



<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

<<Date>> (Format: Month Day, Year)

<<LAST_NAME>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>

Re: **Notice of Potential Compromise of Personal Information**

Dear <<last_name>>,

We are writing to inform you of an incident relating to the recent potential compromise of account information associated with your checking account(s). This notice is being provided to you pursuant to Mass. Gen. Laws 93H § 1 et seq.

Although we have no indication that certain personal information associated with your account has been the subject of misuse, relevant circumstances indicate that some level of exposure and unauthorized access of certain information associated with your account has occurred. Park National Bank ("Park National") takes your privacy and the security of your information very seriously. Accordingly, Park National is notifying and informing you of the incident described below and is advising as to precautionary measures you may take to reduce any potential risk to you.

What We Are Doing

Park National took immediate steps to freeze further access to the impacted account and continues to actively monitor the impacted account for suspicious activity. Park National has also reviewed and strengthened its security procedures, retrained staff on authentication protocols, and is enhancing its monitoring of customer account access requests. Notification was not delayed by law enforcement.

What You Can Do

- You should remain vigilant for incidents of fraud and identity theft. Review your account statements often and report any suspicious activity immediately to Park National's toll-free number of 1-800-253-3074.
- Protect yourself from identity theft by reviewing and acting upon Federal Trade Commission information that can be found at www.ftc.gov/idtheft. You can reach the Federal Trade Commission via phone at 1.877.FTC.HELP or via address at 600 Pennsylvania Avenue, NW, Washington, DC 20580.

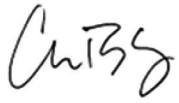
You can also contact the Massachusetts Attorney General via phone at (617) 727-2200, via address at Office of the Attorney General, One Ashburton Place, 20th Floor, Boston, MA 02108, or by website at <https://www.mass.gov/ago>.

You have a right to obtain a police report, and you should call your local police department to exercise your right to file a report of identity theft in the event of any suspicious or unauthorized activity. Get and keep a copy of the police report because you may need to give copies to creditors to clear up your records or to access transaction records.

We apologize for any inconvenience you may have experienced. We believe the steps outlined above protect your personal information to the extent possible and will inhibit fraudulent activity in the future. If you have any questions or concerns, please contact us at 1-866-291-8565, Monday through Friday from 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays.

Please do not hesitate to call if you have any questions or if we can be of further assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Clint Bailey". The signature is stylized with a large, looped "C" and a long, sweeping "B".

Clint Bailey
Chief Legal Officer
D: 740-349-0446
clinton.bailey@parknationalbank.com