

MAXAR SPACE SYSTEMS
P.O. Box 989728
West Sacramento, CA 95798-9728

November 15, 2024

Massachusetts Notice of Data Breach

Dear [REDACTED]

I am writing to inform you that a breach of your personal information occurred on October 4, 2024 at Maxar Space Systems, a subsidiary of Maxar Space Holdings LLC Inc.

Under Massachusetts law, you have the right to obtain any police report filed regarding this incident. If you are a victim of identity theft, you also have the right to file a police report and obtain a copy.

We are providing this notification to enable you to take action to protect yourself. In addition, we have notified law enforcement of the incident and retained an outside third party to assist us in investigating the incident and confirming that the circumstances that allowed the hacker's unauthorized access have been fully and permanently eliminated.

In line with best practices, we strongly encourage you to take steps protect yourself from identity theft and other misuse of your personal information:

1. Closely monitor your financial accounts, particularly including your account statements, and promptly contact your financial institution if you notice any unusual activity. You may also wish to contact your credit or debit card issuer to determine whether a new card should be issued and whether additional security measures should be placed on your account(s).

- Current Maxar employees should strongly consider enrolling in IDShield identity protection, which includes credit monitoring. Maxar pays for the cost of this service. You can connect with IDShield at <https://www.idshield.com/> or by phone at 1-833-690-6121.
- For former Maxar employees, Maxar is offering identity protection and credit monitoring for two years through IDX. We encourage you to contact IDX to enroll in free identity protection services by calling 1-833-903-3648, going to <https://app.idx.us/account-creation/protect>, or scanning the QR image and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is February 15, 2025.

2. We strongly encourage you to report incidents of suspected identity theft to law enforcement.

3. You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every year by visiting <https://www.annualcreditreport.com> or by calling toll-free 877-322-8228.

4. You may also wish to consider contacting the major credit reporting agencies to place a fraud alert or freeze your accounts. You can place a fraud alert with the credit bureaus free of charge. A fraud alert tells creditors to contact you before they open any new accounts or change your existing account. To place an alert, contact any one of the three major credit bureaus. As soon as one credit bureau confirms your fraud alert, the others are notified to place fraud alerts in their own files. The initial fraud alert stays on your credit report for one year, and you can renew it after one year.

5. You may also place a security freeze on your credit reports, free of charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing, or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze.

You must place your request for a freeze with each of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com). To place a security freeze on your credit report, you may send a written request by regular, certified or overnight mail at the addresses below. You may also place a security freeze through each of the consumer reporting agencies' websites or over the phone, using the contact information below:

Equifax

1-888-685-1111 (for fraud alerts: 1-888-766-0008, for security freezes: 1-800-685-1111)

P.O. Box 740241

Atlanta, GA 30374

<https://www.equifax.com/personal/credit-report-services/>

Experian

1-888-397-3742

P.O. Box 4500

Allen, TX 75013

<https://www.experian.com/help/>

For freezes: <https://www.experian.com/help/credit-freeze/>

Trans Union

1-800-916-8800

P.O. Box 2000

Chester, PA 19022

<https://www.transunion.com/credit-help>

For freezes: <https://www.transunion.com/credit-freeze>

To request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five years, the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed;
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
7. Social Security card, pay stub, or W2;
8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one to three business days after receiving your request to place a security freeze on your credit report, based upon the method of your request. The credit bureaus must also send written confirmation to you within five business days and provide you with a unique personal identification number (PIN) or password (or both) that can be used by you to authorize the removal or lifting of the security freeze. It is important to maintain this PIN/password in a secure place, as you will need it to lift or remove the security freeze.

To lift the security freeze and allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number), along with the PIN or password provided to you when you placed the security freeze. Additionally, specify the entities or individuals you would like to have access to your credit report. You may also temporarily lift a security freeze for a specified period of time rather than for a specific entity or individual, using the same contact information above. The credit bureaus have between one hour (for requests made online) and three business days (for request made by mail) after receiving your request, to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have between one hour (for requests made online) and three business days (for requests made by mail) after receiving your request to remove the security freeze.

If you suspect or have concerns about identity theft, you can contact local law enforcement and file a police report. You can also contact your state's Attorney General, as well as the Federal Trade commission or one of the credit bureaus for more information on how to protect your identity.

You may also connect with the Federal Trade Commission to receive information about fraud alerts, security freezes, and preventing identity theft:

1-877-ID-THEFT (877-438-4338)

Federal Trade Commission

600 Pennsylvania Avenue, NW

Washington, DC 20580

<https://www.consumer.ftc.gov/features/feature-0014-identity-theft>

For more information, you can contact me at privacy@maxar.com

We sincerely regret this security incident and any inconvenience it may cause you.

Sincerely,

Quincy Stott
General Counsel