CORIENT

Return Mail Processing PO Box 589 Claysburg, PA 16625-0589 March 10, 2025



M9769-L03-0000003 P001 T00001 ------SCH 5-DIGIT 12345 SAMPLE A SAMPLE - L03 MA APT ABC 123 ANY STREET ANYTOWN, ST 12345-6789

NOTICE OF CYBERSECURITY INCIDENT

Dear Sample A. Sample:

As part of Corient Private Wealth's ongoing cybersecurity protocols, we were recently alerted of a cybersecurity event impacting one of our systems.

In response to this event, we promptly launched an investigation with the help of outside counsel and cybersecurity experts to determine the extent of the event, and we promptly took steps to secure the impacted system. Based on a comprehensive data analysis, we were able to determine the information that was potentially affected and to whom the information related. As a result of this analysis, we believe the event may have involved your [Extra1], though it is uncertain whether this information was actually impacted.

While we are not aware of any misuse of your information as a result of this event, and do not believe any such misuse has occurred, we take your security extremely seriously and have arranged to provide you with two years of complimentary credit and identity monitoring services. Please refer to the Attachment to this letter for details.

If you have any questions regarding this matter, please contact our Security Operations Center at 1-888-330-3709 or 786-482-2090 for assistance.

Sincerely,

Corient Private Wealth



Attachment

Below are additional tips you may consider to protect your personal information.

Register for Identity Monitoring Services

We have arranged with Experian to offer you complimentary credit and identity monitoring services for two years. To enroll in the services, please follow the steps below:

- Ensure that you enroll by June 30, 2025 (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: www.experianidworks.com/credit
- Provide your activation code: ABCDEFGHI

If you have questions about the product, need assistance with Identity Restoration, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-833-931-7577 by June 30, 2025. Be prepared to provide engagement number B141933 as proof of eligibility for the Identity Restoration services by Experian.

A credit card is not required for enrollment in Experian IdentityWorks. You can contact Experian regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- Credit Monitoring: Actively monitors Experian file for indicators of fraud.
- Identity Restoration: Identity Restoration specialists are available to help you address credit and noncredit related fraud.
- Experian IdentityWorks ExtendCARETM: You receive the same Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

* Offline members will be eligible to call for additional reports quarterly after enrolling.

** The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Review Your Credit Reports and Account Statements; Report Incidents

It is always advisable to remain vigilant against attempts at identity theft or fraud, including by reviewing your account statements and monitoring your free credit reports for signs of suspicious activity. If you detect any suspicious activity on an account, you should promptly notify the financial institution or other company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidents of identity theft to the proper law enforcement authorities. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact your local police or law enforcement, the Federal Trade Commission ("FTC"), and/or the Attorney General's office in your home state. You can also contact these agencies for information on how to prevent or avoid identity theft. The FTC's contact details are provided below.

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580 <u>http://www.identitytheft.gov/</u> 1-877-IDTHEFT (438-4338) 1-877-FTC-HELP (382-4357)

Copy of Credit Report

You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <u>https://www.annualcreditreport.com</u>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to the Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. You can print this form at <u>https://www.annualcreditreport.com/manualRequestForm.action</u>. Credit reporting agency contact details are provided below.

Equifax	P.O. Box 740241 Atlanta, GA 30374	equifax.com	800-685-1111
		equifax.com/personal/ credit-	
		report-services	
Experian	P.O. Box 2002	experian.com	888-397-3742
-	Allen, TX 75013		
		experian.com/help	
TransUnion	P.O. Box 1000	transunion.com	888-909-8872
	Chester, PA 19016		
		transunion.com/credit-help	

When you receive your credit reports, review them carefully. Look for accounts or credit inquiries that you did not initiate or do not recognize. Look for information, such as home address and Social Security number, that is inaccurate. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report.

Fraud Alert

You have the option to place a fraud alert on your credit file. An initial fraud alert is free and will stay on your credit file for one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. If you have already been a victim of identity theft, you may have an extended alert placed on your report if you provide the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. You may also obtain information about fraud alerts from the FTC and credit reporting agencies listed above.

Security Freeze

You have the right to place a security freeze on your credit file free of charge. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. As a result, using a security freeze may delay your ability to obtain credit. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name; Social Security number; date of birth; current and previous addresses; a copy of your state-issued identification card; and a recent utility bill, bank statement, or telephone bill. You may also obtain information about security freezes from the FTC and credit reporting agencies listed above.

Additional Information

For Massachusetts residents: You have the right to obtain a police report and request a security freeze as described above. The consumer reporting agencies may require that you provide certain personal information (such as your name, Social Security number, date of birth, and address) and proper identification (such as a copy of a government-issued ID card and a bill or statement) prior to honoring your request to place a security freeze on your account.

