

February 26, 2025

[SAMPLE]

Re: Notice Regarding Security Matter

Dear Sample:

On February 11, 2025, Arbella Insurance Group (“Arbella”) identified a security matter that may have involved some of your personal information. Unfortunately, Massachusetts law prohibits us from providing you with information in this letter about what happened. However, please be assured that upon identifying the matter, we took immediate steps to address and contain the matter, and an investigation was commenced to determine what happened.

While we cannot say with certainty whether your personal information was used without authorization, out of an abundance of caution, we are notifying you of this incident. The personal information involved in this incident may have included your name and driver’s license number.

It is always a good practice to remain vigilant and regularly review your financial statements, credit reports and accounts. If you identify suspicious activity, you should contact your financial services providers, credit reporting agencies, or other account administrators immediately.

If you have questions, please don’t hesitate to contact me at 617-769-3420.

Sincerely,

Gail Eagan  
General Counsel