

Secure Processing Center 25 Route 111, P.O. Box 1048 Smithtown, NY 11787

Postal Endorsement Line <<Full Name>> <<Address 1>> <<Address 2>> <<Address 3>> <<City>>, <<State>> <<Zip>> <<Country>> ***Postal IMB Barcode

<<Date>>

RE: Important Security Notification Please read this entire letter.

Dear <</Full Name>>:

We are writing to inform you of an incident involving American Gypsum LLC and its parent company, Eagle Materials Inc., (collectively, the "Company", "we", or "our") that may have impacted some of your personal information. This notice provides you with further information regarding the specific personal information potentially impacted, the steps we have taken to respond and mitigate risk to you, and the additional steps you can take to protect yourself.

What Information Was Involved?

The types of personal information about you which may have been impacted include: <<Breached Elements>>.

What Are We Doing?

American Gypsum and Eagle Materials take the privacy and security of your personal information seriously. Upon discovery of the incident, we immediately took steps to identify the systems and information that may have been unlawfully accessed, and to contain those systems. We also notified law enforcement of the incident. Finally, we have reviewed our technical and administrative security measures and taken steps to further strengthen those measures and minimize the risk of similar incidents occurring in the future.

Out of an abundance of caution and to help protect your identity, we are offering a complimentary <<CM Duration>>month membership of Experian IdentityWorksSM. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you enroll by: <<Enrollment Deadline>> (Your code will not work after this date.)
- Visit this website to enroll: https://www.experianidworks.com/3bcredit
- Provide your activation code: <<Activation Code>>

More information about your membership is included in the attached handout titled **ADDITIONAL DETAILS REGARDING YOUR <<CM DURATION>>-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP**. If you have further questions about the product, need assistance, or would like an alternative to enrolling online, please contact Experian's customer care team at 877-288-8057 by **<<Enrollment Deadline>>**. Be prepared to provide engagement number **<<Engagement Number>>**as proof of eligibility for the services. Note that, for any impacted individual confirmed to be a minor as of the date of this notice, we have provided a minor activation code. For all other impacted individuals, we have provided an adult activation code. If you have been provided an adult code but instead require a minor code, please call the Experian customer care team at and notify the agent.

What Else Can You Do?

In addition to enrolling in the complimentary Experian IdentityWorks membership, we invite you to review the attached handout titled **STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION**, as well as the U.S. Federal Trade Commission's safety tips for protecting against identity theft available at <u>www.identitytheft.gov</u>. Moreover, we encourage you to carefully review your accounts and credit reports to ensure that all of the account activity is valid. You should promptly report any questionable charges to the organization with which the account is maintained.

For More Information.

If you have further questions related to the incident or this notice, please contact Epiq's customer care team at 855-285-4980, Monday through Friday from 9:00 a.m. – 9:00 p.m. Eastern Time, excluding major U.S holidays. If you have questions regarding your Experian IdentityWorks membership, please contact Experian's customer care team at 877-288-8057.

We genuinely apologize that this incident happened and regret any inconvenience it may cause you.

Sincerely,

Craig Kesler Senior Vice President American Gypsum LLC

ADDITIONAL DETAILS REGARDING YOUR <<<u>CM Duration</u>>>-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- Credit Monitoring: Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE**TM: You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at 877-288-8057. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for 12 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at <u>www.ExperianIDWorks.com/restoration</u>. You will also find self-help tips and information about identity protection at this site.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity

In addition to enrolling in credit monitoring services, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any suspected identity theft to local law enforcement, your state Attorney General, and the Federal Trade Commission. Be sure to file and obtain a copy of a police report, as many creditors will request a copy to absolve you of fraudulent debts.

To notify the FTC, go to <u>www.ftc.gov/idtheft</u>, call 1-877-ID-THEFT (877-438-4338), or submit a written report to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580. Your notice will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement for their further investigation.

As a resident of Massachusetts, you have the right to obtain a police report regarding the incident. For more information, please contact the Massachusetts Attorney General's Office at 617-727-2200 or <u>https://www.mass.gov/orgs/office-of-the-attorney-general</u>.

Copy of Credit Report

Per federal law, you are entitled to obtain a free copy of your credit report from each of the three national credit reporting agencies (CRA) once every 12 months by visiting www.annualcreditreport.com, calling toll-free 877-322-8228, or completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281. Atlanta. GA 30348. You can print a copy of the request form at www.annualcreditreport.com/manualRequestForm.action. You may also elect to purchase additional copies of your credit report by contacting any of the three national CRAs directly:

Equifax	Experian	TransUnion
(800) 685-1111	(888) 397-3742	(800) 916-8800
www.equifax.com	www.experian.com	www.transunion.com
P.O. Box 740241	P.O. Box 2002	P.O. Box 200
Atlanta, GA 30374	Allen, TX 75013	Chester, PA 19016

Once you receive your credit reports, review them for discrepancies. Identify any accounts you did not open or inquiries from creditors that you did not authorize. Verify all information is correct. If you have questions or notice incorrect information, notify the relevant CRA and creditor.

Fraud Alert

You may also consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 12 months (with the option to extend longer for a price). A fraud alert informs creditors of possible fraudulent activity within your credit report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert and for more information, you may contact *any one* of the three national CRAs, the FTC, or visit <u>www.annualcreditreport.com</u>.

Security Freeze

In some U.S. states, you are entitled to place a security freeze on your credit file for free. This will prevent new credit from being opened in your name without the use of a PIN which is issued to you when you initiate the freeze. A security freeze prevents potential creditors from accessing your credit report without your consent or until you temporarily lift the freeze. Thus, using a security freeze may interfere with or delay your ability to obtain credit. Unlike a fraud alert, to place a security freeze, you must separately contact *each* of the three national CRAs. They may require you to provide information that identifies you (e.g., your full name, Social Security number, date of birth, current or previous addresses, copy of your state-issued identification card, recent utility bill, bank statement, or insurance statement). To temporarily lift or permanently remove the security freeze and allow an entity or individual access to your credit report, you must likewise submit a request to *each* CRA and provide the PIN from that specific CRA. For more information on security freezes in your state, you may contact the three national CRAs or the FTC.