2024 ANNUAL REPORT

Massachusetts Division of Banks





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This annual report has been developed in accordance with Massachusetts General Laws chapter 167, §13.

Letter from Commissioner of Banks Mary L. Gallagher

The Division of Banks, as mandated by General Laws chapter 167, section 13, presents its Annual Report to the General Court for the year 2024. This report provides an overview of the financial industry regulated by the Division, including a snapshot of agency accomplishments and aggregate statements of the condition of banks and credit unions under the Division's supervision as of December 2024.

I am fortunate to work alongside a team of intelligent, dedicated, and mission-oriented colleagues. We believe in public service and understand that our agency's role is to ensure that supervised entities operate safely and soundly while safeguarding Massachusetts residents' basic consumer protections. In recent years, we have made significant progress on two primary strategic initiatives: bolstering our agency staffing and modernizing the Commonwealth's money transmission laws. Over the past two years, 30 new examiners have joined our ranks, and we are actively channeling resources to provide ample training for these recruits. Additionally, after the Division's persistent advocacy and collaboration with industry stakeholders, the Legislature sent Chapter 312 of the Acts of 2024: *An Act Relative to the Regulation of Money Transmission by the Division of Banks* to Governor Healey, which she signed into law on January 1, 2025. We are working diligently to implement the updated statutory framework by January 2026, when we will join the rest of the country in ensuring consumer protections for the millions of peer-to-peer money transfers made by Massachusetts residents.

The successful passage of Chapter 312 demonstrates the strength of progress for our local financial system, which is notable when compared to less certain collaboration at the national level. Regular dialogue, engagement, collaboration, and trust are both essential and welcomed by us as an agency that oversees a range of financial service providers. We believe that a competitive state charter for both banks and credit unions, as well as a robust licensing framework for non-bank financial service providers, fosters a competitive landscape for greater consumer choice in the Commonwealth. We are fortunate in Massachusetts for a deep and extensive network of public-private relationships. The Division collaborates daily with other state and federal financial regulatory partners, and we regularly engage with industry stakeholders including the Cooperative Credit Union Association, Massachusetts Bankers Association, Massachusetts Mortgage Bankers Association, and the New England Collectors Association. Additionally, we maintain strong relationships with and serve as a ready resource for the Legislature and the Administration. Faced with uncertain policy developments at the federal level, the Division remains committed to consistency and transparency in its operations. In turn, our supervised entities continue to exhibit strength by focusing on doing their jobs—adhering to fundamental risk management principles such as liquidity, earnings, capital, asset quality, succession planning, and cyber security—and ultimately serving well Massachusetts customers.

On behalf of our team, I am pleased to present the Division of Banks' 2024 Annual Report.

Thank you,

Mary L. Gallagher Commissioner of Banks



Accomplishments





2024 Division of Banks Year in Review Highlights

Staffing/Training:

- The Division hired staff to fill 29 positions: 26 Bank Examiners, 1 Counsel, 1 Program Coordinator, and 1 Data Analyst.
- Training reflected a combination of in-person and virtual courses, providing greater increased opportunities for staff participation. Division examiners receive ongoing opportunities for skill development and refinement as the agency leverages partnerships with federal and industry partners. 18 examiners attended FFIEC virtual conferences, 20 examiners completed core FDIC requirements, 31 examiners attended industry and trade association conferences, 46 examiners attended specialized knowledge courses, and 29 examiners participated in skill building classes.
- Division examiners averaged 47 hours of training in 2024.
- 10 Division examiners achieved new certifications in 2024.
- 44 Division staff serve on 57 industry and national regulatory committees demonstrating the agency's reach, engagement, collaboration, and leadership as a financial regulator.

Notable Actions:

- As reported in the <u>2024 Annual Enforcement Bulletin</u>, the Division issued a total of 39 formal and informal regulatory Enforcement Orders, collected a total of \$658,000 in administrative penalties and reimbursed \$2,323,651.04 to a total of 23,009 consumers.
- On February 13, 2024, the Division hosted a virtual public Board of Bank Incorporation Hearing pertaining to a <u>petition by Mutual Bancorp, Hyannis, Massachusetts</u> for approval to acquire Fidelity Mutual Holding Company, (Fidelity MHC), Leominster, Massachusetts, the mutual holding company for Fidelity Cooperative Bank, Leominster, Massachusetts. Mutual Bancorp is the mutual holding company of The Cape Cod Five Cents Savings Bank, Hyannis, Massachusetts.
- On March 21, 2024, thirty-nine states plus Puerto Rico and the District of Columbia coordinated to issue a <u>Consent Order</u> requiring Sigue Corp. to cease engaging in foreign money transmission activities due to its failure to satisfy outstanding transmissions in violation of State laws. The Massachusetts Division of Banks was one of the lead states in this effort. The media release and background information can be found <u>here</u>.
- On April 30, 2024, Massachusetts Governor Healey signed the FY2024 Supplemental Budget, House 4582, into law as <u>Chapter 88</u> of the Acts of 2024. Chapter 88 includes provisions to authorize telephonic and remote reverse mortgage counseling on a permanent basis effective as of 3/31/24.
- In recognition of National Cybersecurity Awareness Month, the Division published information throughout the month of October from <u>Secure Our World</u>, the cybersecurity awareness program from The Cybersecurity and Infrastructure Security Agency (CISA). Division posted bulletins included:

October 7:	Strong Passwords
October 14:	Multifactor Authentication
October 21:	Update Software
October 28:	Phishing

- On October 8, 2024, the Division hosted a virtual public Board of Bank Incorporation Hearing pertaining to a <u>petition by PeoplesBancorp, MHC, Holyoke, Massachusetts</u>, the mutual holding company for PeoplesBank, Holyoke, Massachusetts, for approval to acquire SSB Community Bancorp MHC, Spencer, Massachusetts (SSB MHC) and SSB Community Bancorp Inc., Spencer, Massachusetts (SSB Bancorp). SSB MHC and SSB Bancorp are the mutual holding company and subsidiary holding company, respectively, of Cornerstone Bank, Spencer, Massachusetts.
- On October 9, 2024, the Division co-hosted a community bank governance event with the Massachusetts Bankers Association, Bank on Women, Inc. and Goodwin Law. This unique program brought together community bank CEOs, senior management teams, and existing and prospective Board members to discuss regulatory updates, emerging trends in board governance, and opportunities for attracting effective board members. This program, titled "Transforming Leadership: Evolving Trends in Community Bank Governance," was a successful event attended by 100+ community bank leaders and interested stakeholders.
- On October 15, 2024, the Division hosted a community event as part of Fintech Sandbox's Boston Fintech Week. Over 50 industry leaders, entrepreneurs, and interested parties attended the panel discussion, *Fintech Regulation: The Importance of Risk Management & Compliance* held at MassChallenge in Boston. The session covered fintech licensing and supervision, industry trends and risks, and regulatory observations and concerns.
- On October 24, 2024, the Massachusetts Division of Banks announced the release of Ransomware Self-Assessment Tool, Version 2.0 (R-SAT 2.0) for non-bank financial companies. The R-SAT, which was developed in collaboration with the Bankers Electronic Crimes Task Force, state bank regulators, and the U.S. Secret Service, was originally released in 2020. The nonbank R-SAT includes insights from cybersecurity experts and lessons that nonbanks have learned from their experience with ransomware attacks. This critical and repeatable cybersecurity tool is easy to use and is designed to assist nonbank companies of all sizes assess their readiness for ransomware attacks. The R-SAT is designed to help institutions understand their risks, invest in targeted system improvements, and execute a timely response and recovery in case of attack. More information on the tool can be found in the press release.
- On November 4, 2024, the Division hosted a hybrid public hearing pertaining to <u>amendments to 209 CMR</u> <u>18.00 and 209 CMR 48.00. 209</u>. CMR 18.00 pertains to the Conduct of the Business of Debt Collectors, Student Loan Servicers, and Third Party Loan Servicers and 209 CMR 48.00 pertains to Licensee Record Keeping.
- On December 4, 2024, the Division joined state financial regulators, five federal financial regulatory agencies, and the Financial Crimes Enforcement Network (FinCEN) in publishing a statement aimed at combatting <u>Elder Financial Exploitation</u>.
- In December 2024, the Division was successful in shepherding the passage of a bill to modernize money transmission law in the Commonwealth. This represented the achievement of the Division's top legislative priority and one pursued for numerous prior sessions. Governor Healey signed the bill into law on January 1, 2025.
 - Chapter 312 of the Acts of 2024: An Act Relative to the Regulation of Money Transmission by the Division of Banks establishes a single statutory framework for the licensing, examination, and regulation of all money transmitters, covering both foreign and domestic transmissions, as well as check sellers, in the Commonwealth by the Division of Banks, pursuant to the establishment of new M.G.L. c. 169B. By modernizing existing Massachusetts law governing money transmission services to reflect the current day marketplace, this statute brings Massachusetts in line with the rest of the country in protecting consumers engaging in money transfers. Chapter 312 also provides the Division with rulemaking authority. The Act utilizes the 2022 Conference of State Bank Supervisors (CSBS) Model Law as the foundation, with some amendments, to modernize the Division's supervision of this industry.

Division Funded Grant Programs:

- On January 22, 2024, the Division, in collaboration with the State Treasurer's Office of Economic Empowerment and the Office of Consumer Affairs and Business Regulation, announced the recipients of the 2024 Financial Education Innovation Fund Grants. Fifty-nine schools were awarded grants totaling \$223,548.00. These grants provide Massachusetts high schools and special education schools with funding to hold financial education events for students called "Credit for Life Fairs." Read more about the grants <u>here</u>.
- On April 19, 2024, the Division awarded \$3,350,151 in grants to 24 organizations across the state to fund firsttime homeownership education programs and foreclosure prevention counseling centers throughout Massachusetts. The funds were awarded through the <u>Chapter 206 Grant Program</u>, which serves to assist homeowners who may be experiencing financial hardship and prospective homebuyers who are determining if homeownership is right for them. The grant program is funded with fees associated with the licensing of mortgage loan originators.
- On July 26, 2024, the Division, the State Treasurer's Office of Economic Empowerment (OEE), and the
 Office of Consumer Affairs and Business Regulation (OCABR) announced the <u>recipients of the 2024 round
 of Operation Money Wise</u> for awards totaling \$35,000. This grant funding promotes financial education
 programming for non-profit organizations, public agencies, and higher education institutions that serve the
 military community in Massachusetts.

Agency Strategic Goals

The Division's 2024-2026 Strategic Plan reflects the agency's commitment to the mission of ensuring a sound, competitive, and accessible financial services environment throughout the Commonwealth. The Plan focuses on our agency's vision and core values, as reflected and strived for in the daily work of Division staff.

We support a culture of inclusion within the Commonwealth that values and promotes diversity and equal opportunity for all individuals. We align agency diversity and inclusion initiatives with EOED's Diversity Plan and goal to build robust, sustainable, and measurable diversity, equity, and inclusion initiatives across the agencies.

Throughout the year, agency staff made significant steps in working to achieve our vision of a financial services environment in which:

- the public has confidence in its financial institutions,
- consumers have the information needed to make wise financial choices, and
- financial institutions can compete both within the Massachusetts system and with federally chartered entities.

We worked towards our mission and vision by focusing on the following goals.

Consumer Protection and Outreach

Our consumer protection and outreach goals are to implement and enforce consumer protection laws and regulations, while also providing consumers and/or industries with information to make both informed financial decisions and prepare to mitigate anticipated risks.

Supervision and Regulatory Environment

Effectively supervise and examine the Division's regulated entities through a regulatory framework which ensures consumer protection while promoting a competitive industry. The Division will strive to develop and maintain a real-time, networked supervision program utilizing data to satisfactorily complete its core supervisory functions through examination, licensing, consumer complaint review and response, and initiation of regulatory actions where appropriate.

Administration, Staffing, and Development

Review and plan for operational improvements to ensure the Division functions effectively and efficiently amidst the changing workplace landscape. Strive to develop the Workforce of Tomorrow by leveraging collaborations, technology, and maximizing partnerships.

Non-Depository Institution Supervision

The Non-Depository Institution Supervision (NDIS) unit licenses and examines the over 16,000 non-depository financial institutions in Massachusetts. These institutions include:

- Mortgage lenders
- Mortgage brokers
- Consumer finance companies
- Money services businesses
- Debt collectors
- Loan servicers
- Check Cashers
- Check Sellers
- Student Loan Servicers

In order to evaluate the overall safety and soundness of the non-depository financial institutions in Massachusetts, while complying with our mission to ensure sound, competitive, and accessible financial services, NDIS examiners conduct periodic examinations of these companies to assess the level of compliance with consumer protection laws.

Mortgage Supervision

The Division's Mortgage Exam Unit (MEU) continued to improve its exam scoping, scheduling, and procedures in an effort to increase its efficiency. Where applicable, the MEU participated in coordinated multistate exams through the Multi-State Mortgage Committee (MMC) as well as targeted and full-scoped examinations that utilized the State Examination System (SES) through Network Supervision, One Company One Examination, and other innovative and coordinated national strategies. All examiners in the MEU have been fully trained in the use of SES and the leveraging of other state's exam work, additionally lending to the MEU's efficiencies. MEU personnel maintain leadership positions on the governing boards of both the MMC and the American Association of Mortgage Regulators



(AARMR). The MEU continues its proficiency in the examination of complex loan servicers and debt collectors. In doing so, the MEU is well versed in and regularly takes advantage of the Nationwide Multistate Licensing System and Registry's (NMLS) analytics and mortgage call reporting functions, resulting in efficient risk scoping during the pre-exam phase of all examinations. The MEU is engaged in cyber-security training in order to be better prepared for ever-increasing global cyber threats. The MEU serves as the Agency monitor for all cyber reporting through the Office of Consumer Affairs and Business Regulation data breach reporting portal. The MEU uses all resources at its disposal to help protect Massachusetts consumers against the ever-increasing cyber threat.



Community Reinvestment Act (CRA) requirements are in place for certain mortgage lenders in accordance with M.G.L. c. 255E, § 8. These provisions require a CRA evaluation of mortgage lenders that have originated 50 or more Home Mortgage Disclosure Act (HMDA) reportable mortgage loans in the previous two calendar years. The Division conducted 17 CRA examinations of mortgage lenders during 2024. There are currently 105 Public Evaluations of mortgage lenders posted on the Division's website.



Consumer Finance/Money Services Business Activity (CF/MSB)

In 2024, the CF/MSB Unit's many accomplishments helped promote the Division's mission of ensuring a sound, competitive, and accessible financial services environment throughout the Commonwealth.

- Over \$1.8 million was reimbursed to over 20,000 Massachusetts consumers during 2024 as a result of examinations conducted on licensed finance companies and registered loan servicers.
- The Division maintains membership in regulatory trade groups to aid in the supervision of regulated entities, including the National Association of Consumer Credit Administrators (NACCA), the North American Collection Agency Regulatory Association (NACARA), and the Money Transmitters Regulatory Association (MTRA).
- The CF/MSB Unit actively participates in boards and committee leadership for the following groups:
 - Senior Deputy Commissioner Christopher Pope sits on the MTRA Board, MTRA Industry Advisory Council, and the CSBS/MTRA Multi-State MSB Enforcement Task Force.
 - Deputy Commissioner Andrea Cipolla serves on NACCA's Executive Board and is Chairperson of the NACCA Emerging Issues Committee.
 - Chief Director Liam O'Driscoll serves on the NACARA Board.
 - Division staff also serve on the NACARA Regulatory Supervision Committee, the NACCA Multistate Consumer Finance Examinations Committee, the MTRA Multistate MSBCR Committee, the NACARA Debt Standards Working Group and the NACCA/NACARA Student Loan Supervisory Taskforce Examinations and Debt Collection sub-committees.
 - Several CF/MSB Unit staff members also participate on NMLS committees and working groups focusing on Networked Supervision, Consumer Finance Call Reports, Licensing Standards and Examination Standards.
- The Division's CF/MSB Unit completed 11 joint multi-state examinations in 2024: 9 joint money transmitter examinations, 1 coordinated examination of a large national student loan servicer, and 1 joint examination of a large national auto finance company.
- The Division entered into 8 formal regulatory actions with licensees to address deficiencies identified during recent examinations. Highlights include:
 - Consent Orders with Ironhorse Funding, LLC, Two Wheeler Finance, LLC, and Open Road Finance Company to settle allegations of substantial non-compliance with applicable statutes and regulations in relation to Ironhorse's servicing of loans on behalf of Open Road and Two Wheeler. Deficiencies included the rebate of GAP Insurance and ancillary products, excessive delinquency and repossession fees, excessive finance charges, payment representment practices, and collection practices. The Orders included a \$50,000 penalty for Ironhorse, and \$15,000 penalties for both Open Road and Two Wheeler and required consumer reimbursements for overcharges and unrefunded amounts.
 - Consent Order with El Valle De La Sultana Market, Inc. to address the operation of an unlicensed branch location. The Order included a \$50,000 penalty and required consumer reimbursements for fees charged at the unlicensed location.
 - The Division entered into a multi-state Consent Order with Sigue Corporation to address significant deterioration in its financial condition and the cessation of its operations. The Order required Sigue to cease and desist from money transmission activities, surrender licenses, and wind down its business.
 - Consent Order with Fast Cash Corp. d/b/a/ Costa's Cash Express to settle allegations of substantial non-compliance with applicable statutes and regulations. Deficiencies included weaknesses in Fast Cash's AML/CFT program, inadequate record-keeping, and failure to adhere to its posted fee schedule when rounding check cashing fees. The Order included a \$5,000 penalty and required consumer reimbursements for fees charged in excess of the posted fee schedule.

- The Division entered into 17 informal regulatory actions with licensees to address deficiencies identified during recent examinations, including repossession and disposition deficiencies at finance companies, reimbursable violations and the failure to rebate unearned ancillary products cited at finance companies, commingling client funds with operating funds by debt collectors and foreign remittance companies, the use of unlicensed sub-contractors, violations of the Bank Secrecy Act by money services businesses, and information security systems weaknesses.
- The Division has continued to implement a robust supervision program for student loan servicers. The Division has held specialized training for examination staff, implemented an examination program, and conducted offsite monitoring. The Division continued to coordinate and collaborate with the Attorney General's Student Loan Ombudsman's Office, the Consumer Financial Protection Bureau, and fellow state regulators to ensure effective oversight of student loan servicers.
- The CF/MSB Examination Unit explored the implementation and adoption of the CSBS State Examination System for managing examinations, including examination communications and file exchange. The Unit trained staff on the use of the system and piloted the use of the system on several examinations.

Licensing

In 2024, the Division's Licensing Unit continued to process a high volume of non-depository license applications. The Licensing Unit has been evaluating more complex business plans as the nature of the business models presented for review trigger more than one license or registration. Non-depository institutions engaged in the Small Loan Company business and Third Party Loan Servicer Business have seen the most significant growth in this market. The entities seeking a license or registration are fintechs who are expanding their footprints into the Commonwealth by establishing bank partnership arrangements to offer various consumer loan products and services to Massachusetts consumers.

The Licensing Unit has also processed a growing number of mortgage broker and mortgage lender applications. Mortgage Broker applicants continue to grow as the number of sole proprietors entering the market continues to increase year over year. Mortgage Lender applicants are increasing as established entities are expanding their footprints nationwide.

The Licensing Unit regularly evaluates the overall state of the Massachusetts economy and the ever-changing markets while evaluating all non-depository applications which include twelve distinct licenses and registrations spanning from Mortgage Lenders, Mortgage Brokers and Student Loan Servicers to Foreign Transmittal Agencies and Motor Vehicle Sales Finance Companies.

Depository Institution Supervision

The main objective of the Depository Institution Supervision (DIS) unit is to evaluate the overall safety and soundness of the depository financial institutions in Massachusetts in order to comply with the Division's mission to "ensure a sound, competitive, and accessible financial services environment throughout the Commonwealth." This process includes an assessment of each institution's risk management systems, financial condition, and compliance with applicable banking laws and regulations.

The DIS unit examiners and managers supervise the Commonwealth's 142 state-chartered banks and credit unions, 2 limited purpose trust companies, and 2 excess-deposit insurers to ensure their compliance with federal and state laws and regulations. As prescribed in MGL c. 167, the DIS unit conducts examinations of these institutions for:

- Risk management (also known as safety and soundness)
- Consumer protection compliance
- Community Reinvestment Act (CRA) and Fair Lending

Bank Summary: Balance Sheet and Income Statement

The Massachusetts banking industry experienced a mix of both measured growth and relative stability throughout 2024; however, possible global macroeconomic headwinds in 2025 and beyond may lead to general and targeted economic stress throughout the United States. Our supervised institutions' total assets and deposits grew 12% in 2024. Growth was centered on increased balances of loans and leases of 6%, in comparison cash and deposits increased 26% as our institutions remain ready to meet the current and anticipated liquidity needs of their customers in a dynamic and competitive banking environment. Although our supervised institutions continue to feel the impact of compressing net interest margins due to repricing characteristics of both loans and investments and deposits and borrowings, year-end bottom line net income grew 11% in 2024. Net profitability was negatively impacted by a 39% increase in provisions for credit losses but positively impacted by a 10% increase in total noninterest income and a stable level of overhead expenses. Although both charge-off and delinquency rates remain modest and stable, increased provisions to fund the allowance for credit losses are evident to account for possible future weaknesses in the commercial real estate and commercial and industrial sectors due to both general market and interest rate pricing pressures. In the year ahead, Massachusetts banks are well positioned to navigate the myriad challenges posed by changes to global trade policy, uncertain employment demand (both government and private sector), and potential monetary and/or rate actions from the Federal Reserve.





Bank Balance Sheet

Years Ending December 31	2023	2024	% Change
	\$ in 000's	\$ in 000's	
Cash and Balances Due from Depository Institutions	\$97,777,473	\$123,210,235	26%
Securities	\$130,789,429	\$133,304,697	2%
Federal Funds Sold & Reverse Repurchase Agreements	\$6,801,133	\$6,793,288	0%
Loans and Leases, Gross	\$188,705,746	\$199,193,113	6%
Allowance for loan and lease losses	\$1,600,459	\$1,756,054	10%
Net Loans & Leases	\$187,108,863	\$197,416,906	6%
Trading Account Assets	\$5,687,246	\$11,383,884	100%
Bank Premises and Fixed Assets	\$4,493,178	\$4,834,376	8%
Other Real Estate Owned	\$24,460	\$30,143	23%
Goodwill and Other intangibles	\$10,953,717	\$11,266,709	3%
All Other Assets	\$48,568,180	\$63,119,228	30%
Total Assets	\$492,203,679	\$551,359,466	12%
Total Deposits	\$384,421,922	\$428,875,529	12%
Federal Funds Purchased and Repurchase Agreements	\$2,278,425	\$4,258,230	87%
Trading Liabilities	\$7,558,155	\$6,696,785	-11%
Other Borrowed Funds	\$27,877,984	\$36,312,715	30%
Subordinated Debt	\$536,000	\$530,000	-1%
All Other Liabilities	\$22,368,470	\$24,450,240	9%
Total Liabilities	\$445,040,956	\$501,123,499	13%
Perpetual Preferred Stock	\$19,792	\$74,785	278%
Common Stock	\$83,935	\$81,953	-2%
Surplus	\$24,859,521	\$24,223,136	-3%
Undivided Profits	\$22,194,561	\$25,851,607	16%
Equity, minor interest in consolidated subs	\$4,914	\$4,486	-9%
Total Equity Capital	\$47,162,723	\$50,235,967	7%
Total Liabilities and Equity Capital	\$492,203,679	\$551,359,466	12%

Bank Income Statement

Years Ending December 31	2023	2024	% Change
	\$ in 000's	\$ in 000's	
Total Interest Income	\$17,528,291	\$21,090,150	20%
Total Interest Expense	\$9,005,410	\$13,059,053	45%
Net Interest Income	\$8,522,881	\$8,031,097	-6%
Provision for Credit Losses	\$241,074	\$335,186	39%
Fiduciary Activities	\$6,327,412	\$6,678,278	6%
Service Charges on Deposit Accounts	\$200,149	\$206,824	3%
Trading Account Gains & Fees	\$759,274	\$1,164,418	53%
Additional Noninterest Income	\$3,112,680	\$3,374,172	8%
Total Noninterest Income	\$10,399,515	\$11,423,692	10%
Salaries and Employee Benefits	\$7,063,577	\$7,017,853	-1%
Premises and Equipment Expense	\$2,429,501	\$2,589,180	7%
Additional Noninterest Expense	\$4,157,033	\$4,034,204	-3%
Total Noninterest Expense	\$13,650,111	\$13,641,237	0%
Pre-tax Net Operating Income	\$5,031,211	\$5,478,366	9%
Securities Gains (Losses)	(\$586,009)	(\$56,071)	-90%
Applicable Income Taxes	\$906,576	\$1,179,881	30%
Income Before Extraordinary Items	\$3,538,626	\$4,242,414	20%
Discontinued Operations/Extraordinary Items	\$294,866	\$0	-100%
Net Income	\$3,833,492	\$4,242,414	11%

Credit Union Summary: Balance Sheet and Income Statement

Throughout 2024, Massachusetts state-chartered credit unions navigated a competitive banking landscape while maintaining overall industry stability. Although supervised institutions' total assets and shares & deposits declined by 5% and 4%, respectively in 2024, the decreases were primarily driven by a large credit union converting to a federal charter in early 2024. This also affected reported total loans decreasing 5% throughout 2024, while borrowings outstanding fell 10% over the same period. In contrast with these contractionary figures, total cash & deposit levels increased by 25%, as state-chartered credit unions hold ample liquidity to meet the needs of their members. Continued net interest margin pressure has impacted bottom line profitability in 2024, which has declined 45% as compared to 2023 results; however, net profitability was positively impacted by a 7% decrease in provisions for credit losses and a stable level of overhead expenses. In 2025, the Massachusetts state-chartered credit union industry will continue to face interest rate challenges, succession planning considerations, as well as broader macroeconomic uncertainty related to global trade policy and federal administration policy; nevertheless, Massachusetts credit unions remain ready to serve their members with products & services that improve their financial well-being.





Credit Union Balance Sheet

Years ended December 31	2023	2024	% Change
	\$ in 000's	\$ in 000's	
Assets			
Total Cash & Deposits	\$1,203,477	\$1,503,032	25%
Total Investments	\$3,608,604	\$3,106,231	-14%
Loans Held for Sale	\$8,702	\$7,457	-14%
Total Loans & Leases	\$17,135,010	\$16,347,368	-5%
Allowance for Credit Loss	(\$101,909)	(\$93,969)	-8%
Net Loans and Leases	\$17,033,101	\$16,253,399	-5%
Land and Building	\$228,939	\$245,166	7%
Other Fixed Assets	\$78,563	\$61,346	-22%
NCUSIF Deposit	\$169,062	\$158,452	-6%
All Other Assets	\$577,140	\$528,353	-8%
Total Assets	\$22,907,589	\$21,863,436	-5%
Accounts Payable & Other Liabilities	\$254,562	\$198,585	-22%
Accrued Dividends & Interest Payable	\$1,916	\$4,689	145%
Allowance for Credit Loss (Off-Balance Sheet)	\$1,405	\$810	-42%
Borrowings, Notes & Interest Payable	\$2,358,305	\$2,121,711	-10%
Total Shares & Deposits	\$18,252,353	\$17,531,181	-4%
Total Liabilities	\$20,868,541	\$19,856,976	-5%
Undivided Earnings and Other Reserves	\$2,122,498	\$2,049,883	-3%
Equity Acquired in Merger	\$251,562	\$247,270	-2%
Accumulated Unrealized Gain/(Loss) on CF Hedges	\$1,928	\$1,854	-4%
Accumulated Unrealized Gain/(Loss) on AFS	(\$329,194)	(\$294,163)	-11%
Other Comprehensive Income	(\$7,747)	\$1,616	-121%
Total Equity Capital	\$2,039,048	\$2,006,460	-2%
Total Liabilities and Equity Capital	\$22,907,589	\$21,863,436	-5%
Total Cash & Deposits	\$1,203,477	\$1,503,032	25%
Total Investments	\$3,608,604	\$3,106,231	-14%

Credit Union Income Statement

Years ended December 31	2023	202	% Change
	\$ in 000's	\$ in 000's	
Total Interest Income	\$828,758	\$923,066	11%
Total Interest Expense	\$296,591	\$412,365	39%
Net Interest Income	\$532,167	\$510,700	-4%
Total Credit Loss Expense (TCLE)	\$24,691	\$22,880	-7%
Net Interest Income after TCLE	\$507,476	\$487,820	-4%
Fee Income	\$72,776	\$74,586	2%
Other Income	\$65,581	\$52,842	-19%
Gain/(Loss) on Equity Securities	\$3,628	\$8,654	139%
Gain/(Loss) on Other Securities	(\$2,639)	(\$8,089)	207%
Gain/(Loss) on Derivatives	\$0	\$19	
Gain/(Loss) on Disposition of Fixed Assets	\$335	(\$312)	-193%
Gain/(Loss) on Sales of Loans & Leases	\$1,717	\$4,058	136%
Gain/(Loss) on Sales of Other Real Estate			
Owned	\$246	\$239	-3%
Other Noninterest Income	\$1,397	\$596	-57%
Total Noninterest Income	\$143,041	\$132,591	-7%
Employee Compensation & Benefits	\$295,118	\$296,316	0%
Travel and Conference Expense	\$5,283	\$4,524	-14%
Office Occupancy	\$43,430	\$43,242	0%
Office Operation Expense	\$101,051	\$99,737	-1%
Education and Promotion	\$19,573	\$17,638	-10%
Loan Servicing Expense	\$21,938	\$20,622	-6%
Professional and Outside Service	\$63,982	\$72,002	13%
Member Insurance	\$2,215	\$1,841	-17%
Operating Fees	\$2,357	\$3,017	28%
Miscellaneous Noninterest Expense	\$18,582	\$18,777	1%
Total Noninterest Expense	\$573,530	\$577,715	1%

Bank/Credit Union Consumer Protection

The Consumer Protection Examination Unit has played a crucial role in addressing significant consumer protection regulatory issues over the past year. In 2024, the unit continued to work closely with our federal counterparts to review various banking practices, particularly those related to deposit accounts and the assessment of associated fees. This ongoing collaboration is aimed at ensuring transparency and fairness in banking operations to safeguard consumer interests. Furthermore, the unit is actively engaged in monitoring and examining the state's largest state-chartered banks, specifically those with assets exceeding \$10 billion. By strengthening its examination and supervision of these large financial institutions, the unit aims to ensure compliance with regulations and to foster a safe banking environment for consumers. In addition to its ongoing efforts, the Consumer Protection Examination Unit has also become a valuable resource for other state banking regulatory agencies across the United States. In recent years, several of these agencies have reached out to our unit for information and guidance as they undertake the development of state-level regulations and examination programs tailored to the Community Reinvestment Act (CRA). This collaborative effort underscores the unit's expertise and commitment to enhancing consumer protection laws at both the state and federal levels. By sharing knowledge and best practices, the unit aims to support its counterparts in creating effective regulatory frameworks that benefit all consumers.



In accordance with the Massachusetts Community Reinvestment Act (CRA), M.G.L. c. 267 s. 14, the Division examines state-chartered banks and credit unions to assess the institution's record of meeting the credit needs of its entire assessment area. The Division conducted 38 CRA examinations of banks and credit unions during 2024. There are currently 137 Public Evaluations of banks and credit unions published on the Division's website.

Consumer Assistance and Enforcement and Investigation

In 2024, the Enforcement and Investigation Unit worked with the Non-Depository Unit in issuing a number of enforcement actions against various licensed and unlicensed entities. The Unit focused heavily on compliance and enforcement with the Small Loan Company statute and regulation, ensuring appropriate licensure, and confirming that interest charged to consumers is compliant with the Small Loan Rate Order.

The Consumer Assistance Unit fielded 4,782 calls and closed 249 complaints.

Cyber/IT/Fintech

The Cybersecurity/IT/Fintech Unit remains committed to improving cybersecurity resilience across the financial services industry through collaboration with state and federal partners, participation in cybersecurity working groups, and leveraging known strategies to safeguard information systems of Massachusetts state-chartered banks, credit unions, and nonbank entities. The unit onboarded additional IT Examiners throughout 2024 to assist with the supervision and education of regulated entities on emerging threats, cyber hygiene, and mitigating controls. Members of the unit also conducted examinations of regulated entities to ensure conformance with the Interagency Guidelines Establishing Information Security Standards and Massachusetts's regulatory standards for protecting personal information.

Given the rapidly changing threat environment, the Division has encouraged entities to leverage resources such as the *Conference of State Supervisors (CSBS) Ransomware Self-Assessment Tool 2.0* that help evaluate the strength of cybersecurity programs against ransomware and other threats. The unit has proactively engaged with regulated entities to promote awareness of the upcoming August 2025 sunset of the *Federal Financial Institutions Examination Council's Cybersecurity Assessment Tool (CAT)*—a tool that has been in use for nearly a decade to assess general cybersecurity preparedness. The unit remains engaged with Massachusetts institutions to educate management of supervised entities on numerous alternatives to the CAT.

As both emerging technologies and cyber threats continue to evolve, the Cyber/IT/Fintech Unit remains proactive, vigilant, and engaged with regulatory and industry partners through participation in numerous forums, conferences, and training events. The Cyber/IT/Fintech Unit enjoyed hosting a regulatory panel about Fintech regulation, risk management, and compliance at Boston Fintech Week in October and looks forward to further collaborating with industry partners including fintech companies in 2025. The unit remains poised to adapt its strategies to effectively foster innovation and monitor emerging cyber threats, including those from areas that intersect with cybersecurity such as fraud, artificial intelligence, cryptocurrency, and money laundering, in order to protect Massachusetts financial institutions and consumers from the efforts of cyber criminals.

Legal Unit

The Legal unit provides legal advice and representation to the Commissioner of Banks and Division. Representation and advice are given on matters related to the regulation of the Division's supervised financial institutions and licensees. The Legal unit drafts and coordinates all legislative and regulatory filings on behalf of the Division of Banks.

The Legal unit reviews and responds to:

- Applications submitted by regulated financial institutions
- Requests for regulatory approvals submitted by regulated entities or attorneys
- Requests for regulatory opinions submitted by regulated entities or attorneys

Major Depository Corporate Transactions

There were 7 major corporate transactions consummated in 2024:

- Two transactions involved mergers which resulted in the reduction of one co-operative bank and one trust company.
- Two transactions involved the merger of two mutual holding companies with the continuing mutual holding company controlling two subsidiary banks. Another merger transaction of two mutual holding companies with the continuing mutual holding company controlling two subsidiary banks was approved in 2024 with an effective date of January 31, 2025.
- One savings bank completed its reorganization into a mutual holding company structure. One other savings bank was approved in 2024 to reorganize into the mutual holding company structure in a transaction with an effective date of January 31, 2025.
- One transaction involved a merger of a federally chartered credit union with and into a Massachusetts statechartered credit union. A merger of a Massachusetts state-chartered credit union with and into another Massachusetts state-chartered credit union was approved in 2024 with an effective date of February 15, 2025.
- One Massachusetts state-chartered credit union converted to a federally chartered credit union.
- There were no instances for the period ending 12/31/24 where the call provided for in G.L. c. 167A, s. 4 exceeded the amount loaned to the Massachusetts Housing Partnership Fund pursuant thereto.

Bank Transactions

In 2024, there were two bank merger transactions which reduced the number of Massachusetts state-chartered banks.

At year end, there were 40 savings banks, 31 co-operative banks, 18 trust companies, and 2 limited purpose trust companies.

Bank Mergers

- Abington Bank, Abington merged with and into North Shore Bank, a Cooperative Bank, Peabody effective September 20, 2024.
- Cambridge Trust Company, Cambridge merged with and into Eastern Bank, Boston effective July 12, 2024.

Mutual Holding Company Mergers

- South Shore Bancorp, MHC and South Shore Bancorp, Inc., the mutual holding company and mid-tier holding company, respectively, for South Shore Bank, Weymouth merged with and into 1831 Bancorp, MHC and 1831 Bancorp, Inc., the mutual holding company and mid-tier holding company, respectively, for Dedham Institution for Savings, Dedham effective January 1, 2024. 1831 Bancorp, MHC and 1831 Bancorp, Inc. are the mutual holding company and mid-tier holding company, respectively, for both Dedham Institution for Savings and South Shore Bank, respectively.
- Fidelity Mutual Holding Company, the holding company for Fidelity Co-operative Bank, Leominster merged with and into Mutual Bancorp, the mutual holding company for The Cape Cod Five Cents Savings Bank, Hyannis on April 1, 2024. Mutual Bancorp is the mutual holding company for both Fidelity Co-operative Bank and The Cape Cod Five Cents Savings Bank.
- SSB Community Bancorp, MHC and SSB Community Bancorp, Inc., the mutual holding company and midtier holding company, respectively, for Cornerstone Bank, Spencer merged with and into PeoplesBancorp, MHC, the mutual holding company for PeoplesBank, Holyoke effective January 31, 2025¹ and the mid-tier holding company was renamed PeoplesBancorp, Inc. PeoplesBancorp, MHC and PeoplesBancorp, Inc. are the mutual holding company and mid-tier holding company, respectively, for both Cornerstone Bank and PeoplesBank.

Reorganization into Mutual Holding Company Structure

- North Easton Savings Bank, South Easton reorganized into a mutual holding company structure, 1864 Bancorp, MHC, with a mid-tier holding company, 1864 Bancorp, Inc. on January 1, 2024.
- Eagle Bank, Everett was approved to reorganize into a mutual holding company structure, Eagle Bancorp, MHC on December 23, 2024. The reorganization was completed with an effective date of February 15, 2025.²

Name Changes

- Easthampton Savings Bank changed its name to bankESB effective January 26, 2024.
- Hometown Bank changed its name to bankHOMETOWN effective May 31, 2024.

¹ Due to an effective date occurring on January 31, 2025, the mutual holding company merger was excluded from the number of major corporate transactions reported for the 2024 calendar year and therefore is being included in the number of corporate transactions reported for 2025.

² Due to an effective date occurring on February 15, 2025, the mutual holding company reorganization for Eagle Bank was excluded from the number of major corporate transactions reported for the 2024 calendar year and therefore is being included in the number of corporate transactions reported for 2025.

Credit Union Transactions

The number of Massachusetts state-chartered credit unions was reduced from 50 to 49 during the year. One Massachusetts state-chartered credit union converted to a federally chartered credit union. One federally chartered credit union merged with and into a Massachusetts state-chartered credit union. The following is a list of credit union transactions that were consummated in 2024.

Mergers

- Lincoln Sudbury Town Employees Federal Credit Union, Sudbury merged with and into St. Mary's Credit Union, Marlborough, effective May 31, 2024.
- Cabot Boston Credit Union, Boston was approved to merge with and into Merrimack Valley Credit Union, Lawrence on December 6, 2024. The effective date of the merger was January 1, 2025.³

Conversions to Federal Charter

• Havard University Employees Credit Union, Cambridge converted to a federally chartered credit union, Harvard University Employees Federal Credit Union effective April 12, 2024.

Name Changes

• Leominster Credit Union changed its name to All One Credit Union effective October 4, 2024.

³ Due to the effective date of January 1, 2025, the merger of Cabot Boston Credit Union with and into Merrimack Valley Credit Union was excluded from the number of major corporate transaction for the 2024 calendar year and therefore is being included in the number of corporate transactions for 2025.

Legislative Summary

Enacted Legislation from the 2023-2024 Session Within the Division's Jurisdiction

- Video and Telephonic Conference Counseling for Certain Reverse Mortgage Applicants Permanent Statutory Amendments
 - Chapter 88 of the Acts of 2024: An Act Making Appropriations for the Fiscal Year 2024 To Provide for Supplementing Certain Existing Appropriations and for Certain Other Activities and Projects, SECTIONS 11, 12, and 31

The purpose of SECTIONS 11 and 12 of Chapter 88 of the Acts of 2024 is to permanently amend the reverse mortgage provisions at G.L. c. 167E, s. 7A and G.L. c. 171, s. 65C¹/₂, which set forth a requirement for third party counseling for prospective borrowers below applicable income and asset thresholds, to permit that the required counseling could take place via synchronous, real-time video conference (video conference) or by telephone, as well as in-person.

• Depositors Insurance Fund (DIF) Amendments

• Chapter 140 of the Acts of 2024: FY2025 Budget, SECTIONS 158-162

SECTIONS 158 through 162, inclusive, of Chapter 140 of the Acts of 2024 (the DIF Amendments) provide corrective language to the enabling statutes for the Depositors Insurance Fund (DIF) for state-chartered savings banks and state-chartered co-operative banks to retain the savings or cooperative bank charter after exiting the DIF. The DIF, which was established by the Massachusetts Legislature in 1934, currently insures deposits for state-chartered savings banks and statechartered co-operative banks (but not state-chartered trust companies) that are in excess of the deposit amounts insured by the Federal Deposit Insurance Corporation (FDIC). The combination of federal deposit insurance through the FDIC and excess deposit insurance from DIF provide depositors in state-chartered savings banks and state-chartered co-operative banks that are members of the DIF with 100% protection of their deposits. DIF is a private, industry-sponsored insurance fund subject to examination by the Division. Prior to passage of the DIF Amendments, state-chartered savings banks and co-operative banks that the DIF determined could no longer remain DIF members were required to convert to a state-chartered trust company charter by operation of law. The DIF Amendments provide that if the DIF determines that a state-chartered bank or state-chartered co-operative bank can no longer remain a DIF member, then the bank would be able to retain its original charter as a co-operative bank or savings bank without excess deposit insurance rather than converting to a trust company charter.

Massachusetts Housing Finance Agency (MassHousing) Exemption from Licensure by the Division of Banks

• Chapter 150 of the Acts of 2024: An Act Relative to the Affordable Homes Act, SECTION 54

This provision creates an exemption for the Massachusetts Housing Finance Agency (MassHousing) from licensure by the Division of Banks as a debt collector pursuant to G.L. c. 93, ss. 24-28; as a mortgage lender or mortgage broker pursuant to G.L. c. 255E; or as a mortgage loan originator pursuant to G.L. c. 255F.

• Modernization of Money Transmission Licensure in the Commonwealth

Chapter 312 of the Acts of 2024: An Act Relative to the Regulation of Money Transmission by the Division of Banks

Chapter 312 of the Acts of 2024 (Chapter 312 or the Act) establishes a single statutory framework for the licensing, examination, and regulation of all money transmitters, covering both foreign and domestic transmissions, as well as check sellers, in the Commonwealth by the Division of Banks, pursuant to the establishment of new M.G.L. c. 169B. By modernizing existing Massachusetts law governing money transmission services to reflect the current day marketplace, this statute brings Massachusetts in line with the rest of the country in protecting consumers engaging in money transfers. Chapter 312 also provides the Division with rulemaking authority. The Act utilizes the 2022 Conference of State Bank Supervisors (CSBS) Model Law as the foundation, with some amendments, to modernize the Division's supervision of this industry.

- Exemption for Division of Banks from Prohibition on Licensure and Related Matters Based on an Individual's Default on an Education Loan
 - Chapter 353 of the Acts of 2024: An Act Prohibiting License Revocation for Student Loan Default

Chapter 353 of the Acts of 2024 (Chapter 353), in part, amends G.L. c. 30A, s. 13 to provide that no Board of Registration of the Division of Occupational Licensure (DOL) operating pursuant to G.L. c. 112 or agency shall deny issuance of, revoke or refuse to renew any professional or occupational certificate, registration, license or authority of an individual based on an individual's default on an education loan. This paragraph includes an exemption for the Division of Banks.

Regulations

• 209 CMR 18.00: Conduct of the Business of Debt Collectors, Student Loan Servicers, and Third Party Loan Servicers and 209 CMR 48.00: Licensee Record Keeping

The Division held the public hearing on 11/4/24, at which it received testimony on the proposed amendments. The Division also received additional testimony received during the comment period.

The purpose of 209 CMR 18.00: Conduct of the Business of Debt Collectors, Student Loan Servicers, and Third Party Loan Servicers is to establish standards, by defining unfair or deceptive acts or practices, for the servicing of loans and collection of debts from persons within the Commonwealth of Massachusetts by debt collectors, third party loan servicers, student loan servicers, and automatic federal student loan servicers; to establish procedures and requirements for the licensing and supervision of debt collectors and student loan servicers; and for the registration and supervision of third party loan servicers. The Division licenses debt collectors, student loan servicers, and automatic federal student loan servicers are required to register with the Division.

The Bureau of Consumer Financial Protection (CFPB) amended Regulation F, 12 CFR Part 1006, which implements the Fair Debt Collection Practices Act (FDCPA), to prescribe federal rules governing the activities of debt collectors covered by the FDCPA. The amendments, among other things, addressed communications in connection with debt collection; interpret and apply prohibitions on harassment or abuse, false or misleading representations, and unfair practices in debt collection; and clarify requirements for certain consumer-facing debt collection disclosures. The amendments to Regulation F became effective on 11/30/21.

The proposed revision of 209 CMR 18.00 adopts the majority of the newly revised CFPB regulation 12 CFR 1006 to 209 CMR 18.00 to better align it with modern practices.

The purpose of 209 CMR 48.00: Licensee Record Keeping is to establish procedures and requirements for record keeping by the Division's licensees.

The proposed amendments to 209 CMR 48.03 increase consistency with Regulation F to increase the record retention timeframe and related clarifications for debt collectors licensed by the Division; and to make the retention of telephone recordings to be consistent with Regulation F.

There are other technical updates to the regulation as well.

The Division has twenty-one effective regulations:

209 CMR 18.00	209 CMR 41.00	209 CMR 50.00
209 CMR 20.00	209 CMR 42.00	209 CMR 53.00
209 CMR 26.00	209 CMR 43.00	209 CMR 54.00
209 CMR 31.00	209 CMR 45.00	209 CMR 55.00
209 CMR 32.00	209 CMR 46.00	209 CMR 56.00
209 CMR 33.00	209 CMR 48.00	209 CMR 57.00
209 CMR 33.00	209 CMR 48.00	209 CMR 57.00
209 CMR 40.00	209 CMR 49.00	209 CMR 58.00

Appendix I: Cooperative Banks

Abington Bank

6 Harrison Avenue,

Abington, MA 02351

Telephone:	781-878-0045
Fax:	781-878-9764

Branches:

East Main Street, Avon, MA 02322-1413
 Rockdale Street, Braintree, MA 02184
 South Main Street, Cohasset, MA 02025-1801
 Chief Justice Cushing Way, Cohasset, MA 02025
 North Franklin Street, Holbrook, MA 02343-0304
 Front Street, Marion, MA 02738
 North Main Street, Randolph, MA 02368
 Washington Street, Stoughton, MA 02072
 Sharon Street, Stoughton, MA 02072

Officers:

Andrew J. Raczka, President & CEO Gilbert Ehmke, Senior Executive Vice President & CFO Nancy Curry, Executive Vice President, Senior Commercial Lending Officer Lynn M. Star, Executive Vice President, Chief Information Officer Nicole Smith, Vice President, Compliance Michael Fitzgerald, Vice President, IT Officer

Carolyn A. Burbine	Robert Curran, Jr.
Paul G. Donlan	Margaret Fredrickson
James A. Gilpin	Kenneth K. Quigley
Andrew J. Raczka	Christopher T. Sexton
Elizabeth M. Stark	Paul J. Sullivan
Angelo M. Tempesta, Jr.	

Bank of Easton, a Co-operative Bank

275 Washington Street North Easton, MA 02356-1110 Telephone: 508-238-1000 Fax: 508-230-3004

Branches:

12 Robert Drive, South Easton, MA 02375

Officers:

John F. Morley, President & CEO Jeanette I. Camara, Treasurer Margaret Murray, Senior Vice President, Residential Lending Peter Fresh, Branch Administrator

Craig Binney	Kenneth J. Fernandes
Hossein S. Kazemi	Mark Lombardi
Carolyn Ross	John Ventresco

BankGloucester

160 Main Street

	Gloucester, MA 01930
Telephone:	978-283-8200
Fax:	978-283-7283

Branches:

15 Martin Street, Essex, MA 01929 143 High Street, Ipswich, MA 01938

Officers:

Patrick B. Thorpe, President & CEO Dennis J. Doolin, Senior Vice President, Treasurer & CFO Mark E. Grenier, Senior Vice President, Chief Lending Officer Lisa Leahy, Vice President, Operations Officer Patricia A. Natti, Vice President, Information Technology & ISO Amy E. Mitchell, Vice President, Residential Lending Jessica Margiotta, Assistant Vice President, Commercial Operations Officer

Cynthia Cafasso Donaldson	Dennis J. Doolin
James C. Greely IV	Mark E. Hubbard
John P. Judd	George Koshivas
Julie Lafontaine	Jonathan Loring
Paul T. Muniz	James M. Perry
Patrick B. Thorpe	

Canton Co-operative Bank

671 Washington Street, Canton, MA 02021 (781) 828-8811 781-828-8815

Branches:

Telephone:

Fax:

Officers:

Nicholas Maffeo, President & CEO Laurie O'Leary, Senior Vice President & COO Kelly Howard, Vice President and Controller Anabela Vargas, Vice President and Senior Loan Officer David DiFronzo, Director of Commercial Real Estate

Daniel J. Erickson	Deborah Kreusch
Nicholas Maffeo	Jeffrey S. Phaneuf
William B. Russell	Stanley C. Taylor

Charles River Bank

70 Main Street

	Medway, MA 02053-1816
Telephone:	508-533-8661
Fax:	508-533-3850

Branches:

2 South Maple Street, Bellingham, MA 0201988 Summer Street, Medway, MA 020531 Hastings Street, Mendon, MA 01756

Officers:

Derek Plourde, President & CEO Robert E. Leist, Senior Vice President & CFO Theodosios Katsaros, Senior Vice President & Senior Commercial Lending Officer Susan E. Correia, Senior Vice President & Chief Information Officer Cheryl A. Beauvais, Senior Vice President & Senior Retail Lending Officer Ann M. Sherry, Senior Vice President & Chief Customer Care & Marketing Officer

Directors/Trustees:

Peter L. BrunelliPaula CassidyPia B. JarretStephen J. KenneyPaul E. RaoJames M. ReardonSteven M. RichardsonJames M. Reardon
Coastal Heritage Bank

195 Washington Street

Weymouth, MA 02188

Telephone:	781-796-6001
Fax:	781-337-3069

Branches:

744 Broad Street, East Weymouth, MA 02189 1165 Washington Street, Hanover, MA 02339 One Derby Street, Hingham, MA 02043 83 Summer Street, Kingston, MA 02364 560 Plain Street, Marshfield, MA 02050 259 Dyke Street, Marshfield, MA 02050 1 River Street, Norwell, MA 02061 30 Franklin Street, Quincy, MA 02169 72 Front Street, Scituate, MA 02066 50 Patriot Parkway, Weymouth, MA 02190

Officers:

Robert W. Terravecchia, Jr., Chairman, President & CEO Scott Ambroceo, Senior Vice President, Administration and Operations Maria Vafiades, Senior Vice President, Treasurer & CFO Richard Crowley, Senior Vice President, Chief Information Officer James L. Golden, Senior Vice President, Retail Banking, Facilities and Security Jamar Green, Senior Vice President, Compliance/CRA/Fair Lending Mark A. D'Onofrio, Senior Vice President, Chief Commercial Loan Officer, Brian F. Madden, Senior Vice President, Chief Residential and Consumer Loan Officer John Pelrine, Senior Vice President, Marketing Director Maria J. Traniello, Assistant Vice President, Executive Assistant/Marketing

Gary Blume,	Paul J. Durgin
Peter Finnegan,	Paul Haley
David Leahy, Jr.	Maria Levin,
Thomas McDonough	David Pinkham
Joanne Pompeo	Robert W. Terravecchia Jr. A. Stephen Tobin

Commonwealth Cooperative Bank

1172 River Street

Hyde Park, MA 02136-2917
Telephone: 617-364-6000
Fax: 617-361-5658

Branches:

25 Court Street, Boston, MA 02108 3815 Washington Street, Jamaica Plain, MA 02130

Officers:

Carol R. McClintock, Chairman, President & CEO Migena Garcia, Treasurer William E. Smith, Senior Vice President, Lending Mark A. McKinnon, Senior Vice President, Technology Raphael Barruos, Vice President, Retail Banking

Vicki C. Balsamo	Leo H. Bonarrigo
Andrew H. Kara	J. Kevin Leary
Carol R. McClintock	John A. Pulgini

Dean Co-operative Bank

	Franklin, MA 02038-0307
Telephone:	508-528-0088
Fax:	508-541-5687

Branches:

411 Pulaski Boulevard, Bellingham, MA 020198 Main Street, Blackstone, MA 0150432 Hastings Street, Mendon, MA 01756

Officers:

Kevin R. Goffe, President & CEO
Michelle T. D'Aniello, Senior Vice President, Treasurer & CFO
Nancy J. Davidge, Senior Vice President, Chief Retail Officer
Joan E. Moran, Senior Vice President, Chief Lending Officer
Michael Browne, Senior Vice President, Chief Information Officer
Michael Carroll, Senior Vice President, Marketing
Diana Goncalves, Vice President, Operations Officer
Americo A. Pinheiro, Vice President, Compliance & Risk Management Officer

Peter A. Baglioni	James F. Daddario, Sr.
James P. Ginley	Kevin R. Goffe
Christine Molla	Curtis P. Patalano
Daniel J. Ranieri	John P. Vignone

Everett Co-operative Bank

	419 Broadway
	Everett, MA 02149-3486
Telephone:	617-387-1110
Fax:	617-387-3167

Branches:

771 Salem Street, Lynnfield, MA 01940 331 Montvale Avenue, Woburn, MA 01801

Officers:

Richard J. O'Neil, Jr., Esq., President & CEO John Citrano, Executive Vice President, COO/CFO John Migliozzi, Executive Vice President, Chief Lending Officer Carmela Vitale, Senior Vice President and Treasurer Brandon Lavertu, Senior Vice President, Chief Accounting Officer Lawrence Broderick, Senior Vice President, Director of Government Banking Karen L. Chasse, Senior Vice President, Compliance Officer Lawrence R. Palmer, Senior Vice President, Chief Information Officer Cary Lynch, Senior Vice President, Retail Banking Karima Filali, Senior Vice President, Senior Credit Officer Eric Jackson, Senior Vice President, Residential Lending

Directors/Trustees:

Paul A. Delory, Esq. Dennis J. Leonard Joseph Sachetta Marjorie A. White Elizabeth P. Jones Richard J. O'Neil, Jr., Esq. Susan Sgroi

Fidelity Co-operative Bank

9 Leominster Connector Leominster, MA 01453 **Telephone:** 978-870-1400 Fax: 978-343-2021

Branches:

56 Common Street, Barre, MA 01005-0940 130 Whalon Street, Fitchburg, MA 01420 6 City Hall Avenue, Gardner, MA 01440-0338 75 Main Street, Leominster, MA 01453 16 South Main Street, Millbury, MA 01527 129 Chestnut Street, Needham, MA 02492 713 Pleasant Street, Paxton, MA 01612-1997 206 Worcester Road, Princeton, MA 01541 21 Main Street, Shirley, MA 01464-0695 1 School Square, Winchendon, MA 01475 153 Front Street, Worcester, MA 01608 465 Shrewsbury Street, Worcester, MA 01604

Officers:

Edward F. Manzi, Jr., Chairman & CEO Joann Marsili, EVP, Chief Growth and Client Experience Officer Joseph Silva, EVP, Chief Lending Officer Richard Fay, SVP, Chief Financial Officer Sheila King-Goodwin, SVP, Chief Community Banking Officer Jennifer Ledoux, SVP, Director of Risk and Compliance Brad Kirlin, SVP, Chief Technology Officer Deborah Sendrowski, SVP, Human Resources Director Lesly Murray, SVP, Director of Business Banking Services Barbara Yanke, SVP, Director of Residential Lending

Directors/Trustees:

John Allen	Winfield Brown
Janet S. Chambers	Brian Cirelli
Alvin B. Collins	Edward F. Manzi, Jr.
Christopher W. McCarthy	C. Deborah Phillips
Mary Ritter	Ronald L. Salois
Dean R. Sweeney	

Greenfield Co-operative Bank

63 Federal Street

Greenfield, MA 01301 Telephone: 413-772-0293 Fax: 413-773-3808

Branches:

390 College Street, Amherst, MA 01002
6 Main Street, Florence, MA 01062
277 Federal Street, Greenfield, MA 01301
67 King Street, Northampton, MA 01060
144 Main Street, Northfield, MA 01360
33 Bridge Street, Shelburne Falls, MA 01370
487 Newton Street, South Hadley, MA 01075
18 Amherst Road, Sunderland, MA 01375
176 Avenue A, Turners Falls, MA 01376

Officers:

Anthony J. Worden, President & CEO Michael F. Turley, Executive Vice President, Treasurer & CFO Brandon S. Lively, Executive Vice President, Information Systems Mary J. Rawls, Executive Vice President, Compliance Lisa D. Kmetz, Executive Vice President, Retail Banking Jane H. Wolfe, Executive Vice President, Residential Lending Jeremy Payson, Senior Vice President and Controller Michael P. Buckmaster, Senior Vice President, Commercial Lending Sean S. Sormanti, Senior Vice President, Human Resources Christopher P. Caouette, Senior Vice President, Loan Resolution

Directors/Trustees:

Catherine G. Coleman Keith C. Finan, Nancy A. Fournier, CPA Kevin J. O'Neil Robert L. Underhill Anthony J. Worden William A. Dufraine JoAnne J. Finck Daniel F. Graves, Esq. Michael E. Tucker, Esq. Peter J. Whalen,

Haverhill Bank

180 Merrimack Street

Haverhill, MA 01830-6167

Telephone:	978-374-0161
Fax:	978-556-4258

Branches:

163 South Main Street, Haverhill, MA 01835-7438
1094 Main Street, Haverhill, MA 01830
6 West Main Street, Merrimac, MA 01860
396 Main Street, Salem, NH 03079
281 Main Street, West Newbury, MA 01985

Officers:

Thomas L. Mortimer, Chairman, President & CEO Gregory Shaw, Executive Vice President & COO Charlette M. Weeden, Executive Vice President, Treasurer & CFO Harry J. Korslund, III, Senior Vice President, Senior Commercial Loan Officer Glenn W. Strauss, Senior Vice President, Commercial Lending Market Manager Kelly C. Quevillon, Vice President, Operations Amy Barcelos, Vice President, Retail Operations Evan Cline, Vice President, Controller Thomas O. Faulkner, Vice President, Mortgage Originator Erin M. Daley, Vice President, Mortgage Originator Duncan O. Clark, Vice President, Retail Branch Administrator Lisa M. Sullivan, Vice President, Residential Production Manager Elizabeth Cronin, Vice President, Compliance & BSA Officer Shauna Pendleton, Vice President, Marketing Nicole A. Moses, Vice President, Commercial Lender Deven M. Robinson, Vice President, Executive Administration Angelita Martinoli, Vice President, Human Resources James P. Henebry, Vice President, Commercial Loan Officer Alan M. Collopy, Vice President, Information Technology Stanley R. Ward, Vice President, Loan Servicing Matthew Currie, Assistant Vice President, Credit Officer Sherry L. Pruyn, Assistant Vice President, Mortgage Originator Jodie Pickles, Assistant Vice President, Branch Manager Marcos C. Melo, Assistant Vice President, Branch Manager

Directors/Trustees:

Paul M. Accardi Mary E. Carrington Dana A. Fields Caitlin Masys Thomas L. Mortimer Christos S. Papaefthemiou Joseph J. Bevilacqua Stuart B. Davis Timothy Jordan Jennifer Matthews Kristin M. Murphy

Hometown Bank

31 Sutton Avenue Oxford, MA 01540-1775 Telephone: 508-987-1200 Fax: 508-987-6734

Branches:

90 Exchange Street, Athol, MA 01331
569 Southbridge Street, Auburn, MA 01501
13 Canterbury Road, Brooklyn, CT 06234
3 Central Street, Danielson, CT 06239
9 Sack Boulevard, Leominster, MA 01453
109 Elm Street, Millbury, MA 01527-0151
835 Riverside Drive, N. Grosvenordale, CT 06255
182 Main Street, Putnam, CT 06260
131 Main Street, South Lancaster, MA 01523
331 Main Street, Sturbridge, MA 01566
4 Gore Road, Webster, MA 01570
218R Main Street, Webster, MA 01570
148 Route 171, Woodstock, CT 02681
1001 Millbury Street, Worcester, MA 01607
270 Grove Street, Worcester, MA 01605

Officers:

Robert J. Morton, President & CEO Gilbert F. Ehmke, Senior EVP, Treasurer & CFO Bozena Dabek, EVP, Chief Administrative Officer and Risk Management Officer Lynn M. Starr, EVP, Chief Information Officer and Information Security Officer Michael P. Mahlert, EVP, Senior Loan Officer Ryan Kirwin, EVP, Residential Lending Randall J. Gage, EVP, Chief Credit Officer Dena M. Hall, EVP, Chief Marketing Officer Sharon Mahlert, SVP, Retail Banking Karen Yancik, SVP, Compliance Officer Cassandra S. Day, VP, Controller Susan Rheault, AVP, Deposit Service

Peter Deary	Steven H. Duvarney
Julie A. Fitton	Brian Galonek
Michael J. Grenon	Henry J. LaMountain, Sr.
Helder Machado	Kevin Mack
Robert J. Morton	Sam S. Pappas
Michael D. Stowe	David E. Surprenant

Mechanics Cooperative Bank

316 Broadway

Taunton, MA 02780-1834

Telephone:	508-823-7744
Fax:	508-880-3928

Branches:

72 Main Street, Bridgewater, MA 02324-1408 60 Bedford Street, Fall River, MA 02720 1238 Kempton Street, New Bedford, MA 02740 596 Somerset Avenue, North Dighton, MA 02764-1827 1236 County Street, Somerset, MA 02726 201 G.A.R. Highway, Swansea, MA 02777 75 County Street, Taunton, MA 02780-3500 165 State Road, Westport, MA 02790

Officers:

Joseph T. Baptista, Jr., President & CEO Deborah A. Grimes, Executive Vice President, Retail Banking and Human Resources Delfina A. Laranjo, Senior Vice President, Treasurer & CFO Curtis W. McKinney, Senior Vice President, Senior Lending Officer Thomas B. Steele, Senior Vice President, Chief Technology Officer

Joseph T. Baptista, Jr.	Richard Bentley, Jr.
Barry R. Bibeau	Edmund J. Brennan, Jr.
Mark Dangoia	Andrew C. Hewitt
Robert A. lafrate	Adrienne Mollor
Joseph S. Mozzone	Eileen G. Pelletier
George Shaker, Jr.	

Methuen Co-operative Bank

243 Broadway Methuen, MA 01844-3037 Telephone: 978-682-5271 Fax: 978-682-4848

Branches:

Officers:

Robert A. Armano, President & CEO Pamela A. Murphy, Vice President, Treasurer & CFO

Directors/Trustees:

Alan Cregg William D. Fitzgerald Frederic E. Hoyle, Jr. John K. Mallen James W. Wright, Jr. Kenneth E. Daher John J. Freeman Kenneth Hyde, Jr. Harold S. Otto

MutualOne Bank

160 Cochituate Road

Framingham, MA 01701-4611

Telephone:	508-820-4000
Fax:	508-532-8370

Branches:

1 Lincoln Street, Framingham, MA 01702 828 Concord Street, Framingham, MA 01701-4611 49 Main Street, Natick, MA 01760

Officers:

Mark R. Haranas, Chairman & CEO Kristin Carvalho, President, Treasurer & COO Brian E. Ledwith, Executive Vice President, Chief Lending Officer Joseph D. Regan, Senior Vice President, Chief Financial Officer Daniel J. Serafin, Sr., Senior Vice President, Chief Technology Officer Brady M. Connors, Senior Vice President, Commercial Loan Officer Timothy Steiner, Senior Vice President, Commercial Loan officer Andrew Zelman, Senior Vice President, Commercial Loan Officer Brenda J. Fishlock, First Vice President, Compliance & BSA Officer Carmela M. Canal, First Vice President, Deposit Operations Officer Kimberly D. Sambuchi, First Vice President, Risk Management Officer Osman K. Acheampong, Vice President, Credit Management Officer Tracy Beando, Vice President, Mortgage Operations Manager Yasmine S. Oujeiwan, Vice President, Learning & Development Officer/IRA Administrator James Monette, Vice President, Retail Banking Director Michelle Rivers, Vice President, Human Resources Officer Joanne Pizzigno, Vice President. Loan Servicing Officer Frank W. Chamberlain, Vice President, Credit Officer Jeffrey D. Ryan, Vice President, Commercial Loan Officer Lynnette A. Maloney, Vice President, Commercial Loan Support Officer Kimberly L. Tyler, Vice President, Controller Pablo Campos, Vice President, Commercial Loan Officer Michael Bilinsky, Jr., Vice President, Business Development Officer David Cardoso, Assistant Vice President, IT Manager Yves F. Munyankindi, Assistant Vice President, Branch Manager - Foundation Administrator Tyler Bay, Assistant Vice President, Business Banking Relationship Manager Pia Cordes, Assistant Vice President, Core Banking Manager Cheryl Suarez, Assistant Vice President, Deposit Operations Manager

Directors/Trustees:

Dennis W. Cardiff Mark R. Haranas Brian K. Peoples William R. Swanson Paul V. Galvani William H. Mayer Robert Raider

Needham Bank

1063 Great Plain Avenue

Needham, MA 02492

Telephone:	781-444-2100
Fax:	781-453-0182

Branches:

41 Front Street, Ashland, MA 01721
326 Washington Street, Dedham, MA 02026
60 Centre Street, Dover, MA 02030
520 Main Street, Medfield, MA 02052
270 Mystic Avenue, Medford, MA 02155
857 Main Street, Millis, MA 02054
17 West Central Street, Natick, MA 01760
1457 Tremont Street, Roxbury, MA 02120
458 Washington Street, Wellesley, MA 02482
341 Washington Street, Westwood, MA 02090

Officers:

Joseph P. Campanelli, Chairman, President & CEO Salvatore Rinaldi, Executive Vice President, Chief Strategy Officer Peter Bakkala, Executive Vice President, Chief Risk Officer Jean-Pierre Lapointe, Executive Vice President, Chief Financial Officer James White, Executive Vice President, Chief Administrative Officer Paul Evangelista, Executive Vice President, Director of Specialized Banking Stephanie L. Maiona, Executive Vice President, Senior Commercial Lender Michael Sinclair, Executive Vice President, Residential & Consumer Lending Kevin Henkin, Executive Vice President, Chief Credit Officer Joseph Massimo, Senior Vice President, Senior Relationship Manager Keith Phelps, Senior Vice President, Chief Information Officer Gracine Copithorne, Senior Vice President, Risk & Compliance Officer Linda Farley, Senior Vice President, Human Resources Blake Bamford, Senior Vice President, Structured Finance Relationship Manager Jillian Rafter, Senior Vice President, Director of Project Management Karl D. Ruuska, Senior Vice President, Investments James Daley, Senior Vice President, Director of Structured Finance Karen Marryat, Senior Vice President, Chief Marketing Officer Patrick M. Lee, Senior Vice President, CRE Lending Team Leader Michael Semizoglou, Senior Vice President, Director of Small Business John T. Shea, Senior Vice President, Managed Assets Group Brian Sutton, Senior Vice President, Director of Middle Market Carrie Vargas, Senior Vice President, Director of Retail Banking Margaret Watson, Senior Vice President, General Counsel Jeffrey Marshall, Senior Vice President, Consumer Lending Team Leader Lawrence Pitman, Senior Vice President, Senior CRE Lending Team Leader Eric T. Johnson, Senior Vice President, Commercial Real Estate Lender Richard Reder, Senior Vice President, Senior Credit Manager Craig Connolly, First Vice President and Controller Cory Chamberlain, First Vice President, Chief Data Officer Lawrence Erickson, First Vice President, Small Business Michael Nunes, First Vice President, Director of Card Services Andrew Rafter, First Vice President, Commercial Lending Paula Mason, First Vice President, Human Resources Wayne Dunn, First Vice President, System Development Director Alyson Lobisser, First Vice President, Deposit Operations Janelle Rabbottino, First Vice President, Loan Operations James O. Roberts, First Vice President, Compliance Officer Michelle DeSimone, First Vice President, CRE Relationship Manager Kathryn Lawes, First Vice President, Digital Banking Adam Cupples, First Vice President, Digital Marketing Director Michael Isaac, First Vice President, Residential Lending Brittany Bouchard, First Vice President, Retail Regional Manager Timothy Day, First Vice President, Residential Lending Kathy Wright, First Vice President, Contact Center Director Arthur Zweil, First Vice President, CRE Lender Jonathan Mack, First Vice President, BSA Officer

Michael Tudino, First Vice President, Cash Management Eric Olson, First Vice President, Enterprise Risk Katie Gomes, First Vice President, Loan Review Manager Todd Barylick, Vice President, Senior Financial Analyst Robert Boyda, Vice President, SBC Business Development Peter Gray, Vice President, Retail Administration Team Leader Cassie Keegan, Vice President, Fraud & Loss Prevention Colleen Lally, Vice President, Loan Operations Brikena Taraj, Vice President, Assistant Controller Glen Riley, Vice President, Facilities Director Thomas Bickford, Vice President, Cash Management Sivakarthik Maruthappan Nallasivam, Vice President, IT Change Management Directo James Medugno, Vice President, Systems Engineering Manager Anna Phan, Vice President, Credit Analyst John Norris, Vice President, SBC Branch Manager Indu Saxena, Vice President, Branch Manager Lori Schofield, Vice President, Residential Lending Stephen Walls, Vice President, Branch Manager Matthew Chen, Vice President, Residential Loan Officer Krista Girelli, Vice President, Credit Analytics Michelle Haughton, Vice President, Structured Finance Melissa Glowa, Vice President, CRE Lender James T. Sarno, Vice President, Product Marketing & Operations Manager Linda Wyble, Vice President, Credit Analyst Eugene Kalaw, Vice President, Branch Manager Emma Lindsay, Vice President, Retail Market Administration Sarah O'Toole, Vice President, Business Development Officer Cynthia Wyman, Vice President, Deposit Operations Rhiannon Hernandez, Vice President, SBA Relationship Manager James Dietel, Vice President, Cash Management Wilfred Edwards, Vice President, CRA Residential Lending Philip Crotts, Vice President, IT Security Stephen Kotsios, Vice President, CRE Lender Patrick Murphy, Vice President, CRE Lender Jaclyn Biancuzzo, Vice President, Specialized Banking Relationship Manager Stephanie Hitchings, Vice President, Review Appraiser Catherine Reurs, Vice President, Commercial Credit Matthew Seminerio, Vice President, Senior CRE Portfolio Analyst Theresa Conroy, Vice President, Senior Relationship Manager Margaret Agcaoili, Vice President, Loan Processing Supervisor Despina Hixon, Vice President, CRE Lender Scott Tower, Vice President, C&I Underwriting Team Leader Marjorie Cappucci, Vice President, Branch Manager Kevin Reulbach, Vice President, CRE Lender Ana Monteiro, Vice President, Loan Administration Team Leader Francis P. Driscoll, Vice President, Residential Construction Lending Kathleen Heroux, Vice President, IT Operations Manager Delisa Joseph, Vice President, CRA Officer Kyle Willand, Vice President, Senior Financial Analyst

Deborah Carlson, Vice President, Appraisal Manager Pamela LeBlanc, Vice President, CRE Lending Sarah Gosselin, Vice President, Residential Lending Sean O'Brien, Vice President, Branch Manager

Directors/Trustees:

Paul Ayoub, William Darcey Angela Jackson Joseph Nolan, Jr. Hope Pascucci Joseph P. Campanelli Susan Elliott Christopher Lynch Francis X. Orfanello Raza Shaikh Mark R. Whalen

North Cambridge Co-operative Bank

2360 Massachusetts Avenue Cambridge, MA 02140-1852 Telephone: 617-876-5730 Fax: 617-661-6878

Branches:

Officers:

Michael G. Culhane, President & CEO Lucille A. Stackhouse, Vice President and Treasurer Tracy A. King, Comptroller Debra E Lundholm-Reed, Assistant Treasurer

Directors/Trustees:

Joseph G. Adams III Michael G. Culhane David W. Masse Donna I. Perry John L. Brusch Brian Greene Peter J. McLaughlin Brendan J. Sullivan

North Shore Bank, a Co-operative Bank

	248 Andover Street	
	Peabody, MA 01960-5589	
Telephone:	978-538-7000	
Fax:	978-538-7049	

Branches:

140 Brimbal Avenue, Beverly, MA 01915
254 Cabot Street, Beverly, MA 01915-0498
48 Enon Street, Beverly, MA 01915-0498
48 Elm Street, Danvers, MA 01923
1 West Main Street, Merrimac, MA 01860-1999
237 South Main Street, Middleton, MA 01949
29 South Main Street, Newton, NH 03858
32 Main Street, Peabody, MA 01906
637 Lowell Street, Peabody, MA 01960
31 Harnden Street, Reading, MA 01867
319 Highland Avenue, Salem, MA 01970
73 Lafayette Street, Saugus, MA 01906-2209
412 Lynn Fells Parkway, Saugus, MA 01906

Officers:

Kevin M. Tierney, Sr., Chief Executive Officer Michael R. Wheeler, President & COO Joseph Schueller, Senior Vice President & CFO Sheryl L. Shinn, Senior Vice President & CIO William S. Beitler, Senior Vice President & Chief Risk Officer Kathryn V. Carty, Senior Vice President & Senior Operations Officer Lisseth Flores, Senior Vice President, Director of HR Kimberly Lovett, Vice President, Senior Compliance Officer

Thomas J. Alexander	Luis L. Azevedo
Jennifer Buras	Jonathan N. Bursaw
Timothy F. Clarke	Bradley R. Gauthier
Andrew Goldberg	Charles E. Holden,
Cynthia McGurren	Pamela Casey O'Brien
Monique Pelletier	Jayne Rice
Kevin M. Tierney, Sr.	Michael R. Wheeler

OneLocal Bank

11 Central Street,

Norwood, MA 02062-3570

Telephone:	781-762-1800
Fax:	781-634-8589

Branches:

1 Central Street, Foxboro, MA 02035 160 Main Street, Norfolk, MA 02056 129 South Street, Plainville, MA 02492

Officers:

John P. Galvani, President & CEO Julie A. McDermott, Executive Vice President & COO Victoria L. Lazarova, Executive Vice President & CFO Carolyn Keough Shea, Senior Vice President, Director of HR and Marketing Lisa Nichols, Senior Vice President, Senior Operations Officer Tracy Robbins, Senior Vice President, Retail, Business and Institutional Banking Christiana Rose, Senior Vice President, Residential Lending and Servicing Karen Goggin, Vice President and Treasurer Jeffrey Smith, Vice President, Director Of IT

Directors/Trustees:

Robert A. Dempsey Paul G. Keady Joseph B. Moriarty William P. O'Donnell Joseph Pennini Florence Spillane Jeanette Wood Diane Geraghty Hall Charles Kennedy Scott Murphy Dennis L. Parente Matthew D. Smith Robert M. Thornton

Reading Co-operative Bank

	180 Haven Street
	Reading, MA 01867-0530
Telephone:	781-942-5000
Fax:	781-439-6254

Branches:

18-20 Central Street, Andover, MA 01810
10 Wall Street, Burlington, MA 01803
215 Canal Street, Lawrence, MA 01841
400 Broadway, Lynn, MA 01904-2544
28 Nahant Road, Nahant, MA 01908-1026
170 Park Street, North Reading, MA 01864
62 Oakland Road, Reading, MA 01867
100 Hemlock Road, Wakefield, MA 01880
352 Middlesex Avenue, Wilmington, MA 01887
230 Lowell Street, Wilmington, MA 01887

Officers:

Julieann M. Thurlow, President & CEO Anthony J. Patti, Executive Vice President & CFO Marianela Vazquez, Executive Vice President & COO Phillip J. Bryan, Executive Vice President & Chief Banking Officer Maxine Hart, Senior Vice President & Chief Human Resource Officer John DaLomba, Senior Vice President & Chief Credit Officer Shanna L. Cahalane, Senior Vice President, Director of Marketing and Community Dev J. Forest Wallace, Senior Vice President, Director of IT and Security Officer Teresa Cunha, Vice President, Branch Administrator Lawrence Keenan, Vice President, Deposit Operations Lisa DiGregorio, Vice President, Loan Servicing Manager Veronica Russo, Vice President, Residential and Consumer Lending Karen M. Tavernese, Vice President, Compliance Officer Derric Souza, Vice President and Controller

Terrence J. Bane	Sally Mason Boemer
Paul Bolger	Yvonne Garcia
Michael J. Linnane	James M. Liston
James J. O'Leary	Kevin R. Powers
Kevin F. Smith	Julieann M. Thurlow
Abel Vargas	

Savers Co-operative Bank

270 Main Street,

Southbridge, MA 01550

Telephone:	800-649-3036
Fax:	508-765-7299

Branches:

38 Auburn Street, Auburn, MA 01501
35 Trolley Crossing Road, Charlton, MA 01507
96 Worcester Street, North Grafton, MA 01536
55 Main Street, Sturbridge, MA 01566
6 North Main Street, Uxbridge, MA 01569

Officers:

Rosemary Picard, President & CEO Christopher M. Wszolek, Senior Vice President, Commercial Lending Alan P. Melidossian, Senior Vice President, Marketing, Sales & Retail Banking Peter J. Kaslauskas, Senior Vice President, Investment Services Eileen C. McGann, Senior Vice President, Human Resources Keri A. Gonzalez, Senior Vice President, Chief of Technology & Operations Vanessa R. Stratton, Vice President, Treasurer & CFO April E. Sterndale, Vice President, Compliance, CRA & Information Security Officer Michael A. Nordstrom, Vice President, Information Technology

Joseph A. Coderre	Michael D. Cove
Bruce J. Desrosier	Matthew C. Dixon
Daniel J. Finn	Andrea D. Hogarth
Amy B. Messina	Patrick S. Morrill
Rosemary Picard	Kenneth E. Rizner
Dewey J. Tiberii	Steven M. Ward

Stoneham Bank - A Co-operative Bank

80 Montvale Avenue,

Stoneham, MA 02180

Telephone:	888-402-2265
Fax:	781-481-5962

Branches:

493 Boston Road, Billerica, MA 01821-1820

Officers:

Edward F. Doherty, Jr., President & CEO Nancy E. Coyle, Executive Vice President, Chief Financial Officer Darren R. Sawicki, Senior Vice President, Chief Operating Officer Anna Dinis, Senior Vice President, Chief Retail Banking and Customer Experience Officer Gregory M. D'Antona, Senior Vice President, Chief Risk Management Officer Thomas R. Marshall, Senior Vice President, Chief Information Officer Kevin Marquis, Senior Vice President, Chief Lending Officer Patricia Martins-Sousa, Vice President and Treasurer Janet Hill, Vice President, Operations Officer Cindy Cohen, Vice President, Accounting Director Chad Titcomb, Vice President, Credit Manager Vesela Todorova, Vice President, BSA Officer Denise LeLievre, Vice President, Information Security Officer Robert Rossignol, Vice President, Residential Lending Manager

Patricia A. Brady	Lorene A. Comeau
John R. Cullen, Jr.	Michael P. Dalton
Harvey J. Gordon	Monica L. Herlihy
Janice T. Houghton	Gloria E. Korta,
James T. McIntyre	John J. Melkonian
Gilbert A. Moreira	M. Daria Niewenhous Aricia A. Symes-Elmer

Stoughton Co-operative Bank

950 Park Street

	Stoughton, MA 02072-0446	
Telephone:	781-344-3080	
Fax:	781-341-4530	

Branches:

20 Park Street, Stoughton, MA 02072-0446

Officers:

Luis C. Fortuna, President, Treasurer & CEO Jason F. Rebelo, Chief Operations Officer Melissa Weber, Senior Loan Officer Steven Robbins, Assistant Treasurer and Controller

Luis C. Fortuna	Joseph M. Gonsalves, Jr.
William A. Habig, Jr.	John G. Jarvis
Joseph M. Klements	Alan D. Lury
Brian J. McGowan	Manuel M. Pacheco, Jr.
Stephen R. Raymond	

The Cooperative Bank

40 Belgrade Avenue

Roslindale, MA 02131-3086

Telephone:	617-325-2900
Fax:	617-325-2658

Branches:

201 Main Street, Charlestown, MA 02129-3239 3531 Washington Street, Jamaica Plain, MA 02130 36 Spring Street, West Roxbury, MA 02132

Officers:

John A. Battaglia, President & CEO Kimberly A. Cobb, EVP, Treasurer & CFO/COO Miguel Rosado, EVP, Chief Lending Officer Elaine F. Buckley, SVP, Chief Risk Officer Peter Lee, SVP, Chief Information Officer Jeffrey Nolan, SVP, Chief Credit Officer Gaelle Prospere, SVP, Human Resources Jessica Pelton, VP, Retail Steven F. Berry, VP, Controller 0. Thomas Leonardo, VP, Information Technology Operations Caitlin Burns, VP, Mortgage Operations Kate Sullivan, VP, Marketing and Communications Nancy G. Reid, VP, Commercial Loan Operations Nancy McSurely, VP, Commercial Lender Jane Wing, VP, Cash Management Suzanne Kelliher, VP, Loan Servicing Manager Irine Athanasiadis, AVP, BSA Officer Samantha Hammond, AVP, Loan Servicing William T. Coots, AVP, Branch Manager Khepra Moscillo, AVP, Branch Manager

John A. Battaglia	Neal M. Clay, Jr.
Frances T. Giannakopolous	Heather Jenkins
Joseph L. Mullen	Philip M. O'Connor
Clayton 0. Samuels	Shirley B. Walsh

The Cooperative Bank of Cape Cod

25 Benjamin Franklin Way,

Hyannis, MA 02601 Telephone: 508-568-3200 Fax: 508-568-3473

Branches:

1591 Main Street, East Dennis, MA 02641 1470 Orleans Road, East Harwich, MA 02645 238 Worcester Court, Falmouth, MA 02540 695 Attucks Lane, Hyannis, MA 02601 3878 Falmouth Road, Marstons Mills, MA 02648 660 North Falmouth Highway, North Falmouth, MA 02556 275 Cotuit Road, Sandwich, MA 02563 1121 Main Street, West Barnstable, MA 02668 121 Main Street, Yarmouth Port, MA 02675 64 King's Circuit, Yarmouth Port, MA 02675

Officers:

Elizabeth J. Oliver, Chair, President and CEO Erik M. Porter, Executive Vice President, Treasurer & CFO Barbara Smith, Executive Vice President & Chief Banking and Strategy Officer Lee Ann Hesse, Executive Vice President & Chief Engagement Officer Scott Kwarta, Executive Vice President & Chief Risk Officer Richard Zilewicz, Senior Vice President & Chief Commercial Banking Officer James P. Quitadamo, Senior Vice President & Chief Credit Officer Shanika Rogowski, Senior Vice President & Chief Residential Lending Officer Carlyn Carey, First Vice President, Corporate Counsel & Compliance Officer Laurie Maul, First Vice President & HR Officer Katherine J. Hartley, First Vice President and Controller Stephanie Burbine, First Vice President, Cash Management Officer Thomas Burton, First Vice President, Commercial Relationship Manager John Cooke, First Vice President, Marketing Officer Charlotte Green, First Vice President, Residential Mortgage Sales Manager Mary Lenihan, First Vice President, Commercial Relationship Manager Matthew Varnum, First Vice President, Government Banking Officer Allyson Brainson, First Vice President, Small Business Relationship Manager Robert Carey, First Vice President, Commercial Relationship Manager Janet Kieran, First Vice President, Digital Experience Leader Keith Parsons, First Vice President, Project Manager Joni Traficante, First Vice President, Commercial Relationship Manager Pamela Sears, Vice President & BSA Officer Steven Taylor, Vice President, Residential Lending Operations Manager Jason Bordun, Vice President, Information Systems Manager Paul Forni, Vice President & Information Security Officer

Directors/Trustees:

Sarah F. Alger Matthew H. Cole Nancy W. Garran Christopher Lynch Mary E. O'Neal Gary M. Sheehan David G. Brown Gary DellaPosta Gene D. Guill Wendy K. Northcross Elizabeth J. Oliver William J. Varga

The Pittsfield Co-operative Bank

70 South Street,

Pittsfield, MA 01201 Telephone: 413-447-7304 Fax: 413-448-2080

Branches:

431 Main Street, Dalton, MA 01226 325 Main Street, Great Barrington, MA 01230-0029 110 Dalton Avenue, Pittsfield, MA 01201

Officers:

J. Jay Anderson, President & CEO Harry C. Moore III, Executive Vice President & CFO Eric Padelford, Senior Vice President, Chief Technology Officer Adrienne M. DeBlieux Speed, Senior Vice President, Chief Information Officer David Horan, Jr., Senior Vice President, Director of Commercial Banking Dana Robb, Vice President, Branch Operations & Administration Mary Coughlin, Vice President, Residential Mortgage Manager Edward Schumann, Vice President, Compliance Officer Scott Cowlin, Vice President, Branch Manager Vicky Kolodziej, Clerk of Corporation

Melissa R. Aitken	J. Jay Anderson
Edward A. Chagnon	Frank Contenta
Michaela Dohoney	Matthew D.M. Keator
Karen M. Kowalczyk	John J. Martin, Jr.
Maureen White-Kirby	

The Village Bank

320 Needham Street, Suite 200

Newton, MA 02464

 Telephone:
 617-527-6090

 Fax:
 617-965-8945

Branches:

307 Auburn Street, Auburndale, MA 02466
720 Beacon Street, Newton Centre, MA 02459
56 Winchester Street, Newton Highlands, MA 02461
332 Walnut Street, Newtonville, MA 02460
411 Watertown Street, Nonantum, MA 02458
89 Wyman Street, Waban, MA 02468
251 Moody Street, Waltham, MA 02453
62 Boston Post Road, Wayland, MA 01778
1369 Washington Street, West Newton, MA 02465

Officers:

Joseph A. De Vito, President & CEO Andrew E. Franklin, Executive Vice President, Chief Lending Officer Eric D. Boecher, Senior Vice President, Chief Financial Officer Lisa Boccabella, Senior Vice President, Enterprise Risk Management John L. Karacalidis, Senior Vice President, Operations and IT Amy Werner, Senior Vice President, Chief Retail & Marketing Officer Klio DiCenzo, Senior Vice President, Human Resources Susan M Paley, Senior Vice President, Community Relations Stephanie Lewers, Senior Vice President, Residential Lending Michael Harrington, Senior Vice President, Information Technology David C. Pennybaker, Jr., Senior Vice President, Commercial Lending Corey J. Rouleau, Vice President and Treasurer

Joseph J. Albanese	Janice T. Bourque
Kenneth C. Brennan	John E. Butterworth
Carol E. Chafetz	Joseph A. De Vito
Anne E. Doyle	James W. Duffy
Donna L. Gittens	Thomas R. Keery II
Darryl Settles	Walter F. Tennant

Wakefield Co-operative Bank

342 Main Street

Wakefield, MA 01880-0192

Telephone:	781-245-3890
Fax:	781-245-9177

Branches:

596 Main Street, Lynnfield, MA 01940 526 Main Street, Melrose, MA 02176

Officers:

Jeffrey A. Worth, President and CEO Michael J. Tallo, Vice President, Chief Financial Officer Ryan Conlon, Vice President, Chief Technology Officer & Branch Operations Mohammed Bezzat, Vice President, Retail Branch Administration Christine Teel, Vice President, Controller Joyce Grasso, Vice President, Human Resources Todd Goldstein, Vice President, Marketing David B. Consigli, Vice President, BSA Officer

Directors/Trustees:

Stephen P. MaioMichael P. McCarthyJohn J. McCarthy, Jr.William T. McDonald, Jr.Ann McGonigle SantosAlfred A. PalmerinoJeffrey A. WorthVerther

Walpole Co-operative Bank

982 Main Street Walpole, MA 02081-2857 Telephone: 508-668-1080 Fax: 508-660-2690

Branches:

Officers:

Paul M. Chaggaris, President & CEO
Donna M. Leary, Senior Vice President & COO
Sheila L. Gonzalez, Senior Vice President, Senior Loan Officer
Patrick Cucinotta, Vice President, Treasurer & CFO
Gregory J. Mello, Vice President, Information Technology and Security Officer
Mounira Berbara, Vice President, Retail Branch Manager
James McGovern, Vice President, Commercial and Construction Loan Officer
Paul M. Vallace, Vice President, Commercial and Construction Loan Officer
Michael P. Gookin, Vice President, Commercial and Construction Loan Officer
Joanne F. Mailhot, Vice President
Tracy L. Murphy, Vice President
Susan Winters, Deposit Operations Officer
George Gilroy, Information Security Officer
Erik Benson, Commercial & Construction Loan Officer
Thomas Cusack, Credit Officer

Directors/Trustees:

Paul M. ChaggarisThChristopher B. JohnsonDoRonald E. LestanJosJohn T. SzumSc

Thomas A. Grimes Donna M. Leary Joseph V. Scholl Scott Wassel

Winchester Co-operative Bank

19 Church Street Winchester, MA 01890 Telephone: 781-729-3620 Fax: 781-756-3560

Branches:

198 Lexington Street, Woburn, MA 01801

Officers:

Mark H. Kellett, President & CEO Kara G. Clark, Senior Vice President, Chief Financial Officer Steven G. Stewart, Senior Vice President, Chief Lending Officer David Van Dyke, Senior Vice President, Chief Information Officer Katie S. Gatcomb, Senior Vice President, Compliance and Risk Management Christopher Irving, Senior Vice President, Retail Operations

Christopher J. Barrett	Lawrence F. Borges
Mark L. Fisher	Ann W. Hibbard
Robert J. Hickey	Mark H. Kellett
Robert H. Montgomery	John J. Moriarty
Robert C. Penna	Robin F. Wortmann

Wrentham Co-operative Bank

102 South Street

	Wrentham, MA 02093-0250	
Telephone:	508-384-6101	
Fax:	508-384-8547	

Branches:

144 Main Street, Norfolk, MA 02056 1005 South Street, Wrentham, MA 02093-0250

Officers:

Scott G. Terrien, President & CEO Sarah J. Giovannucci, Vice President and Treasurer Ann Marie DeCoff, Vice President, Chief Lending Officer

Directors/Trustees:

Mary-Regina M. Bennett Trevor G. Knott Douglas V. Mure Scott G. Terrien Jeffrey C. Hall Dr. Jeffrey L. Morrill Richard J. Ross

Appendix II: Savings Banks

Adams Community Bank

	2 Center Street	
	Adams, MA 01220-0306	
Telephone:	413-743-0001	
Fax:	413-743-9548	

Branches:

93 Park Street, Adams, MA 01220-2013
75 South Street, Cheshire, MA 01225
342 Stockbridge Road, Great Barrington, MA 01230
545 South Main Street, Lanesboro, MA 01237
41 Park Street, Lee, MA 01238
7 Main Street, Lenox, MA 01240
31 Eagle Street, North Adams, MA 01247
660 Merrill Road, Pittsfield, MA 01201
273 Main Street, Williamstown, MA 01267-0547

Officers:

Charles P. O'Brien, President & CEO Andre P. Charbonneau, Executive Vice President & COO Theresa E. Sorrentino, Senior Vice President & CFO Lisa A. Trybus, Senior Vice President, Retail Lending Dawn M. Canales, Senior Vice President, Chief Information Officer Laurie J. Boudreau, Senior Vice President, Compliance & Risk Management Barbara A. Guido, Senior Vice President, Retail Banking Jacqueline S. McNinch, Senior Vice President, Mortgage Originations Elena C. Tucker, Senior Vice President, Human Resources & Payroll Maureen E. Baran, Senior Vice President. Communications Michael Gwozdz, Vice President, Retail Operations/Security Officer Timothy R. Burdick, Vice President, Mortgage Servicing Rebecca M. Crouse, Vice President, BSA Officer Samantha Tanner, Vice President, Marketing and Digital Strategy Emma Tower, Vice President, Mortgage Operations Officer Carol Rapisarda, Vice President, Branch Officer Tracy McConnell, Senior Vice President, Commercial Lending Brad Felix, Vice President, Commercial Loan Officer David Eisenberg, Vice President, Commercial Loan Officer Kristen Bona, Vice President, Government Banking Advancement Laila Boucher, Vice President, Government Banking Development

Directors/Trustees:

Nancy K. Agostini Jeffrey P. Grandchamp Charles P. O'Brien William Pignatelli John R. Sinopoli Waterman, Jr William A. Young Richard A. Dunn David J. Lipinski Stephen N. Pagnotta Sheri L. Quinn Francis P.

Athol Savings Bank

388 Main Street

Athol, MA 01331

Telephone:	978-249-3200
Fax:	978-249-7265

Branches:

52 Main Street, Ashburnham, MA 01430
560 Summer Street, Barre, MA 01005
196 Timpany Boulevard, Gardner, MA 01440
112 Central Street, Winchendon, MA 01475

Officers:

Daniel J. Zona, President & CEO Cheryl E. D'Ambra, Executive Vice President, Retail Division Douglas E. Moisan, Senior Vice President, Treasurer & CFO Sarah A. Galvin, Senior Vice President, Commercial Lending Janice E. Hamel, Vice President, BSA Officer Lisa M. Osborne, Assistant Vice President, Branch Administration & Security Officer Shane Quinn, Assistant Vice President, Information Technology

Larry E. Adams	Bruce E. Coffin, Jr.
Marianne Coswell	David A. Doody
Jeffrey J. Gallant	Joseph C. Hawkins
Michael A. Hebert	David E. Huhtala
William D. Kessler	Paul F. Lockwood, Jr.
Curtis S. Noel	Zachary B. Rand
Daniel J. Zona	

Avidia Bank

42 Main Street

Hudson, MA 01749-0190

Telephone:	978-562-2222
Fax:	978-568-0950

Branches:

1073 Main Street, Clinton, MA 01510
270 Cochituate Road, Framingham, MA 01701
193 Washington Street, Hudson, MA 01749
17 Pope Street, Hudson, MA 01749
470 Lancaster Street, Leominster, MA 01453
256 Maple Street, Marlborough, MA 01752
53 West Main Street, Northborough, MA 01532
23 Maple Avenue, Shrewsbury, MA 01545
100 East Main Street, Westborough, MA 01581

Officers:

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97

Florence Bank

85 Main Street

Florence, MA 01062-0700

Telephone:	413-586-1300
Fax:	413-582-9491

Branches:

385 College Street, Amherst, MA 01002
20 George Hannum Street, Belchertown, MA 01007
705 Memorial Drive, Chicopee, MA 01020
5 Main Street, Easthampton, MA 01027
68 Pleasant Street, Granby, MA 01033
377 Russell Street, Hadley, MA 01035
176 King Street, Northampton, MA 01060
58 Main Street, Northampton, MA 01060
1444 Allen Street, Springfield, MA 01118
1010 Union Street, West Springfield, MA 01089
1 Main Street, Williamsburg, MA 01096

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Greenfield Savings Bank

400 Main Street

Greenfield, MA 01301 Telephone: 413-774-3191 Fax: 413-774-4277

Branches:

6 University Drive, Amherst, MA 01002
181 Parsons Road, Conway, MA 01341
140 Russell Street, Hadley, MA 01035
325A King Street, Northampton, MA 01060
58 Bridge Street, Shelburne Falls, MA 01370
61 North Main Street, South Deerfield, MA 01373
282 Avenue A, Turners Falls, MA 01376

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Hingham Institution for Savings

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Hingham, MA 02043-2590 **Telephone:** 781-749-2200

Fax: 781-787-2145

Branches:

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13 Elm Street, Cohasset, MA 02025-1828
300 Linden Ponds Way, Hingham, MA 02043
401 Nantasket Avenue, Hull, MA 02045-2799
35 Main Street, Nantucket, MA 02554
1061 Thomas Jefferson Street NW, Washington, DC 20007

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93 State Street

 Newburyport, MA 01950-0510

 Telephone:
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 Fax:
 978-462-1980

Branches:

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4 Colon Street, Beverly, MA 01915
7 Elm Street, Boxford, MA 01921
4 Parker Street, Gloucester, MA 01930
545 Bay Road, Hamilton, MA 01982
112 County Road, Ipswich, MA 01938
2 Depot Square, Ipswich, MA 01938
161 South Main Street, Middleton, MA 01949
68 Storey Avenue, Newburyport, MA 01950-0510
37 King Street, Rockport, MA 01966
312 Haverhill Street, Rowley, MA 01969
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	75 Park Street
	Lee, MA 01238
Telephone:	413-243-0117
Fax:	413-243-1524

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Main Street Bank

81 Granger Boulevard

Marlborough, MA 01752-3865

Telephone:	508-481-8300
Fax:	508-481-2702

Branches:

7 Main Street, Ayer, MA 01432-0469
186 Main Street, Hudson, MA 01749
220 Great Road, Littleton, MA 01460
947 Massachusetts Avenue, Lunenburg, MA 01462
71 Boston Post Road, Marlborough, MA 01752-3865
101 West Main Street, Northborough, MA 01532
80 Main Street, Pepperell, MA 01463
6 East Main Street, Southborough, MA 01772
439 Boston Post Road, Sudbury, MA 01776

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21 Atlantic Avenue,

	Marblehead, MA 01945-0027
Telephone:	781-631-5500
Fax:	781-631-1158

Branches:

100 Cummings Center, Suite 101-F, Beverly, MA 01915 One Humphrey Street, Marblehead, MA 01945-0027 125 Canal Street, Salem, MA 01970

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Martha's Vineyard Bank

78 Main Street	
Edgartown, MA 02539	
508-627-4266	
508-627-7588	

Branches:

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236 Edgartown-Vineyard Haven Road, Edgartown, MA 02539
84 Main Street, Falmouth, MA 02540
397 Palmer Avenue, Falmouth, MA 02540
4 Uncas Avenue, Oak Bluffs, MA 02557
14 Oak Bluffs Avenue, Oak Bluffs, MA 02557
11 State Road, Tisbury, MA 02568
490 State Road, West Tisbury, MA 02575
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Monson Savings Bank

146 Main Street

	Monson, MA 01057-0188
Telephone:	413-267-4646
Fax:	413-267-9564

Branches:

61 North Main Street, East Longmeadow, MA 01028
15 Somers Road, Hampden, MA 01036
136 West Street, Ware, MA 01082
75 Post Office Park, Wilbraham, MA 01095
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MountainOne Bank

93 Main Street,

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77 Granite Street, Quincy, MA 02169
279 Union Street, Rockland, MA 02370-0533
54 Front Street, Scituate, MA 02066-0048
795 Main Street, Williamstown, MA 01267-0068

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Newburyport Five Cents Savings Bank

63 State Street

Newburyport, MA 01950-6688

Telephone:	978-462-3136
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43 Main Street, Amesbury, MA 01913
836 Central Avenue, Dover, NH 03820
137 Portsmouth Avenue, Exeter, NH 03833
321 Lafayette Road, Hampton, NH 03842
27 High Road, Newbury, MA 01951
21 Storey Avenue, Newburyport, MA 01950
254 State Street, Portsmouth, NH 03801
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6 Merrill Street, Salisbury, MA 01952

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North Brookfield Savings Bank

9 Gilbert Street

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North Easton Savings Bank

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	South Easton, MA 02375	
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Fax:	508-297-8069	

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656 Crescent Street, Brockton, MA 02302
74 Main Street, Carver, MA 02330
679 Depot Street, Easton, MA 02375
336 Plymouth Street, Halifax, MA 02338
430 Liberty Street, Hanson, MA 02341
71 Copeland Drive, Mansfield, MA 02048
448 West Grove Street, Middleborough, MA 02346
295 Main Street, North Easton, MA 02356
25 West Main Street, Norton, MA 02766
172 Mansfield Avenue, Norton, MA 02766
2 Pilgrim Hill Road, Plymouth, MA 02360
547 Washington Street, South Easton, MA 02382
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Pentucket Bank

	Two Merrimack Street	
	Haverhill, MA 01830	
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Seamen's Bank

221 Commercial Street

Provincetown, MA 02657

Telephone:	508-487-0035
Fax:	508-487-8421

Branches:

4355 Route 6, North Eastham, MA 02651 350 Route 6, North Truro, MA 02652 56 Shankpainter Road, Provincetown, MA 02657 2746 Route 6, Wellfleet, MA 02667

Officers:

Lori F. Meads, President & CEO Michael K. Silva, Executive Vice President, Treasurer & CFO Maria D. Larouco, Senior Vice President, Commercial Lending Peter J. Roderick, Vice President, Operations Michael A. Andrini, Vice President, Information Technology Carol Forgione, Vice President, Human Resources Brian C. Anderson, Vice President, BSA and Security Carlo C. Caramanna, Vice President, Residential Lending Amy A. Silva, Vice President, Commercial Loan Officer Thomas R. Johnson, Vice President, Commercial Loan Officer

Directors/Trustees:

Christopher E. Enos	Christopher W. King
Timothy F. McNulty	Lori F. Meads
John E. Medeiros	Bonnie-Jean Nunheimer
Donald R. Reeves	Kristen Roberts
Steven E. Roderick	John K. Roderick
Paul R. Silva	Sandra L. Silva
Paul M. Souza	

South Shore Bank

1530 Main Street Weymouth, MA 02190

Telephone:	781-682-3715
Fax:	781-331-5881

Branches:

1010 Washington Street, Braintree, MA 02184-5433
1280 Belmont Street, Brockton, MA 02301
225 Bedford Street, East Bridgewater, MA 02333-1901
650 Middle Street, East Weymouth, MA 02189-1130
283 Columbia Road, Hanover, MA 02339
99 South Street, Hingham, MA 02043
400 Washington Street, Norwell, MA 02061
699 Hancock Street, Quincy, MA 02170
370 Quincy Avenue, Quincy, MA 02169
1530 Main Street, South Weymouth, MA 02190
1538 Turnpike Street, Stoughton, MA 02072
383 Bridge Street, Weymouth, MA 02191-1427
295 Washington Street, Weymouth, MA 02188-3188

Officers:

James M. Dunphy, President & CEO Pamela O'Leary, Chief Operating Officer Daniel W. Brennan, Chief Financial Officer Daniel Picha, Chief Banking Officer John Barron, Chief Strategy and Growth Officer John Huether, Chief Risk Officer Stephen DiPrete, Chief Commercial Banking Officer Carolyn Normand, Chief Credit Officer Mark Delcore, Chief Technology Officer Chris McGowan, Chief Information and Data Officer Jane Bowman, Chief Marketing Officer Kerry Hynes, Chief Human Resources Officer Thomas Durfee, Business Intelligence Manager Karen Dayton, Government Banking Relationship Manager Stephen Lubin, Wealth Management Executive Kim Frithsen, Condominium Banking Relationship Manager Jake Bock, C&I Relationship Manager Toni Cann, BSA/AML Officer Joe Cachuela, Senior Risk Officer Marla Snyder, Sr. Compliance & CRA Officer Patrick Dougherty, Wealth Management Executive Douglas Sanroma, Sr. Strategic Project & Process Improvement Officer Wes Gardner, Project Manager/Banking Officer Christina Kemp, Project Manager/Banking Officer Nick Mari, Condo Lending Relationship Manager Tavonga Mazando, Lending Business Systems Analyst/Salesforce Lead Scott Ewing, Director of Project & Process Management Julie Heapes, Director of Facilities Design and Security Robert DiGiovanni, Director of Cash Management & Retail Banking Antonette Davis, Director of Loan Servicing & Automated Lending Kerri-Ann Moores, Human Resources Officer Lynn A. Tempesta, Sr. Technology Compliance Security Officer Kevin Dabrieo, Controller Wael Khalil, Senior Digital Banking & Operations Officer David Kelson, Wealth Management Executive Tammy Crowe, Senior Business Process Improvement Analyst/Project Manager Anthony Spakoski, Sr. Underwriter & Correspondent Lending Specialist John Mannion, Commercial Banking Relationship Manager Michael R. Healy, Team Leader, Commercial Banking Relationship Manager Tammy Hinojosa, Residential Lending Operations Manager Paul Moriarty, Commercial Banking Relationship Manager Kevin Carpenter, Commercial Banking Relationship Manager Susan K. Kelly, Lending Control Officer Kayla Masiello, Commercial Credit Portfolio Manager Moran-Lee Greene, Cash Management Relationship Manager Matthew Morrison, Credit and Construction Manager Joanne Tully, Community Relations Officer

Jennie Jones, Compliance Officer Cate Adams, Commercial Banking Relationship Manager/Team Leader Heather Wilson, Commercial Banking Relationship Manager Lorena Hernandez, Loan Servicing Control Officer Joseph Dahlstrom, Facilities Manager, Banking Officer Cindy Bovaird, Consumer Loan Officer Marcia Lyons, Senior Business Intelligence Officer Branko Badurina, Banking Center Officer Michael Cashman, Banking Center Officer Marina Oliveira, Banking Center Officer Shannon Kilgore, Banking Center Officer Cassie Fruggiero, Banking Center Officer James Twiss, II, Banking Center Officer Edmond Chan, Banking Center Officer Karen Peddell, Banking Center Officer Jane Barry, Banking Center Officer Catherine Cavicchi, Banking Center Officer Michael Tinkham, Banking Center Officer

Directors/Trustees:

Suzanne Andrade James M. Dunphy Frank A. Marinelli Marisa A. O'Dwyer Michael J. Sheehan Joseph C. Sullivan J. Leonard Bicknell James N. Hajjar David P. O'Brien Arthur H. Sharp Margaret K. Spagone

The Bank of Canton

490 Turnpike Street Canton, MA 02021

Telephone:	781-828-1690
Fax:	781-828-5347

Branches:

259 Turnpike Street, Route 138, Canton, MA 02021
557 Washington Street, Canton, MA 02021
60 Mayor Thomas J. McGrath Highway, Quincy, MA 02169
67 North Main Street, Randolph, MA 02368

Officers:

Stephen P. Costello, President & CEO Michael F. Lindberg, Executive Vice President Christopher Lake, Senior Vice President & CFO Shannon F. Mahoney, Senior Vice President, Compliance/CRA/Risk Officer Charles Gaffney, Senior Vice President, IT & Operations J. Scott Gannon, Senior Vice President, Consumer & Residential Lending

Directors/Trustees:

James P. Andersen, Jr. James M. Downey Michael A. Galer Steven V. Rotella, Linda M. Wirta Stephen P. Costello Brian T. Fitzgerald Marian K. Pendergast John M. Sweeney

The Lowell Five Cent Savings Bank

30 International Place Tewksbury, MA 01876 Telephone: 978-452-1300 Fax: 978-441-6457

Branches:

700 Boston Road, Billerica, MA 01821
23 Fletcher Street, Chelmsford, MA 01824
2021 Lakeview Avenue, Dracut, MA 01826
750 Main Street, Haverhill, MA 01830
1095 Westford Street, Lowell, MA 01851
60 Fletcher Street, Lowell, MA 01852
125 E. Dunstable Road, Nashua, NH 03062
498 Chickering Road, North Andover, MA 01863
65 Groton Street, Pepperell, MA 01463
1775 Main Street, Tewksbury, MA 01876
250 Pawtucket Blvd., Tyngsborough, MA 01879
499 Groton Road, Westford, MA 01886
270 Main Street, Wilmington, MA 01887

Officers:

Jason K. Stephens, President & CEO Edward Campanella, Executive Vice President, Treasurer & CFO Alison E. Kalman, Executive Vice President, Chief Banking Officer Trevor J. Bloom, Executive Vice President, Chief Lending Officer Glenn B. Goldman, Executive Vice President, Chief Risk Officer Maura D. Sweeney, Executive Vice President, Chief Human Resources Officer Kevin A. Kouble, Senior Vice President, Chief Information Officer Rachel Tierney, Senior Vice President, Retail Administration Cheryl Popp, Senior Vice President, Business Development Thomas Hosey, Senior Vice President, Risk and BSA Colleen Beaumont, Senior Vice President, Business Banking David J. Karpinsky, Senior Vice President, Financial Analyst Officer Daniel Jacobs, Senior Vice President, Credit Manager Steven P. Martin Rochette, Senior Vice President, Electronic Banking Christopher Wilcox, Senior Vice President, Commercial Lending William Guilfoil, Vice President, Residential & Consumer Lending Thomas N. Boucher, Senior Vice President, Commercial Lending Lawrence R. Estelle, Jr., Senior Vice President, Commercial Lending Officer John S. Pratt, Jr., Senior Vice President, Commercial Lending Officer Steven K. Ventre, Senior Vice President, Commercial Lending Officer Mark A. Katimy, Senior Vice President, Commercial Lending Officer A. Justin McCarthy III, Senior Vice President, Commercial Lending Officer

Directors/Trustees:

Deborah A. Belanger Brian L. Chapman James G. Cullen Amy J. Hoey A. Justin McCarthy, Jr. Angelos D. Sakelarios James C. Shannon III Maura D. Sweeney David E. Wallace Robert A. Caruso Tracey W. Cody D. John Gagnon Brian L. Lussier Michael S. Reilly Steven C. Saro Jason K. Stephens Jay R. Wallace

The Savings Bank

357 Main Street

Wakefield, MA 01880-0030

Telephone:	781-246-0400
Fax:	781-224-5300

Branches:

84 Main Street, Andover, MA 01810
1105 Summer Street, Lynnfield, MA 01940
584 Main Street, Lynnfield, MA 01940
17 Burnham Road, Methuen, MA 01844
6 Washington Street, North Reading, MA 01864
60 Farm Street, Wakefield, MA 01880
599 North Avenue, Wakefield, MA 01880-0030
907 Main Street, Wakefield, MA 01880-0030

Officers:

Robert J. DiBella, President & CEO Raichelle L. Kallery, Executive Vice President & COO Denise Carbone, Executive Vice President, Treasurer & CFO Kathleen M. Conary, Senior Vice President, Compliance & Audit Jeff P. D'Alessandro, Senior Vice President, Senior Retail Lending Officer Joseph T. Scurio, Senior Vice President, Senior Commercial Banking Officer Bruce G. Donovan, Senior Vice President, Senior Branch Administrator Maria F. Melo, Senior Vice President, Systems Manager Laura J. Wante, Senior Vice President, Human Resources Karen M. Benedetti, Senior Vice President, Marketing Molly E. O'Neill, Vice President, Deposit Operations Maureen D. Jennings, Vice President, Accounting Manager Steven Tromp, Vice President, Senior Credit Officer Edward F. Fitzgerald, Vice President, Commercial Banking Officer Michael Rossetti, Vice President, Cash Management Scott W. Myers, Vice President, Commercial Banking Officer Susan M. Cappuccio, Vice President, Commercial Banking Nicholas W. Kefalas, Vice President, Commercial Banking Officer Frederick P. Maloof, Vice President, Commercial Banking Officer Mark A. Semenza, Vice President, Loan Operations Judy Hunt, Vice President Sheri Sullivan, Assistant Vice President, Executive Coordinator & Clerk of the Corporation Brendan M. Szocik, President & CEO; First Financial Trust, N.A.

Directors/Trustees:

Michael R. Barrett Karen S. Conard Glenn D. Dolbeare Thomas A. Mullen Daniel W. Sherman Patrick Skulley, Kelley A. Chapman Robert J. DiBella Ann E. Hadley Joanne S. Reilly Mark J. Simeola

Washington Savings Bank

30 Middlesex Street Lowell, MA 01852-2197

 Telephone:
 978-458-7999

 Fax:
 978-458-9547

Branches:

100 Broadway Rd, Dracut, MA 01826

Officers:

James B. Hogan, Chairman, President & CEO John Sharland, Sr., Senior Vice President, Chief Financial Officer Gerard F. Frechette, Senior Vice President, Lending and Compliance Sean J. Lydon, Senior Vice President, Retail and Marketing

M. Carolyn Cox	Michael L. Coyne
Ronald D'Amato	Raymond Peter Daley
Jeff Donohoe	Catherine Flood
Arthur V. Ford	James B. Hogan
Dennis P. Jones	Bernard V. Nangle, Jr.
Martin Silva, Jr.	Suzanne Toupin

Watertown Savings Bank

	60 Main Street
	Watertown, MA 02472
Telephone:	617-928-9000
Fax:	617-923-9575

Branches:

980 Massachusetts Avenue, Arlington, MA 02476
30 Church Street, Belmont, MA 02478
1075 Waltham Street, Lexington, MA 02421
25 Market Place Drive, Waltham, MA 02451
6 Lexington Street, Waltham, MA 02452
10 Bigelow Avenue, Watertown, MA 02472
175 Watertown Street, Watertown, MA 02472
45 Church Street, Watertown, MA 02472
739 Main Street, Watertown, MA 02472

Officers:

Brett W. Dean, President & CEO Robert A. Kelly, Executive Vice President, Retail and Operations Torrance P. Dean, Executive Vice President, Lending and Facilities Katherine A. Peterson, Senior Vice President, Chief Financial Officer Joseph Renna, Senior Vice President, Technology Jan Viglirolo, Vice President, Operations Linda M. Cheever, Vice President, Finance Kelly Cronin, Vice President, Community Relations and Club 50 Simon Mzaouakk, Vice President, Information Security Officer Eileen R. Lauria, Vice President, Commercial Lending Diane Ryan, Vice President, Human Resources Antonia J. O'Hara, Vice President, Branch Manager William K. Burgess, Vice President, Branch Manager Robyn Alman, Compliance Officer

Robert Airasian	James H. Barwell
Adam N. Berman	Ronald D. Dean
Brett W. Dean	Michael P. DelRose
Edward P. Deveau	Paul DiSciullo
Bernard T. Loughran, Jr.	Joseph P. MacDonald
S. Kelley MacDonald	Stephen J. Messina
John F. Nealon	James A. Sgroi
Patricia F. Stenson	Richard Tatarczuk,
William F. York	

Webster Five Cents Savings Bank

	136 Thompson Road	
	Webster, MA 01570	
lephone:	508-943-9401	
Fax:	508-949-1136	

Branches:

Те

400 Southbridge Street, Auburn, MA 01501 208 West Main Street, Dudley, MA 01571 343 Main Street, Oxford, MA 01540 261 Grafton Street, Shrewsbury, MA 01545 266 Chandler Street, Worcester, MA 01602 100 Front Street, Worcester, MA 01608

Officers:

Donald F. Doyle, President & CEO

Brian S. Westerlind, Senior Vice President, Treasurer & COO/CFO Kathryn Gallo Megraw, Senior Vice President, Chief Information Officer Christopher J. Watson, Senior Vice President, Chief Business Lending Officer Brian McEvoy, Senior Vice President, Chief Retail Banking Officer Jennifer Nickerson, Senior Vice President, Chief Risk Officer Teresa K. Flynn, Senior Vice President, Chief Human Resources Officer Darryl Caffee, Senior Vice President, Director of Retail Lending & CRA Officer Steven G. Anderson, Senior Vice President, Business Lending Officer Jane Cullen, Senior Vice President, Business Services Manager Cristina Morrissiey, Senior Vice President, Retail Branch Network Manager John Mannila, Senior Vice President, Business Banking Team Leader Nicholas Lynch, Senior Vice President, Mortgage Sales Manager Sean Buckley, Vice President and Controller Hildee Lewis, Vice President, Technology Project Manager Patrick T. Royce, Vice President, Business Lending Officer Sonia Mahnot, Vice President, Director of Marketing Sally Battison, Vice President, Loan Servicing Officer Monica M. Thomas-Bonnick, Vice President, Business Lending Officer Wanita J. Letendre, Vice President, Deposit Operations Keith R. Kirkland, Vice President, Business Lending Officer Alla Demihovsky, Vice President, Credit Officer Seth Bogdan, Vice President, Business Application Manager Frederick J. Gormley, Vice President, Information Security Officer Robert Totaro, Vice President, Business Loan Officer

Directors/Trustees:

Jane E. Bania, Stephen H. Charniak Michael P. Desimone, Michael L. Jalbert Donald O. Maloney, Jr. Robert E. McKenna Andrew F. Sylvia David S. Bayer II Benjamin A. Craver Donald F. Doyle Richard T. Leahy Paul G. Martland Eric A. Rosen

Winchester Savings Bank

661 Main Street

Winchester, MA 01890-1987

Telephone:	781-729-2130
Fax:	781-721-4180

Branches:

188 Medford Street, Arlington, MA 0247444 Maple Street, Danvers, MA 01913344 Cambridge Road, Woburn, MA 01801-6088375 Main Street, Woburn, MA 01801

Officers:

John A. Carroll, President & CEO Elda Heller, Executive Vice President, Treasurer & CFO Jillian P. Jurilla, Senior Vice President, Consumer & Business Banking Patrick Todd, Senior Vice President, Chief Information Officer Michael J. Goldberg, Assistant Vice President, Compliance Officer

Stephen H. Boodakian	John A. Carroll
Deborah A. Carson, CPA,	Paula Cotter
Geoffrey A. Curtis	Judson D. Hale, Jr.
Neal J. Harte, CPA,	David P. Hood,
William P. Hood	Alan G. Macdonald
Sara Perkins Salehpour	Carol A. Pierce Connolly
Richard L. Sampson, Jr.	John I. Snow III
James R. Willing	

Appendix III: Limited Purpose Trust Companies

Fidelity Management Trust Company

245 Summer Street,

Boston, MA 02210

Telephone:	617-563-9337
Fax:	617-385-2044

Branches:

Officers:

Kevin M. McLaughlin, President Tom Vercillo, Treasurer & CFO Lara Gilman, Vice President, Trust Operations Brian Hurton, Vice President, Trust Operations and Assistant Clerk Doug Kasper, Clerk, Community Reinvestment Act Liaison Krista D'Aloia, Assistant Clerk Todd Brabazon, Assistant Clerk Todd Brabazon, Assistant Treasurer Rachel C. Tyler, Institutional Trust Officer Chris Gouveia, Compliance Officer Brett Segaloff, AML/BSA Compliance Officer

Steven P. Akin	Katherine Buck
Casey Condron	Caroline Frawley,
Lara Gilman	Margaret McKenna,
Kevin M. McLaughlin	Curtis Owens,
Chris Pariseault,	Stephen E. Tibbetts
Rachel C. Tyler,	Tom Vercillo

State Street Global Advisors Trust Company

1 Iron Street Boston, MA 02210 Telephone: 617-786-3000 Fax: 617-664-4666

Branches:

Officers:

Barry F. X. Smith, President Timothy P. Corbett, Chief Risk Officer John A. Tucker, Chief Investment Officer Jaclyn Collier, Chief Compliance Officer Sean P. O'Malley, Esq., General Counsel Baldemar Trevino, Treasurer John Lyons, AML Officer Jessica Cross, Corporate Secretary

Directors/Trustees:

Apea Amoa,Timothy P. CorbettDavid GutschenritterKelvin JonesBarry F. X. SmithSusan Thompson,John A. Tucker

Appendix IV: Trust Companies

Berkshire Bank

66 West Street Pittsfield, MA 01201 Telephone: 413-443-5601 Fax: 413-443-3587

Branches:

820 Suffield Street, Agawam, MA 01001 30 South Pearl Street, Albany, NY 12207 979 Central Avenue, Albany, NY 12205 140 Sanford Farms Plaza, Amsterdam, NY 12010 3816 VT Route 7A, Arlington, VT 05250 61 Brookline Avenue, Boston, MA 02215 1320 Washington Street, Boston, MA 02118 121 Congress Street, Boston, MA 02110 413 Washington Street, Brighton, MA 02135 536 Providence Road, Brooklyn, CT 02634 180 Westminster Road, Route 14, Canterbury, CT 06331 50-52 Main Street, Chatham, NY 12037 116 Chelmsford Street, Chelmsford, MA 01824 63 Norwich Avenue, Colchester, CT 06415 98 Wolf Road, Colonie, NY 12205 596 Hartford Pike, Route 101, Dayville, CT 06241 255 Delaware Avenue, Delmar, NY 12054 72 Shaker Road, East Longmeadow, MA 01028 6611 Manlius Center Road, East Syracuse, NY 13057 85 Freshwater Boulevard, Enfield, CT 06082 763 Farmington Avenue, Farmington, CT 06032 7 Sycamore Street, Glastonbury, CT 06033 244 Main Street, Great Barrington, MA 02130 255 Stockbridge Road, Great Barrington, MA 01230-1292 996 Poquonnock Road, Groton, CT 06340 1704 Western Avenue, Guilderland, NY 12204 7 Halfmoon Crossing, Halfmoon, NY 12065 114 Woodland Street, Hartford, CT 06015 115 Main Street, Route 66, Hebron, CT 06248 1055 Main Street, Holden, MA 01520-1288 561 Warren Street, Hudson, NY 12534 1 Central Plaza, Ilion, NY 13357 628 New Loudon Road, Latham, NY 12110 554 Exeter Road. Route 207, Lebanon, CT 06249 1 Park Street, Lee, MA 01238-1701 25 Main Street, Lenox, MA 01240 495 Pittsfield Road, Lenox, MA 01240 565 Main Street, Leominster, MA 01453 138 Longmeadow Street, Longmeadow, MA 01106 431 Center Street, Ludlow, MA 01056 152 Main Street, Ludlow, VT 05149 2532 Route 9, Malta, NY 12019 3450 Richville Road, Manchester Center, VT 05255 4912 Main Street, Manchester Center, VT 05255 95 Storrs Road, Mansfield Center, CT 06250 165 East Main Street, Middletown, RI 02842 91 Main Street, Milford, MA 01757 344 Prospect Street, Moosup, CT 06354 8491 Seneca Turnpike, New Hartford, NY 13413 50 Genesee Street, New Hartford, NY 13413 Highway 20 and Highway 22, New Lebanon, NY 12125 100 Bellevue Avenue, Newport, RI 02840 3421 State Street, Niskayuna, NY 12309 37 Main Street, North Adams, MA 01247-3403 576 North Greenbush Road, North Greenbush, NY 12198

108 Salem Turnpike, Norwich, CT 06360 445 Liberty Street, Pawcatuck, CT 06379 39 Cheshire Road, Pittsfield, MA 01201 165 Elm Street, Pittsfield, MA 02101 183 Quaker Road, Queensbury, NY 12804 396 Cromwell Avenue, Rocky Hill, CT 06067 1629 Black River Road, Rome, NY 13440 1300 Erie Boulevard West, Rome, NY 13440 1925 Curry Road, Rotterdam, NY 12306 20-22 West Street, Rutland, VT 05701 103 North Main Street, Sheffield, MA 01257-0425 226 Boston Turnpike, Shrewsbury, MA 01545-5223 16 Albany Turnpike, Simsbury, CT 06070 74 Lamb Street, South Hadley, MA 01075 1000 Sullivan Avenue, South Windsor, CT 06074 608 College Highway, Southwick, MA 01077 1259 East Columbus Avenue, Springfield, MA 01105 1363 Allen Street, Springfield, MA 01118 19 Harrison Avenue, Springfield, MA 01103 32 Main Street, Stockbridge, MA 01262-0117 159 Merrow Road, Tolland, CT 06084 50 Auert Avenue, Utica, NY 13502 121 Old Town Hill Road, Wakefield, RI 02879 25 Worcester Road, Webster, MA 01570 320 West Boylston Street, West Boylston, MA 01583 927 Farmington Avenue, West Hartford, CT 01067 220 Westfield Street, West Springfield, MA 01089 2 Depot Street, West Stockbridge, MA 01266-0283 381 West Main Street, West Winfield, NY 13491 5 East Main Street, Westborough, MA 01581-2895 18 Post Road, Westerly, RI 02891 44 Little River Road, Westfield, MA 01085 31 Court Street, Westfield, MA 01085 184 Broadway, Whitehall, NY 12887 34 Oriskany Boulevard, Whitesboro, NY 13492 803 Main Street, Willimantic, CT 06226 560 Park Avenue, Worcester, MA 01603-2584 386 Main Street, Worcester, MA 01608-1709 993 Grafton Street, Worcester, MA 01604

11 Park Avenue, Worcester, MA 01605

Officers:

Nitin J. Mhatre, Chief Executive Officer Sean A. Gray, President and Chief Operating Officer David Rosato, SEVP, Chief Financial Officer Wm. Gordon Prescott, SEVP, General Counsel & Corporate Secretary Lucia Bellomia, SEVP, Retail Banking James Brown, SEVP, Commercial Banking Gregory D. Lindenmuth, SEVP, Chief Risk Officer Jacqueline Courtwright, SEVP, Chief Human Resources & Culture Officer Ellen Steinfeld, SEVP, Consumer Lending and Payments Jason White, SEVP, Chief Information Officer Andrew Plumridge, EVP, Chief Internal Audit Officer Philip Jurgeleit, EVP, Chief Credit Officer Sumant Pustake, EVP, Chief Transformation & Strategy Officer Ashlee Flores, EVP, Chief Compliance Officer Brett Brbovic, SVP, Chief Accounting Officer Ryan Melle, SVP, Chief Information Security Officer Kevin A. Conn, SVP, Investor Relations & Corp. Development Ben Strauss, SVP, Associate General Counsel Gene Michael Deary, SVP, Chief Lending Administrative Officer Erin E. Boggan, SVP, CRA & Fair Lending Michael King, SVP, Head of Capital, Liquidity, & Stress Testing Shelley Guyette, SVP, Human Resources Susan R. Teixeira, SVP, Risk Management & Policy Gary R. Levante, SVP, Corporate Responsibility and Communications Douglas MacLean, SVP, Managing Director of CRE Lending James Hickson, SVP, Managing Director of Middle Market Lending Kathryn Hersey, SVP, Director of Wealth Management & CIO Scott Houghtaling, SVP, Managing Director of Business Banking Mark Foster, SVP, Managing Director of ABL Thomas Barney, SVP, Wealth Management Administration James Belliveau, SVP, Electronic Banking Denise Marie Thompson, First VP, Business Banking & Small Business Administration David Gonci, Director, Capital Markets Michael Smith, EVP & COO; Firestone Financial, LLC

Directors/Trustees:

Baye Adofo-Wilson, Esq.	David M. Brunelle
Mary Anne Callahan	Nina A. Charnley
Mihir A. Desai	William H. Hughes III
Jeffrey W. Kip	Sylvia Maxfield
Nitin J. Mhatre	Laurie N. Moffatt
Karyn E. Polito	Eric S. Rosengren
Michael A. Zaitzeff	

Boston Trust Walden Company

One Beacon Street, 34th Floor

Boston, MA 02108
Telephone: 617-726-7250
Fax: 617-227-2690

Branches:

Officers:

Stephen J. Amyouny, Co-President & Co-CEO Kenneth P. Scott, Co-President & Co-CEO Sarah T. Kelly, Managing Director & Chief Operating Officer Jennifer Ellis, Treasurer & CFO

Directors/Trustees:

Stephen J. Amyouny Kimberly D. Gluck Jason T. O'Connell Heidi H. Vanni Domenic Colasacco Sarah T. Kelly Kenneth P. Scott Richard Q. Williams
Bristol County Savings Bank

	35 Broadway,	
	Taunton, MA 02780-3242	
Telephone:	508-828-5303	
Fax:	508-828-5455	

Branches:

130 Pleasant Street, Attleboro, MA 02703-2359 1 Blue Pride Way, Attleboro, MA 02703 2152 Mendon Road, Cumberland, RI 02864 502 State Road, Dartmouth, MA 02670 One Chace Road, East Freetown, MA 02717 215 Pleasant Street, Fall River, MA 02721 375 West Central Street, Franklin, MA 02038 584 Putnam Pike, Greenville, RI 02828 70 North Water Street, New Bedford, MA 02740 1307 Ashley Blvd, New Bedford, MA 02745 96 Commonwealth Avenue, North Attleboro, MA 02760 215 Armistice Boulevard, Pawtucket, RI 02860 108 North Main Street, Raynham, MA 02767-1661 942 Broadway, Raynham, MA 02767-1743 257 Winthrop Street, Rehoboth, MA 02769-1819 851 County Street, Taunton, MA 02780-3952 50 Williams Street, Taunton, MA 02780

Officers:

Patrick J. Murray, Jr., President & CEO Dennis F. Leahy, Executive Vice President, Treasurer & CFO John Silva, Executive Vice President, Chief Lending Officer Thomas Foresta, Executive Vice President, Chief Information Officer Robert J. DeMoura, Executive Vice President, Chief Technology Officer Michele L. Roberts, Executive Vice President, Chief Marketing & Community Relations James P. Ferrara, Executive Vice President, Chief Human Resources Officer Francine E. Ferguson, First Senior Vice President, Senior Retail Banking Officer Michael E. Coppolino, Senior Vice President, Chief Risk Officer Lisa A. Lassiter, First Vice President, Finance Teresa M. Janeiro, Vice President & Compliance Officer Patricia B. Martucci, Vice President and Controller Renee Vallee, Vice President, Director of Internal Audit Patrick J. Quinn, Vice President & BSA Officer Erin L. Riendeau, Vice President, Executive Assistant & Paralegal

Directors/Trustees:

Don A. Backlund Joseph F.X. Casey Maureen F. Cody Paul C. Downey Patrick J. Murray, Jr. Eric M. Norberg Leonard W. Sullivan Linda A. Bodenmann Charles W. Cederberg Edward A. Dion, Jr. Cheryl S. Haynes Joseph J. Nauman Louis M. Ricciardi

Brookline Bank

2 Harvard Street

Brookline, MA 02445-7905

Telephone: (8

(877) 668-2265

Fax:

Branches:

856 Massachusetts Avenue, Arlington, MA 02476 168 Great Road, Bedford, MA 01730 131 Clarendon Street, Boston, MA 02116 31-33 State Street, Boston, MA 02109 1324 Beacon Street, Brookline, MA 02446 1014 Beacon Street, Brookline, MA 02146 1340 Beacon Street, Brookline, MA 02146 1661 Beacon Street, Brookline, MA 02146 1016 Beacon Street, Brookline, MA 02446 1661 Beacon Street, Brookline, MA 02445 72 Burlington Mall Road, Burlington, MA 01803 1220 Boylston Street, Chestnut Hill, MA 02467 1018 West Roxbury Parkway, Chestnut Hill, MA 02167 1018 West Roxbury Parkway, Chestnut Hill, MA 02467 107 High Street, Danvers, MA 01923 10 Martin Street, Essex, MA 01929 207 Main Street, Gloucester, MA 01930 31 Market Street, Ipswich, MA 01938 1793 Massachusetts Avenue, Lexington, MA 02420 196 Commercial Street, Malden, MA 02148 60 High Street, Medford, MA 02155 430 High Street, Medford, MA 02155 201 Salem Street, Medford, MA 02155 902 Highland Avenue, Needham Heights, MA 02494 10 Langley Road, Newton, MA 02459 10 Langley Road, Newton Centre, MA 02459 1160 Walnut Street, Newton Highlands, MA 02461 323 Walnut Street, Newtonville, MA 02460 144 Newburyport Turnpike, Rowley, MA 01969 456 Main Street, Waltham, MA 02452 5 Washington Street, Wellesley, MA 02481 448 Washington Street, Wellesley Hills, MA 02482 1808 Centre Street, West Roxbury, MA 02132

Darryl J. Fess, President & CEO Michael W. McCurdy, Chief Operating Officer Carl M. Carlson, Chief Financial & Strategy Officer Janice Costa, Chief Risk Officer Michael Schroeder, Chief Information Security Officer Mona Macero, Chief Digital Officer Jacquelyn McKenzie, Chief Compliance Officer Janytra M. Brooks, Chief Human Resources Officer Mark Meiklejohn, Chief Credit Officer Marissa S. Martin, General Counsel and Secretary Robert E. Brown, Executive Vice President, Commercial Real Estate Lending David L'Heureux, Executive Vice President, Retail and Business Banking Kelly Bressette, Executive Vice President, Director of Operations

Joanne B. Chang	John J. Doyle, Jr.
Darryl J. Fess	Margaret Boles Fitzgerald
Thomas J. Hollister	Bogdan Nowak
Charles H. Peck	John M. Pereira
Paul A. Perrault	Merrill W. Sherman Joseph J. Slotnik

Cambridge Savings Bank

1374 Massachusetts Avenue

Cambridge, MA 02138

Telephone:	617-864-8700
Fax:	857-228-6389

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381 Centre Avenue, Abington, MA 02351 229 N. Harvard Street, Allston, MA 02134 175 Broadway Street, Arlington, MA 02474 490 Pleasant Street, Attleboro, MA 02703 4 North Main Street, Bellingham, MA 02019 70 Concord Avenue, Belmont, MA 02478 1134 Washington Street, Boston, MA 02118 93 Franklin Street, Boston, MA 02110 172 Clay Pond Road, Bourne, MA 02532 405 Washington Street, Braintree, MA 02184 233 Broad Street, Bridgewater, MA 02324 435 Market Street, Brighton, MA 02135 100 Belmont Street, Brockton, MA 02301 485 Belmont Street, Brockton, MA 02301 1441 Beacon Street, Brookline, MA 02446 170 Cambridge Street, Burlington, MA 01803 124 Main Street, Carver, MA 02330 1195 Falmouth Road, Centerville, MA 02632 1192 Boylston Street, Chestnut Hill, MA 02467 773 Chief Justice Cushing Highway, Cohasset, MA 02025 10 Elm Street, Danvers, MA 01923 749 Providence Highway, Dedham, MA 02026 489 Gallivan Boulevard, Dorchester, MA 02124 305 Talbot Avenue, Dorchester, MA 02124 67 Richmond Street, Dorchester, MA 02124 27 Bay Road, Duxbury, MA 02332 290 Kingstown Way, Duxbury, MA 02332 10 Meridian Street, East Boston, MA 02128 856 Bennington Street, East Boston, MA 02128 1 Bennington Street, East Boston, MA 02128 397 East Falmouth Highway, East Falmouth, MA 02536 Two South Water Street, Edgartown, MA 02539 257 Upper Main Street, Edgartown, MA 02539 1755 Revere Beach Parkway, Everett, MA 02149 75 Huttleston Avenue, Fairhaven, MA 02719 855 Brayton Avenue, Fall River, MA 02721 768 Robeson Street, Fall River, MA 02720 20 Davis Straits, Falmouth, MA 02540 1 Mechanic Street, Foxboro, MA 02035 231 East Central Street, Franklin, MA 02038 58 Main Street, Franklin, MA 02038 434 Plymouth Street, Halifax, MA 02338 272 Columbia Road, Hanover, MA 02339 470 Liberty Street, Hanson, MA 02341 100 Sgt. William B. Terry Drive, Hingham, MA 02043 264 Nantasket Avenue, Hull, MA 02045 765 Main Street, Hyannis, MA 02601 1196 River Street, Hyde Park, MA 02136 1065 Truman Parkway, Hyde Park, MA 02136 515 Centre Street, Jamaica Plain, MA 02130 184 Summer Street, Kingston, MA 02364 335 Broadway, Lynn, MA 01904 728 State Road, Manomet, MA 02345 31 Webster Square, Marshfield, MA 02050 5 Shellback Way, Mashpee, MA 02649

76 North Street, Medfield, MA 02052

410 Riverside Avenue, Medford, MA 02155 27 Melrose Street, Melrose, MA 02176 14 Hastings Street, Mendon, MA 01756 30 South Main Street, Middleboro, MA 02346 135 South Main Street, Middleboro, MA 02346 146 South Main Street, Milford, MA 01757 300 East Main Street, Milford, MA 01757 480 Adams Street, Milton, MA 02186 1 Amelia Drive, Nantucket, MA 02554 2 Orange Street, Nantucket, MA 02554 104 Pleasant Street, Nantucket, MA 02554 1450 Highland Avenue, Needham, MA 02492 833 Ashley Boulevard, New Bedford, MA 02745 170 Needham Street, Newton, MA 02464 40 Austin Street, Newtonville, MA 02460 78 County Road, North Falmouth, MA 02556 10 Pond Street, Norwell, MA 02061 61 Lenox Street, Norwood, MA 02062 57 Circuit Avenue, Oak Bluffs, MA 02557 70 Main Street, Orleans, MA 02653 57 West Bay Road, Osterville, MA 02655 67 Prospect Street, Peabody, MA 01960 147 Center Street, Pembroke, MA 02359 32 Long Pond Road, Plymouth, MA 02360 One Pilgrim Hill Road, Plymouth, MA 02360 94 Court Street, Plymouth, MA 02360 495 Hancock Street, Quincy, MA 02170 301 Quincy Avenue, Quincy, MA 02169 84 North Main Street, Randolph, MA 02368 275 New State Highway, Raynham, MA 02767 575 Broadway, Revere, MA 02151 126 Squire Road, Revere, MA 02151 Mobile Branch, Revere, MA 02151 288 Union Street, Rockland, MA 02370 193 Washington Street, Salem, MA 01970 333 Cotuit Road, Sandwich, MA 02563 317 Main Street, Saugus, MA 01906 320 Central Street, Saugus, MA 01906 77 Front Street, Scituate, MA 02066 1400 Fall River Avenue, Seekonk, MA 02771 193 Boston Turnpike, Shrewsbury, MA 01545 100 Slade's Ferry Avenue, Somerset, MA 02726 399 Highland Avenue, Somerville, MA 02144 37 Union Square, Somerville, MA 02143 430 West Broadway, South Boston, MA 02127 708 East Broadway, South Boston, MA 02127 501 Southampton Street, South Boston, MA 02127 428 Station Avenue, South Yarmouth, MA 02664 608 Washington Street, Stoughton, MA 02072 257 Edgartown Road, Vineyard Haven, MA 02568 381 Main Street, Wakefield, MA 01880 1290 Main Street, Waltham, MA 02451 75 Moody Street, Waltham, MA 02453 2995 Cranberry Highway, Wareham, MA 02538 932 Main Street, West Dennis, MA 02670

1920 Centre Street, West Roxbury, MA 02132 2420 Cranberry Highway, West Wareham, MA 02576 35 Lyman Street, Westborough, MA 01581 171 University Avenue, Westwood, MA 02090 104 Main Street, Weymouth, MA 02188 692 Bedford Street, Whitman, MA 02382 15 Bartlett Road, Winthrop, MA 02152 275 Main Street, Woburn, MA 01801 88 Montvale Avenue, Woburn, MA 01801 633 Park Avenue, Worcester, MA 01603 301 Grove Street, Worcester, MA 01605 967 Grafton Street, Worcester, MA 01604

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Susan Perry O'Day,	Scott Smith,
Jeffrev J. Tengel	Thomas R. Venables.

Salem Five Cents Savings Bank

	210 Essex Street
	Salem, MA 01970
Telephone:	978-745-5555
Fax:	978-745-0861

Branches:

285 Great Road, Bedford, MA 01730 140 Rantoul Street, Beverly, MA 01915 495 Cabot Street, Beverly, MA 01915 19 West Street, Beverly Farms, MA 01915 188 Boston Road, Billerica, MA 01862 One Center Plaza, Boston, MA 02109 36 Cambridge Street, Burlington, MA 01803 85 High Street, Danvers, MA 01923 160 Endicott Street, Danvers, MA 01923 2 East Main Street, Georgetown, MA 01833 Two Bay Road, Hamilton, MA 01982 691 Rogers Street, Lowell, MA 01852 20 State Street, Lynn, MA 01901 35 Boston Street, Lynn, MA 01904 90 Highland Avenue, Malden, MA 02148 89 Pleasant Street, Marblehead, MA 01945 221 South Main Street, Middleton, MA 01949 355 Chestnut Street, Needham, MA 02492 562A Turnpike Street, North Andover, MA 01845 601 Chickering Road, North Andover, MA 01845 One Main Street, Peabody, MA 01960 8 Walkers Brook Drive, Reading, MA 01867 303 Haverhill Street, Rowley, MA 01969 71 Washington Street, Salem, MA 01970 424 Essex Street, Salem, MA 01970 855 Broadway, Saugus, MA 01906 91 Lynnfield Street, South Peabody, MA 01960 359 Main Street, Stoneham, MA 02180 88 Main Street, Stoneham, MA 02180 19 Concord Road, Sudbury, MA 01776 Swampscott Mall, Swampscott, MA 01907 2171 Main Street, Tewksbury, MA 01876 281 Main Street, Wilmington, MA 01887 443 Main Street, Woburn, MA 01801

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State Street Bank and Trust Company

1 Congress Street, Suite 1, Boston, MA 02114 Telephone: 617-786-3000 Fax: 617-664-4666

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Toranomon Hills Mori Tower 25F, Minato-ku, Tokyo, Japan, XX 105-6325 01-02, 15F, Unit 1, Building #1, Beijing, China, XX 100020 68th Floor, Two International Finance Centre, Central Hong Kong, China, XX N/A 525 Washington Boulevard, Jersey City, NJ 07310 1100 Main Street, Floor 3, Kansas City, MO 64105 20 Churchill Place, Canary Wharf, London, England, XX E14 5HJ 1981 McGill College Avenue, Montreal Quebec, Canada, XX H3A 3A8 31 F, Center1 West, Seoul, Korea, XX 04539 168 Robinson Rd, Singapore, XX 068912 420 George Street, Sydney NSW, Australia, XX 2000 19/F, 207 Tun Hwa South Road, Section 2, Taipei, Taiwan, XX 10675 30 Adelaide Street, East, Toronto ON, Canada, XX M5C 3G6

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The Cape Cod Five Cents Savings Bank

1500 Iyannough Road Hyannis, MA 02601 Telephone: 508-240-0555 Fax: 508-240-0222

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Karen L. Gardner,	Paul E. Grover,
John J. Judge,	James A. Peterson,
Melissa D. Philbrick	Paul K. Rumul,
Tammy A. Saben	Robert A. Talerman
Denise M. Toomey	Daniel A. Wolf,
UniBank for Savings

49 Church Street

Whitinsville, MA 01588

l'elepnone:	508-234-8112
Fax:	508-234-7605

Branches:

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4 Mechanic Street, Douglas, MA 01516
87 West Main Street, Hopkinton, MA 01748
91 Prospect Street, Milford, MA 01757
89 Worcester Street, North Grafton, MA 01536
193 Boston Turnpike, Shrewsbury, MA 01545
29 Galaxy Pass, Sutton, MA 01590
156 Worcester-Providence Turnpike, Sutton, MA 01590
113 Main Street, Upton, MA 01568
25 N. Main Street, Uxbridge, MA 01569
1189 Providence Road, Whitinsville, MA 01588
101 Barry Road, Worcester, MA 01609
24 Gold Star Boulevard, Worcester, MA 01605

Officers:

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Jay M. Cahill	James W. Kuekan
John P. Miersma	Kathleen Salmon-Roberson
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Appendix V: Credit Unions

Alden Credit Union

710 Grattan Street

Chicopee, MA 01020-1292

Telephone:	413-536-0475
Fax:	413-536-0986

Branches:

175 State Street, Belchertown, MA 01007

Officers:

Adam D. Corcoran, President & CEO Jennifer A. Faustino, Senior Vice President, Operations Kimberly J. Seaver, Senior Vice President, Lending

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William Ezedine	Kevin R. Garvin
Jay A. Hambley	Karen R. Kirby
Neal J. Quesnel	Benjamin A. Sabbs

Align Credit Union

87 Hale Street

Lowell, MA 01851-3340 Telephone: 978-452-9961 Fax: 978-454-5368

Branches:

19 Haverhill Road, Amesbury, MA 01913 110 Newbury Street, Danvers, MA 01923-1097 969 Concord Street, Framingham, MA 01701-4687 20 Cushing Avenue, Haverhill, MA 01830 68 Lafayette Road, Seabrook, NH 03874

Officers:

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Joseph J. Forster,	Juliet K. Kalungi
Rey J.D. LeMaine	Kathleen E. McKenney,
Carol McMahon,	David R. Morris,
John W. Morris,	Lydia Mercedes Vazquez

All One Credit Union

20 Adams Street

Leominster, MA 01453-5668

Telephone:	978-537-8021
Fax:	978-466-7234

Branches:

200 W. Boylston Street, Clinton High School, Clinton, MA 01510
159 Mechanic Street, Clinton, MA 01510
140 Arnhow Farm Road, Fitchburg High School, Fitchburg, MA 01420
1401 Main Street, Wachusett Regional High School, Holden, MA 01520
715 Main Street, Holden, MA 01520
1316 Main Street, Leominster, MA 01453
7 Main Street, Sterling, MA 01564
910 West Boylston Street, Worcester, MA 01606
137 Shrewsbury Street, Worcester, MA 01604

Officers:

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Katie N. Najjar, Senior Vice President, Chief Member Experience Officer
Mychelle M. Phillips, Senior Vice President, Operations and Technology
Craig S. Madonia, Senior Vice President, Lending
Ellenmarie Coughlin, Senior Vice President, Human Resources and Development
Kelli J. Rooney, Senior Vice President, Community Engagement and Marketing
Nicole M. Legere, Vice President, Compliance Officer
Andrew P. Leblanc, Vice President, Information Technology
Matthew J. Dufault, Vice President, Mortgage Lending

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Giulio G. Greco	Joyce G. Leger
Joseph V. Quintal	John W. Reedy, Jr.
Michael J. Sauvageau	Richard A. Sheppard

AllCom Credit Union

36 Park Avenue Worcester, MA 01609-1720 **Telephone:** 508-754-9980 **Fax:** 508-754-7487

Branches:

4 East Central Street, Worcester, MA 01613-0851

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Sean M. Hunter,	Kevin J. Maguire, Jr.
Ryan P. Marshall,	Karen M. Mirabile,
Scott M. Morrison,	Hung Q. Pham
Jennifer M. Roche	Laura C. Ybarra

Alltrust Credit Union

123 Alden Road

Fairhaven, MA 02719-4733

Telephone:	508-994-9971
Fax:	508-999-0909

Branches:

1101 Stafford Road, Fall River, MA 02721 2926 Acushnet Avenue, New Bedford, MA 02745 25 Commerce Way, Seekonk, MA 02771

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Christopher Hiller	William Keegan
Charles K. Murphy, Sr.	Kristen Sniezek
Paul Sylvia	Mark D. Sylvia

Alpha Credit Union

1 Deaconess Road

Boston, MA 02215-5321

Telephone:	617-632-8164
Fax:	617-632-8204

Branches:

800 Washington Street, Boston, MA 02111

Officers:

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Joette DeMeo	Susan Dunn
Kristine Hanscom	Jane Hayward,
Patricia A. Hayward,	Mary Leupold
Peter Macaulay	

Arrha Credit Union

145 Industry Avenue

Springfield, MA 01104-3222

Telephone:	413-732-9812
Fax:	413-886-0162

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231 Hazard Avenue, Enfield, CT 0608263 Park Avenue, West Springfield, MA 01089

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Athol Credit Union

513 Main Street

Athol, MA 01331-1825

 Telephone:
 978-249-3527

 Fax:
 978-249-3069

Branches:

Officers:

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Billerica Municipal Employees Credit Union

365 Boston Road, Suite 107 Billerica, MA 01821-1892

Telephone: 978-667-2434

Fax: 978-670-6062

Branches:

Officers:

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Olivia Sasso,	Mary St. George
Jeanne Teehan	

Boston Firefighters Credit Union

60 Hallet Street

Dorchester, MA 02124-5408

 Telephone:
 617-288-2420

 Fax:
 617-288-8750

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Sean P. Costello	Ralph P. Dowling
Todd Joyce	Kevin Meehan
William O'Sullivan	Marc Sanders
Lynne Santangelo	Edmund M. Street

BrightBridge Credit Union

500 Merrimack Street

Lawrence, MA 01843

Telephone:	978-975-4095
Fax:	(508) 697-8110

Branches:

100 Macy Street, Amesbury, MA 01913 Raytheon Technology IADC - 350 Lowell Street, Andover, MA 01810 2 Seaport Lane, Boston, MA 02210-2001 75 Main Street, Bridgewater, MA 02324-1498 365 Boylston Street, Brookline, MA 02445 29 Andover Street, Danvers, MA 01923 General Dynamics - 150 Rustcraft Road, Dedham, MA 02026 1205 Adams Street, Dorchester, MA 02124 41 Fairhaven Commons Way, Fairhaven, MA 02719 1095 Washington Street, Hanover, MA 02339 2 Water Street, Haverhill, MA 01830 1 General Street, Lawrence, MA 01841 451 Boston Post Road, East, Marlborough, MA 01752 Raytheon Technology IDS SAS – 1001 Boston Post Road, Marlborough, MA 01752 436 Broadway, Methuen, MA 01844 350 Winthrop Street, North Andover, MA 01845 24 Plaistow Road, Plaistow, NH 03865 73 Long Pond Road, Plymouth, MA 02360 Raytheon Technology SCC - 1847 W. Main Road, Portsmouth, RI 02871 213 Independence Avenue, Quincy, MA 02169 700 Lafayette Road, Seabrook, NH 03874 General Dynamics -400 John Quincy Adams Road, Taunton, MA 02780 345 Main Street, Tewskbury, MA 01876 Raytheon Technology IDS HQ - 50 Apple Hill Drive, Tewskbury, MA 01876 600 Main Street, Waltham, MA 02452 Raytheon Technology MDC - 225-235 Presidential Way, Woburn, MA 01801 530 Grafton Street, Worcester, MA 01604

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Brookline Municipal Credit Union

334 Washington Street

Brookline, MA 02447-0776

 Telephone:
 617-232-9410

 Fax:
 617-232-1462

Branches:

Officers:

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Philip J. Harrington,	Marjorie R. Lalli
Elizabeth A. McDonald,	Francis M. Moroney
Daniel C. O'Leary,	Michael J. O'Reilly,
Andrew M. Pappastergion,	

Brotherhood Credit Union

75 Market Street

Lynn, MA 01901-1111 Telephone: 781-598-5555 Fax: 781-598-1370

Branches:

254 Humphrey Street, Marblehead, MA 01945 167 Washington Street, Peabody, MA 01960

Officers:

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Directors/Trustees:

Michael G. CohenRichard E. KesselDarren R. KleinScott A. SaganEdward I. ShadoffAdam Harlan ShermanJames J. ShermanMartin L. Shuman

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455 West Broadway South Boston, MA 02127-2218

Telephone:	617-635-4545
Fax:	617-635-1367

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Officers:

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Directors/Trustees:

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Community Credit Union of Lynn

	One Andrew Street	
	Lynn, MA 01901-1196	
Telephone:	781-598-0820	
Fax:	781-593-3190	

Branches:

32 Central Street, Peabody, MA 01960 377 Summer Street, Somerville, MA 02144

Officers:

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Emanuel Frangiadakis	Jeremy Hmura,
Peter Katsos,	Pasquale LaFrazia III,
William Mantzoukas,	John Meklis,
Nicholas D. Sarantopoulos,	

Energy Credit Union

156 Spring Street

West Roxbury, MA 02132-4811

Telephone:	617-325-1999
Fax:	617-325-1993

Branches:

12 Chestnut Street, Peabody, MA 01960

Officers:

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James D. Godding, Jr.	Shane Harrington
Robert Lewis	Daniel J. O'Connell
Franco A. Romero	

Fall River Municipal Credit Union

333 Milliken Boulevard

Fall River, MA 02721-1603

Telephone:	508-678-9028
Fax:	508-235-2494

Branches:

58 South Main Street, Assonet, MA 02702 1110 Robeson Street, Fall River, MA 02820-9953 289 Milliken Blvd., Fall River, MA 02721

Officers:

Matthew Schondek, President & CEO Maryellen Medeiros, Executive Vice President, Operations Jim Roy, Vice President, Finance

Christopher R. Carreiro	Carl Garcia
Renee Howayeck	James Machado
Scott O'Brien	Russell Oagles, Jr.
Janice Santos	Carl Sawejko
Michael L. Shea	Joan Vasconcellos

First Priority Credit Union

	25 Dorchester Avenue	
	Boston, MA 02205	
Telephone:	617-482-4787	
Fax:	617-567-6594	

Branches:

100 Swift Street, Boston, MA 02128

Officers:

Anthony Paciulli, President & CEO Yarilin Delarosa, Chief Financial Officer Sanjana Kumar, Vice President, Retail Banking Bradley Michael Volz, Vice President, Compliance & Audit Management Molly Roark, Assistant Vice President, Human Resources & Marketing

John Casciano	Anthony D. DeStefano
Robert Losi	Aisha J. Milbury Ellis
Anthony Paciulli	Martin Scafidi
Carelton G. Tarpinian	Joseph Tierney
Maria Valentini-Brito	

Freedom Credit Union

1976 Main Street

Springfield, MA 01103-1010

Telephone:	413-739-6961
Fax:	413-733-0761

Branches:

1976 Memorial Drive, Chicopee, MA 01020 115 Elm Street, Enfield, CT 06082 959 Springfield Street, Feeding Hills, MA 01030 74 Main Street, Greenfield, MA 01301 645 Center Street, Ludlow, MA 01056 226 King Street, Northampton, MA 01060 296 Cooley Street, Springfield, MA 01128 191 Avenue A, Turners Falls, MA 01376 58 Union Street, West Springfield, MA 01089

Officers:

Glenn S. Welch, President & CEO Lee Craig, Senior Vice President, Chief Financial Officer Jeffrey M. Smith, Vice President, Chief Lending Officer Cheryl L. Podgorski, Vice President, Operations Gina Noblit-Giannetti, Vice President, Human Resources Kara B. Herman, Vice President, Retail Administration David A. Chase, Vice President, Member Business Lending

Directors/Trustees:

Lawrence BouleyWilliam T. CareyDonald C. EmersonWilliam FlahertyLouis G. GuilletteBrian D. HarringtonWilliam G. O'BrienJohn R. Reigner,Daniel ReignerF. Rory SantanielloDonald R. SenecalF. Rory Santaniello

Greater Springfield Credit Union

1030 Wilbraham Road

Springfield, MA 01109-2023

Telephone:	413-782-3161
Fax:	413-783-0142

Branches:

157 Shaker Road, East Longmeadow, MA 01028

Officers:

Jennifer St. Peter, Chief Executive Officer Jennifer Gallant, Chief Financial Officer Gina Aceto, Vice President, Operations & Compliance Laura Clark, Vice President, Member Experience & Compliance

Cheryl C. Clapprood	Thomas Gardiner
Orette HoSang	Mark Kenney
Nicholas Manolakis	Timothy Morrow
Jennifer St. Peter	Cornelius Sullivan
David A. Wells	

Haverhill Fire Department Credit Union

75 Kenoza Avenue Haverhill, MA 01830-4132 Telephone: 978-372-8833 Fax: 978-372-7782

Branches:

Officers:

Eric M. Tarpy, Chairman and President Rodney D. Nutter, Vice President David J. Butt, Treasurer and Manager

Tyler J. David,	Tommie Garrett
James R. Hinds	Christopher Jones
Arthur E. Mazzotta	Rodney D. Nutter
Brian Ray	Richard Shellene
Jon P. Stronach	Eric M. Tarpy
Richard H. Wentworth, Jr.	

Holyoke Credit Union

490 Westfield Road

Holyoke, MA 01040-1600

Telephone:	413-341-0133
Fax:	413-304-6532

Branches:

14 North Westfield Street, Feeding Hills, MA 01030 85 Elm Street, West Springfield, MA 01089

Officers:

James T. Wolohan, President & CEO Gary Clarke, Chief Financial Officer Kari Champagne, Vice President, Operations

Joseph A. Bealieu,	Wayne Bennett,
Robert I. Ferrier,	Michael Ghazil,
Anne Marie Marona,	Gina Nelson,
Thomas G. Paquin,	Jeffrey R. Przekopowski,
Karl Schmaelzle,	Cynthia Shea-Desroches,
David Viamari,	

Homefield Credit Union

86 Worcester Street North Grafton, MA 01536-1047 **Telephone:** 508-839-5493 **Fax:** 508-839-5714

Branches:

138 South Main Street, Milford, MA 01757

Officers:

Karl J. Moisan, President and CEO

Julie Tripp, Executive Vice President, Chief Financial Officer, Chief Operations Officer Sarah Miller, Senior Vice President, Chief Lending Officer Kelly Benoit, Senior Vice President, Retail Banking & Member Engagement Maureen Wojnar, Senior Vice President, Information Systems

Albert F. Bonofiglio, Jr.	Peter F. Crepeault
Thomas J. Guilfoyle	Sargon K. Hanna
Andrew S. McGrady	Brooke L. Melia
Andrew S. Nelson	Charles S. Pavolis, Esq.
Catherine V. Pisacane	James C. Sullivan
Peter M. Zona	

HTM Credit Union

4 Summer Street, Room 3 Haverhill, MA 01830-5836 **Telephone:** 978-374-7386

Fax: 978-372-0654

Branches:

Officers:

Diane Juknavorian, Chairman and President Alan J. Ratte, Vice President Kara Kosmes, Clerk Joseph W. Graham, Treasurer & CEO

Diane L. Bevilacqua	John Butler,
Clementina Danese	Marc Harvey
Diane Juknavorian	Peter Kitsos
Kara Kosmes	Alan J. Ratte
Casey Rice	Peter Shanahan,

Jeanne D'Arc Credit Union

581 Merrimack Street Lowell, MA 01854-3908 Telephone: 978-452-5001 Fax: 978-442-1715

Branches:

245 Chelmsford Street, Chelmsford, MA 01824
1345 Lakeview Avenue, Dracut, MA 01826
1540 Lakeview Ave, Dracut High Sch., Dracut, MA 01826
1595 Bridge Street, Dracut, MA 01826
50 Father Morisette Blvd. Lowell HS, Lowell, MA 01852
380 Merrimack Street, Methuen, MA 01844
102 Spit Brook Road, Nashua, NH 03060
36 Riverside Street, Nashua, NH 03060
150 Westford Road, Tyngsborough, MA 01879
196 Littleton Road, Westford, MA 01886

Officers:

Larissa C. Thurston, President & CEO Joseph M. Princi II, Senior Vice President & Chief Financial Officer Brian J. Sousa, Senior Vice President & Chief Lending Officer Grant Alois, Senior Vice President & Chief Information Officer Robin Lorenzen, Senior Vice President & Chief Marketing Officer Lauren Todd, Senior Vice President & Chief People Officer Sheila M. Fortin, Vice President, Risk Management Emily E. Farnham, Vice President, Operations Anexis Sanchez, Vice President, Member Contact Center Paul W. McDonald, Vice President, Residential & Consumer Lending Jeffrey Turcotte, Vice President, Commercial Loan Officer Kara E. Doyle, Vice President, Branch Administration Mark McDermott, Assistant Vice President, Compliance

John P. Chemaly	Socrates De La Cruz
Susan Green	Bertie Greer,
Henri B. Marchand	Naomi Prendergast
William J. Soucy	Joanne Yestramski

Liberty Bay Credit Union

300 Granite Street Braintree, MA 02184 Telephone: 617-439-6500 Fax: 617-439-6556

Branches:

10 Downer Avenue, Hingham, MA 02043 9 Brook Street, Scituate, MA 02066

Officers:

John P. Barron, President & CEO Frederick C. Williams, Jr., SVP, Chief Financial Officer Paul M. Gravellese, SVP, Chief Lending Officer Joseph A. Bears, SVP, Chief Information Officer Mark W. Constable, SVP, Chief Compliance and CRA Officer Brenda M. McGillicuddy, SVP, People Operations

Directors/Trustees:

Gerard L. Burm Thomas J. Flynn Robert B. Foley, Jr. Stephen A. Kelley, Sr., Peter S. Lincoln Edward J. McColgan William T. Murphy, Sean J. Cashman Patrick J. Foley Edward R. Foley, Jr. Eugene T. Leahy Michael F. McCarthy Robert J. Mitchell

Lowell Firefighters Credit Union

642 Chelmsford Street Lowell, MA 01851-4724 **Telephone:** 978-453-2734 **Fax:** 978-453-5120

Branches:

Officers:

Michael M. Boldrighini, President & CEO Karen L. Couillard, Compliance Officer David J. Provencher, Chief Financial Officer

Directors/Trustees:

William A. Bennett Timothy Bugler Barry F. Gannon Patrick R. McCabe, Jr. Alex Voulgaris, Michael M. Boldrighini Paul D. Cronk, Jr. Stephen McCabe Keith Poirier

Luso-American Credit Union

37 Tremont Street

Telephone:	978-531-5767
Fax:	978-531-4607

Branches:

128 Rogers Street, Gloucester, MA 01930 79 Lynnfield Street, Peabody, MA 01960

Officers:

Sergio Costa, Chairman and President Alfonso Barcamonte, 1st Vice Chairman Fernando Homem, 2nd Vice Chairman Gaspar Simoes, Treasurer Carlos Pinto, Clerk Deborah A. Luciano, Manager & CEO

Directors/Trustees:

Alfonso Barcamonte Sergio Costa Luciano Dinis Faustino Melo Carlos Pinto Jose Rosario Gaspar Simoes Elsa Vieira Antonio Coimbra Joaquim B. Cunha Fernando Homem Philip J. Ortins Rosa Romano Jose C. Silva Lisa Vasconcelos

Lynn Police Credit Union

300 Washington Street Lynn, MA 01902-4718 **Telephone:** 781-477-4352 **Fax:** 781-593-4051

Branches:

Officers:

Richard Carrow, Chairperson & President Thomas N. Reddy, Vice President Kevin F. Coppinger, Treasurer & CEO Christopher P. Reddy, Assistant Treasurer Mark F. O'Toole, Clerk

Richard Carrow	Kevin F. Coppinger
Robert Correale	Christopher Kelly
Michael Kelter	Grace McManus
Mark F. O'Toole	Christopher P. Reddy,
Thomas N. Reddy	Edward J. Shinnick
Michael Vail	Lawrence Wentzell,

Lynn Teachers' Credit Union

33 North Common Street

Lynn, MA 01902-4311

 Telephone:
 781-592-4936

 Fax:
 781-595-5264

Branches:

Officers:

Warren F. White, Chairman and President Christopher R. Warren, Vice Chairman and Vice President Roger O. Poor, Treasurer Kathleen A. Bogart, Clerk Adele M. Polizzotti, Manager & CEO

George L. Bakas,	Kathleen A. Bogart,
Maura P. Durgin-Scully,	Adolph J. Graciale,
Gary M. Molea,	Richard D. Myette,
Stacey Pena,	Roger O. Poor,
James Ridley,	Christopher R. Warren,
Warren F. White,	

Mass Bay Credit Union

147 West Fourth Street

South Boston, MA 02127-1815

Telephone:	617-269-2700
Fax:	617-269-2782

Branches:

181-183 Main Street, Everett, MA 02149 1250 Hancock Street, Quincy, MA 02169 409 D Street, South Boston, MA 02210

Officers:

Theresa A. Dorilas, President & CEO Kelli A. Cullen, Chief Operating Officer Anthony Richard Bonomo, Chief Financial Officer James Bell, Vice President, Information Technology

Directors/Trustees:

Jeremiah P. Ahern Michael T. Buggy Kelley Durgin James G. Flaherty Kimberly A. Kennedy Darrin M. McAuliffe William L. Vietze Krishaunna Baptiste Maureen A. Collins Brian P. Dwyer Michael E. Keeley John P. Kineavy Joseph N. Mosca

Members Plus Credit Union

29 High Street Medford, MA 02155-3801 **Telephone:** 781-905-1500 Fax: 781-306-0681

Branches:

1165 Massachusetts Ave., Dorchester, MA 02125 494 Gallivan Blvd., Dorchester, MA 02124 650 Broadway, Everett, MA 02149 111 Lenox Street, Norwood, MA 02062 600 Rocky Hill Road, Plymouth, MA 02360 53 Commerce Way, Plymouth, MA 02360 63 Shore Road, Winchester, MA 01890

Officers:

Janis M. Caines, Senior Vice President, Chief Operating Officer Michael Wilberton, Vice President, Chief Financial Officer Justin Lasko, Vice President, Retail Administration & Operations Eric Rich, Vice President, Real Estate Lending Jill DeAlmeida, Vice President, Consumer Lending

Patrick Carney	William F. Carr
Craig M. Connolly	Terrance Foley,
Richard Hughes	Daniel F. Hurley
Michael W. Maloney	James M. Manning
Michael C. Nee,	Craig A. Pinkham
Robert E. Senier	Timothy P. Sullivan
Mark A. Wisnes	

Metro Credit Union

200 Revere Beach Parkway

Chelsea, MA 02150-1608

Telephone:	617-889-7613
Fax:	617-812-8103

Branches:

1071 Massachusetts Avenue, Boston, MA 02118 922 Commonwealth Avenue, Boston, MA 02215 50 Summit Drive, Burlington, MA 01803 365 Broadway, Chelsea, MA 02150 960 Morrissey Boulevard, Dorchester, MA 02111 1124 Worcester Road, Framingham, MA 01701-5209 215 South Broadway, Lawrence, MA 01843-1496 475 Western Avenue, Lynn, MA 01904 1 Salem Street, Medford, MA 02155 108 Main Street, Melrose, MA 02176 334 Watertown Street, Newton, MA 02458 485 Lowell Street, Peabody, MA 01960-1329 68 Main Street, Peabody, MA 01960-5552 240 Andover Street, Peabody, MA 01960 470 Main Street, Reading, MA 01867 4 Paradise Road, Salem, MA 01970 1527 Main Street, Tewksbury, MA 01876 1985 Centre Street, West Roxbury, MA 02132

Officers:

Robert M. Cashman, President & CEO Traci L. Michel, Senior Vice President, Chief Operating & Strategy Officer Charlene Bauer, Senior Vice President, Outreach, Advocacy & Chief Development Officer Monica Santos, Senior Vice President, Chief Marketing Officer Amy Moody, Chief People Officer James Herndon, Senior Vice President, Human Resources Maria A. Justiniano, Senior Vice President, Lending Kevin Malone, Senior Vice President, Senior Commercial Lender Robert Eydenberg, Vice President, Retail Administration

Arnold S. Baer	Robert M. Cashman
Bion Foster	Adam Frank
Paul M. Gulko	Peter Harris
David Holzman	John Imbergamo
Donna A. Lee	Marta Rosa
William Sinibaldi	Mark Smoller
Naveo Credit Union

493 Somerville Avenue

Somerville, MA 02143-3246

Telephone:	617-547-3144
Fax:	617-547-3451

Branches:

251 Hampshire Street, Cambridge, MA 02139-1397

Officers:

Andrea J. White, President & CEO Brenda Tam, Senior Vice President, Chief Financial Officer Karen A. Yee, Senior Vice President, Chief Lending Officer Matthew Shrago, Vice President, Technology Raquel Sa, Vice President, Marketing and Retail Jamie S. Levine, Vice President, Human Resources Anthony White, Director of Operations

Jason Alves	Mario Brum
Manuel Da Silva	Paul Ferreira
Jennifer Lawrence	Isaac M. Machado
Leontina Mancini	Charles Montemor,

New Bedford Credit Union

1150 Purchase Street New Bedford, MA 02740-6635 **Telephone:** 508-994-6546

Fax: 508-990-7472

Branches:

120 Dawson Street, New Bedford, MA 02745

Officers:

Humberta Varao, President & CEO Eric P. Schifrine, Chief Financial Officer Jennifer Delgado, Vice President of Risk Management Lisa Arraial, Vice President of Lending Helena Magano, Vice President of Operations Maria Rego, Vice President of Retail Alexia Vargas, Vice President of Human Resources

Dennis W. Audette	Peter E. Berthiaume
Thomas J. Carreiro	Haden M. Cordeiro
Jacqueline Einstein	Lawrence J. Finnerty
Lawrence W. Oliveira,	D. Steven White

Polish National Credit Union

923 Front Street Chicopee, MA 01020-1723 **Telephone:** 413-592-9495 **Fax:** 413-594-7791

Branches:

617 Montgomery Street, Chicopee, MA 01020
232 North Main Street, East Longmeadow, MA 01028
34 West State Street, Granby, MA 01033-9422
25 East Longmeadow Road, Hampden, MA 01036
32 College Highway, Southampton, MA 01073
1 Parkside Avenue, Westfield, MA 01085
2002 Boston Road, Wilbraham, MA 01095

Officers:

James P. Kelly, President & CEO Michael Sugrue, Executive Vice President Charlotte Hansen, Senior Vice President, Treasurer & CFO Kirk Burnham, Senior Vice President of Operations

Edward Czepiel	Benjamin Davis
Paul Federici	William Jebb
James P. Kelly	Henry L. Lenart
Stanley P. Matras	Robert W. Moritko
John Murphy	Ralph Slate
Michael Woishnis	Anthony J. Zepko
Gary Ziemba	

Quincy Credit Union

100 Quincy Avenue Quincy, MA 02169-6714 Telephone: 617-479-5558

Fax: 617-479-1209

Branches:

751 Plain Street, Marshfield, MA 02050 519 Columbian Street, Weymouth, MA 02190

Officers:

John P. Miller, President & CEO Denise E. Fillis, Treasurer & CFO Steven Kunkel, Chief Operating Officer Sean T. Dunn, Chief Lending Officer Matthew Lindblom, Chief Technology Officer Matthew McConnell, Vice President, Finance John Lamirand, Vice President, Business Intelligence and Analytics Jamie Faverty, Vice President, Human Resources

Directors/Trustees:

Ernest M. Arienti,John D. Barber,William J. Barron, Jr.Michael C. Conners,Paul M. DaleyHarold E. Goodwin,Michael J. GranahanRobert C. Hanna,Michael Hobin,Paul Keenan,Paul E. O'Connell,William S. Phelan,John V. Scribi,Vertice Scribi,

River Works Credit Union

	947 Western Avenue	
	Lynn, MA 01905-2640	
Telephone:	781-599-0096	
Fax:	781-596-2280	

Branches:

256 Freeport Street, Dorchester, MA 02122 24 Broadway, Lynnfield, MA 01940

Officers:

Jim Donahue, Treasurer & CEO Colleen Twinem, Executive Vice President Peter W. Kopoulos, Chief Financial Officer

Paul Barron	Kevin J. Chiles
Paul T. Crowley,	Jim Donahue
Nilsen Garcia	George W. Honor, Jr.
Keith Kenyon	Tim Long,
Kevin Monahan	Colleen Twinem

Sharon & Crescent United Credit Union

	30 Pond Street
	Sharon, MA 02067-2040
Telephone:	781-784-7725
Fax:	781-784-6379

Branches:

115 Commercial Street, Brockton, MA 02302
1219 Main Street, Brockton, MA 02301
835 Oak Street, Brockton, MA 02301
1300 Belmont Street, Brockton, MA 02301
121 Main Street, Foxboro, MA 02035
100 Forbes Blvd., Mansfield, MA 02048
73 North Washington Street, North Attleboro, MA 02760
42 Pond Street, Sharon, MA 02067
951 County Street, Taunton, MA 02780
200 Myles Standish Boulevard, Taunton, MA 02780
2 Union Street, Walpole, MA 02032

Officers:

Glenn Parsons III, President & CEO Jeremy Parker, Treasurer & CFO Linda E. Fountain, Chief Lending Officer Kevin Brower, Chief Commercial & Consumer Officer Maureen A. Gregory, Chief Retail Officer Josh Parker, Chief Information Officer William Moore, Chief Risk Officer Jennifer L. Spiecker, Senior Vice President, Operations Darlene Silva, Senior Vice President, Human Resources

Ronald Bechtel,	Anne Carney,
David A. Doucette,	David Goodman
Lawrence Green,	Jennifer Gullins
Carl Huerth	William R. Keating
John Kolentsas	Andrew McCormack
James Mihos	Alfred Niccoli
William Rosa	Howard Spiller
Sarah Yunits	

Southbridge Credit Union

179 Main Street

Southbridge, MA 01550-2524

Telephone:	508-764-1766
Fax:	508-764-6288

Branches:

732 Southbridge Street, Auburn, MA 01501514 Main Street, Fiskdale, MA 01518120 Charlton Rd, Ctr at Hobbs Brook, Sturbridge, MA 01566

Officers:

Katherine Theodoss, President & CEO Jeffrey P. Canniff, Treasurer & CFO Karen R. Brousseau, Senior Vice President, Retail Operations

Michelle M. Anderson	Amanda Belding
Madaline I. Bonadies,	Nicholas Cantara
Robert Caprera,	Philip Cyr,
Jose A. Dingui,	Gary Fontaine,
Amy Howard,	James J. Keyes,
William Trifone,	Benjamin F. Tully

Springfield Street Railway Employees Credit Union

640 Page Boulevard, Room 102

Springfield, MA 01104-3063

 Telephone:
 413-781-4454

 Fax:
 413-732-1881

Branches:

Officers:

David M. Tancrati, Chairman and President Keith K. Ellsworth, Vice Chairman and Vice President Milton Carrasquillo, Treasurer William H. Williams, Clerk Walter F. Kocor, Manager & CEO

Renita Bell	Eliezer Burgos
Milton Carrasquillo	Keith K. Ellsworth,
Richard Gardner	Walter F. Kocor
Yolanda McCray	David M. Tancrati
William H. Williams	

St. Anne's Credit Union

286 Oliver Street

Fall River, MA 02724-2935

Telephone:	508-324-7300
Fax:	508-324-7328

Branches:

585 State Road, Dartmouth, MA 02747
93 Adams Street, Fairhaven, MA 02719
1675 President Avenue, Fall River, MA 02720
2031 South Main Street, Fall River, MA 02724-2166
910 Pleasant Street, Fall River, MA 02723
3087 Acushnet Avenue, New Bedford, MA 02745
55 Long Pond Road, Plymouth, MA 02360
215 County Street, Somerset, MA 02726
200 Wilbur Avenue, Swansea, MA 02777
130 High Street, Taunton, MA 02780
610 State Road, Westport, MA 02790

Officers:

Eileen M. Migliozzi, President & CEO Peter Panaggio, Executive Vice President, Chief Financial Officer Joseph Nash, Senior Vice President, Chief Lending Officer Karen M. Skinner, Senior Vice President, Operations and Compliance

Jo Ann Bentley	William R. Bouchard
Colleen Brady	Claire Entel
Bruce E. Fernandes	Kevin C. Fitzpatrick
John R. Ledwidge	Bernard J. McDonald III
Yonaton Sunshine	Kevin Vieira

St. Jean's Credit Union

250 Maple Street

Lynn, MA 01904-2728 Telephone: 978-219-1000 Fax: 978-219-1170

Branches:

155 State Street, Newburyport, MA 01950 171 VFW Parkway, #200, Revere, MA 02151 370 Highland Avenue, Salem, MA 01970 336 Lafayette Street, Salem, MA 01970

Officers:

C. David Surface, President & CEO Kathleen Donahue, Executive Vice President Stephen Pedro, Chief Financial Officer James F. Metcalf, Jr., Vice President, Lending Kathryn MacDonald, Vice President, Compliance Nicole Cokorogianis, Vice President, Information Technology John F. Kingston, Vice President, Business Development Christopher Nardone, Assistant Vice President, Real Estate Lending Jessica Marie Westbrook, Assistant Vice President Aline M. Pavao, Director of Human Resources Renee Kelleher, Internal Auditor

Directors/Trustees:

Paul D. Amirault	George Anzuoni
Alejandra Kough	Joy Livramento-Bryant
Shawn A. Newton	Ira Novoselsky
Lawrence Rausch	Stephen F. Salvo
Timothy P. Shea	C. David Surface
Steven M. Walsh	

The Commonwealth of Massachusetts

St. Mary's Credit Union

46 Lizotte Drive

Marlborough, MA 01752-3061

Telephone:	508-490-8000
Fax:	508-490-8080

Branches:

1255 Worcester Road, Framingham, MA 01701
439 Main Street, Hudson, MA 01749
133 West Main Street, Marlborough, MA 01752-0729
133 South Bolton Street, Marlborough, MA 01752-0729
1 Northboro Road, Marlborough, MA 01752-0729
100 West Main Street, Northborough, MA 01532
96 Turnpike Road, Westborough, MA 01581

Officers:

James F. Petkewich, President & CEO (Interim) Sarah L. Bolte, Senior Vice President, Chief Financial Officer John M. Hendrikse, Senior Vice President, Senior Lending Officer Christopher Coomey, Senior Vice President, Chief Information Officer Christine G. Monteiro, Senior Vice President, Retail Services Eileen B. Potter, Vice President and Controller

Joseph H. Bane	Philippe D. Bouvier
Brian J. Bouvier	David B. Brumby
Sandra M. Farrell	Karen M. Gadbois
Gerard P. Richer	Thomas J. Seymour
James F. Toohey	Richard R. Valarioti
Thomas H. Wellen	

Tremont Credit Union

2 Granite Avenue, Suite 101

Milton, MA 02186-4377

Telephone:	(781) 843-5626
Fax:	(781) 356-7302

Branches:

180 Mount Vernon St, Dorchester, MA 02125 10 Corinth St, Roslindale, MA 02131

Officers:

George G. Hardiman, President & CEO Bryan Greenbaum, Chief Operating Officer Kevin Madden, Chief Financial & Compliance Officer

Martin F. Connolly	Michael C. Connolly
Amy M. Donovan	Dawn M. Durant
Darrell A. Elow	Brian P. Golden
George G. Hardiman	Edward J. Kennedy
Kevin R. Mullen	James P. Nee
Donald R. Smith III	

Watertown Municipal Credit Union

149 Main Street

Watertown, MA 02472-4410

 Telephone:
 617-924-0160

 Fax:
 617-924-9307

Branches:

Officers:

Anthony Fantasia, Chairman and President William Logue, Vice President Barbara Sheehan, Clerk and Treasurer Luisa Figueiredo, Manager

Domenic Arone	Anthony Fantasia
Shane Gleason	Stephen Haggerty
William Logue	Robert McLaughlin
Diane Ryan	Barbara Sheehan
Thomas Tracy	Brian Wyncoop

Worcester Credit Union

520 West Boylston Street Worcester, MA 01606-2026 **Telephone:** 508-853-9966 **Fax:** 508-852-4505

Branches:

Officers:

Lucas J. Miller, President & CEO Beth Dumas, Vice President, Operations & Technology Veronika Tovanyan, Vice President, Retail Services Rosa Hernandez, Vice President, Compliance & BSA Deborah Tilleman, Vice President, Electronic Services & Training

Konstantin Eliadi	Paula Harrity
Robert J. Hennigan, Jr.	John Lauring
David M. Moore	Julie Parenteau
John Pranckevicius	Michael Traynor,
Sharon Woodbury	

Worcester Fire Department Credit Union

34 Glennie Street Worcester, MA 01605-3917 Telephone: 508-752-1122

Fax: 508-831-9680

Branches:

Officers:

Gerard A. Dio, Chairman and President Arthur C. Davison, Vice Chairman and Vice President Daniel E. Spencer, Clerk and Treasurer Lisa M. Carmody, Esq., Manager

Directors/Trustees:

Michael P. Coakley Arthur C. Davison Daniel E. Spencer Joshua A. Watson Matthew Coakley Gerard A. Dio Brian J. Tangney



www.mass.gov/dob