

7/14/2025

«Card_Holder_Name_1»
«Address_Line_1»
«Address_Line_2»
«City_Name», «State_Code» «Zip_Code»

Dear Valued Customer:

We are strongly committed to the security of our customers' information and strive to let you know about potential security concerns as soon as possible. A merchant where you used your Eastern Bank Debit MasterCard BusinessCard® ending in [XXXX] may have experienced a breach in security. Regrettably, we are unable to provide any additional details because they have not been provided to us.

Currently, we feel that there is no need to issue you a new card. If circumstances change and a new card is necessary, we will send you further notification. Please be sure to monitor your account(s) closely and contact Eastern Bank immediately if you detect suspicious activity. Online and mobile banking can be used to monitor your account(s). You may enroll by visiting easternbank.com.

If you have any questions or would like to request a new card, please visit your nearest branch or call us at 1-800-EASTERN (327-8376), Monday through Friday, 7:00 a.m. – 8:00 p.m., or 9:00 a.m. – 3:00 p.m. on Saturday.

Sincerely,



Thomas Mercuro
Senior Vice President, Retail Administration