

[COMPANY LETTERHEAD]
[DATE]

[INDIVIDUAL NAME]
[STREET ADDRESS]
[CITY, STATE AND POSTAL CODE]

Dear [INDIVIDUAL NAME]:

We value your business and respect the privacy of your information, which is why, as a precautionary measure, we are writing to ensure your awareness concerning a data security incident that potentially involves your personal information.

On, or about , November 10, 2025, an unauthorized third party (i.e., a hacker) gained electronic access to the computer of your PlanMember Securities Representative, Richard Hugues, and the data stored on that device.

We have now completed our initial review and wanted to inform you of our current findings. While our investigation did not indicate that client data was removed from the computer of Mr. Hugues, it is possible that, if they did obtain some or all of that client data, the third party may seek to use this information for purposes of fraud or to sell this information to individuals who will attempt to use this information fraudulently. You may therefore wish to review your credit files and/or place a fraud alert on your file. You can do this by contacting any one of the three major credit bureaus (see attached) at Equifax.com, Experian.com, or transunion.com. The credit firms will send you a copy of your file, and place a fraud alert on your file, without charge.

PlanMember Securities and Richard Hugues value your privacy and deeply regret that this incident occurred. We will, of course, notify you if there are any significant developments. We encourage you to remain vigilant by reviewing account statements and monitoring free credit reports. Please also review the attached Notice of Data Breach and the included offer.

For further information and assistance regarding the incident, please contact Richard Hugues at (909) 394-0316. Additionally, to verify information about your account you may reach PlanMember Services at (800) 874-6910.

Sincerely,



PlanMember Securities Corporation

NOTICE OF DATA BREACH

<p>What Happened?</p>	<p>On, or about, November 10, 2025, an unauthorized third party (i.e., a hacker) gained electronic access to the computer of your PlanMember Securities Representative, Richard Hugues, and the data stored on that device. While our investigation did not indicate that data was removed from the computer of Mr. Hugues, it is possible that, if they did obtain some or all of that client data, the third party may seek to use this information for purposes of fraud or to sell this information to individuals who will attempt to use this information fraudulently.</p>
<p>What Information Was Involved?</p>	<p>While at this time we have no specific reason to believe any of your personal information was taken by the perpetrator(s), it is possible that they gained access to any information displayed on documents saved on the computer of Mr. Hugues as part of the processing of paperwork or the sending of documents. As such, it is possible the paperwork may have included your name, address, social security number, PlanMember Securities or other investment account numbers, date of birth, or bank account numbers.</p>
<p>What We Are Doing.</p>	<p>In addition to informing you of this breach, we have made arrangements to help you monitor and protect your identity, by offering a complimentary two-year membership of Experian's[®] IdentityWorks[®]. This product helps detect possible misuse of your personal information and provides you with superior identity protection support focused on immediate identification and resolution of identity theft.</p> <p style="text-align: center;">Activate Experian IdentityWorks Now in Three Easy Steps</p> <p>ENSURE That You Enroll By: January 31, 2025 (Your code will not work after this date.)</p> <ol style="list-style-type: none"> 1. Call the PlanMember Securities Service Center at (800) 874-6910 Option 2. Obtain a code from the service center personnel. 2. VISIT the ProtectMyID Web Site to enroll: <i>www.experianidworks.com/credit</i> 3. PROVIDE Your Activation Code: «Code»

<p>What You Can Do.</p>	<p>We suggest that you take the following three actions:</p> <ol style="list-style-type: none"> 1. Notify the companies with whom you conduct your financial matters and inform them of the potential compromise. 2. Review and monitor your financial accounts (including your PlanMember Securities account) for any unauthorized transactions. Closely review each account statement you receive for inconsistencies over the next six months. 3. You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting http://www.annualcreditreport.com, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at https://www.annualcreditreport.com/cra/requestformfinal.pdf. Or you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries is provided below: <table data-bbox="488 1098 1373 1297" style="width: 100%; border: none;"> <tr> <td style="width: 33%;"> Equifax (800) 685-1111 www.equifax.com P.O. Box 740241 Atlanta, GA 30374 </td> <td style="width: 33%;"> Experian (888) 397-3742 www.experian.com 535 Anton Blvd., Suite 100 Costa Mesa, CA 92626 </td> <td style="width: 33%;"> TransUnion (800) 916-8800 www.transunion.com P.O. Box 6790 Fullerton, CA 92834 </td> </tr> </table> 4. Either take advantage of the complimentary membership in Experian IdentityWorks described above or monitor your free credit reports. 	Equifax (800) 685-1111 www.equifax.com P.O. Box 740241 Atlanta, GA 30374	Experian (888) 397-3742 www.experian.com 535 Anton Blvd., Suite 100 Costa Mesa, CA 92626	TransUnion (800) 916-8800 www.transunion.com P.O. Box 6790 Fullerton, CA 92834
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<p>Other Important Information.</p>	<p>On behalf of your advisor and our company, we sincerely apologize for this incident and regret any inconvenience it may cause you and encourage you to take advantage of the steps suggested in this memo.</p>			
<p>For More Information.</p>	<p>Should you have questions or concerns regarding this matter and/or the protections available to you, please do not hesitate to contact Representative Richard Hugues at (909) 394-0316 or PlanMember Securities at (800) 874-6910 Monday through Friday from 6 am to 5 pm Pacific time.</p>			