



Enrollment Code:

To Enroll, Please Visit:
<https://response.idx.us/slim>

Notice of Data Event

September 9th, 2024

Dear Subscriber ,

Slim CD, Inc. (“Slim CD”) writes to notify you of an incident that may affect the privacy of some of your information. Slim CD is a processing gateway that handles electronic payments, including credit card payments for U.S. and Canadian based merchants. You are receiving this notice because you used a credit card for payment at a merchant that uses our services. This email provides you details of the incident, our response, and steps that you may take to better protect against the possible misuse of your information. Slim CD takes the data privacy of our merchants and customers very seriously. We are committed to keeping your personal information secure, and we apologize to you for any concern and frustration this incident may cause.

Slim CD determined that types of information potentially impacted by this incident include your name, address, credit card number, and card expiration date.

We take the confidentiality, privacy, and security of information in our possession very seriously. Upon discovery of this incident, we quickly commenced a thorough investigation and took steps to implement additional safeguards and review our policies and procedures relating to data privacy and security. We also took steps to report this incident to federal law enforcement, and regulatory authorities, as required by law.

As an added precaution, we are providing you with months of complimentary access to credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services through IDX, A ZeroFox Company, as well as guidance on how to better protect your information, should you feel it is appropriate to do so. Although we are covering the cost of these services, due to privacy restrictions, you will need to complete the activation process yourself.

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. You can find more information about obtaining a free copy of your credit report, protecting against potential identity theft and fraud, and other resources available to you in the below *Steps Individuals Can Take To Help Protect Personal Information*.

Enroll in Complimentary Monitoring Services

- 1. Website and Enrollment.** Go to <https://response.idx.us/slim> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. Please note the enrollment deadline is December 6, 2024.
- 2. Activate the credit monitoring** provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.
- 3. Telephone.** Contact IDX at 1-877-212-3538 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help.

If you file a request for help or report suspicious activity, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

Steps You Can Take To Help Protect Personal Information

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax

<https://www.equifax.com/personal/credit-report-services/>

888-298-0045

Equifax Fraud Alert, P.O. Box 105069
Atlanta, GA 30348-5069

Equifax Credit Freeze, P.O. Box 105788
Atlanta, GA 30348-5788

Experian

<https://www.experian.com/help/>

1-888-397-3742

Experian Fraud Alert, P.O. Box
9554, Allen, TX 75013

Experian Credit Freeze, P.O. Box
9554, Allen, TX 75013

TransUnion

<https://www.transunion.com/credit-help>

1 (800) 916-8800

TransUnion Fraud Alert, P.O. Box
2000, Chester, PA 19016

TransUnion Credit Freeze, P.O. Box
160, Woodlyn, PA 19094

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

If you have questions or concerns, please contact our dedicated assistance line at 1-877-212-3538, from 9 a.m. – 9 p.m. Eastern Time (ET), Monday through Friday. You can also write to Slim CD at 610 North University Drive, Coral Springs, Florida, 33071.

Sincerely,
Slim CD