



Secure Processing Center
P.O. Box 3826
Suwanee, GA 30024

To enroll in credit monitoring,
Please Visit:
www.privacysolutionsid.com

Use Activation Code:
<<Activation Code>>.

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

***Postal IMB Barcode

<<Date>>

Notice of Data Breach

Dear <<Full Name>>:

TKC Holdings, Inc. on behalf of itself and its subsidiaries, including Keefe Commissary Network LLC, (collectively, "TKC," "us," "we," "our") is writing to inform you of a security incident that involved your personal information. We, through our subsidiaries, provide support and hospitality services to customers in various industries including correctional facilities. We take the security and privacy of information in our care seriously. We are writing to provide you with information about how the incident may have affected you, our response, and additional measures you can take to help protect your information, should you feel it appropriate to do so.

What Information Was Involved

The data acquired by the third party included materials with your name and <<Breached Elements>>.

What We Are Doing

Upon learning of the incident, TKC launched an investigation. TKC also reported the incident to the Federal Bureau of Investigation. In addition, TKC promptly terminated the unauthorized access, assessed the security of its systems, and took actions to prevent a similar incident from occurring in the future, including security enhancements and network hardening.

Although we are not aware of any reports of identity fraud or misuse of your information to date, out of an abundance of caution, we are offering you identity theft protection services through Privacy Solutions ID. Privacy Solutions ID identity protection services include: 24 months of single Bureau credit monitoring and fully managed identity theft recovery services. With this protection, Privacy Solutions ID will help you resolve issues if your identity is compromised. To enroll in credit monitoring, go to www.privacysolutionsid.com, use activation code <<Activation Code>>, then follow the steps provided by the website. Upon successful enrollment, you will receive a confirmation email that includes an "Access Your Account" link in the body of the email. That link will take you to a log-in page where you can input your credentials. To take advantage of this service, please sign up by **October 31, 2025**.

What You Can Do

You should remain vigilant by reviewing account statements and monitoring free credit reports. Immediately report any suspicious activity. You may also contact the Federal Trade Commission ("FTC") and the national consumer reporting agencies for more information on fraud alerts, security freezes, and other steps you can take to avoid identity theft.

Additional information, including contact information, is provided in the insert labeled “Steps You Can Take to Protect Personal Information.”

For More Information

We fully appreciate the importance of protecting your personal information, and we apologize for any inconvenience this incident may cause. If you have any questions, please call 855-361-0298 anytime between 9 a.m. and 9 p.m. EST Monday through Friday.

Sincerely,

TKC Holdings, Inc.

Steps You Can Take to Protect Personal Information

1. Activate the credit monitoring provided as part of your identity protection membership. Follow the instructions for enrollment using your reference code provided at the top of the letter. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, Privacy Solutions ID will assist you.

2. Telephone. Contact Privacy Solutions ID at 866-675-2006 to gain additional information about the appropriate steps to take to protect your credit identity.

3. Review your credit reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major consumer reporting agencies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four (4) months.

If you discover any suspicious items and have enrolled in Privacy Solutions ID credit monitoring, notify them immediately by calling 866-675-2006.

You should also know that you have the right to obtain a police report filed in regard to this incident. You also have the right to file a police report and obtain a copy of it if you are the victim of identity theft. Please note that to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You could report suspected incidents of identity theft to local law enforcement, your state's attorney general, and the Federal Trade Commission.

4. Place fraud alerts with the three consumer reporting agencies. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major consumer reporting agencies by phone or online. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three agencies is as follows:

Consumer Reporting Agencies

Equifax
1-888-298-0045
www.equifax.com

Experian
1-888-397-3742
www.experian.com

TransUnion
1-800-680-7289
www.transunion.com

Equifax Fraud Alert
1-888-378-4329
P.O. Box 105069
Atlanta, GA 30348-5069

Experian Fraud Alert
1-888-397-3742
P.O. Box 9554
Allen, TX 75013

TransUnion Fraud Alert
1-800-680-7289
P.O. Box 2000
Chester, PA 19022-2000

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348-5788

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

TransUnion Security Freeze
P.O. Box 160
Woodlyn, PA 19094

It is necessary to contact only ONE of these agencies and use only ONE of these methods. As soon as one of the three agencies confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

Please Note: No one is allowed to place a fraud alert on your credit report except you.

5. Security freeze. By placing a security freeze, someone who fraudulently acquires your personally identifying information will not be able to use that information to open new accounts or borrow money in your name. There is no cost to freeze or unfreeze your credit files.

If you wish to place a security freeze on your credit file, you must separately place a security freeze on your credit file at each consumer reporting agency. In order to place a security freeze, you may need to provide the following information: (1) Full name (including middle initial as well as Jr., Sr., II, III, etc.); (2) Social Security Number; (3) Date of birth; (4) Addresses for the prior five years; (5) Proof of current address; (6) A legible copy of a government issued identification card; and (7) A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze.

Please contact any of the three major consumer reporting agencies listed above for details on what information each company requires and to place the freeze.

6. You can obtain additional information about the steps you can take to avoid identity theft, including but not limited to, information about fraud alerts and security freezes, from the Federal Trade Commission using the contact information below, in addition to the consumer reporting agencies listed in Section 4 above. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

All US Residents: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, <https://consumer.ftc.gov>, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.