

August 14, 2024

Card # Ending:

Dear Valued Customer,

We have been informed by MasterCard that certain information about your debit card may have been compromised due to a suspected security breach of a U.S. merchant's Network. MasterCard has not identified the merchant or point of purchase from which the debit card information was obtained.

Although we have not received information of any fraudulent transactions, we have chosen to issue you a new card with a different number. You should receive your new card within 10 business days. Before using your debit card for purchases you must activate the card by using your PIN at an ATM terminal. Please do this as soon as possible as we will be closing your current card on **08/28/2024**. If you do activate your card prior to **08/28/2024**, we would appreciate it if you would call us so that we may close your current card number.

Please be aware that if you have given your card number to a company for recurring automatic withdrawals, and you would like them to continue charging your card, you will have to contact the company and provide them with your new card number.

We ask that you monitor your account and account statements closely for possible fraudulent activity over the next few months and if you discover any that you contact us immediately. We apologize for any potential inconvenience but this action is necessary to help protect your account from possible unauthorized activity.

As a further protection against future identity theft concerns, it is always a good practice for consumers to obtain a copy of their credit report to determine if there are any unauthorized accounts listed. Each consumer is entitled to a free copy of their credit report each year from each of the three major credit reporting agencies. The best place to obtain your report is [www.annualcreditreport.com](http://www.annualcreditreport.com).

For further guidance regarding any concerns you may have about Identity Theft we encourage you to visit the Federal Trade Commission (FTC) website, [www.ftc.gov](http://www.ftc.gov).

If you have questions or concerns about this situation please call our Deposit Operations Department at 800-356-8622.

Sincerely,

*Linda Clougherty*

Deposit Operations

Operations Team Lead