



P.O. Box 989728  
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>  
<<Address1>> <<Address2>>  
<<City>>, <<State>> <<Zip>>

Enrollment Code: <<XXXXXXXX>>

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

November 7, 2024

### Notice of Data Breach

Dear <<First Name>> <<Last Name>>,

I am writing to inform you of a data security incident that may have affected your personal information. At American Constriction Corporation, we take the privacy and security of personal information very seriously. This is why we are informing you of the incident, providing you with steps you can take to protect your personal information, and offering you complimentary identity monitoring and protection services.

**What Happened.** On September 4, 2024, we learned that certain data may have been accessed without authorization between the hours of 2 AM and 4 AM. We immediately began an investigation to determine what, if any, information had been affected. We engaged digital forensics experts to assist with this process. The investigation determined that certain personal information may have been acquired without authorization. After a thorough review of those files, we determined that some of your personal information was identified as being contained within those files.

**What Information Was Involved.** The information may have included your social security number.

**What We Are Doing.** As soon as we discovered the incident, we took the steps described above. We also notified the Federal Bureau of Investigation and will provide whatever cooperation may be necessary to hold the perpetrators accountable, and worked with our digital forensics experts to address the root cause of the incident. In addition, we are offering identity theft protection services through IDX, the data breach and recovery services expert. IDX identity protection services include: 24 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

**What You Can Do.** We encourage you to contact IDX with any questions and to enroll in free identity protection services by calling \_\_\_\_\_, going to \_\_\_\_\_, or scanning the QR image and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is February 7, 2024.

Again, at this time, there is no evidence that your information has been misused. However, we encourage you to take full advantage of this service offering. IDX representatives have been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information.

**For More Information.** Please call \_\_\_\_\_ or go to \_\_\_\_\_ for assistance or for any additional questions you may have. You will need to reference the enrollment code at the top of this letter when calling or enrolling online, so please do not discard this letter.

We take your trust in us and this matter very seriously. Please accept our sincere apologies for any worry or inconvenience that this may cause you.

Sincerely,

Elena Crupi  
Financial Controller