

Henna Chevrolet, L.P.
c/o Cyberscout
PO Box 1286
Dearborn, MI 48120-9998

August 15, 2025

Dear [INSERT]:

Please read this letter in its entirety.

We recently became aware that Henna Chevrolet, L.P. ("Henna") was a victim of a ransomware attack. We discovered this situation on or around March 21, 2025, and took immediate steps to investigate, engage forensic experts and legal counsel and report the incident to law enforcement. It was not until June 2, 2025, that we received confirmation that personal information was involved in the attack. **While we have no evidence that any of your personal information was misused in any manner, we are taking appropriate precautionary measures to ensure your financial security and help alleviate concerns you may have.**

What information was involved?

Some of the data stored on Henna's system that were accessed may have contained personal data belonging to you. This data may have included a combination of the following: name, address and social security number.

What is Henna doing to address this situation?

Henna promptly took steps to secure their systems and initiated an in-depth investigation with the assistance of cybersecurity professionals and legal counsel. Henna also has made immediate enhancements to its systems, security and practices. Additionally, in response to the incident, Henna is providing you with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for twenty-four (24) months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, Henna is providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

How do I enroll for the free services?

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [INSERT] In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

What can I do on my own to address this situation?

If you choose not to use these services, we strongly urge you to do the following:

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If you choose to place a fraud alert on your own, you will need to contact one of the three major credit agencies directly at:

Experian (1-888-397-3742)
P.O. Box 4500
Allen, TX 75013
www.experian.com

Equifax (1-800-525-6285)
P.O. Box 740241
Atlanta, GA 30374
www.equifax.com

TransUnion (1-800-680-7289)
P.O. Box 2000
Chester, PA 19016
www.transunion.com

Also, should you wish to obtain a credit report and monitor it on your own:

IMMEDIATELY obtain free copies of your credit report and monitor them upon receipt for any suspicious activity. You can obtain your free copies by going to the following website: www.annualcreditreport.com or by calling them toll-free at 1-877-322-8228. (Hearing impaired consumers can access their TDD service at 1-877-730-4204.

Upon receipt of your credit report, we recommend that you review it carefully for any suspicious activity.

Be sure to promptly report any suspicious activity to Henna

You can also obtain more information from the Federal Trade Commission (FTC) about identity theft and ways to protect yourself. The FTC has an identity theft hotline: 877-438-4338; TTY: 1-866-653-4261. They also provide information on-line at www.ftc.gov/idtheft.

What if I want to speak with Henna regarding this incident?

Representatives are available for 90 days from the date of this letter, to assist you with questions regarding this incident, between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays. Please call the help line at 1-800-405-6108 and supply the fraud specialist with your unique code listed above.

Sincerely,



Linda Lamkin

Henna Chevrolet, L.P.
c/o Cyberscout
PO Box 1286
Dearborn, MI 48120-9998

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What information was involved?

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Linda Lamkin