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Office of Legal Counsel

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LAYLA R. D'EMILIA
UNDERSECRETARY, CONSUMER
AFFAIRS AND BUSINESS
REGULATION

SARAH R. WILKINSON
COMMISSIONER, DIVISION OF
OCCUPATIONAL LICENSURE

October 10, 2024

NAME
ADDRESS
ADDRESS

Dear XXXXXXXXXXXXXXXXX,

The purpose of this letter is to notify you that on October 1st, 2024, personal information belonging to you was inadvertently emailed to an individual who was not a member of the Division of Occupational Licensure (“DOL”). The information sent included your name, date of birth and the last six (6) digits of your social security number. Upon discovering this error, we immediately contacted the recipient and advised them not to disseminate this information and to destroy it. They confirmed that they had not shared your information with anyone and immediately destroyed it. Currently, we are unaware that any other individual in the public has accessed this information. This letter is the required notice of the security breach pursuant to G.L. c. 93H, § 3(a).

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. Massachusetts law also allows consumers to place a security freeze on their credit reports. A security freeze prohibits a credit reporting agency from releasing any information from a consumer’s credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services.

Should you have any questions, please contact me at (718) 343-3442.

Sincerely,

/s/ Greer Spatz Croxford

Greer Spatz Croxford
General Counsel

