

Wood, Patel, and Associates, Inc.
c/o Cyberscout
555 Monster Rd SW
Renton, WA 98057
USBFS2263



[REDACTED]
[REDACTED]
[REDACTED]

November 26, 2025

Dear [REDACTED]

We are writing to inform you of a security incident that may have impacted your name and some combination of the following data elements: Bank Account Number, Bank Account Routing Number, Date of Birth, Driver Licence (scan), Driver Licence Expiry, Driver Licence Number, Email, Emergency Contact Details, Insurance ID, Last 4 Digits Ssn, Mobile, Private Health Member ID, Social Security Number. **The security of your information is very important to us.** This letter contains more information about the proactive measures we have taken in response and the identity protection services that we are offering you free of charge.

Upon discovering the incident, we immediately implemented additional security measures to help secure our systems and prevent future unauthorized access. In addition, although there has been no evidence that your information was misused, we are offering access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no charge. These services provide you with alerts for 24 months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED] In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up

interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze.

You must place your request for a freeze with each of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com). To place a security freeze on your credit report, you may send a written request by regular, certified or overnight mail at the addresses below. You may also place a security freeze through each of the consumer reporting agencies' websites or over the phone, using the contact information below:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348
1-800-349-9960
[https://www.equifax.com/
personal/credit-report-services/](https://www.equifax.com/personal/credit-report-services/)

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013
1-888-397-3742
[https://www.experian.com/
freeze/center.html](https://www.experian.com/freeze/center.html)

TransUnion Security Freeze
P.O. Box 160
Woodlyn, PA 19094
1-888-909-8872
[https://www.transunion.com/
credit-freeze](https://www.transunion.com/credit-freeze)

In order to request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five (5) years, the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed;
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
7. Social Security Card, pay stub, or W2;
8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one (1) to three (3) business days after receiving your request to place a security freeze on your credit report, based upon the method of your request. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password (or both) that can be used by you to authorize the removal or lifting of the security freeze. It is important to maintain this PIN/password in a secure place, as you will need it to lift or remove the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period of time rather than for a specific entity



For More Information:

We sincerely regret this incident occurred and apologize for any inconvenience. If you have any questions, please call 1-800-405-6108 Monday through Friday from 8:00 am to 8:00 pm Eastern Standard Time, excluding holidays.

Sincerely,

Wood, Patel, and Associates, Inc.