



Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

September 16, 2024

M0305-L01-0000001 T00001 P001 *****SCH 5-DIGIT 12345

SAMPLE A SAMPLE - L01 INDIVIDUAL

APT ABC

123 ANY STREET

ANYTOWN, FC 1A2 B3C

COUNTRY



RE: Important Security Notification. Please read this entire letter.

Dear Sample A. Sample:

Netherland, Sewell & Associates, Inc. ("NSAI") is contacting you regarding a security incident that may have affected your personal information. NSAI takes the protection of your personal information very seriously and as a precaution, we are notifying you of this incident and we are offering you complimentary credit monitoring services for two years.

What Happened

On July 10, 2024, NSAI experienced a ransomware attack that disrupted our company network. We began investigating immediately and enlisted the help of an outside law firm and forensics experts. Our investigation consisted of a thorough review of our information systems affected by the attack. With the forensics investigation now complete, we can update you on our findings.

What Information Was Involved

We discovered on or around August 16, 2024, that your personal information may have been affected by this incident. The personal information that may have been obtained in this incident may have included your social security number. We have no indication that your information has been misused, but we wanted to formally notify you of the incident, our efforts to safeguard your personal information, and resources you may use to protect yourself.

What We Are Doing

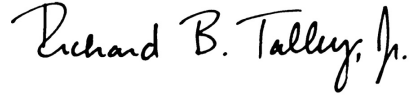
We took immediate steps upon the discovery of the incident to terminate the attack and prevent any further unauthorized access to your information. We have also taken a number of technical and administrative steps to further enhance the security of our network. We have attached instructions to this letter for how to access complimentary credit monitoring services for two years and additional information on further steps you can take to protect yourself against identity theft and fraud.



What You Can Do

We recommend that you remain vigilant and review your account statements and credit reports regularly. Please report any concerning transactions to your financial services provider. If you have further questions or concerns, or would like an alternative to enrolling online, please call 833-931-4343 toll-free Monday through Friday from 8 a.m. to 8 p.m. CST (excluding major United States holidays). Be prepared to provide your engagement number B130537. We sincerely apologize for any inconvenience or concern this situation may cause. Again, we want to reassure you that we have taken steps to improve the security of personal information entrusted to us.

Sincerely,

A handwritten signature in black ink that reads "Richard B. Talley, Jr." in a cursive script.

Richard B. Talley, Jr., Chairman and Chief Executive Officer
Netherland, Sewell & Associates, Inc.

Enrollment Information

To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for 24 months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 24 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 24-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by** December 31, 2024 (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your **activation code**: ABCDEFGHI

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 833-931-4343 by December 31, 2024. Be prepared to provide engagement number B130537 as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

*Offline members will be eligible to call for additional reports quarterly after enrolling.

**The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.



There are a number of steps you should consider to guard against identity theft.

Review Your Account Statements and Order Your Free Credit Report: It is recommended that you remain vigilant for incidents of fraud and identity theft by regularly reviewing your account statements and monitoring your credit reports. Report any fraudulent transactions to the creditor or credit reporting agency from whom you received the statement or report. You may obtain a free copy of your credit report from each credit reporting agency once every 12 months, whether or not you suspect any unauthorized activity on your account, by visiting <https://www.annualcreditreport.com> or calling toll-free 877-322-8228. You may obtain a free copy of your credit report by contacting any one or more of the national consumer reporting agencies listed below.

Equifax P.O. Box 740241 Atlanta, Georgia 30374 www.equifax.com 1-800-685-1111 Credit Reports 1-888-766-0008 Fraud Alert 1-800-685-1111 Security Freeze	Experian P.O. Box 2002 Allen, TX 75013 www.experian.com 1-888-397-3742 Credit Reports 1-888-397-3742 Fraud Alert 1-888-397-3742 Security Freeze	TransUnion (FVAD) P.O. Box 105281 Atlanta, GA 30348-5281 www.transunion.com 1-800-888-4213 Credit Reports 1-800-680-7289 Fraud Alert 1-800-680-7289 Security Freeze
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Security Freezes and Fraud Alerts: You may obtain information about fraud alerts and security freezes (also referred to as credit freezes), including how to place a fraud alert or security freeze from the credit reporting agencies at the contact information provided above or the Federal Trade Commission (FTC). General guidance on protecting yourself from identity theft is available from the Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Ave. NW, Washington D.C. 20580, by phone at 877-ID-THEFT (438-4338), and/or from the FTC website at <http://www.ftc.gov/bcp/edu/microsites/idtheft>. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact law enforcement, the FTC, and/or the Attorney General's office in your home state. Consumers have the right to file a police report if they ever experience identity theft or fraud and obtain a copy of it.

In many states, additional information is also available from your state's Attorney General's Office. There is no fee for requesting, temporarily lifting, or permanently removing a security freeze with any of the consumer reporting agencies. A security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. To request a security freeze, you will need to provide some personal information, such as your Social Security Number, proof of current address, and a legible photocopy of a government issued identification. To place a fraud alert on your credit report (a less severe measure than a security freeze), contact any of the three credit reporting agencies identified above.

State Resources:

For residents of Massachusetts:

The consumer reporting agencies may require that you provide certain personal information (such as your name, Social Security number, date of birth, and address) and proper identification (such as a copy of a government-issued ID card and a bill or statement) prior to honoring your request to place a security freeze on your account, as described above.

For residents of New Mexico:

You should review personal account statements and credit reports, as applicable, to detect errors resulting from the security breach. You have rights under the federal Fair Credit Reporting Act ("FCRA"). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf.

For residents of New York:

You can obtain information about how to protect yourself from identity theft from the contacts below.

New York Attorney General's Office Bureau of Internet and Technology (212) 416-8433 https://ag.ny.gov/internet/resource-center	NYS Department of State's Division of Consumer Protection (800) 697-1220 https://www.dos.ny.gov/consumerprotection	New York Attorney General (800) 771-7755 https://ag.ny.gov/
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For residents of Vermont:

If you do not have internet access but would like to learn more about how to place a security freeze on your credit report, contact the Vermont Attorney General's office at: 1-800-649-2424 (toll-free in Vermont); (802) 656-3183.

For residents of Iowa:

For Iowa residents, you are advised to report any suspected identity theft to law enforcement or to the Office of the Attorney General of Iowa:

Office of the Attorney General of Iowa

1305 E Walnut St
Des Moines, IA 50319
515-281-5926 or 1-888-777-4590
<https://www.iowaattorneygeneral.gov/>.

Information regarding placing a security freeze on your credit report is available at <https://www.iowaattorneygeneral.gov/consumers/general-consumer-information/identity-theft/security-freeze-identity-theft>.

For residents of Oregon:

State law advises you to report any suspected identity theft to law enforcement, including the FTC.

For residents of California:

Visit the **California Office of Privacy Protection** (<https://oag.ca.gov/privacy>) for additional information on protection against identity theft.

For residents of Rhode Island:

You can obtain information from the Rhode Island Attorney General about steps you can take to help prevent identity theft. You have the right to place a security freeze on your credit report at no charge, but note that consumer reporting agencies may charge fees for other services. You can contact the Rhode Island Attorney General at:

Rhode Island Office of the Attorney General

Consumer Protection Unit
150 South Main Street
Providence, RI 02903
(401) 274-4400
www.riag.ri.gov

For residents of Colorado, the District of Columbia, Maryland, and North Carolina:

You can obtain information from the respective Offices of the Attorney General about steps you can take to avoid identity theft.

Colorado Office of the Attorney General

Consumer Protection
1300 Broadway, 9th Floor
Denver, CO 80203
(720) 508-6000
www.coag.gov

Office of the Attorney General for the District of Columbia

Office of Consumer Protection
400 6th Street NW
Washington, D.C. 20001
(202) 442-9828
consumer.protection@dc.gov
www.oag.dc.gov

Maryland Office of the Attorney General

Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
1-888-743-0023
consumer@oag.state.md.us
www.marylandattorneygeneral.gov

North Carolina Office of the Attorney General

Consumer Protection Division
9001 Mail Service Center
Raleigh, NC 27699-9001
1-877-566-7226
www.ncdoj.gov



