

Plaza Deli Inc.
157 Sixth Street
Cambridge, MA 02142

Date: December 11th, 2025

To: Any Personnel Affected By Data Breach

We are writing to inform you of a data security incident that may have involved some of your personal information. Plaza Deli Inc., a catering and hospitality company based in Boston, MA, takes the privacy and security of personal information very seriously, and we are contacting you out of an abundance of caution.

What Happened

On **December 9th, 2025** Plaza Deli Inc. received several phishing-related phone calls. Shortly afterward, we discovered unauthorized access to one of our third-party vendors, Microsoft - OneDrive. As soon as we became aware of the issue, we initiated our security response procedures.

At this time, we have **no evidence of misuse of your information**. However, because certain files or folders within OneDrive could have been accessed, we are notifying you so you can take appropriate steps to protect yourself.

What Information Was Involved

Based on our investigation, files stored or synced to OneDrive may have contained personal information such as:

- Social Security numbers
- Copies of driver's licenses or state identification cards
- Dates of birth
- Home addresses
- Other personal documents stored on the synced device(s)

Not every individual had all types of information exposed, but we are notifying you because your information **may** have been involved.

What We Are Doing

We took the following steps to secure our systems:

- Immediately contacted our IT specialists for guidance
- Filed multiple recovery requests with Microsoft to lock and secure our OneDrive account
- Reset passwords for all relevant user accounts
- Conducted internal review to identify any additional risk
- Verified that our phone systems and other operational systems were **not** compromised
- Strengthened authentication and system controls to prevent further unauthorized access
- Notified the Attorney General's Office of MA and the MA Office of Consumer Affairs and Business Regulation

To help protect you, Plaza Deli Inc. is providing **18 months of free credit monitoring and identity protection services**, as required under Massachusetts law when Social Security numbers may be affected. Instructions for enrolling in this service will be included in this letter, along with a Spanish-language version if needed.

What You Can Do

Even though there is no indication of misuse, we recommend monitoring your credit reports and financial accounts. You may also place a **security freeze** on your credit file at no cost.

Credit Freeze Information (Free)

A security freeze prevents new credit from being opened in your name. To place a freeze, contact each credit bureau:

Equifax

www.equifax.com/personal/credit-report-services
1-800-349-9960

Experian

www.experian.com/freeze
1-888-397-3742

TransUnion

www.transunion.com/credit-freeze
1-888-909-8872

You have the right to obtain a police report with the local police department if you choose to file one.

Credit Monitoring Enrollment

You will receive a separate attachment containing:

- Your personal enrollment code
- Instructions for activating 18 months of identity monitoring
- Customer service contact information for the monitoring provider

Plaza Deli Inc. will cover the full cost of this service. A Spanish version of this document will be provided for those who may need it.

For More Information

If you have any questions, please contact:

Gerald Walba, Owner

Plaza Deli Inc.

Email: Orders@PlazaCateringBoston.com

Phone: **617-227-1333**

Address: **157 Sixth Street, Cambridge, MA 02142**

We sincerely regret any concern or inconvenience this incident may cause. Protecting your personal information is a top priority, and we are committed to strengthening our systems to prevent anything like this from happening again.

Sincerely,

Plaza Deli Inc.

Plaza Deli Inc.
Employee Acknowledgment Form

I, _____, acknowledge that I received and read the **Data Breach Notification Letter** regarding the incident on **December 9, 2024**.

This form simply confirms that I received the notice.

Employee Information

Printed Name: _____

Signature: _____

Date: _____