enroll in complimentary credit monitoring and identify theft protection services, and providing you with steps you can take to help protect your personal information.

What Information Was Involved

For impacted individuals, the categories of impacted personal information may include Class List, Student ID Number, Date of Birth, Race/Ethnicity, Grades, Course Schedule, Home Phone Number, Email Address, Home Address, Parent/Guardian Name, Transcript, IEP/504 Plan, SSN, Driver’s License or State ID, Financial Aid Information, Class Rank, Place of Birth, TIN, Tribal ID Number, Account Number, Routing Number, Health Insurance Information, Account Type, Disciplinary File, Medical Information, Absence Reason, Financial Aid Account Number, Health/Allergy Information, Diagnosis, Patient ID Number, Institution Name, Health Insurance Policy Number or Subscriber Number or Policy Number, US Alien Registration Number, Medical Record Number, Treatment Location, Payment Card Number, Mental or Physical Condition, Treatment Type, Prescription Information, Passport Number, Treatment Information, Username with Password Pin or Login Information, Patient Account Number, Biometric Data, Mental or Physical Treatment, Diagnosis Code, Payment Card Type, and Military ID Number. However, the potentially compromised information varies by individual, and for most individuals, not all of this data was potentially compromised.

What We Are Doing

EVIT is working tirelessly to improve security and mitigate risk. To date, EVIT has contacted the appropriate authorities, locked down VPN Access, deployed EDR software, has 24x7 monitoring for the incident, revoked

privileged user access, changed all service account passwords, changed all user passwords, revoked domain trust, performed domain cleanup, and rebuilt or replaced nineteen virtual servers so that none of the prior impacted servers were brought back onto the network. EVIT engaged a third party specializing in network security to help EVIT with adding these and other computer security protections and protocols to harden its network infrastructure and offer improved protections of sensitive data from unauthorized access.

Further, immediately following detection of the incident, EVIT provided email notification to all current and former students, staff, faculty, and parents with email addresses on file with EVIT. These notices were sent out of an abundance of caution, as EVIT investigated to determine by name potentially impacted individuals.

Promptly following completion of the impacted file investigation, EVIT posted alternative website notice for impacted individuals online at www.evit.edu/about-evil/district-departments/information-systems/notice-of-january-breach, as it simultaneously diligently worked to find current mailing addresses and send individual notice to anyone identified as potentially impacted by the breach.

What You Can Do

Police Report

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

Security Freeze

You may also place a security freeze on your credit reports, free of charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing, or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze.

You must place your request for a freeze with each of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com). To place a security freeze on your credit report, you may send a written request by regular, certified, or overnight mail at the addresses below. You may also place a security freeze through each of the consumer reporting agencies' websites or over the phone, using the contact information below:

Equifax Security Freeze

P.O. Box 105788

Atlanta, GA 30348

1-800-349-9960

<https://www.equifax.com/personal/credit-report-services/>

Experian Security Freeze

P.O. Box 9554

Allen, TX 75013

1-888-397-3742

<https://www.experian.com/freeze/center.html>

TransUnion Security Freeze

P.O. Box 160

Woodlyn, PA 19094

1-888-909-8872

<https://www.transunion.com/credit-freeze>

In order to request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five (5) years, the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
7. Social Security Card, pay stub, or W2;
8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.



The credit reporting agencies have one (1) to three (3) business days after receiving your request to place a security freeze on your credit report, based upon the method of your request. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password (or both) that can be used by you to authorize the removal or lifting of the security freeze. It is important to maintain this PIN/password in a secure place, as you will need it to lift or remove the security freeze.

Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze. There is no cost to freeze or unfreeze your credit files. To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period of time rather than for a specific entity or individual, using the same contact information above. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for requests made by mail) after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for requests made by mail) after receiving your request to remove the security freeze.

Additional steps you may wish to take are in the attached “Recommended Steps to Help Protect Your Information.”

Credit Monitoring and Identity Protection Services

All potentially impacted individuals are eligible to receive identity theft protection services through IDX, A ZeroFox Company, the data breach and recovery services expert. IDX identity protection services include: 24 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

We encourage you to contact IDX with any questions and to enroll in the free identity protection services by calling 1-888-457-8842, going to <https://response.idx.us/EVIT>, or scanning the QR image and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 a.m. - 9 p.m. Eastern Time. Please note the deadline to enroll is November 13, 2024.

Again, at this time, there is no evidence that your information has been misused. However, we encourage you to take full advantage of this service offering. IDX representatives have been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information. For more on how to protect your information, please see the enclosed Recommended Steps document.

For More Information

You will find detailed instructions for enrollment on the enclosed Recommended Steps document. Also, you will need to reference the enrollment code at the top of this letter when calling or enrolling online, so please do not discard this letter.

Please call 1-888-457-8842 or go to <https://response.idx.us/EVIT> for assistance or for any additional questions you may have.

Sincerely,

Superintendent Dr. Chad Wilson
East Valley Institute of Technology (EVIT)

(Enclosure)



Recommended Steps To Help Protect Your Information

1. Website and Enrollment. Scan the QR image or go to <https://response.idx.us/EVIT> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.

2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.

3. Telephone. Contact IDX at 1-888-457-8842 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

4. Review your credit reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help.

If you file a request for help or report suspicious activity, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

5. Place Fraud Alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

Credit Bureaus

Equifax Fraud Reporting
1-866-349-5191
P.O. Box 105069
Atlanta, GA 30348-5069
www.equifax.com

Experian Fraud Reporting
1-888-397-3742
P.O. Box 9554
Allen, TX 75013
www.experian.com

TransUnion Fraud Reporting
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000
www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

Please Note: No one is allowed to place a fraud alert on your credit report except you.

6. You can obtain additional information about the steps you can take to avoid identity theft from Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, <https://consumer.ftc.gov>, Telephone: 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.