



Notice of Security Incident

Uber Notice notice@uber.com

Fri, Aug 23, 2024 at 2 00 PM

To: [REDACTED]

Dear [REDACTED],

On behalf of Uber Technologies, Inc., we are writing to inform you about a recent incident that involved personal information about you.

What Information Was Involved

We have identified an incident involving an image of your driver's license, which includes your driver's license number. Based on our investigation, we have not identified any instance of this information being disclosed publicly; we are not aware of any misuse of the information, and we do not believe this incident presents a risk to you.

What Are We Doing

Upon discovery of this issue, we launched an investigation with the help of outside cybersecurity experts to determine the nature and scope of the event. We have been working closely with law enforcement and are notifying relevant data protection authorities about the incident.

For More Information

If you have questions or concerns about this, or if we can be of further assistance to you, please reach out to notice@uber.com.

Sincerely,

Latha Maripuri
Chief Information Security Officer

Additional Information for Massachusetts Residents

You may consider contacting the credit reporting agencies if you wish to put in place a fraud alert or a security freeze. A fraud alert will notify any merchant checking your credit history that you may be the victim of identity theft and that the merchant should take additional measures to verify the application. Contacting any one of the three agencies will place an alert on your file at all three. A security freeze restricts all creditor access to your account but might also delay any requests you might make for new accounts.

- Equifax: 800-525-6285; www.equifax.com; P.O. Box 740241, Atlanta, GA 30374-0241

- E perian 1 888 E PERIAN (397 3742); www.eperian.com; P O Bo 9554, Allen, T 75013
- TransUnion: 800-680-7289; www.transunion.com; Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790

You will need to supply your name, address, date of birth, Social Security number, and other personal information. The agencies are not permitted to charge you for placing or lifting a freeze. Each credit reporting agency will confirm your request with a unique PIN or password that you will need in order to lift or remove the freeze. You should keep the PIN or password in a safe place.

To report incidents of fraud and identity theft, you can contact the Federal Trade Commission (FTC) at 1-877-ID-THEFT, through their website at <http://www.ftc.gov/idtheft>, or via mail at the Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20850.

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.