

Massachusetts Consumer Breach Notice Letter (M.G.L. c. 93H § 3(b))

Important Security Notification. Please read this entire letter.

07/08/2025

Dear [NAME],

Takeda Pharmaceuticals U.S.A., Inc. (a subsidiary of Takeda Pharmaceutical Company Limited) is writing to inform you of a recent data security incident that may have involved some of your personal information. We recently became aware of this issue and, as a result, are notifying you in accordance with Massachusetts law. Please note that this letter does not include specifics about the incident's nature or scope, in compliance with Massachusetts requirements. Our records indicate that certain personal information related to you may have been affected, and we want to ensure you have the resources and information to protect yourself moving forward.

The personal information involved in this incident may have included your name, contact information (such as home address), direct deposit banking information, and a portion of your Social Security number.

Takeda has taken immediate steps to address this incident and enhance our security. These steps include securing the affected systems, resetting relevant account credentials, and strengthening our verification processes. We continue to review and reinforce our security policies and procedures to help prevent a similar incident in the future.

We encourage you to remain vigilant for signs of identity theft or fraud. We recommend that you monitor your financial account statements and credit reports over the coming months and report any suspicious activity to the proper authorities. You may also consider placing a fraud alert or a security freeze on your credit files.

Important Information About Credit Freezes

Massachusetts law gives you the right to place a **security freeze** on your credit file at no cost. A security freeze prevents new credit from being opened in your name without your approval. You can request a freeze by contacting each of the three nationwide credit bureaus (Equifax, Experian, and TransUnion) and providing your name, address, Social Security number, date of birth, and any other information the bureau may reasonably require:

- **Equifax** – equifax.com | 1-800-349-9960 | P.O. Box 105788, Atlanta GA 30348-5788
- **Experian** – experian.com | 1-888-397-3742 | P.O. Box 9554, Allen TX 75013
- **TransUnion** – transunion.com | 1-888-909-8872 | P.O. Box 160, Woodlyn PA 19094

A freeze does not affect your credit score and does not prevent you from using existing credit. You can lift or remove the freeze at any time, free of charge. You also have the right to obtain a police report regarding any suspected identity theft.

Complimentary Access to Experian IdentityWorksSM

To help protect your identity, we are offering complimentary access to Experian IdentityWorksSM for 24 months.

If you believe there was fraudulent use of your information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 24-months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 24-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your personal information, please follow the steps below:

- Ensure that you **enroll by 12/31/2025** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your **activation code**: [INSERT]

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (833) 931-7577 by 12/31/2025. Be prepared to provide engagement number B124332 as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

Protecting your personal information is extremely important to us. If you have any questions or need further information, please contact the Takeda Privacy Office via email at privacyoffice@takeda.com. We are available to assist you and answer any questions you may have. We sincerely apologize for any inconvenience or concern this incident may cause you. Takeda remains committed to safeguarding your information and supporting you with the resources you need.

Sincerely,

Takeda Privacy Office

Takeda Pharmaceuticals U.S.A., Inc.