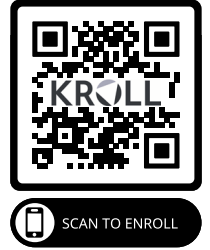




<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>



<<Date>> (Format: Month Day, Year)

Dear <<First_name>> <<Last_name>>,

Southeast Mechanical Contractors (“SMC”) recognizes the importance of protecting the information we maintain. We are writing to notify you that we identified and addressed an event that involved some of your personal information. This notice explains the event, measures we have taken, and additional steps you may consider taking in response.

What Happened? On or about October 20, 2025, we became aware of suspicious activity on our network. Upon becoming aware of the event, we promptly launched an investigation into the nature and scope of the event with the assistance of third-party forensic specialists. Our investigation determined that between October 17, 2025 and October 20, 2025 an unauthorized actor gained access to and potentially copied certain data from our network. We then conducted a review of the impacted data to determine what information was affected and to whom the information related. We recently completed this review.

What Information Was Involved? Our investigation determined that the following types of information related to you were present in the impacted files at the time of the event: your <<b2b_text_1 (name and data elements)>>.

What We Are Doing. We take this event and the security of personal information in our care very seriously. Upon learning of the activity, we immediately took steps to review the security of our systems, investigated the event, and reported the event to federal law enforcement. Additionally, we are notifying state and federal regulators as required. We also recognize the evolving nature of cyber security and will continue to evaluate and enhance our safeguards. While we have no evidence of fraud or identity theft related to this event, as an added precaution, we are providing you with access to 24 months of complimentary identity monitoring services through Kroll. Information on how to enroll in these services is on the proceeding pages. Please note, we are not permitted to enroll you in these services and so you will need to follow the instructions included below to enroll.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. We also encourage you to review the proceeding pages with more steps you can take.

For More Information. If you have additional questions, please contact our dedicated assistance line at (844) 572-2755, between 9:00 AM to 6:30 PM Eastern Time, Monday through Friday (excluding major US holidays). You may also write to us at 2120 SW 57th Terrace, Hollywood, Florida 33023.

Sincerely,

SMC

ADDITIONAL INFORMATION

Enroll in Monitoring Services

We have secured the services of Kroll to provide identity monitoring at no cost to you for 24 months. Your identity monitoring services include credit monitoring, fraud consultation, and identity theft restoration.

Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your identity monitoring services.

You have until <<b2b_text_6 (activation deadline)>> to activate your identity monitoring services.

Membership Number: <<Membership Number s_n>>

For more information about Kroll and your Identity Monitoring services, you can visit info.krollmonitoring.com. Additional information describing your services is included with this letter.

You have been provided with access to the following services from Kroll:

- **Single Bureau Credit Monitoring** You will receive alerts when there are changes to your credit data, for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.
- **Fraud Consultation** You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.
- **Identity Theft Restoration** If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

Monitor Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers can place a free fraud alert on their credit file. An initial alert lasts one year, requiring businesses to verify identity before granting credit. Identity theft victims qualify for a seven-year extended alert. Contact the three major credit bureaus to set up a fraud alert.

Alternatively, consumers can request a free credit freeze, blocking access to their credit report without authorization. This prevents unauthorized accounts but may delay approval for future credit applications. Federal law prohibits fees for placing or lifting a freeze. To initiate, individuals may need to provide some or all the following information.

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax

<https://www.equifax.com/personal/credit-report-services/>

1-888-298-0045

Equifax Fraud Alert, P.O. Box
105069 Atlanta, GA 30348-5069

Equifax Credit Freeze, P.O. Box
105788 Atlanta, GA 30348-5788

Experian

<https://www.experian.com/help/>

1-888-397-3742

Experian Fraud Alert, P.O. Box 9554,
Allen, TX 75013

Experian Credit Freeze, P.O. Box
9554, Allen, TX 75013

TransUnion

<https://www.transunion.com/credit-help>

1-800-916-8800

TransUnion Fraud Alert, P.O. Box
2000, Chester, PA 19016

TransUnion Credit Freeze, P.O. Box
160, Woodlyn, PA 19094

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission (FTC), or their state attorney general. The FTC may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The FTC also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state attorney general. This notice has not been delayed by law enforcement.

For Massachusetts Residents: Under Massachusetts law, consumers have the right to obtain any police report filed in connection to this event (if available). If a consumer is the victim of identity theft, they also have the right to file a police report and obtain a copy of it.