



August 29, 2024



Please read this letter in its entirety.

We are writing to provide you with a formal notification regarding a data incident that occurred at Bartlett Pringle & Wolf, LLP involving your personal information. This letter serves to provide additional information concerning the incident, what has been done to correct it, and what you can do to further protect your information.

What Happened?

On July 29, 2024, data containing your sensitive personal information was inadvertently accessed through a secure portal by a client with whom we regularly conduct business. Once the other client discovered the nature of the information, they immediately alerted our office and deleted the information from their systems.

We have no information that your sensitive data has been misused in any manner nor do we believe that your sensitive data is likely to be misused by our client.

What Information Was Involved?

The information included your name, date of birth, and social security number.

What We Are Doing.

In response to this incident, we investigated the circumstances that led to this incident and have implemented training and security measures to reduce the risk of a similar incident occurring in the future. At this time, we have no evidence of attempted or actual misuse of your sensitive information as a result of this incident.

However, in response to the incident, we are providing you with access to identity monitoring at no cost to you for 18 months, via Kroll. This will provide you with access to their credit monitoring services, including Credit Monitoring, Web Watcher, Public Persona, Quick Cash Scan, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration.

We are taking this matter very seriously and are committed to helping those people who may have been impacted by this unfortunate situation.

How do I enroll for the free services?

To enroll in Credit Monitoring services at no charge, please see your personalized activation information from Kroll attached at the end of this letter.

What You Can Do.

If you are concerned about protecting your personal information, you should do the following:

If you choose not to use the offer of Credit Monitoring and choose to place a fraud alert on your own, you will need to contact one of the three major credit agencies directly at:

Experian (1-888-397-3742)
P.O. Box 4500
Allen, TX 75013
www.experian.com

Equifax (1-800-525-6285)
P.O. Box 740241
Atlanta, GA 30374
www.equifax.com

TransUnion (1-800-680-7289)
P.O. Box 2000
Chester, PA 19016
www.transunion.com

Also, should you wish to obtain a credit report and monitor it on your own:

- **IMMEDIATELY** obtain free copies of your credit report and monitor them upon receipt for any suspicious activity. You can obtain your free copies by going to the following website: www.annualcreditreport.com or by calling them toll-free at 1-877-322-8228. (Hearing impaired consumers can access their TDD service at 1-877-730-4204.)
- **Upon receipt of your credit report**, we recommend that you review it carefully for any suspicious activity.

- You may also want to consider contacting the above three credit agencies at their phone numbers or visit their websites to place a security freeze on your credit file. There is no cost to place or remove a security freeze. You may need to provide your personal information in order to place a credit freeze. A credit freeze means potential creditors cannot get your credit report, making it less likely that an identify thief can open new accounts in your name.
- If you suspect identity theft, report it to law enforcement, including the Federal Trade Commission at <https://www.identitytheft.gov/#/> and your State Attorney General's Office at <https://www.naag.org/find-my-ag/>.
- You can obtain more information from the Federal Trade Commission and your State Attorney General's Office about identity theft, fraud alerts, security freezes, and the protection of your sensitive information. The Federal Trade Commission can be contacted as follows:

- **Federal Trade Commission**
600 Pennsylvania Avenue, NW
Washington, DC 20580
1-877-382-4357
<https://www.consumer.ftc.gov/>

For More Information.

Should you have additional questions or concerns regarding this matter, please do not hesitate to contact Hailey Simms at Bartlett Pringle & Wolf, LLP at (805) 963-7811 extension 302 or hsimms@bpw.com or write us at 1123 Chapala Street, 3rd Floor, Santa Barbara, CA 93101.

Sincerely,

Bartlett, Pringle & Wolf, LLP

Bartlett Pringle & Wolf, LLP



We have secured the services of Kroll to provide identity monitoring at no cost to you for 18 months. Kroll is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. Your identity monitoring services¹ include Credit Monitoring, Web Watcher, Public Persona, Quick Cash Scan, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration.

How to Activate Your Identity Monitoring Services

1. You must activate your identity monitoring services by **November 27, 2024**. Your Activation Code will not work after this date.
2. Visit **Enroll.krollmonitoring.com/redeem** to activate your identity monitoring services.
3. Provide Your Activation Code: **UCBP-VAS8-QECG-DHTY** and Your Verification ID: **SF-011838**

Take Advantage of Your Identity Monitoring Services

You've been provided with access to the following services¹ from Kroll:

Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who can help you determine if it's an indicator of identity theft.

Web Watcher

Web Watcher monitors internet sites where criminals may buy, sell, and trade personal identity information. An alert will be generated if evidence of your personal identity information is found.

Public Persona

Public Persona monitors and notifies when names, aliases, and addresses become associated with your Social Security number. If information is found, you'll receive an alert.

Quick Cash Scan

Quick Cash Scan monitors short-term and cash-advance loan sources. You'll receive an alert when a loan is reported, and you can call a Kroll fraud specialist for more information.

\$1 Million Identity Fraud Loss Reimbursement

Reimburses you for out-of-pocket expenses totaling up to \$1 million in covered legal costs and expenses for any one stolen identity event. All coverage is subject to the conditions and exclusions in the policy.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator can dig deep to uncover the scope of the identity theft, and then work to resolve it.

¹ Kroll's activation website is only compatible with the current version or one version earlier of Chrome, Firefox, Safari and Edge. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.