## EXHIBIT 1

By providing this notice, Bohren's Moving & Storage ("BMS") does not waive any rights or defenses regarding the applicability of Massachusetts law, the applicability of the Massachusetts data event notification statute, or personal jurisdiction.

## **Nature of the Data Event**

On July 31, 2025, BMS became aware of suspicious activity involving its network and promptly began an investigation into the nature and scope of the activity. BMS's investigation determined that an unauthorized actor gained access to certain BMS systems between July 3, 2025 and July 31, 2025, and removed certain files from those systems during that time. BMS promptly launched a thorough review of the affected systems to determine what information may have been accessed or removed. This review was recently completed.

The information that could have been subject to unauthorized access includes name, Social Security number and driver's license number.

## **Notice to Massachusetts Residents**

On or about October 10, 2025, BMS provided written notice of this incident to four (4) Massachusetts residents. Written notice is being provided in substantially the same form as the letter attached here as *Exhibit A*.

## Other Steps Taken and To Be Taken

Upon discovering the event, BMS moved quickly to investigate and respond to the incident, assess the security of BMS systems, and identify potentially affected individuals. BMS is also working to implement additional safeguards and training to its employees. BMS is providing access to credit monitoring services for 24 months, through Experian, to individuals whose personal information was potentially affected by this incident, at no cost to these individuals.

Additionally, BMS is providing impacted individuals with guidance on how to better protect against identity theft and fraud, including advising individuals to report any suspected incidents of identity theft or fraud to their credit card company and/or bank. BMS is providing individuals with information on how to place a fraud alert and security freeze on one's credit file, information on protecting against tax fraud, the contact details for the national consumer reporting agencies, information on how to obtain a free credit report, a reminder to remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring free credit reports, and encouragement to contact the Federal Trade Commission, their state Attorney General, and law enforcement to report attempted or actual identity theft and fraud. BMS is also providing written notice of this incident to relevant state regulators, as necessary.

Please be advised that BMS does not maintain a written information security program (WISP).