

ICON

INTERNATIONAL INC

Return Mail Processing Facility
P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address 1>> <<Address 2>>
<<City>>, <<State>> <<ZIP Code>>

Enrollment Code: <<XXXXXXXXXX>>

Enrollment Deadline: March 30, 2026

To Enroll, Scan the QR Code Below:



Or Visit:

<https://app.idx.us/account-creation/protect>

December 30, 2025

Subject: Notice of Data Security Incident

Dear <<First name>> <<Last name>>:

We are writing to inform you of a data security incident that ICON International, Inc. ("ICON") recently experienced that may have impacted your information. As background, ICON maintains your information because you are a former employee or a current or former participant in the health insurance plan offered to ICON employees. This letter is to notify you of the incident, offer you complimentary identity protection services, and inform you about steps you can take to help protect your personal information.

ICON recently experienced an incident resulting in a disruption of access to certain systems and devices and unauthorized access to certain data stored on those systems and devices. In response, ICON promptly engaged experts to investigate the scope and impact of the incident and assist in securing our systems. The investigation determined that certain data stored on ICON servers was acquired without authorization on October 31, 2025.

Out of an abundance of caution, we are providing you with information about steps that you can take to help protect your personal information and offering you 24 months of complimentary identity protection services from IDX at no charge to you. These services help detect possible misuse of your information and provide you with identity protection support. You can enroll in IDX's complimentary identity protection services by visiting <https://app.idx.us/account-creation/protect> or calling 1-833-788-9712. When enrolling, please provide the following unique code: <<code>>. Please note that you must be at least 18 years of age to enroll in the credit monitoring portion of these services. If you are under the age of 18, you can still take advantage of the other identity protection services. The deadline to enroll in IDX's services is March 30, 2026.

For more information about how you can protect your information, please review the resources on the following page. If you have questions regarding the incident, please call 1-833-788-9712, Monday through Friday, 9 am - 9 pm Eastern Time, excluding holidays.

The security of your information is a top priority for ICON. We take your trust in us and this matter very seriously, and we regret any worry or inconvenience that this may cause you.

Sincerely,

ICON International, Inc.
107 Elm Street
Stamford, CT 06902

Steps You Can Take to Help Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. Under Massachusetts law, you have the right to obtain a police report filed in regard to this incident. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the “FTC”).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
1-833-799-5355
www.transunion.com/get-credit-report

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at www.annualcreditreport.com. For TransUnion: www.transunion.com/fraud-alerts.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses for the past five years, a copy of your state-issued identification card, Social Security card or paystub or W2, and a recent utility bill, bank statement or insurance statement. If you are a victim of identity theft, include a copy of either the policy report, investigative report, or complaint to a law enforcement agency concerning identity theft. For TransUnion: www.transunion.com/credit-freeze.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA and your rights pursuant to the FCRA, please visit www.consumer.ftc.gov/sites/default/files/articles/pdf/pdf-0096-fair-credit-reporting-act.pdf.