

Thomas Safran & Associates
c/o Cyberscout
555 Monster Rd SW
Renton, WA 98057
USBFS2201



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THOMAS SAFRAN & ASSOCIATES

November 24, 2025

NOTICE OF SECURITY INCIDENT

Dear [REDACTED]

We are writing to notify you that we recently experienced a security incident that may or may not have involved some of your information, including your name, addresses, date of birth, and Social Security Number.

We want to assure you that we are taking steps to minimize the risk of this happening in the future. Since the incident, we have securely restored our systems, tightened access controls, and are evaluating additional technical safeguards to strengthen the security of our systems. In addition, we are offering credit monitoring and identity protection services provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services. These services provide you with alerts for 24 months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in event that you become a victim of fraud.

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]. To receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

If you have questions, please call 1-800-405-6108 Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern Time. Protecting your information is important to us, and we sincerely apologize for any concern this incident may cause you.

Sincerely,

Thomas, Safran & Associates



information and instructions to place a security freeze, contact each of the credit reporting agencies at the addresses below:

- Equifax Security Freeze, PO Box 105788, Atlanta, GA 30348, www.equifax.com
- Experian Security Freeze, PO Box 9554, Allen, TX 75013, www.experian.com
- TransUnion Security Freeze, PO Box 160, Woodlyn, PA 19094, www.transunion.com

You will need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your freeze request, each credit bureau will provide you with a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

How do I lift a freeze? A freeze remains in place until you ask the credit bureau to temporarily lift it or remove it altogether. If the request is made online or by phone, a credit bureau must lift a freeze within one hour. If the request is made by mail, then the bureau must lift the freeze no later than three business days after getting your request.

If you opt for a temporary lift because you are applying for credit or a job, and you can find out which credit bureau the business will contact for your file, you can save some time by lifting the freeze only at that particular credit bureau. Otherwise, you need to make the request with all three credit bureaus.