



[SAMPLE NOTICE TO IMPACTED RESIDENTS]

<<Date>>

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

\*\*\*Postal IMB Barcode

Subject: Notice of Consumer Data Breach

We are writing to provide further information regarding the data security incident that may have involved your personal information following a phishing attack. We informed you previously about the incident on October 18, 2024. We take the privacy and security of the data in our custody seriously, and we regret any inconvenience this may cause. Please read this letter carefully as it contains additional information regarding the incident and steps you can take to help protect your personal information.

**What Happened:** On October 16, 2024, we discovered suspicious activity associated with an employee's email account. Upon discovery, we immediately took steps to address the issue and secure our email environment, including implementing a forced password reset and launching a comprehensive internal investigation. Our investigation determined that certain personal information may have been acquired without authorization. Thereafter, we undertook a comprehensive review to determine the nature of the information, the individuals to whom the information pertained and the addresses for those individuals. That process was completed on October 28, 2024.  
Ferring Pharmaceuticals, Inc.

**What Information Was Involved:** The information may have included *your name, social security number and work profile details like job history, current project and education profile.*

**What We Are Doing:** As soon as we discovered this incident, we took the steps described above and implemented measures to enhance security and minimize the risk of a similar incident occurring in the future.

**To help rectify the situation, Ferring is providing you identity protection with Pro+ Cyber®, Allstate's identity and privacy protection plan, free of charge, for 18 months.** Please take full advantage of your complimentary plan. See full details attached above.

- On or around December 4th, 2024, you will receive a Welcome email from [customercare@aip.com](mailto:customercare@aip.com) with your Member ID and link to log in to your online portal. This is a legitimate communication, and you can expect to receive identity alerts from this email address in the future. You will also receive a welcome letter in the mail shortly after.
- Please note: if you are already enrolled in Allstate Identity Protection benefit, you do not need to take any action, you will not receive a new welcome email, and your coverage will continue for 18 months.

**What You Can Do:** You can follow the recommendations attached above to help protect your personal information.

**For More Information:** Further information about how to protect your personal information appears on the following page. We take your trust in us and this matter very seriously.

Sincerely,  
Ferring Pharmaceuticals

## Steps You Can Take to Help Protect Your Personal Information

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com), calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

**Equifax**

P.O. Box 105851  
Atlanta, GA  
30348  
1-800-525-6285  
[www.equifax.com](http://www.equifax.com)

**Experian**

P.O. Box 9532  
Allen, TX 75013  
1-888-397-3742  
[www.experian.com](http://www.experian.com)

**TransUnion**

P.O. Box 1000  
Chester, PA 19016  
1-800-916-8800  
[www.transunion.com](http://www.transunion.com)

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at [www.annualcreditreport.com](http://www.annualcreditreport.com).

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

**Federal Trade  
Commission**

600 Pennsylvania Ave, NW  
Washington, DC 20580  
[consumer.ftc.gov](http://consumer.ftc.gov)  
877-438-4338

**New York Attorney General**

The Capitol  
Albany, NY 12224  
800-771-7755  
[ag.ny.gov](http://ag.ny.gov)

**Washington D.C. Attorney  
General**

400 S 6th Street, NW  
Washington, DC 20001  
[oag.dc.gov/consumer-protection](http://oag.dc.gov/consumer-protection)  
202-442-9828

**California Attorney General**

1300 I Street  
Sacramento, CA 95814  
[www.oag.ca.gov/privacy](http://www.oag.ca.gov/privacy)  
800-952-5225

**NY Bureau of Internet and Technology**

28 Liberty Street  
New York, NY 10005  
[www.dos.ny.gov/consumerprotection/](http://www.dos.ny.gov/consumerprotection/)  
212.416.8433

**You also have certain rights under the Fair Credit Reporting Act (FCRA):** These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit [www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf](http://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf).

**Total Rewards**

*Ferring+ You*

**Behind our investments...  
There's you**

## Allstate Pro+ Cyber®

Dear Colleague,

Ferring is providing you identity protection with Pro+ Cyber®, Allstate's identity and privacy protection plan, *free of charge, for 18 months*. Please take full advantage of your complimentary plan.

On or around December 4, 2024, you will receive a welcome email from [customercare@aip.com](mailto:customercare@aip.com) with your Member ID and link to log in to your online portal. This is a legitimate communication, and you can expect to receive identity alerts from this email address in the future. You will also receive a welcome letter in the mail shortly after.

*Please note: if you are already enrolled in Allstate Identity Protection benefit, you do not need to take any action, you will not receive a new welcome email, and your coverage will continue for 18 months.*

### Allstate Identity Protection Pro+ Cyber includes:

- Tri-Bureau credit monitoring
- Annual tri-bureau report and score
- Credit freeze assistance
- Full-service remediation support
- Specialized unemployment fraud support
- Up to \$1 million identity theft expense reimbursement
- Dark Web monitoring for compromised credentials
- Financial transaction monitoring
- High-risk transaction monitoring
- 401(k) and HSA account monitoring
- Social media monitoring for suspicious activity and account takeover
- Lost wallet assistance
- IP address monitoring
- Pre-Existing conditions accepted (No additional charge)
- Allstate Digital Footprint<sup>SM</sup>

### Questions?

If you have trouble logging in or have additional questions, please call Allstate Identity Protection at 800-789-2720 or email [customercare@aip.com](mailto:customercare@aip.com). They are available 24 hours a day, 7 days a week to ensure that you have help when you need it most.

Sincerely,  
Ferring Pharmaceuticals