

# The Washington Post

Return to IDX  
P.O. Box 989728  
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>  
<<Address1>>  
<<Address2>>  
<<City>>, <<State>> <<Zip>>  
<<Country>>

Enrollment Code: <<ENROLLMENT>>

Enrollment Deadline: February 12, 2026

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

November 12, 2025

## Subject: Notice of Data Security Incident

Dear <<First Name>> <<Last Name>>:

We are writing to inform you of a data security incident the Washington Post (“the Post”) recently experienced that resulted from an unknown vulnerability in certain software we utilize from our vendor, Oracle. Please read this letter carefully, as this incident may have impacted some of your information. This letter is to notify you of the incident, offer you complimentary identity protection services, and inform you about steps you can take to help protect your personal information.

On October 27, 2025, the Post learned that some of your personal information was potentially affected by a data security incident involving a previously unknown vulnerability affecting certain software from Oracle. In response, we launched a thorough investigation of our Oracle application environment with the assistance of forensic experts to determine if the environment had been accessed without authorization. Our investigation confirmed that, between July 10, 2025, and August 22, 2025, certain data, including names, tax ID numbers, and/or Social Security numbers, was accessed and acquired without authorization as a result of this exploit. Please note that this Oracle vulnerability was unknown prior to this incident, has impacted many Oracle customers, and is not specific to the Post.

Out of an abundance of caution, we are providing you with information about steps that you can take to help protect your personal information and offering you 24 months of complimentary identity protection services from IDX at no charge to you. These services help detect possible misuse of your information and provide you with identity protection support. You can enroll in IDX’s complimentary identity protection services by visiting <https://app.idx.us/account-creation/protect> or calling (833) 781-8313. When enrolling, please provide the following unique code: <<ENROLLMENT>>. Please note that you must be at least 18 years of age to enroll in these services. As always, we encourage you to be vigilant in identifying potential phishing emails.

For more information about how you can protect your information, please review the resources on the following page. If you have questions regarding the incident, please call (833) 781-8313, Monday through Friday, 9:00am to 9:00pm Eastern Time, excluding holidays.

The security of your information is a top priority for the Post. We take your trust in us and this matter very seriously, and we regret any worry or inconvenience that this may cause you.

Sincerely,

The Washington Post  
1301 K. St. NW  
Washington, DC 20071

## Steps You Can Take to Help Protect Your Personal Information

**Review Your Account Statements and Notify Law Enforcement of Suspicious Activity:** As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. Under Massachusetts law, you have the right to obtain a police report filed in regard to this incident. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the “FTC”).

**Copy of Credit Report:** You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting [www.annualcreditreport.com/](http://www.annualcreditreport.com/), calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

**Equifax**

P.O. Box 105851  
Atlanta, GA 30348  
1-800-525-6285  
[www.equifax.com](http://www.equifax.com)

**Experian**

P.O. Box 9532  
Allen, TX 75013  
1-888-397-3742  
[www.experian.com](http://www.experian.com)

**TransUnion**

P.O. Box 2000  
Chester, PA 19016  
1-833-799-5355  
[www.transunion.com/get-credit-report](http://www.transunion.com/get-credit-report)

**Fraud Alert:** You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at [www.annualcreditreport.com](http://www.annualcreditreport.com). For TransUnion: [www.transunion.com/fraud-alerts](http://www.transunion.com/fraud-alerts).

**Security Freeze:** You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses for the past five years, a copy of your state-issued identification card, Social Security card or paystub or W2, and a recent utility bill, bank statement or insurance statement. If you are a victim of identity theft, include a copy of either the policy report, investigative report, or complaint to a law enforcement agency concerning identity theft. For TransUnion: [www.transunion.com/credit-freeze](http://www.transunion.com/credit-freeze).

**Additional Free Resources:** You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

**You also have certain rights under the Fair Credit Reporting Act (FCRA):** These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA and your rights pursuant to the FCRA, please visit [www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf](http://www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf).