



State Street Corporation
One Congress Street
Boston, MA 02114-2016

statestreet.com

<<Date>>

<<Name>>
<<Address 1>>
<<City, State, Zip>>

Dear <<Name>>:

State Street is a service provider to your financial institution. We are writing to inform you that on July 9, 2025, your personal information was inadvertently included in a report sent by email to another State Street institutional client. We have no reason to believe that you will experience any harm as a result of this incident. The protection of your information is a matter we take very seriously, and we wanted to inform you of this incident and the steps that you may consider taking to guard against any potential misuse of your information in the future. Your trust and the privacy and protection of your information are our top priorities. We deeply regret any inconvenience and concern this incident may cause you.

What Information Was Involved?

The data file sent in error included your personal data consisting of your name, address, bank account number and in some cases, a beneficiary name.

What Happened?

On July 9, 2025, a State Street team prepared a report relating to wire transfers. The report was attached to an email sent to another institutional client of State Street. Upon receiving the file, the recipient noticed the error and contacted us immediately. They confirmed that they deleted the file.

What Are We Doing to Protect Your Information?

The financial institution that received the file in error is a long-time client of State Street's. They alerted us to the error and confirmed that they deleted the information. We do not believe your information was or will be misused or that you will suffer harm as a result of this error. We want to assure you that we have reviewed this matter with the employee who sent the incorrect file and we are reviewing our procedures to prevent an incident like this from happening again.

The information provided below is information that we are required to provide when an incident such as this occurs. This information may be generally helpful to you in the event you ever suspect someone is attempting to commit credit fraud or identity theft against you.

Once again, we apologize for any concern this matter may cause you. If you have any questions, please do not hesitate to contact us at dataincident@statestreet.com or 1-888-207-9542.

Sincerely,

STATE STREET BANK AND TRUST COMPANY

Notice About Your Rights Under Massachusetts Law

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You may also place a security freeze on your credit reports, free of charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze.

You must place your request for a freeze with each of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com). To place a security freeze on your credit report, you may send a written request by regular, certified or overnight mail at the addresses below. You may also place a security freeze through each of the consumer reporting agencies' websites or over the phone, using the contact information below:

Equifax: P.O. Box 105788, Atlanta, GA 30348; 1-888-298-0045

Experian: P.O. Box 9554, Allen, TX 75013; 1-888-397-3742

TransUnion: P.O. Box 160, Woodlyn, PA 19094; 1-800-916-8800

In order to request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail: (i) your full name (including middle initial as well as Jr., Sr., II, III, etc.); (ii) Social Security Number; (iii) date of birth; (iv) if you have moved in the past five (5) years, the address(es) where you have lived over the prior five years; (v) proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed; (vi) a legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.); (vii) Social Security Card, pay stub, or W2; and (viii) if you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one (1) to three (3) business days after receiving your request to place a security freeze on your credit report, based upon the method of your request. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password (or both) that can be used by you to authorize the removal or lifting of the security freeze. It is important to maintain this PIN/password in a secure place, as you will need it to lift or remove the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period of time rather than for a specific entity or individual, using the same contact information above. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for request made by mail)

after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for requests made by mail) after receiving your request to remove the security freeze.

You can further educate yourself regarding identity theft, security freezes, fraud alerts, and the steps you can take to protect your information by contacting the Federal Trade Commission and/or the Massachusetts Attorney General. The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; and 1-877-ID-THEFT (1-877-438-4338).