

03/20/2025

Office of Consumer Affairs and Business Regulation 1 Federal St Suite 0720 Boston, MA 02110

To Whom It May Concern:

In compliance with Massachusetts 93H, we hereby notify you that we have been informed by the MasterCard Fraud Management department of a "Suspected data compromise of a merchant's payment card environment.". We were informed of this breach by Mastercard via email on March 19, 2025. It is not known if the breach has been widely reported in the press.

From MasterCard, we have been notified that personal information of our customer(s) may have been included in the breach. The account number, expiration date, and the CVC2 was compromised. To date, we have been informed that the information of 1 of our debit cards has been included. Though not certain, we believe that almost all the customer(s) live in Massachusetts.

To best protect all parties involved we have sent letters to our affected customers which explain the steps we have taken to protect them as well as offer them the opportunity to reissue their debit card if they would like to do so.

We continue to monitor the situation.

Sincerely,

Deposit Operations

CC: Office of the Attorney General Maura Healey One Ashburton Place Boston MA 02108