



Secure Processing Center  
25 Route 111, P.O. Box 1048  
Smithtown, NY 11787



December 1, 2025

Dear Valued Client

We are writing to you directly because we value the trust you place in us, and we believe in being transparent with our clients — especially when it comes to the security of your personal information.

We recently identified a potential security incident involving our systems. Although our investigation is still ongoing and we have not yet confirmed the full scope of what occurred, we felt it was important to notify you now rather than wait until every detail is finalized. Out of respect for you and your relationship with our company, we want you to be aware at the earliest possible moment that your information *may* have been involved.

As soon as we became aware of unusual activity, we began working with forensic cybersecurity professionals to investigate the situation, secure our systems, and determine exactly what data may have been affected. This process is active and ongoing. At this time, we are not yet able to confirm specific information impacted, but we will notify you as appropriate.

For your convenience, we have also posted a formal notice on our website that provides additional information about the incident and our response, as well as a Toll-Free Number you can call for additional information. You can view that notice at: [www.mercadien.com/notice](http://www.mercadien.com/notice)

Please know that protecting your information is a responsibility we take extremely seriously. We sincerely regret any concern or inconvenience this situation may cause. As our investigation progresses, we will continue to update you with any meaningful developments, including confirmed details about the incident and any steps we recommend you take, in addition to those listed below.

Thank you for your understanding, your patience, and your ongoing trust in us.

Very Sincerely,

Mercadien, P.C. CPAs