

c/o Cyberscout  
<<Return Address>>



<<First Name>> <<Last Name>>  
<<Address1>>  
<<Address2>>  
<<City>>, <<State>> <<PostalCode+4>>

June X, 2025

## **NOTICE OF DATA BREACH**

Dear <<First Name>> <<Last Name>>,

We write on behalf of Resource Energy Systems, LLC and its affiliated entities (“Resource Energy”) to inform you of a recent cybersecurity incident that may have involved your personal information. At this time, Resource Energy has no evidence of identity theft related to this incident. Nevertheless, Resource Energy is providing this notification out of an abundance of caution. This letter contains information about the incident, the actions Resource Energy has taken to address it, and details about credit monitoring and identity protection services Resource Energy is making available at no cost to you.

### **What information was impacted?**

Resource Energy’s investigation to date has determined that the following types of information may have been subject to unauthorized access or acquisition as a result of the incident: name, address, phone number, email address, social security number, date of birth, health information, health insurance information, bank account number or other financial information, and certain username, password or security questions. ***These are general categories of information involved in the incident, and not all of the above-listed categories may specifically pertain to you.***

### **What are we doing?**

As described above, Resource Energy took steps to secure its systems immediately after discovering the incident. To help prevent a similar incident from occurring in the future, Resource Energy implemented additional protocols designed to enhance the security of its cloud-based data storage platform, internal systems, and applications. Resource Energy will continue to monitor its systems and resources for any suspicious activity, and it has implemented additional measures designed to enhance its security. Resource Energy will continue to evaluate additional steps that may be taken to further increase its cybersecurity posture.

As an added precaution and to relieve concerns, Resource Energy is offering you credit monitoring services at no charge through Cyberscout, a TransUnion company specializing in fraud assistance and remediation services. These services provide you with alerts for 24 months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the credit bureau. Additionally, Resource Energy is providing you with proactive fraud assistance to help with any questions that you might have or in the event that you become a victim of fraud.

### **What can you do?**

Although there have not been any reports of identity theft related to this incident, Resource Energy encourages you to enroll in the complimentary credit monitoring services Resource Energy is offering. To enroll in credit monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted, please provide the following unique code to receive services: <<Unique Code>>. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Resource Energy also encourages you to remain vigilant, such as by regularly reviewing your account statements with all of your financial institutions over the next 12 to 24 months, and to monitor your credit reports. The attached *Additional Information Regarding Identity Protection* describes additional steps you can take and provides contact details for the Federal Trade Commission and credit reporting agencies, as well as information on how to place fraud alerts and credit freezes. You should also consider changing your username or password and security question or answer, as applicable, to protect all online accounts for which you use the same username or email address and password or security question and answer.

**For more information.**

Resource Energy takes this incident and the security of your personal information seriously. If you have additional questions or concerns, representatives are available for 90 days from the date of this letter to assist you with questions regarding this incident between the hours of 8:00 a.m. to 8:00 p.m. EST, Monday through Friday, excluding holidays. Please call the help line at **1-800-405-6108** and supply the fraud specialist with your unique code listed above.

Sincerely,

Resource Energy

## **ADDITIONAL INFORMATION REGARDING IDENTITY PROTECTION**

**Review Your Account Statements:** Carefully review account statements and credit reports to ensure that all of your account activity is valid. Report any questionable charges promptly to the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incident of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

**Review Your Credit Report:** To order your free annual credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com), call toll-free at 1-877-322-8228, or complete the Annual Credit Report Request Form (available at [www.annualcreditreport.com](http://www.annualcreditreport.com)) and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You also can contact one or more of the following three national consumer reporting agencies (Equifax, Experian, and TransUnion). In some circumstances, fees may be required to be paid to the consumer reporting agencies.

**Place Fraud Alerts:** You have the right to place an initial or extended “fraud alert” on your credit report at no cost. An initial fraud alert lasts one year and can be renewed as many times as desired. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. To place a fraud alert on your credit report, contact any one of the consumer reporting agencies listed below. The agency you contact will then contact the other two credit agencies.

Equifax  
1-800-525-6285  
P.O. Box 740256  
Atlanta, GA 30348-5788  
[www.equifax.com](http://www.equifax.com)

Experian  
1-888-397-3742  
P.O. Box 9554  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)

TransUnion  
1-800-680-7289  
P.O. Box 2000  
Chester, PA 19022-2000  
[www.transunion.com](http://www.transunion.com)

**Request a Security Freeze:** You may also place a security freeze on your credit reports, free of charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer’s credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze. You must place your request for a freeze with each of the three major consumer reporting agencies listed above. To place a security freeze on your credit report, you may send a written request by regular, certified or overnight mail at the addresses below. You may also place a security freeze through each of the consumer reporting agencies’ websites or over the phone. In order to request a security freeze, you will need to provide various personal information to the credit reporting agency, depending on whether you do so online, by phone, or by mail.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period of time rather than for a specific entity or individual, using the same contact information above.

**Additional Information:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You can contact the FTC to learn more about how to protect yourself from becoming a victim of identity theft at: Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338) and TTY: 1-866-653-4261, [www.identitytheft.gov](http://www.identitytheft.gov). The FTC

also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

**California Residents:** Visit the California Office of Privacy Protection ([www.oag.ca.gov/privacy](http://www.oag.ca.gov/privacy)) for additional information on protection against identity theft. Office of the Attorney General of California, 1300 I Street, Sacramento, CA 95814, Telephone: 1-800-952-5225.

**Iowa Residents:** You may consider reporting suspected incidents of identity theft to local law enforcement or the Iowa Attorney General's Office at: Office of the Attorney General of Iowa, Consumer Protection Division, Hoover State Office Building, 1305 E. Walnut Street, Des Moines IA 50319, Toll Free Number: 888-777-4590, Email: [consumer@ag.iowa.gov](mailto:consumer@ag.iowa.gov).

**Kentucky Residents:** Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, [www.ag.ky.gov](http://www.ag.ky.gov), Telephone: 1-502-696-5300.

**Maryland Residents:** Office of the Attorney General of Maryland, 200 St. Paul Place, Baltimore, MD 21202, 1-888-743-0023, <https://www.marylandattorneygeneral.gov/Pages/contactus.aspx>.

**New York Residents:** You may also contact the following agencies for information regarding security breach response and identity theft prevention and protection information: New York Attorney General Consumer Frauds & Protection Bureau, (800) 771-7755, <https://www.ag.ny.gov>; New York Department of State's Division of Consumer Protection, (800) 697-1220, <https://www.dos.ny.gov>.

**North Carolina Residents:** Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, [www.ncdoj.gov](http://www.ncdoj.gov), Telephone: 1-919-716-6400.

**Rhode Island Residents:** Rhode Island Office of the Attorney General, 150 South Main Street, Providence, RI 02903, 401-274-4400, <https://riag.ri.gov/about-our-office/contact-us>.

**Washington, D.C. Residents:** You have a right to obtain a security freeze free of charge, as described above. For additional information on preventing and avoiding identity theft, please contact: Office of the Attorney General for the District of Columbia, Office of Consumer Protection, 400 6th Street, NW, Washington, DC 20001, 202-442-9828, <https://oag.dc.gov/about-oag/contact-us>.

**West Virginia Residents:** You are receiving this notice because the Company believes it maintained information about you that was involved in the data incident. You have a right to enroll in fraud alerts or request a security freeze, as described above.

**You also have rights under the Fair Credit Reporting Act:** This includes the right to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information visit [https://files.consumerfinance.gov/f/201504\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf).