

P.O. Box 989728 West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>
<<Country>>

Enrollment Code: << ENROLLMENT>>
To Enroll, Scan the QR Code Below:

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Or Visit:
https://response.idx.us/mathworksinc/

August 22, 2025

#### Notice of Data Breach

Dear <<First Name>> <<Last Name>>:

The MathWorks, Inc. ("MathWorks") is writing to share with you some important information regarding a recent incident involving your personal information.

What Happened? On May 18, 2025, MathWorks discovered that we experienced a security incident that resulted in unauthorized access to certain MathWorks internal networks and systems. The unauthorized access appears to have occurred between approximately April 17, 2025 and May 18, 2025. Upon discovery of the incident, we initiated our incident response protocols, mobilized senior management, and notified federal law enforcement. We also, through our legal counsel, engaged third-party forensic experts to conduct a comprehensive review of the impacted systems and to assist with containment, eradication of the threat actor, and remediation.

**What Information Was Involved?** The personal information involved varied by individual but may have included your name, address, date of birth, Social Security Number, and/or other non-U.S. national identification number.

What We Are Doing. MathWorks has eradicated the unauthorized access and taken steps to safeguard our systems and information. We have also engaged a third party to conduct dark web monitoring. To date, there has been no indication that the threat actor has sold, attempted to sell, or published any personal data, nor that there has been additional active misuse of that data.

What You Can Do. While we are not aware of any actual or attempted misuse of personal information or any financial harm to involved individuals as a result of this incident, as a protective measure, we are providing notice of this incident and the identity protection services described below, so that you may take further steps to help protect your personal information, should you feel it is appropriate to do so.

As always, we encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your free credit reports for suspicious activity and to detect errors. The enclosed "General Information About Identity Theft Protection" section provides additional information about what you can do.

**Other Important Information.** To further support you with this vigilance, arrangements have been made to provide you with free identity protection services through IDX for 24 months, should you wish to participate. These services include credit monitoring and identity protection through CyberScan, a \$1 million insurance reimbursement policy, and fully managed identity theft recovery services. To enroll, please scan the QR image or go to <a href="https://response.idx.us/mathworksinc/">https://response.idx.us/mathworksinc/</a> and follow the instructions for enrollment using your Enrollment Code provided at the top of this letter. Please note the deadline to enroll is November 22, 2025.

We take security and the protection of personal information seriously and we sincerely regret that this incident occurred. If you have any questions, please contact 1-833-353-3976 between the hours of 9:00am – 9:00pm Eastern Time, Monday through Friday (excluding U.S. holidays).

Sincerely,

Jeanne O'Keefe

Chief Financial Officer and Senior Vice President

## GENERAL INFORMATION ABOUT IDENTITY THEFT PROTECTION

## **Monitor Your Accounts and Credit Reports**

Although we are not aware of any use of your information that is reasonably likely to result in financial or other harm to you, it is always advisable to regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report online at <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> by calling toll free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a>) to: Annual Credit Report Request Service. P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed below:

Equifax® P.O. Box 740241 Atlanta, GA 30374-0241 1-866-349-5191 www.equifax.com Experian
P.O. Box 9701
Allen, TX 75013-9701
1-888-397-3742
www.experian.com

TransUnion® P.O. Box 1000 Chester, PA 19016-1000 1-800-888-4213 www.transunion.com

When you receive your credit reports, review them carefully. Look for accounts or creditor inquiries that you did not initiate or do not recognize. Look for information, such as home address and Social Security number that is not accurate. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report.

### **Consider Placing a Fraud Alert**

You have the right to place an initial or extended fraud alert on your file at no cost. A fraud alert notifies potential lenders to verify your identification before extending credit in your name. Should you wish to place a fraud alert, please contact any of the agencies listed below.

Equifax
P.O. Box 1050698
Atlanta, GA 30348-5069
1-800-525-6285
www.equifax.com/personal/credit-report-services/credit-fraud-alerts/

Experian
P.O. Box 9554
Allen, TX 75013-9554
1-888-397-3742
www.experian.com/help/
fraud-alert/

TransUnion
P.O. Box 2000
Chester, PA 19016-2000
1-800-680-7289
www.transunion.com/
fraud-victim-resource/place-fraud-alert

### **Credit Freeze for Credit Reporting Agencies**

You also have the right to put a security freeze, also known as a credit freeze, on your credit file, so that no new credit can be opened in your name without the use of a Personal Identification Number (PIN) that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to access your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. It is free to place, lift or remove a security freeze. You must separately place a security freeze on your credit report at each credit bureau. To do so, you must contact the credit bureaus by phone, mail, or secure electronic means:

Equifax
P.O. Box 105788
Atlanta, GA 30348-5788
1-888-378-4329
www.equifax.com/personal/
credit-report-services

Experian
P.O. Box 9554
Allen, TX 75013-9554
1-888-397-3742
www.experian.com/help/
credit-freeze/

TransUnion
P.O. Box 160
Woodlyn, PA 19094
1-800-916-8800
www.transunion.com/
credit-freeze

To request a security freeze, you will need to provide the following:

Your full name (including middle initial, Jr., Sr., Roman numerals, etc.),

Social Security number

Date of birth

Address(es) where you have lived over the prior five years

Proof of current address such as a current utility bill

A photocopy of a government-issued ID card

If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft

If you request a freeze online or by phone, the agency must place the freeze within one business day. The credit bureaus have three business days after receiving a request by mail to place a security freeze on your credit report, and they must also send confirmation to you within five business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the freeze to allow a specific entity or individual access to your credit report, you must contact the credit reporting agencies and include (1) proper identification; (2) the PIN number or password provided to you when you placed the security freeze; and (3) the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available.

You have rights under the federal Fair Credit Reporting Act (FCRA). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit <a href="https://files.consumerfinance.gov/f/documents/bcfp">https://files.consumerfinance.gov/f/documents/bcfp</a> consumer-rights-summary 2018-09.pdf or <a href="https://www.ftc.gov">www.ftc.gov</a>.

# Steps You Can Take if You Are a Victim of Identity Theft

<u>File a police report</u>. Get a copy of the report to submit to your creditors and others that may require proof of a crime.

Contact the U.S. Federal Trade Commission (FTC). The FTC provides useful information to identity theft victims and maintains a database of identity theft cases for use by law enforcement agencies. File a report with the FTC by calling the FTC's Identity Theft Hotline: 1-877-IDTHEFT (438-4338); online at <a href="http://www.ftc.gov/idtheft">http://www.ftc.gov/idtheft</a>; or by mail at Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Ave., N.W., Washington, D.C. 20580.

Keep a record of your contacts. Start a file with copies of your credit reports, the police reports, any correspondence, and copies of disputed bills. It is helpful to log conversations with creditors, law enforcement officials, and other relevant parties.

### **Take Steps to Avoid Identity Theft**

Further information can be obtained from the FTC about steps to take to avoid identity theft at: <a href="http://www.ftc.gov/idtheft">http://www.ftc.gov/idtheft</a>; calling 1-877-IDTHEFT (438-4338); or write to Consumer Response Center, Federal Trade Commission, 600 Pennsylvania Ave., N.W., Washington, D.C. 20580.

#### **State Specific Information**

**California Residents** may visit the California Office of Privacy Protection (<a href="www.oag.ca.gov/privacy">www.oag.ca.gov/privacy</a>) for additional information on protection against identity theft. Office of the Attorney General of California, 1300 I Street, Sacramento, CA 95814, Telephone: 1-800-952-5225.

**District of Columbia** residents may contact the District of Columbia Attorney General at 400 6th Street, NW, Washington, D.C. 20001; 1-202-727-3400; and <a href="https://oag.dc.gov/">https://oag.dc.gov/</a>.

**Iowa residents** may contact law enforcement or the Iowa Attorney General's Office to report suspected incidents of identity theft. This office can be reached by visiting the website at <a href="www.iowaattorneygeneral.gov">www.iowaattorneygeneral.gov</a>, calling 1-515-281-5164 or requesting more information from the Office of the Attorney General, Hoover State Office Building, 1305 E. Walnut Street, Des Moines, IA 50319.

**Kentucky Residents** may contact the Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, <u>www.ag.ky.gov</u>, Telephone: 1-502-696-5300.

**Maryland residents** can learn more about preventing identity theft from the Maryland Office of the Attorney General, by visiting their web site at <a href="http://www.oag.state.md.us/idtheft/index.htm">http://www.oag.state.md.us/idtheft/index.htm</a>, calling the Identity Theft Unit at 1-410-567-6491, or requesting more information at the Identity Theft Unit, 200 St. Paul Place, 16<sup>th</sup> Floor, Baltimore, MD 21202.

Massachusetts residents are reminded that you have the right to obtain a police report and request a security freeze as described above. There is no charge to place a security freeze on your account; however, you may be required to provide the credit reporting agency with certain personal information (such as your name, Social Security Number, date of birth and address) and proper identification (such as a copy of a government-issued ID card and a bill or statement) prior to its honoring your request.

**New Mexico residents** are reminded that you have the right to obtain a police report and request a security freeze as described above and you have rights under the Fair Credit Reporting Act as described above.

**New York residents** can learn more about security breach response and identity theft prevention and protection from the New York State Department of State Division of Consumer Protection, by visiting their web site at <a href="https://dos.ny.gov/protecting-yourself-identity-theft">https://dos.ny.gov/protecting-yourself-identity-theft</a> or by contacting federal agencies using the contact information listed above.

**North Carolina residents** can learn more about preventing identity theft from the North Carolina Office of the Attorney General, by visiting their web site at <a href="http://www.ncdoj.gov/Help-for-Victims/ID-Theft-Victims.aspx">http://www.ncdoj.gov/Help-for-Victims/ID-Theft-Victims.aspx</a>, calling 1-919-716-6400 or requesting more information from the North Carolina Attorney General's Office, 9001 Mail Service Center Raleigh, NC 27699-9001.

**Oregon residents** may obtain information about preventing identity theft from the Oregon Attorney General's Office. This office can be reached by visiting the website at <a href="www.doj.state.or.us">www.doj.state.or.us</a>, calling 1-503-378-4400 or requesting more information from the Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096.

**Rhode Island residents** are reminded that you have the right to obtain a police report and request a security freeze as described above. The consumer reporting agencies may require that you provide certain personal information (such as your name, Social Security Number, date of birth and address) and proper identification (such as a copy of a government-issued ID card and a bill or statement) prior to honoring your request. Residents can learn more by contacting the Rhode Island Office of the Attorney General by phone at 1-410-274-4400 or by mail at 150 South Main Street, Providence, Rhode Island 02903.

**Vermont residents** may learn helpful information about fighting identity theft, placing a security freeze, and obtaining a free copy of your credit report on the Vermont Attorney General's website at <a href="http://www.atg.state.vt.us">http://www.atg.state.vt.us</a>.