

EXHIBIT A



Return Mail Processing
PO Box 589
Claysburg, PA 16625-0589

January 27, 2025

M7384-L02-0000002 P001 T00001 *****SCH 5-DIGIT 12345



PARENT OR GUARDIAN OF
SAMPLE A SAMPLE - L02 MINOR
123 ANY STREET
APT ABC
ANYTOWN, ST 12345-6789



NOTICE OF [DATA EVENT/BREACH]

Dear Parent or Guardian of Sample A. Sample:

Custom Concrete Co., Inc. (“Custom Concrete”) is writing to notify you of an incident that may impact some of your minor child’s information. Although we have no evidence of any identity theft or fraud occurring as a result of this event, this letter provides details of the incident, our response, and resources available to you to help protect your child’s information, should you feel it appropriate to do so.

What Happened? On May 30, 2024, Custom Concrete was alerted to suspicious activity regarding our network. Custom Concrete immediately launched an investigation, with the assistance of third-party forensic specialists, to determine the nature and scope of the activity. Through the investigation, we determined that an unauthorized actor gained access to servers in our system and accessed or exfiltrated certain data on May 30, 2024. Thereafter, Custom Concrete undertook a comprehensive review of the contents of the data determined to be at risk to assess what information was contained therein and to whom it related. On December 23, 2024 Custom Concrete completed this review and determined information related to your child could have been affected.

What Information Was Involved? Our review determined the following types of information related to your child were involved in this incident: your child’s name, [Impacted Data Elements]. At this time, we have no indication that your child’s information was used to commit identity theft or fraud as a result of this incident.

What We Are Doing. Custom Concrete takes the confidentiality, privacy, and security of information in our care very seriously. Upon discovering the incident, we conducted a diligent investigation to confirm the full nature and scope of the incident, took prompt steps to ensure security of our system, and conducted a comprehensive review of the information potentially affected. Custom Concrete also notified law enforcement.

As an added precaution, Custom Concrete is providing you with access to complimentary credit monitoring services for 12 months through Experian. Information regarding these services and instructions on how to enroll can be found in the enclosed *Steps You Can Take to Help Protect Your Minor’s Personal Information*. Please note that you must complete the enrollment process yourself as we are not permitted to enroll your child in these services.

What You Can Do. Custom Concrete encourages you to remain vigilant against incidents of identity theft and fraud by reviewing your child’s account statement for suspicious activity and to detect errors. You may also review the information contained in the attached *Steps You Can Take to Help Protect Your Minor’s Personal Information*. There you will also find more information on the complimentary monitoring services we are making available.



For More Information. We understand you may have questions about the incident that are not addressed in this letter. You may reach out to Custom Concrete's dedicated call center at 1-833-931-9333 toll-free Monday through Friday from 9:00 am – 9:00 pm Eastern (excluding major U.S. holidays). You may also write to Custom Concrete at 17241 Foundation Parkway, Westfield, IN 46074.

Sincerely,

Custom Concrete Co., Inc.

STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Enroll in Monitoring Services

To help protect your minor dependent's identity, we are offering complimentary access to Experian IdentityWorksSM for 12 months.

If you believe there was fraudulent use of your minor dependent's information as a result of this incident and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent. If, after discussing your situation with an agent, it is determined that identity restoration support is needed then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred from the date of the incident (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration is available to you for 12 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration.

While identity restoration assistance is immediately available to you, we also encourage you to activate the fraud detection tools available through Experian IdentityWorks as a complimentary 12-month membership. This product provides you with superior identity detection and resolution of identity theft. To start monitoring your minor dependent's personal information, please follow the steps below:

- Ensure that you **enroll by April 30, 2025** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: www.experianidworks.com/minorplus
- Provide your **activation code**: ABCDEFGHI
- Provide your minor's information when prompted

If you have questions about the product, need assistance with Identity Restoration that arose as a result of this incident or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-833-931-9333 by April 30, 2025. Be prepared to provide engagement number B139025 as proof of eligibility for the Identity Restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian immediately regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Social Security Number Trace:** Monitoring to determine whether enrolled minors in your household have an Experian credit report. Alerts of all names, aliases and addresses that become associated with your minor's Social Security Number (SSN) on the Experian credit report.
- **Internet Surveillance:** Technology searches the web, chat rooms & bulletin boards 24/7 to identify trading or selling of your personal information on the Dark Web.
- **Identity Restoration:** Identity Restoration specialists are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance¹:** Provides coverage for certain costs and unauthorized electronic fund transfers.

Monitor Your Minor's Accounts

Although most consumers under the age of eighteen do not have an active credit file, the following steps can be undertaken once the consumer reaches that age. To find out if your minor has a credit report or to request a manual

¹ The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.



search for your minor's Social Security number each credit bureau has its own process. To learn more about these processes or request these services, you may contact the credit bureaus by phone or in writing or you may visit the below websites:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/education/identity-theft/child-identity-theft/	www.experian.com/fraud/form-minor-child.html	www.transunion.com/credit-disputes/child-identity-theft-inquiry-form
1-800-685-1111	1-888-397-3742	1-888-909-8872
P.O. Box 105788 Atlanta, GA 30348-5788	P.O. Box 9554 Allen, TX 75013	P.O. Box 2000 Chester, PA 19016

To request information about the existence of a credit file in your minor's name, search for you minor's Social Security number, place a security freeze on your minor's credit file, place a fraud alert on your minor's credit report (if one exists), or request a copy of your minor's credit report you may be required to provide the following information:

- A copy of your driver's license or another government issued identification card, such as a state identification card, etc.;
- Proof of your address, such as a copy of a bank statement, utility bill, insurance statement, etc.;
- A copy of your minor's birth certificate;
- A copy of your minor's Social Security card;
- Your minor's full name, including middle initial and generation, such as JR, SR, II, III, etc.;
- Your minor's date of birth; and
- Your minor's previous addresses for the past two years.

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

For New Mexico residents, consumers have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in their credit file has been used against them, the right to know what is in their credit file, the right to ask for their credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to consumers' files is limited; consumers must give consent for credit reports to be provided to employers; consumers may limit "prescreened" offers of credit and insurance based on information in their credit report; and consumers may seek damages from violators. Consumers may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage consumers to review their rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.